



## Car Scheme Plus Stapleford

Bookings taken Monday – Thursday, 9am to 2pm

Please contact Kim or Katrina

The Helpful Bureau  
39-41 Church Street  
Stapleford  
Nottinghamshire  
NG9 8GA

Tel: 0115 949 1175

Email: [transport@thehelpfulbureau.org.uk](mailto:transport@thehelpfulbureau.org.uk)

Web: [www.thehelpfulbureau.org.uk](http://www.thehelpfulbureau.org.uk)

Registered Charity No: 1085498

A company limited by guarantee. Registered in England No: 4155890

**Please note that all passengers with hospital appointments must pay for their own parking charges.**

**If you have a manual wheelchair please ensure that your carer is able to push it for you.**

## Charges

- All passengers are charged separate fares.
- £1 per mile - wheelchair user plus carer (if required) up to 10 miles then 70 pence per mile.
- Fares for additional passengers is dependent upon the number of people travelling.
- Maximum number of passengers is the wheelchair user and 4 people.
- Minimum fare - £5 per booking i.e. a return journey.
- Journeys over 30 miles will be at a reduced charge. Ring for a quote.

The Helpful Bureau is a charitable organisation and non-profit making. The mileage charge is calculated to cover the costs of fuel, insurance, servicing, training and administration costs. The Helpful Bureau reserves the right to change the mileage charge arrangements in the future.



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T 0300 500 80 80

Travel and Transport,  
Trent Bridge House, Fox Road,  
West Bridgford  
Nottingham NG2 6BJ



## Car Scheme Plus

Providing wheelchair accessible transport in Broxtowe



in partnership with



If you want to get out and about but have difficulty using public transport, then Car Scheme Plus could be the answer.

The Helpful Bureau has a VW Caddy vehicle that has been adapted for wheelchair users and offer a door to door service for people of all ages. For an affordable fare you can travel in safety and comfort to make those important appointments, get to work or simply socialise with friends.

Car Scheme Plus is a non-profit making service that is available to local residents registered with The Helpful Bureau Stapleford to travel around the Broxtowe area. Requests will also be considered for travel further afield.



### Who can use the Car Scheme Plus?

- People living in Broxtowe who are registered with The Helpful Bureau Stapleford
- People who are unable to use public transport due to mobility difficulties
- Anyone who does not have access to a local bus service
- In certain circumstances, people who are unable to afford taxis

### What can it be used for?

We can arrange transport for most purposes including shopping; travelling to work; going for a meal; access to local services or support groups; GP appointments; visiting friends or family.

### Where can I go?

The service operates in and around the Broxtowe area, but occasionally can go further afield. Please ask for details.

### How do I pay?

Cash payment should be made direct to the driver on completion of the journey. Alternative arrangements for payment by invoice can be made available on request.

### How do I join / book a journey?

You must register with The Helpful Bureau to be eligible to use this service. There is currently no fee to register. We recommend booking early.

### What if I have to cancel my journey?

Please contact us as soon as possible. We reserve the right to charge a cancellation/no-show fee.



We're always looking for more volunteer drivers. If you want to help out in your community and can spare a few hours each month, get in touch. Expenses will be paid and training provided.

In addition to Car Scheme Plus, The Helpful Bureau run a scheme with volunteer drivers for disabled and elderly people who can use conventional vehicles. Contact us for further information.

