

Dear Nottinghamshire County Council,

I am writing to you under the Freedom of Information Act 2000 to request the following information from you :

- The software used by the Media/Communications team to manage press enquiries, send press releases, monitor the media and maintain a press contacts database.
- The software used by the Media/Communications team to manage and store interactions with stakeholders (e.g. the media, regulators, government agencies, the community, the public)
- The software used by the Public Affairs or any other relevant team to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc.

I`m happy to receive the information in electronic format.

If you have any queries please don't hesitate to contact me via email and I will be happy to clarify what I am asking for.

I look forward to your response.

Kind Regards,

Further to your freedom of information request, The following questions have been answered below.

- The software used by the Media/Communications team to manage press enquiries, send press releases, monitor the media and maintain a press contacts database.

We use this system <http://www.vuelio.com/uk/>

- The software used by the Media/Communications team to manage and store interactions with stakeholders (e.g. the media, regulators, government agencies, the community, the public)

None

- The software used by the Public Affairs or any other relevant team to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc.

None

I hope this now satisfies your request, and should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to this and for future reference Nottingham County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (See link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottsc.gov.uk.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
www.ico.gov.uk

Kindest Regards