

## Direct Payment Recipients - FOI NCC-029285-17

Further to your recent Freedom Of Information Request below, Please see in red the response to your questions.#

To whom it may concern,

I am undertaking research to use as part of my degree and I would like to know the following if possible please:

1. Do you provide adult and childcare support in your area?  
NCC commissions support services for adults.
2. Do you work with a Support Organisation for the provision of direct payments?  
Yes
3. If yes, which Support Organisation do you work with?  
We have 3 Support Providers who are accredited by the Council; Penderels Trust, SOLO Support Services and People Plus. Most people use one of these providers, but some choose to use other providers in the market.
4. How many direct payment recipients are there in your local authority?  
Approximately 3,200
5. Of the direct payment recipients, how many of these employ a carer?  
Approximately 20%
6. For recipients of direct payments, how do they buy insurance cover – do you provide a panel of insurers they can choose from or do you recommend a specific insurance company?  
We include money in the direct payment for recipients to make their own choice of insurance provider. In reality most will use either FISH or Mark Bates
7. Do you advise direct payment recipients on how much they should spend on insurance?  
No
8. Is there a payment cap in place for insurance policies for care provision?  
No
9. Do you operate a block insurance policy for your direct payment recipients?  
No
10. How do you select your insurance provider for your service users? (Please rank from 1 – 3 in order of importance with 1 being the most important)
  - Cheapest price
  - HR advice and support for customers
  - Ease of processing customer informationN/A
11. Who, in your local authority, oversees the provision of direct payments and insurance for your service users?  
The Service Director within Adult Social Care, Health and Public Protection with responsibility for Direct Payments is Paul Johnson.

I would be grateful if you could provide the responses to me as soon as possible or no later than the 31<sup>st</sup> January 2018.

We hope this now satisfies your request, and should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to the this and for future reference Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Kind Regards