

Effective: 02/08/2017 to 02/08/2018

Feature No.: 2000.00 to 2000.00

Display Action Officer: No

Street: Crossley Hill Lane (2202761)

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Locality: Carlton in Lindrick, Nottinghamshire

Area: Bassetlaw

**Condition Survey**

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Feat No.:</b> 2,000.00	<b>Feature Id - Locn.:</b>			<b>Feature Type:</b> Street Section			<b>Area:</b> Bassetlaw	
<b>Batch:</b> 20295496 - Inspection Batch				<b>Route:</b> Adhoc Inspection				<b>Date:</b> 31/07/2018
3585436	carriageway pothole	31/07/2018	with junction of blyth road	CW Repairs-Bituminous	Internal		Committed	2688695
<b>Batch:</b> 20287576 - Inspection Batch				<b>Route:</b> Bassetlaw Area 2 Jun Enh CW/F\				<b>Date:</b> 06/06/2018
	No actionable defects found							
<b>Batch:</b> 20284922 - Inspection Batch				<b>Route:</b> Bassetlaw Area 2 Spring 2018				<b>Date:</b> 23/05/2018
	No actionable defects found							
<b>Batch:</b> 20284504 - Inspection Batch				<b>Route:</b> Adhoc Inspection				<b>Date:</b> 21/05/2018
3579226	Carriageway Potholes	21/05/2018	full length of road as marked	CW Repairs-Bituminous	Internal		Committed	2682366
3579228	Carriageway Potholes	21/05/2018	full length of road as marked	CW Repairs-Bituminous	Internal		Committed	2682365
3579227	carriageway potholes	21/05/2018	full length of road marked with a number 1	CW Repairs-Bituminous	Internal		Committed	2682367
<b>Batch:</b> 20264845 - Inspection Batch				<b>Route:</b> Adhoc Inspection				<b>Date:</b> 25/01/2018
3565585	Carriageway Pothole - Insurance claim form requested - Road Pothole - There is 2 that are very close and unsure which one customer hit. One is around 2ft x 18 inches and other one is 1ft x 1ft. . Submitted by Advisor: Abi Gee (Enquiry 6078324)	25/01/2018	Pothole is located on Crossley Hill Lane at the bend on the road. not far from Blyth road.	CW Repairs-Bituminous	Internal		Uncommitt	2668520
<b>Batch:</b> 20253481 - Inspection Batch				<b>Route:</b> Adhoc Inspection				<b>Date:</b> 07/11/2017
3558960	carriageway pothole	07/11/2017	350 yards after you have turned off the road that takes you to blyth marked	CW Repairs-Bituminous	Internal		Committed	2661702

**Customer Services**

Enquiry No.: 6095165

Logged by: External to Confirm

on: 15/05/2018 13:12

Service: Carriageway/Footway

Subject: Carriageway Pothole

Classification: Report or Observation

Enquiry Ref: FS-CASE-75667909

**Desc.:** Road Pothole - Pot holes on the left hand side of the road. Most the pot holes are just minor dips but the one pictured has damaged by car, resulting in me requiring two new tyres as I had a car was parked on the other side I could move over and water in the pot hole disguised how deep it is. Pot hole is approximately 110 mm deep. Please contact me so I may submit a claim for the tyres I have had to replace.

kind regards,

#2 . Online report Customer title is Mr.

**Location:** Left side of the road (heading East). Several pot holes along here but the worst and terrible!  
**Contact:**

Plot Number: 2,000.00

Feature Id - Location:

Feature Type: Street Section

Job Number: 2682365

Defect Number: 3579228

Effective: 02/08/2017 to 02/08/2018

Feature No.: 2000.00 to 2000.00

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**Customer Services**

Enquiry No.: 6078325

Logged by: External to Confirm

on: 25/01/2018 14:00

Service: Claims

Subject: Highway Insurance Claim

Classification: Report or Observation

Enquiry Ref: FS66631708

Desc.: Insurance claim - related to Confirm defect reference: 6078324

Date/Time: 23/01/2018 22:00:00

Direction of travel: From blyth road to hundred acre lane.

Account of what happened: Hit the pothole as was unavoidable. There was a loud band and the tyre went down instantly. Called recovery and as they were going to take six hours he had to leave the car there and collect the next day with the help of a friend.

Location: Pothole is located on Crossley Hill Lane at the bend on the road. not far from Blyth road. Contact:

Enquiry No.: 6078324

Logged by: External to Confirm

on: 25/01/2018 13:58

Service: Carriageway/Footway

Subject: Carriageway Pothole

Classification: Report or Observation

Enquiry Ref: FS-CASE-66631708

Desc.: Insurance claim form requested - Road Pothole - There is 2 that are very close and unsure which one customer hit. One is around 2ft x 18 inches and other one is 1ft x 1ft. . Submitted by Advisor: Abi Gee

Location: Pothole is located on Crossley Hill Lane at the bend on the road. not far from Blyth road. Contact:

Plot Number: 2,000.00

Feature Id - Location:

Feature Type: Street Section

Job Number: 2668520

Defect Number: 3565585

Effective: 02/08/2017 to 02/08/2018

Feature No.: 2000.00 to 2000.00

Display Action Officer: No

Street: Crossley Hill Lane (2202761)

**Customer Services**

Enquiry No.: 72392

Logged by: Andrzej Lukaszczyk

on: 13/06/2018 08:53

Service: Claims

Subject: Highway Insurance Claim

Classification: Report or Observation

Desc.: Defect reported on 6095165

CSC reference (Firmstep): FS78431988

Customer: #2

Address: #2

Email address: #2

Contact number: none

Incident details:

Date of incident: 11/05/2018

Time of incident: 09:00

Direction of travel: Easterly direction along Crossley Hill Lane

What happened: A car was parked partially at the side of the road on the opposite side (though perfectly considerately and not causing anything that should cause an issue) so I was not able to move right over to the otherside of the road. I moved as far across as I reasonably could from the pot hole road however, because the pot hole that caused the damage and intruded in to the road and also had water in it disguising its depth I was unable to avoid it. The impact caused a very sharp and sudden drop which did not cause me to require an immediate stop. However, within 30-45 minutes, a 'check-tyre' pressure warning light had come on so I took my car to local tyre fitter when I arrived at Harrogate (where I was travelling to) to get it checked. It was then I noticed that front tyre had ripped (and assumed that this was the source of the low pressure). Kwik fit checked the car and revealed it was actually the rear that had lost pressure and their very first comment was "have you hit a pot hole" as the inside side wall had punctured (see attached picture showing bubble forming when soapy liquid placed over the puncture. This meant that both the passenger front and rear needed to be replaced and since these tyres have to be replaced in pairs I have had to replace all four tyres at a total cost £587.96 which does not account for the damage that has been caused to the alloy wheel (which luckily appears to be cosmetic only!). Please see attached photos for images of tyre damage as well as scan of PDF with comment from the tyre fitter (C. #2) who concludes that the pothole is likely cause of damage.

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Location:

Contact:

**Maintenance Management**

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Feat No.: 2,000.00	Feature Id - Locn.:		Feature Type: Street Section		Area: Bassetlaw	
2661702	carriageway pothole (CW Repairs-Bituminous)	350 yards after you have turned off the road that takes you to blyth marked	Category 1	Job Completed	07/11/2017	08/11/2017	Act. BAS-AS/5102783

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**Maintenance Management**

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Feat No.:	2,000.00	Feature Id - Locn.:		Feature Type:	Street Section	Area:	Bassetlaw
2668520	Carriageway Pothole - Insurance claim form requested - Road Pothole - There is 2 that are very close and unsure which one customer hit. One is around 2ft x 18 inches and other one is 1ft x 1ft. . Submitted by Advisor: Abi Gee (Enquiry 6078324) (CW Repairs-Bituminous)	Pothole is located on Crossley Hill Lane at the bend on the road. not far from Blyth road.	Filled when found (Cat 1)	Job Completed	25/01/2018	25/01/2018	Act.
2682365	Carriageway Potholes (CW Repairs-Bituminous)	full length of road as marked	Category 2 (High)	Job Completed	21/05/2018	06/06/2018	Act. BASS/3902030
2682366	Carriageway Potholes (CW Repairs-Bituminous)	full length of road as marked	Category 2 (High)	Job Completed	21/05/2018	06/06/2018	Act. BASS/3902031
2682367	carriageway potholes (CW Repairs-Bituminous)	full length of road marked with a number 1	Category 1	Job Completed	21/05/2018	22/05/2018	Act. BASS/3902017
2688695	carriageway pothole (CW Repairs-Bituminous)	with junction of blyth road	Category 2 (High)	Job Completed	31/07/2018	30/07/2018	Act. BAS-AS/5104814

**Street Works Notices**

Organisation: Nottinghamshire Highway Works (3055042)

Works Ref: 2682365

Version: 4

Work Desc: Pothole repairs

Notice Type: Works Stop

Start: 29/05/2018 00:00:00

Work Status: Works Stopped

Issued: 08/06/2018 14:29:29

Work Type: EToN 4: Standard

Est. End: 08/06/2018

Completion: 06/06/2018

Site No.	Location	Position	Depth	Length	Width	Status	Site Date	Interim	Perm.	Prop. End
1	Various locations on carriageway	Carriageway	Up to 1.5 Metres of Cover	0.00	0.00	Site Closed (No Excavation)	06/06/2018			01/06/2018