

## Freedom of information request NCC-027730-17

Thank you for your recently submitted freedom of information request for the following information:

1. How many claims did you close in 2015/16 and 2016/17 regardless of their year of submission, or the date of the alleged incident?
2. How many claims remain open for 2015/16 and 2016/17 regardless of their year of submission, or the date of the alleged incident?
3. The total monetary value of all the claims for vehicle damage caused by, or attributed to, the condition of your road network (such as potholes) for 2015/16 and 2016/17 regardless of their year of submission, or the date of the alleged incident?
4. The total number of successful claims (on the part of the claimant) for vehicle damage caused by or attributed to the condition of your road network (such as potholes) for 2015/16 and 2016/17 regardless of their year of submission, or the date of the alleged incident?
5. The total monetary value of the successful claims for vehicle damage caused by or attributed to the conditions of your road network (such as potholes) for 2015/16 and 2016/17 regardless of their year of submission, or the date of the alleged incident?

Our response:

	2015/16	2016/17
1. Open claims	0	5
2. Closed claims	220	103
Total Claims (Q1 + Q2)	220	108
3. Values of all claims	£12,137	£15,499
4. Number of successful claims	56	50
5. Value of successful claims	£12,137	£15,499

If you are unhappy with the way your request was dealt with and wish to make a complaint, please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail [foi@nottscc.gov.uk](mailto:foi@nottscc.gov.uk) quoting the above reference number

With kind regards

Lorraine Hayes  
Complaints Information & Mediation Officer  
Complaints & Information Team  
Resources Department  
Nottinghamshire County Council  
West Bridgford  
Nottingham  
NG2 7QP  
0115 97 72323