

Request for Information: Ref NCC-032096-18
Software applications for children's social care

Thank you for your request for information relating to software applications for children's social care. I can now let you have the following information in response to the questions you raised.

- 1. Which software applications do you use for children's social care, list all suppliers and software products?** Servelec Mosaic
- 2. What are the contract end dates for the systems you have named in answer to question 1 (if applicable)?** 31 March 2022
- 3. Are you planning on replacing any of the systems you have named in answer to question 1 (if applicable)?** No
- 4. Who is the lead officer and the IT lead for the children's social care, please provide email addresses?** Not sure what is meant by lead officer. If it's in relation to systems, it would be myself, Emily Sullivan emily.sullivan@nottscc.gov.uk . More generally it would be Steve Edwards, steve.edwards@nottscc.gov.uk . In terms of ICT it would be Chris Ward Chris.ward@nottscc.gov.uk.
- 5. Which software applications do you use for other aspects of children's services and education (i.e. non-social care), list all suppliers and software products.** The key software applications are Capita One Education and One Youth Justice
- 6. What are the contract end dates for the systems you have named in answer to question 5 (if applicable)?** 31 March 2023
- 7. Are you planning on replacing any of the systems you have named in answer to question 5 (if applicable)?** No
- 8. Who is the lead officer and the IT lead for the children/education services (non-social care), please provide email addresses?** Not sure what is meant by lead officer. If it's in relation to systems, it would be myself, Emily Sullivan emily.sullivan@nottscc.gov.uk. More generally it would be Marion Clay, marion.clay@nottscc.gov.uk. In terms of ICT it would be Chris Ward Chris.ward@nottscc.gov.uk.

- 9. How do you manage home to school transport? Do you use a specific software application or is a combination of other means? Please provide details of software all used.** Trapeze Pass, in-house system
- 10. What are the contract end dates for the systems you have named in answer to question 9 (if applicable)?** No contract dates - On-going maintenance charge
- 11. Are you planning on replacing any of the systems you have named in answer to question 9 (if applicable)?** No
- 12. What is your annual travel budget for home to school transport?** £13.5m
- 13. How many children are currently in receipt of home to school transport?** 7000
- 14. How many individual taxi companies are utilised in your home to school transport provision?** 25-30
- 14. Who is the lead officer and the IT lead for the home to school transport, please provide email addresses?** Chris Ward Chris.ward@nottscc.gov.uk.

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, under Disclosure logs, available at the following link:

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk.

Yours sincerely

Name Jilly Walden
Position Complaints information and Mediation Officer
Nottinghamshire County Council