Freedom of information request NCC-032049-18

Thank you for your recent freedom of information request for the following information:

- 1. How many deferred payment agreements do you currently (as at 25 June 2018) have in place?
- 2. In 2017, how many people contacted you for information on how to pay for care?
- 3. In 2017, how many peoples long term care did you as the local council pay for:
 - a. In full
 - b. Partially

Our response

- 1. Nottinghamshire County Council "NCC" can confirm as at 25 May 2018 there was 78 Open Deferred Payment agreements.
- 2. NCC can advise that for the period 1 April 2017 to 31 March 2018 18,882 calls relating to ASCH payments, please note that we are unable to provide a detailed breakdown on whether these calls were enquiries about payments, making payments or querying payments.
- 3. During 2017-18 (the closest we have for 2017)
 - a. Paid by NCC in full: 149
 - b. Partially: 3,958

Please note this caveat to the figures provided out of 4104 LT residential and nursing placements, 3418 made some personal contributions, 245 had CHC contributions, 295 had both types of contributions. Leaving 149 with no apparent contributions]

I trust the above information is of assistance to you.

If you are unhappy with the way your request was dealt with and wish to make a complaint, please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham NG2 7QP or email foi@nottscc.gov.uk quoting the reference above.

With kind regards

Lorraine Hayes
Complaints Information & Mediation Officer
Complaints & Information Team
Chief Executives Department
Nottinghamshire County Council
West Bridgford
Nottingham
NG2 7QP
0115 97 72788