



Handy Person Adaptation Service

What is the Handy Person Adaptation Service?

The Handy Person Adaptation Service (HPAS) provides the help and support people need to keep safe and secure in their home with high quality essential adaptations and small practical jobs at low cost.

The service is available to Nottinghamshire residents aged 60 or over, or have a disability and the work is carried out by professional traders who have been approved by our Trading Standards officers.

The jobs are to reduce the risk of a fall or help you remain living independently, ranging from fitting door locks and internal grab rails, to changing light bulbs and putting up shelves. Often very small jobs such as fixing loose carpets or installing a grab rail can prevent a fall and avoid a lot of unnecessary distress.

All the jobs will be completed by self-employed traders who have been vetted by our Trading Standards service as part of our partnership with Checktrade.

Who can apply to use these services?

People who live in Nottinghamshire (excluding the City of Nottingham) who are 60 or over, or have a disability.

Adaptation jobs

Adaptations are jobs such as fitting internal grab rails or stair rails which help you move around your home and stay steady on your feet. There is no cost for these jobs if you are eligible for HPAS.

Handy person jobs

'Handy person jobs' are small jobs such as fixing curtain rails, putting up shelves or fixing loose carpets or trip hazards. The cost of a

handy person job is £15. You will also need to supply all the materials for the job but if you have difficulty getting what's needed, you may be able to give the money to the trader so they can buy the materials for you.

These prices are subject to change, so please check when requesting a job to confirm the price.

How long does it take to get the work done?

Jobs inside the house are usually completed within five working days and those outside the house are usually completed within nine working days.

We will usually complete work within two working days if the work needs to be done so you can be discharged from hospital or if it is needed during the first fourteen days following discharge from hospital.

How can I apply to get some work done?

To apply for the handy person or adaptation service call Nottinghamshire County Council on **0300 500 80 80** or email enquiries@nottsc.gov.uk

What if my needs are greater?

If your needs are greater, you can find information about equipment and adaptations at www.nottinghamshire.gov.uk/equipment or phone **0300 500 80 80** for details.

The Council is committed to protecting your privacy and ensuring all personal information is kept confidential and safe. For more details see our general and service specific privacy notices at:

<https://www.nottinghamshire.gov.uk/global-content/privacy>