

Request for Information: Ref NCC-031375-18
Social Services Case Notes

Thank you for your request for information relating to social services case notes. I can now let you have the following information in response to the questions you raised.

I would like to know when social services stopped hand writing case notes and switched to computer files.

Adults moved to electronic case notes in July 2004
Children's moved to electronic case notes in Jan 2005

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, under Disclosure logs, available at the following link:

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk.

Yours sincerely

Name Jilly Walden
Position Complaints information and Mediation Officer
Nottinghamshire County Council