Freedom of information request NCC-031288-18

Thank you for your recent freedom of information request for the following information:

- 1. How many safeguarding staff the local authority has employed in every year since 2010.
- 2. The number of social care services which the local authority safeguarding team has monitored in **every year** since 2010?
- 3. The number of services in the local authority's area rated Outstanding, Good, Requires Improvement and Inadequate
- 4. The number of proactive visits the local authority safeguarding team have carried out in **every year** since 2010.
- 5. The number of alerts the local authority safeguarding team have received in **every year** since 2010.

Our response

- Safeguarding is incorporated into all the social care job descriptions, in the main safeguarding investigations are dealt with by Social workers, Community Care officers and through our Multi Agency Safeguarding Hub "MASH" and to put this into context it may be helpful to share with you that potentially the figure could include all Team Managers, Advanced Social Work Practitioners and Social Workers within adult social care.
- 2. Nottinghamshire County Council "NCC" do quality monitoring visits/audits some of which are pro-active. "NCC" only audit the services which have a contract with the Council and there are many more services than this which safeguarding teams will be involved with. When "NCC" do a quality audit one of the domains is looking at safeguarding responsibilities
- 3. The information on the ratings are available via the following link on the Care Quality Commission " CQC" website as follows: <u>http://www.cqc.org.uk/provider/1-101668287</u>
- 4. In respect of number of proactive visits undertaken by the safeguarding team. NCC do not report on this or record this information in a reportable format. To extract this information we would need to undertake a manual check of all safeguarding records held which would exceed the fees limit. This is defined in the Fees and Appropriate Limit Regulations and currently stands at 2.5 days or 18 hours. In this case we are denying the response under this FOIA exemption; 12. (1) Section 1 (1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In line with the provisions of section 16 we have a duty to provide advice and assistance to the requester on how the request could be refined, I have spoken to the department concerned and given the volume of records that would need to be manually checked by an officer of Nottinghamshire County Council we cannot see how any refined request would fall with the fees limit. For information I have also provided you the following link to the archive on our disclosure log on our website

http://www.nottinghamshire.gov.uk/council-and-democracy/freedom-of-information/disclosurelog-archive#/?searchTerm=safeguard which may be of interest to you.

5. Please find attached excel document.

I trust this information is of assistance to you.

If you are unhappy with the way your request was dealt with and wish to make a complaint, please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham NG2 7QP or email <u>foi@nottscc.gov.uk</u> quoting the reference above.