



Department
of Health

From the Rt Hon Jeremy Hunt MP
Secretary of State for Health

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Anthony May, Chief Executive Officer
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Dear Anthony,

I am writing to congratulate you and your team on the exceptional improvement at Nottinghamshire Local Authority, that has come together to mean that you were the provider with the biggest improvement in the number of patients experiencing Delayed Transfers of Care in the 3 months to May 2017.

Moving from 6451 to 4302 is a remarkable achievement. In this sense, the Authority is a real example to others, demonstrating how to improve performance in a short space of time and ensure that your patients get the care that they deserve.

From visiting organisations throughout the country, I know that the immense amount of work that will have been behind this outcome cannot be underestimated. Improvement on such a scale is very impressive and testament to the hard work and dedication of your staff. Please do pass on my congratulations to all those who work at the authority; the service they give makes a real difference to the lives of many of the area's sickest and most vulnerable patients.

I hope that you will share your learning and experiences with others as the whole NHS strives to improve its Delayed Transfers of Care over the course of the next year. Again, please pass on my personal congratulations and thanks to everyone who has made this happen.

Yours sincerely
Jeremy Hunt

JEREMY HUNT