

Request for Information: Ref NCC-026256-17

Thank you for your request under the Freedom of Information Act about incidents of inaccurate menu descriptions identified by or reported to Nottinghamshire County Council

You asked;

1. The number of menu description* breaches / non-compliance recorded at establishments such as restaurants and takeaways inspected in 2016/17 (to date), 2015/16, 2014/15 and 2013/14.
2. Details of the aforementioned establishments including their name and details of the breach / problems found.
 - a. if possible, please split these into which area of menu description rules was breached - i.e. was it mislabelled as home-made, vegetarian etc.
3. the number of establishments that failed to accurately declare food allergens on their menus (including risks of cross-contamination) in 2016/17 (to date), 2015/16, 2014/15 and 2013/14.
4. Details of the aforementioned establishments including their name and details of the breach / problems found.
5. The total number of establishments under your remit.

* based on trading standards rules, there are regulations about when labelling something 'home-made,' 'fresh,' or 'vegetarian' etc., as well as rules on labelling foods as genetically modified

I am afraid that we do not hold all of the information requested but we are now able to provide the following information;

We do not record events to the required granularity to be able to provide the very specific requirements of this FOI request. The best we can provide are instances of "misleading claims/Omissions" taken from complaints reported to Trading Standards

Due to the Data Protection Act we cannot disclose the names and addresses for the establishments which the complaints were reported about. None of them were prosecuted so the details are not in the public domain

There are 2294 establishments under our remit. Food premise re registered with Environmental Health so they will have a more accurate figure of these establishments in Notts. Environmental Health is District and Borough Council function and so this information would need to be requested from the individual District/Borough Councils

The list below shows the incidents reported;

2017 – to date

- Alleged selling of rump steak as sirloin.

2016/17

- – Vegetarian meal containing meat

Complaints & Information Team, Nottinghamshire County Council, County Hall, Loughborough Rd, West Bridgford, Nottingham, NG2 7QP

- – Pollock sold as cod

2015/16

- – Peanuts in food – allergy reaction
- – Alleged vegetarian meal includes Parmesan cheese

2014/15

- – FHR5 5 star rating displayed when business not registered.
- – Burger does not look like the advertised item.

2013/14

- – Low calorie meal not made clear on menu.
- – Alleged meat sold to Muslim visitors not Halal.
- – Alleged lamb curry meal but beef curry supplied.

I hope that you find this information to be helpful, and I am sorry we are unable to provide all of the information requested. If you are unhappy with the way in which your request has been handled, please email us at foi@nottscc.gov.uk