

## **FOI - Libraries and library books NCC-028511-17**

I would be grateful if you could supply me with the following information under the Freedom of Information Act 2000.

Please would you tell me:

1. The number of total visits to your libraries during the calendar years 2015, 2016 and 2017 to date.

2. The number of books borrowed from your libraries during the calendar years 2015, 2016 and 2017 to date.

3. The top 10 most borrowed library books across the network in 2017.

For both questions, please break this down by each library branch and by year, so it is possible to see the activity levels at each library for the years stated.

Many thanks,

Further to your recent FOIR, please see attached the details in response to this.

We hope this now satisfies your request, and should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to the this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

This may be of interest to you also:

<http://www.nottinghamshire.gov.uk/media/125382/send-tribunals-ncc-026477-17.pdf>

For info, the Ministry of Justice publish data on an annual basis and the next publication is due any time for 2016/17 academic year but it only states how many were lodged by local authority and not the outcomes by local authority only nationally.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House

Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
[www.ico.gov.uk](http://www.ico.gov.uk)

Kindest Regards