

Freedom of information request NCC-026389-17

Further to your Freedom of Information Request, please find below the Council's response.

Please list all the providers of homecare services that you commission

2. Please list the start and end date of their contracts

- Please see appendix 1 which provides details of all homecare providers that we are currently commissioning homecare services from along with the start date and end date where applicable.

3. Please tell me how many staff each provider employs to provide this service? (If the exact number is not known, please give an approximate number)

- The council does not hold information on the number of staff employed by those homecare providers it commission's services.

4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours)

- Please see appendix 1.

5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated

- Providers are not paid on a guaranteed hours basis

6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?

- The local authority does not provide a homecare service

Appendix 1

The following information relates to Questions 1, 2 and 4.

The Council has open contracts with 4 'core' providers. Whilst there is no level of guaranteed work associated with these contracts there is an expectation that these providers will pick up the majority of work in their allotted areas.

	Contract Start Date	Contract End Date	Type of Contract
Agincare UK	July 2014	July 2018	Open contract
Comfort Call	July 2014	July 2018	Open contract
Direct Health	July 2014	July 2018	Open contract
Mears	July 2014	July 2018	Open contract

In addition to the above contracts the Council also has spot arrangements in place for individual service users with the following providers – all of which, therefore, will have different start dates but no end dates.

Ace Care
Allied Healthcare
AMG
Ark
Bluebird
Carers Trust East Midlands
Caremark
Carewatch
Compassionate Care
CRG Homecare
EBS
First Care

Forever Independent
Fosse
Hatzfeld
Homecare Support
Home Instead
Midlands Homecare
Leda
Leen Valley
LMT
North Notts Crossroads
Notts Homecare
Olive Care
Percurra
Premier
Respectful Care
Westminster
Workwise

I hope this information is helpful. Please do not hesitate to contact me if you require any further assistance.

Yours sincerely

Denise Makar
Senior Practitioner
Complaints and Information Team
Resources Department