

## NCC-030620-18 Street Signage-Works

Dear Requester,

Further to your recent Freedom of Information request please see below in answer to your questions.

We hope this now satisfies your request. Should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)  
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Kind Regards

Dear Sir / Madam,

I wish to make a request under the freedom of information act for information that relates to the highways inspection reports and procedures for maintenance workers and anything that relates to the fixing of signs including the correct height that you advise your staff and the legislation that maintenance engineers need to adhere to.

*Link to Inspection Manual:*

<http://www.nottinghamshire.gov.uk/media/111806/highwayinspectionmanualdecember2014version2.pdf>

*Although the height specification is not quoted a highway inspector would be expected to report a sign face causing danger to a cyclist.*

*Link to Highway Network Management Plan:*

<http://www.nottinghamshire.gov.uk/media/110443/highwaynetworkmanagementplan.pdf>

*The minimal and preferred Height for sign clearance are summarised in APPENDIX 9 (2.1 minimum, 2.3 preferred)*

What are the procedures should there be a report of a water leak which causes the sign to sink and what procedures are in place to inform the necessary water authority of such a leak?

*If a highway inspector discovers a defect relating to a public utility apparatus then we serve a section 81 notice to the responsible undertaker under the New Roads and Street Works Act*

If there is nothing that is written anywhere please could you kindly confirm that there is nothing in writing that relates to safety checking height wise of the signs on posts particularly of those mounted on the pavements when carrying out an inspection?

I would also like to know how many personal injury reports you have had in the last 10 years where people have been injured as a result of dangerous, low and hazardous road signs on pavements in your area.

Input Date	Description	Injuries
25/06/2007	Claimant hit head on signage	Cuts/Lacerations
22/11/2007	Signage fell and hit claimant on head	Break/Fracture
23/05/2008	Claimant hit head on signage	Cuts/Lacerations
18/07/2008	Motorcyclist hit signage	Cuts/Lacerations
14/01/2009	Claimant hit head on signage	Cuts/Lacerations
09/03/2009	Claimant hit head on signage	Sprain/Strain
08/10/2009	Claimant hit head on signage	Cuts/Lacerations
23/11/2009	Claimant hit head on signage	Cuts/Lacerations
08/07/2011	Claimant hit head on signage	Cuts/Lacerations
12/11/2012	Claimant hit head on signage	Cuts/Lacerations
05/06/2013	Signage fell and hit claimant on head	Concussion
12/06/2013	Claimant hit head on signage	Cuts/Lacerations
08/01/2014	Signage fell and hit claimant on head	Bruising
21/01/2014	Claimant tripped on signage	Sprain/Strain
02/05/2014	Claimant tripped on signage	Cuts/Lacerations
03/07/2014	Claimant tripped on signage	Cuts/Lacerations
17/12/2014	Claimant hit head on signage	Cuts/Lacerations
14/10/2015	Claimant hit head on signage	Cuts/Lacerations
17/11/2016	Claimant hit head on signage	Bruising
25/11/2016	Claimant tripped on signage	Sprain/Strain
29/01/2018	Claimant hit head on signage	Cuts/Lacerations