Request for Information: Ref NCC-026824-17

Thank you for your request for information about tech solutions and Digital Transformation in Nottinghamshire.

I am pleased to advise that we are able provide some of the information requested in response to questions one and two, but decline to answer questions three and four, as these do not fall within the scope of the Freedom of Information Act.

Please see our response to your questions below.

Question 1
Is your organisation developing/creating Tech solutions (e.g. Demonstrator projects/Accelerator projects)? To support future service delivery.

• What is the value of this work?
The proof of concept was very cheap to deliver, using existing technical resource. In terms of savings we think it will save 10% of a hospital based social workers time, but more importantly, up to £100K worth of bed savings by improving the admission/discharge programme

• What solutions are you working on?
Due to the success of this pilot we are planning a second phase, that will include information being passed automatically from NHS organisations in to the Local Authority. Additionally, the phase 1 work is being rolled out to other NHS partners within Nottinghamshire

• When will these be complete?
Likely to be early 2018.

• Will these solutions be scalable to help other authorities and cities?
Yes, we are looking to adopt the NHS Digital standards, such as the FHIR standard. The design will be scalable beyond Nottinghamshire boundaries

Are you developing this yourself or getting funded, if so who is doing the funding?
Self-funded at the moment although we are looking for funding opportunities to support this work-stream.

Question 2
Digital Transformation

• Have you started the journey?
We started the journey around 2 years ago with our Digital First programme. This programme was aimed at allowing people (citizens of Nottinghamshire) to use our website as a first port of call for transactions with our organisation.

• What are your current successes?
One of the most popular parts of this programme was the delivery of the Highways Information System to allow the public to report highways related issue (such as potholes).

• What technologies are working best for you?
We utilise Umbraco as our main CMS whilst we develop web applications using Visual Studio and C#

Question 3

With reference to Innovator/Demonstrator/Accelerator projects or Digital Transformation, is there anything you are struggling with (resources, knowledge, expertise etc)?
See note above

Question 4
Is there any specific piece of work you would like me to champion or use as an example of great practice or development done by your organisation at these events? If so please provide a summary.
See note above

I hope that you find this information to be useful, however, if you are unhappy with the way in which your request has been handled, please email us at foi@nottscc.gov.uk and quote the reference number NCC-026824-17

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