

**FOI - Hardware Maintenance Contracts for Servers, Storage and Networking NCC-029912-17**

Dear Sir/Madam,

Please pass this on to the person who conducts Freedom of Information requests.

I would like to request the following breakdown of the Councils IT hardware maintenance contracts and associated costs.

- A list of the models of all physical servers, storage devices, tape libraries and network switches under support contracts.
- The cost and duration of said contracts, with start and end dates and service level associated with the equipment.
- Could you also supply the names of the suppliers of the aforementioned support services for each contract?
- I would also request the name and full contact details of the person/s in your organisation responsible for the maintenance support contracts.

Yours faithfully,

Further to your recent Freedom of information request, please see below data in response.

- A list of the models of all physical servers, storage devices, tape libraries and network switches under support contracts.

We do not divulge the vendor model details of the physical equipment as this could pose a security risk for us. We are therefore imposing an exemption under the Freedom of information act section 31(1)(a) – prevention or detection of crime -

In supplying an untrusted source with the details of the makes and models of our network infrastructure components puts NCC at risk. The risk is that someone with this knowledge could use it to seek exploit vulnerabilities that exist in manufacturer's code for the equipment used. The risk of exploitation may extend from malware attacks to inappropriate access to user data.

- The cost and duration of said contracts, with start and end dates and service level associated with the equipment.

Please refer to [www.eastmidstenders.org](http://www.eastmidstenders.org) for contract dates and supplier names as this information is already publicly available

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- I would also request the name and full contact details of the person/s in your organisation responsible for the maintenance support contracts.

Lorraine Dennis

We hope this now answers your request, should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to the this and for future reference Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)  
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Kind Regards