

## Freedom of Information request

I am writing to make an open Government request for the information to which I am entitled under the Freedom of Information Act 2000.

*(Note that should the cost of providing a response to the questions set out below exceed the permitted amount, please prioritise the questions in the order listed.)*

Please respond to the following questions:

1. Has the local authority increased service user contribution rates for domiciliary care visits for the financial years; 2017/2018, 2016/2017 or 2015/2016 above inflation (please provide information for each year respectively)? If so, how much have they increased by (per hour)?

Service users are charged according to the outcome of the financial assessment in accordance with the Care Act Statutory Guidance.

2. Has the local authority introduced /increased social care service user charges for transport for any of the following for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each financial year respectively)? If so, how much is the charge/ increase?
  - For transport to medical appointments
  - To/from a day centre
  - To/from respite facility
  - To access facilities in the community which are included in a person's care plan
  - To get to work (where a person receives support in their care plan from a care worker)

£7 in 2015/16. £8 from April 2016 onwards.

3. Has the local authority introduced/increased an upfront arrangement care charge for self-funders for the years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each financial year respectively)? If so, how much are they/how much have they increased by?

Brokerage one off fee of £100 was introduced April 2016. Revised from October 2017 to an ongoing charge of £10.26 per 4 weeks

4. Has the local authority introduced/increased an on-going charge for arrangements with self-funders for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each financial year respectively)? If so, how much are they/how much have they increased by?

As above

5. Have you introduced a set/assumptive rate for Disability Related Expenditure for the financial year 2017/2018, or in the two previous financial years (please provide information for each year respectively)? If so, please clarify what this rate is.

Set rate of £20 per week if including disability benefits for all financial years

6. Do you include the higher rate of PIP in charging for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each year respectively)? If so, is this a new inclusion?

No

7. Have you introduced/increased charges for respite/breaks for care users for the financial years; 2017/2018, 2016/2017 or 2015/2016 (please provide information for each year respectively)? If so how much is this charge/increase (in %)?

Charges are based on the outcome of the financial assessment not a flat rate charge.

8. Have you introduced/increased charges for any of the following during the financial years: 2017/2018, 2016/2017, or 2015/2016 (please provide information for each financial year respectively)?

- Laundry service
- Cleaning service
- Gardening services
- Handyman services
- Telecare
- Food shopping
- Meals on wheels

£2 per week for telecare across all financial years. Meals – April 2016 increased from £3.95 to £4.25.

9. Are you aware of any restrictions on care users as being able to access the 12-week property disregard for residential care as result of local authority policy changes?

No this is a legal requirement

**I would like the above information to be provided to me as an electronic copy.**

If this request unclear, please contact me as I understand that under the Act you are required to advise and assist requesters. I understand that you are required to respond to my request within the 20 working days after you receive this letter. I would be grateful if you could confirm in writing that you have received this request.

I look forward to hearing from you.

Best wishes,