

NCC-032852-18 Care Home assistance

Dear FOI team

Thank you in anticipation of your assistance in providing information as requested below. I have searched publications on the Trust website and looked elsewhere for answers, but have not been able to find this information.

The most likely source for accurate answers will be the Adult & Child Social Services teams, or, if you have a liaison team between health and care, they might be able to provide the answers.

We are seeking answers to the following, which we have split into three sections.

In respect of each answer will you please provide the e-mail contact information/job title for the relevant person within your organisation?

1 Empowering staff working in care homes

- a. What plans do you have in place to assist staff in care homes so that they can access relevant health and care records and therefore be able to provide better care without needing to resort to hospital admissions?
We do not have any plans that involve care homes sharing health and care records at the moment but are interested in exploring this area
- b. What are the current / proposed mechanisms for ensuring effective and efficient transfers of care between NHS and Social Services?

Piloting a Trusted Assessor scheme through BCF funding where Trusted Assessor are employed by the care association and work independently on behalf of care homes and complete assessment on behalf of care home manager, to reduce delayed transfer of care. The pilot will be operational across SFHT + NUHT by the beginning of September. Part of the High Impact Change Model

- c. What are the current plans for implementing these proposed mechanisms?
 - i. Have the required resources been agreed?
High Impact Change Model
NUHT have a Home first/ Discharge to Assess action plan

2 Barriers to integration of health and social care records

- a. How do your staff currently access records from organisation outside of their employer?
We are progressing work to join the Nottinghamshire health and care portal set up by Nottingham University Hospitals(NUH) to provide a greater holistic record of patients in Mid and South Notts. Some staff already work in integrated teams and share information across organisations within Multi Disciplinary meetings and current referral pathways. We hope the portal will provide a more efficient use of staff time for this
- b. What are the current / proposed plans to address the current barriers to sharing records?
 - i. Have you a timeframe for going to market or producing an ITT?
If so when?

We are working with health partners across Nottinghamshire(Including Acute Hospital Trusts CCGs and Community Trust) to improve information sharing in health and Social Care. We already share information into the GP Repository of Clinical Care (GPRCC) and have some interoperability solutions in place with Sherwood Forest Hospital Trust which we are extending.

We also are working closely with partners in Bassetlaw to develop Interoperability solutions for sharing Social Care information at Doncaster and Bassetlaw Hospital Trust.

Any barriers just involve working through the Information Governance and technical development requirements, alongside supporting staff in training for the new solutions.

3 The new Child Health Information System

- a. At what stage are you currently in the implementation of this solution?
This went live on the 12th of July 2018.
- b. If you have not already commenced, are you going to incorporate education systems into the overall record to achieve a comprehensive view of the child's needs?
N/A

Thank you for your kind attention.

Dear Requester,

Further to your freedom of information request. Firstly please accept our sincere apologise for the delay in responding. This is not our usual practise and take our responsibility to meet timescales seriously.

We trust this resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk.

Kind Regards