

## Operating System NCC-028388-17

To whom it may concern,

I would like to request answers to the below questions under the Freedom of Information Act 2000. The questions concern the Windows 7 operating system and its 'end of life'.

Please return the answers by replying to this email within 20 working days.

Yours faithfully,

Rachael Wright

Q1) How many of your PCs run on the following? (Please type numbers)

- Windows 10 =
- Windows 7 =
- Windows XP =
- Other (Please state) =

Q2) Are you aware of Window 7's end of life date? (Delete as appropriate)

- Yes
- No
- Unsure

Q3) Do you have an active project to deal with Window 7's end of life? (Delete as appropriate)

- Yes
- No
- Don't know

Q4) If so, is it due to complete before EOL date? (Delete as appropriate)

- Yes
- No
- Don't know

Q5) What is your biggest challenge when it comes to migrating to a new operating system? (Delete as appropriate)

- Cost/budget
- Skills shortage
- Inability to move apps

Q6) If you have previously migrated apps to newer versions of Windows, how long did this take? (Delete as appropriate)

- Under 1 year
- 1-2 years
- 2-3 years
- 3-4 years
- Other (Please state) =

Q7) How many computers do you have in your environment? (Type number or delete as appropriate)

- Please state =
- Don't know

Further to your recent Freedom of Information request, please see below answers in red.

Q1) How many of your PCs run on the following? (Please type numbers)

**Windows 10 = 37**

**Windows 7 = 5417**

**Windows XP = 0**

**Windows 8 = 3379**

Q2) Are you aware of Window 7's end of life date? **Yes**

Q3) Do you have an active project to deal with Window 7's end of life? **No**

Q4) If so, is it due to complete before EOL date? **N/A**

Q5) What is your biggest challenge when it comes to migrating to a new operating system? **Inability to move apps**

Q6) If you have previously migrated apps to newer versions of Windows, how long did this take? **Under 1 year**

Q7) How many computers do you have in your environment? **8833**

I hope this satisfies your request, and should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to the this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone: 0303 123 1113

[www.ico.gov.uk](http://www.ico.gov.uk)

Kindest Regards