

Dear Requester,

Thank you for your recently submitted Freedom of Information Request.

I am now able to provide you with the information supplied by the relevant department, as follows:

1) Number of potholes repaired by the Council in the last five financial years (from 2012/2013).

The following table indicates the number of pothole jobs that were created on the Highway Asset Management system. A job may cover a number of pothole repairs but this is the best information we can provide as the request is for multiple years. In recent years we amended the system so we can report on individual potholes, however, this is only available for the last couple of years.

Year	No. of Pothole Jobs
2013-14	6508
2014-15	8939
2015-16	11836
2016-17	14151
2017-18	15833

2) Outstanding number of potholes currently requiring repair.

We become aware of potholes on the highway network through inspections of the highway and enquiries/reports from the public and other sources. Once inspected, depending on the characteristics of the pothole, the pothole will be categorised for repair and given a repair due date. We are only aware of potholes that are highlighted in this way but accept there may be others that have formed on the network which we are not aware of.

Therefore, the term 'outstanding' can mean a number of things. We can only provide data on what we know, therefore, jobs and their raised date (issued) or jobs and their due date (completion). Please be aware that many potholes will be repaired at the time of inspection, whereas others, given their characteristics and location, will be given a much longer repair time. Overall our performance changes daily because of the volume of work, environmental conditions and ability to access the network (work by other - utility companies). Therefore, the overall performance is monitored closely because of the effect and impact of this service. If you would like to refine your request, given the above, we can arrange for the necessary report to be provided. It may be helpful if you ask for this data for a specific date or time period.

With regards to the remaining questions, information is available on our disclosure log by following the link below and searching reference number : **NCC-028349-17**

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

I hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly on the details below.

In addition to the this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

Subject: FOI request Potholes

Hello,

I am writing to you under the Freedom of Information Act 2000 in relation to a potholes research.

I would like to receive the following figures:

- 1) Number of potholes repaired by the Council in the last five financial years (from 2012/2013).
- 2) Outstanding number of potholes currently requiring repair.
- 3) Number of compensation claims due to highway defects for the last five financial years.
- 4) Number and value of compensation claims made due to highway defects.

Of these, please provide:

- 5) number of compensation payments made for each of the last five financial year.
- 6) Total value of compensation paid by the Council by year for the same period.