

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council about the Troubled Families programme. I have the following information.

How did you establish locally that the adult [in the family] was in continuous employment and not just 'off' out-of-work benefits?

During phase one of the Troubled Families programme, each family had an appointed key worker. Where the DWP indicated that a person had come off benefits and entered into employment, it would be the job of the key worker to make enquiries with the family and to gather any relevant evidence such as contracts or payslips.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail complaints@nottscc.gov.uk.

Yours sincerely

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