



**Nottinghamshire
County Council**

Social care support for adults in Nottinghamshire is changing

**Find out why and what this
means for you.**



Why is social care support for adults changing?

Since April 2015 the Care Act has given more responsibilities to the Council at a time when the money that it has to provide social care support is decreasing and demand is rising.

In order to implement the Care Act and balance the books, the Council is changing the way things are done. We know that there are some people who need a lot of support to live at home safely, but other people need only a bit of support to help them to continue to do things for themselves.

What the Council will do for you

- We will provide you with up to date information about the support that is available locally to help you to live at home
- We will focus on what you can do for yourself and will work to help you maintain and improve your abilities
- If we think you need Council-funded services, we will assess your need for social care support and look at all the options available to help you.



What this means for you

- We will share responsibility with you for your care and support
- You will receive social care if there is no other way of supporting you and this will be provided for only as long as you need it. Most people have to contribute something towards the cost of their social care support
- You will be provided with social care support in the most cost effective way. This might mean that the Council will not wholly fund your preferred service.

What we will expect from you

- You must tell us if you are considering moving to live in a care home before you arrange a placement, even if you are planning to pay the whole cost yourself
- You will be expected to do as much as possible for yourself and to seek help and support from your family and friends before approaching the Council
- If you are given a direct payment for your support, you will be expected to buy the most cost effective support that meets your needs. You must only spend the money on the support agreed with the Council in your support plan
- You will be expected to contribute to the cost of your care and support if you choose services that are more expensive than those that the Council can provide to meet your needs.

What you should do if you think you need social care support

If you think you need social care support to remain safely at home, start by looking at our website or calling our Customer Service Centre to find out about the options available to you:

www.nottinghamshire.gov.uk/adultsocialcare

or

0300 500 80 80

Our charter for the future of Adult Social Care services

We will promote individual health, well-being and independence



We will share responsibility for maintaining the health and well-being of people in our communities with families, carers, friends and other organisations



We will work to prevent or delay the development of needs for care and support by providing advice, information and services that support independence



We will promote choice and control so people can receive support in ways that are meaningful to them, but will balance this against the effective and efficient use of our resources



We will work to ensure people are protected from significant harm whilst allowing people to take risks



We will always seek the most cost effective way to provide support, in order to ensure we can continue to meet the needs of all people who are eligible for care and support.



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