	2014	2015	2016
Volumes			
FOI	2021	1013	1090
EIR	168	119	82
SAR	N/A	198	168
TOTAL	1187	1330	1340

% completed within timescale			
FOI	85	87	84
EIR	90	91	85
SAR	N/A	68	80

\* Please note that we do not hold the SAR info for 2014 as they were not managed centrally at that time. Also SAR figures do not include any HR related ones, only social care.