

**NCC-030146-17 - Adult social care assessments- Waiting**

Hi

Could you please advise how many adults (18+) within the authorities geographical area of responsibility are currently awaiting an adult social care assessment as outlined by the care act 2014?

Kindest Regards

Dear Requester,

Further to your recent Freedom of information request, please see below.

However the response needs to be in context:

All cases are triaged as part of the referral process and urgent cases are allocated promptly. Our aim is to complete assessments within 28 days although this is not always possible because of the circumstances of the service user and the complexity of the case.

Cases are allocated on a daily basis.

It is therefore appropriate that a case may be waiting for allocation to a worker for the completion of the assessment. On the 2/4/18 there were 49 cases across social work and OT.

Should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottinghamshire County Council regularly publishes previous FOIRs and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

*Please also see our website for information (NCC-026697-17) that may be of benefit to you*

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Kind Regards