

Thank you for your Freedom of Information Request.

The answer to your questions is as follows: Nottinghamshire County Council do not currently have an online customer account.

I hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)  
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail [foi@nottscc.gov.uk](mailto:foi@nottscc.gov.uk) quoting the reference number above.

Kind Regards

Complaints, Information & Mediation Officer.

Complaints and Information Team

Chief Executive's Dept

Nottinghamshire County Council

County Hall, West Bridgford, Nottingham, NG2 7QP

Please can I request the following information:

1. Does your Local Authority have an online customer account (MyAccount)?
2. If yes to question 1, the number of households in your borough?
3. If yes to question 1, how many people in total have registered (to date) for a MyAccount?
4. If yes to question 1 , a full list of services within MyAccount **and** the percentage take up of those services (or number of registered users).