

FOI request NCC-028066-17- Safeguarding referrals in Supported Living Accommodation

Q= Dear FOI team

I would like to make a request under the freedom of information act.
My request is detailed below.

For each of the financial years 14/15, 15/16, 16/17 and 17/18 to November 1, what was the total number of safeguarding alerts your council received concerning people who are residents of sheltered housing or other supported living schemes?

For each of the financial years please include the age of the alleged victim within 10-year time-frames so as to preserve anonymity ie 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90-99, 100-109.

*Please state the nature of the alleged abuse. Was it:

Physical abuse

Domestic violence or abuse

Sexual abuse

Psychological or emotional abuse

Financial or material abuse

Modern slavery

Discriminatory abuse

Organisational or institutional abuse

Neglect or acts of omission

Self-neglect

Other please state

*was the alert substantiated or unsubstantiated?

*If substantiated, please state the action taken.

*Were police called?

*Was a prosecution brought?

For clarity I don't want data for residents of care homes. I am specifically looking for data on people who live in sheltered housing, supported living and any other similar schemes which assist people to live independently.

Your response should include all referrals you've received, including all council-run services and those provided by the independent/private sector.

A= Thank you for your request for information below.

Nottinghamshire County Council is not a housing/rating authority, therefore, we do not hold this information.

The district and borough councils and the city council will hold this information. You may have contacted these councils already in connection with your request, but if not, their contact details are below:

Ashfield District Council: foi@ashfield-dc.gov.uk

Bassetlaw District Council: FOIrequests@bassetlaw.gov.uk
Broxtowe Borough Council: foi@broxtowe.gov.uk
Gedling Borough Council: inforequest@gedling.gov.uk
Mansfield District Council: freedomofinformation@mansfield.gov.uk
Newark & Sherwood District: freedom@nsdc.info
Rushcliffe Borough Council: customerservices@rushcliffe.gov.uk
Nottingham City Council: information.governance@nottinghamcity.gov.uk

I hope this is helpful.

Q= Thanks for your reply but I think you may have misinterpreted my request. I am requesting data on safeguarding referrals and I understand Nottinghamshire is a council with safeguarding functions. It isn't a request about housing provision.

A= The Council commissions supported accommodation or supported living for a range of client groups such young people, people with mental health issues, learning disabilities, older people etc. Your FOIR is looking to identify how many safeguarding referrals have been made for people living in these settings.

Unfortunately the council does not have the means to report on this data, [or have this data readily available](#). We have considered whether we could a run report to identify the location of a person is at the point the safeguarding referral was made (i.e. whether they are in semi-independent accommodation), however this is not an identified criteria, and so this would have to be done manually and would exceed the threshold under S.12 of the Freedom of Information Act allows public authorities to refuse to answer requests for information if the cost of complying would exceed the 'appropriate limit' prescribed in the Fees Regulations (SI 2004/3244). One of the reasons for this is that we have identified 230 people in the service at any one point, which is a vast amount in any financial year.

I appreciate this may be disappointing to you, but on this occasion we are unable to meet your request. Should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to the this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone: 0303 123 1113

www.ico.gov.uk

Kindest Regards