



**Nottinghamshire
County Council**

Care and Support Services Directory 2016/17



The comprehensive guide to choosing and paying for care and support
Support at home • somewhere to live • useful contacts



LOWMOOR CARE HOME

Specialist in care of **mental illness** and **dementia care**, we specialise in caring for clients with difficult to manage behaviours. **Retained Dementia Quality Mark Gold Standard End of Life Accredited** and a **Band 5** care home.

Registered for **residential** and **nursing** care (42 beds).

- We offer separate 18-bed male (OAKS) and 10-bed female (CEDARS) units, providing nursing care for residents presenting with challenging behaviours, and a 14-bed unit providing nursing care for residents who have dementia or mental health conditions.
- 24 hours specialist nursing (RGN, RMN) care • Staff with specialist training for dementia care
- Patients under mental health act section for mental illness also accepted

Other features include:

- Short distance from town centre of Kirkby-in-Ashfield and Sutton-in-Ashfield
- Easily accessible to main bus route and train station
- Conservatory with tea-bar cafe for relatives & activities for clients
- Secure enclosed courtyard & tranquil garden area
- Familiar homely environment • On site hairdressing salon • Pet therapies used
- Every effort made to meet specialist dietary requirements, home cooked meals five star rating
- Wide range of activities offered by activities co-ordinators (arts, crafts, music therapy, board and table games, exercises etc.)
- Visiting clergy to attend to spiritual needs of residents
- Seasonal outdoor activities & trips arranged with participation of friends & relatives

Come along and meet us, you're welcome anytime



Telephone: 01623 752288 Fax: 01623 237375 Email: lowmoorcarehome@msn.com

Lowmoor Road, Kirkby-in-Ashfield, Nottinghamshire NG17 7JE



NEWGATE LODGE CARE HOME

Prestigious **residential** and **dementia** care in a purpose built **Band 5** residential care home. 55 beds, all en-suite single rooms, many with showers, luxuriously furnished, safe homely environment.



- 'The Meadows' our 32-bed dementia therapy unit specialising in quality therapeutic care for those experiencing the many varied facets of dementia illness
- Respite and day care available

- Residential social care 23 beds ground floor, called "The Willows"
- Professional, fully trained, experienced, caring and dedicated staff team specialising in dementia & residential care

Incorporating Specialist features like:

- Conservatory lounges
- 2 Passenger lifts giving easy access to both floors
- 4 dining rooms, with home cooking and 5 star rating
- Homely environment
- Residents smoking room
- Activities Co-Ordinator – visits to local community luncheon clubs, Memory Café, shopping trips, arts, crafts, reminiscence, quizzes
- iPad
- Seasonal outings & outdoor activities
- Monthly entertainers

- First floor attractive indoor conservatory area – Fluffy Animal Therapy with our pet rabbits 'Bubble & Squeak'
- Gentle seated exercise sessions
- Reminiscence lounge & Visitors lounge
- Private meeting / conference room
- Tuck shop
- Secure private courtyard with fountain
- Hairdressing salon on site
- Multi-faith room – monthly services from visiting clergy
- Short distance from Mansfield Town Centre, Bus and Railway stations

Visitors and prospective clients are most welcome to visit, to meet staff & residents over light refreshments.

Telephone: 01623 622322 Fax: 01623 621200 Email: newgatelodgecarehome@hotmail.co.uk

Newgate Lane, Mansfield, Nottinghamshire NG18 2QB



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All the listings in this publication of care homes, care homes with nursing and home care providers are supplied by the Care Quality Commission (CQC) and neither Nottinghamshire County Council nor Care Choices can be held liable for any errors or omissions. The information contained in this Directory was correct at the time of going to print. The inclusion of advertisements for homes and agencies in this Directory does not act as an endorsement or recommendation by Nottinghamshire County Council.



To obtain extra copies of this Directory, free of charge, call Nottinghamshire County Council on **0300 500 80 80**.

Alternative formats

This Directory is available electronically at www.carechoices.co.uk. There is also a Browsealoud option for those requiring the information in the spoken word.



Where can I get support?

As you get older, you may find that you are struggling with some of the daily tasks you used to do easily – like dressing, washing or getting out and about. This Directory gives you an idea of the range of support that is available in Nottinghamshire to

help you stay living independently at home. Some services to help maintain your independence are available at any time, without the need for any type of assessment. These options are outlined in this section.

Nottinghamshire Help Yourself

The first place to look for support is: www.nottshelpyourself.org.uk which brings together a range of care and support providers with information about activities, events and groups all in one place. If you don't have a computer, you can

visit your local library where staff can help you find the information you need. Or you can phone Nottinghamshire County Council on: **0300 500 80 80** where our advisers can guide you through the options.

nottshelpyourself.org.uk



***Find health and
social care support
and information***



**Nottinghamshire
County Council**

0300 500 80 80
minicom: 01623 434993



**Nottinghamshire
County Council**

For help and advice in
Nottinghamshire

0300 500 80 80

www.nottinghamshire.gov.uk/adultsocialcare



Westfield Care Home

Devon Drive • Mansfield • Nottinghamshire • NG19 6SQ
Tel: 01623 427846 Fax: 01623 429874 Email: Lantraz@live.com
www.westfieldcarehome.net

“Home from home environment”

A beautifully decorated, purpose built Care Home with 45 beds. Delivering a high standard of Dementia and Residential Care is of paramount importance to us, in a friendly, caring and safe atmosphere. We are located near the Magistrates Court, just off Westfield Lane, on Devon Drive.

- Welcoming clients for Residential and Dementia Care
- Highly qualified, caring and dedicated staff
- Hairdressing salon, Library, in-house Chiropodist, specialist treatment available on request
- Voluminous dining room and several lounges
- Conservatory and patio area
- Private and Social Services funded clients welcome

- Spacious single rooms and 2 double bedrooms ideal for couples, some with en-suite
- Landscaped gardens
- Recreational activities program and outings
- Nutritious and varied menu, with specialist diets catered for
- Excellent bus routes, close proximity of town centre

Visitors are welcome at any time



The Limes Care Home

Park Road • Mansfield Woodhouse • Nottinghamshire • NG19 8AX
Tel: 01623 632681 Fax: 01623 622644 Email: Lantraz@live.com

“Where care matters”

A luxurious purpose built Care Home with 40 beds, specialising in residential and dementia care within a safe, caring, warm environment.



- Welcoming clients for residential and dementia care
- Professionally trained and experienced, dedicated workforce
- Hairdressing salon, Library, in-house Chiropodist, specialist treatment available on request
- Spacious dining rooms
- Several luxuriously decorated lounges
- All en-suite bedrooms

- Private and Social Services funded clients welcome
- Patio area with landscaped gardens
- Recreational activities program and outings
- Nutritious and varied menu, with specialist diets catered for
- Excellent bus routes

Visitors are welcome at any time

Meals at home service

County Enterprise Foods provides an award-winning service, delivering delicious, great value, hot and frozen meals to homes across Nottinghamshire. The service offers a fantastic range of over 70 meals. Dinners not only taste great, they are nutritionally balanced and made with fresh ingredients and seasonal vegetables.

County Enterprise Foods offers:

- delicious hot and frozen meals;
- tasty breakfasts, dinners and teas;
- meals for special diets;
- free safe and well checks;
- home from hospital hampers; and
- free delivery.

The hot food service is perfect for saving you time and trouble, with friendly and helpful drivers delivering a hot, healthy dinner direct to you, ready for you to enjoy.

You may prefer the frozen food service if you like to eat in the evening or don't want daily deliveries. Simply reheat in a microwave, steamer or conventional oven to enjoy a tasty and nutritious meal.

The delivery team go the extra mile for customers, for example, plating your meal or bringing in their post. They provide free 'safe and well' checks when they

visit and will call the office if you need help.

The service also offers home from hospital hampers. When you return from a stay in hospital, the last thing you need to worry about is shopping. Simply choose from the list of competitively priced, useful food items (for example tea, milk and butter) and they will be delivered to your home, along with your meal. Delivery is free.

For more information, please contact the team on: **01623 490015** visit:

www.countyenterprisefoods.co.uk or email: county.enterprisefoods@nottsc.gov.uk



Connect service

If you have lost a loved one or your health is deteriorating, you may find that you are struggling with daily life or feeling lonely.

The Connect service can help you by finding information about local services, activities and opportunities. If needed, Connect staff can work with you around money issues, housing problems, health management and other things. This short-term support will be tailored to your needs and will focus on achieving what you want in a way that suits you.

If you, or someone you know, might benefit from the advice and support of Connect, phone:

Bassetlaw
NCHA: **0115 844 3541**

Ashfield, Mansfield and Newark and Sherwood
Age UK: **01623 488217**

Broxtowe, Gedling and Rushcliffe
Metropolitan: **0115 939 5406**

The Handy Persons Adaptation Service provides the help and support you may need to keep safe and secure in your home with low cost but high quality essential adaptations and small practical jobs.

The service is available to Nottinghamshire residents aged 60 or over or who have a disability. The work is carried out by professional traders who have been approved by 'Checkatrade' in partnership with our Trading Standards Service.

The traders will carry out small jobs or minor adaptations to your home to reduce the risk of a fall or help you remain living independently. Jobs range from fitting grab rails or half steps, to changing light bulbs and putting up shelves. Often, very small jobs such as fixing loose carpets can prevent a fall and avoid a lot of unnecessary distress.

There is a nominal £15 fee for some works and you can have up to four hours of handyperson work. For more information about the service or to access the

scheme, please contact us on: **0300 500 80 80** or email: enquiries@nottsc.gov.uk



How do you choose a reliable tradesperson?



Checkatrade are committed to helping and protecting consumers by finding traders they can trust and rely upon, that's why we support the Think Jessica campaign who also work to protect the vulnerable in their homes.

We understand that it can be difficult finding a reputable trade, which is why since 1998 Checkatrade has been a FREE service giving you the background information you

need to make a confident decision when inviting trades into your home.

Our trades and services have been vetted to high standards. In fact a minimum of 18 considerations are carried out including ID, references, insurance, qualifications and professional memberships. Then we monitor their work on an ongoing basis by collecting feedback directly from you, their customers.

Checkatrade.com
Where reputation matters



So when you're thinking about choosing your next tradesperson, take the guess work out of your decision and don't be the victim of a rogue trade.



FIND US AT
www.checkatrade.com



CALL US ON
0333 0146 190

In Partnership with **Nottinghamshire County Council**



Short-term support in your own home (known as reablement)

If you are struggling with everyday tasks at home (for example getting dressed or washed) or if you have had an accident or illness, our reablement team may be able to help you to regain skills and confidence so you can live as independently as possible.

Reablement is a period of free short-term support and our team of staff can help you by:

- suggesting different ways of doing things;
- offering small items of equipment to make tasks easier; and
- telling you about other kinds of help you could get and different ways you can pay for it.

For more information, visit: www.nottinghamshire.gov.uk/adultsocialcare or phone: **0300 500 80 80**.

Making life easier in the home

You can find information on mobility aids, such as scooters and stair lifts, as well as advice on where to buy them, from the Disabilities Living Centre.

The centre has a comprehensive range of equipment on permanent display including beds, chairs, bathing and showering equipment, wheelchairs, scooters, stair lifts and small equipment.

There is also information on all the equipment on display, and a comprehensive range of leaflets and brochures on many other items, facilities and services for people with disabilities.

An appointment is essential if you wish to visit, so

please telephone the centre to arrange one.

Disabilities Living Centre

Middleton Court, Glaisdale Parkway, Glaisdale Drive West, Nottingham NG8 4GP

Open Monday to Friday, 9am to 3pm
(appointment only)

Tel: **0115 985 5780**

Web: www.dlcnotts.co.uk

You may also be able to find useful information on www.nottshelpyourself.org.uk

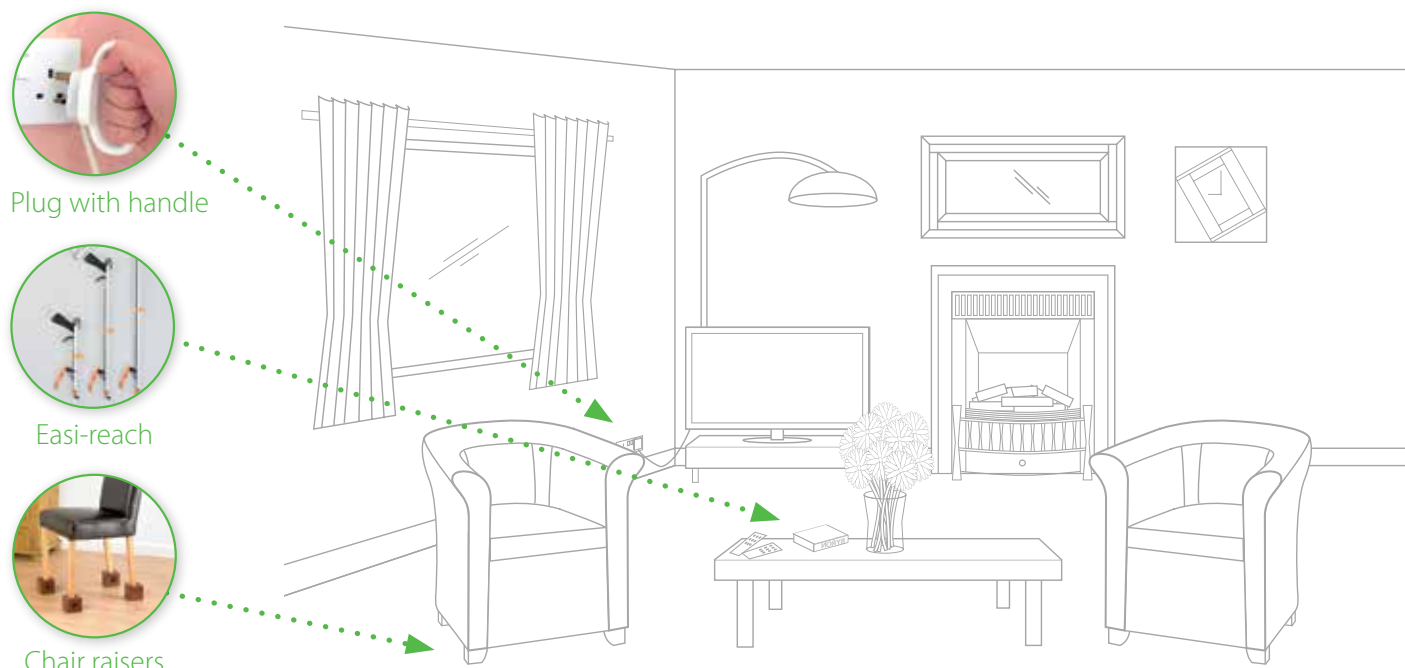


**Nottinghamshire
County Council**

For help and advice in
Nottinghamshire

0300 500 80 80

www.nottinghamshire.gov.uk/adultsocialcare



WHAT IS DIFFICULT FOR YOU?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
GETTING IN AND OUT OF CHAIRS Standing up from sitting is difficult	<ul style="list-style-type: none"> • Block of foam in chair base • Buy ready-made chair raisers if your chair is too low • Buy a new chair – get professional help to make sure the height is right • Take regular, gentle exercise 	<ul style="list-style-type: none"> • Buy an electric riser chair
OPENING AND CLOSING WINDOWS Can't reach the windows Not secure to leave windows open	<ul style="list-style-type: none"> • Move any furniture out of the way • Install/purchase a fan • Purchase a gadget to open/close window 	<ul style="list-style-type: none"> • Remove the window opener • Install environmental controls or air-conditioning • Install new windows
CONTROLLING THE HEATING Can't reach the controls for the fire or heating	<ul style="list-style-type: none"> • Change the switches • Fit a timer switch • Purchase a standalone heater 	<ul style="list-style-type: none"> • Move the heating controls • Install new or additional heating system
SWITCHING LIGHTS ON AND OFF Can't reach the switch The switch is difficult to use	<ul style="list-style-type: none"> • Install a light switch toggle • Purchase a socket extension • Purchase handi-plugs 	<ul style="list-style-type: none"> • Move the light switches • Replace the light switches • Install environmental controls
KEEPING WARM Insulating your home Affording the fuel Carrying the fuel	<ul style="list-style-type: none"> • Replace the fire with a heater • Apply for the winter fuel payment • Use a trolley to safely transport the fuel 	<ul style="list-style-type: none"> • Get a grant to insulate your house • Change to a cheaper heating system • Change to an easier-to-use heating system
WATCHING TV Hearing the sound of the TV	<ul style="list-style-type: none"> • Use subtitles • Purchase wireless headphones 	<ul style="list-style-type: none"> • Request an assessment for a hearing aid • Install a room loop

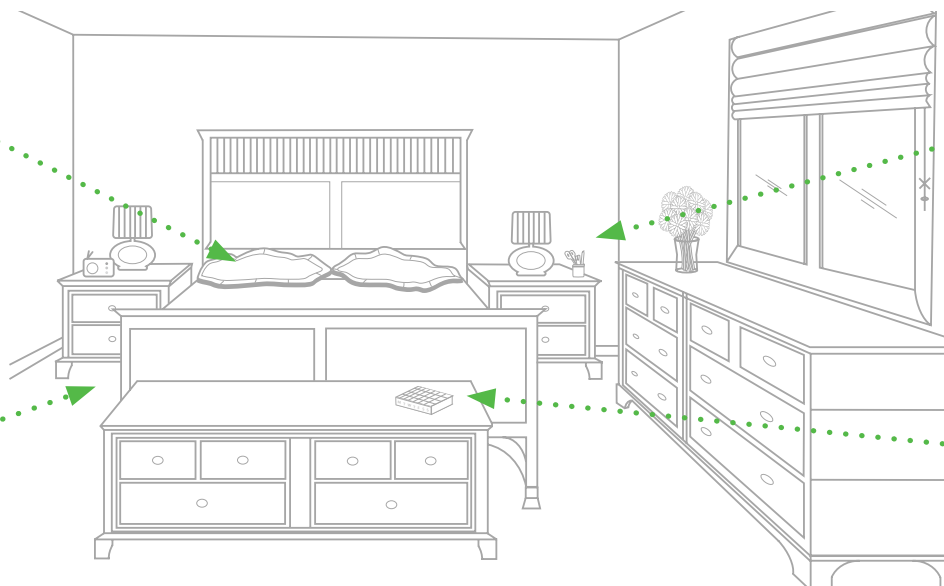
In the bedroom



Pillow raisers



Bed raisers



Easy grip scissors

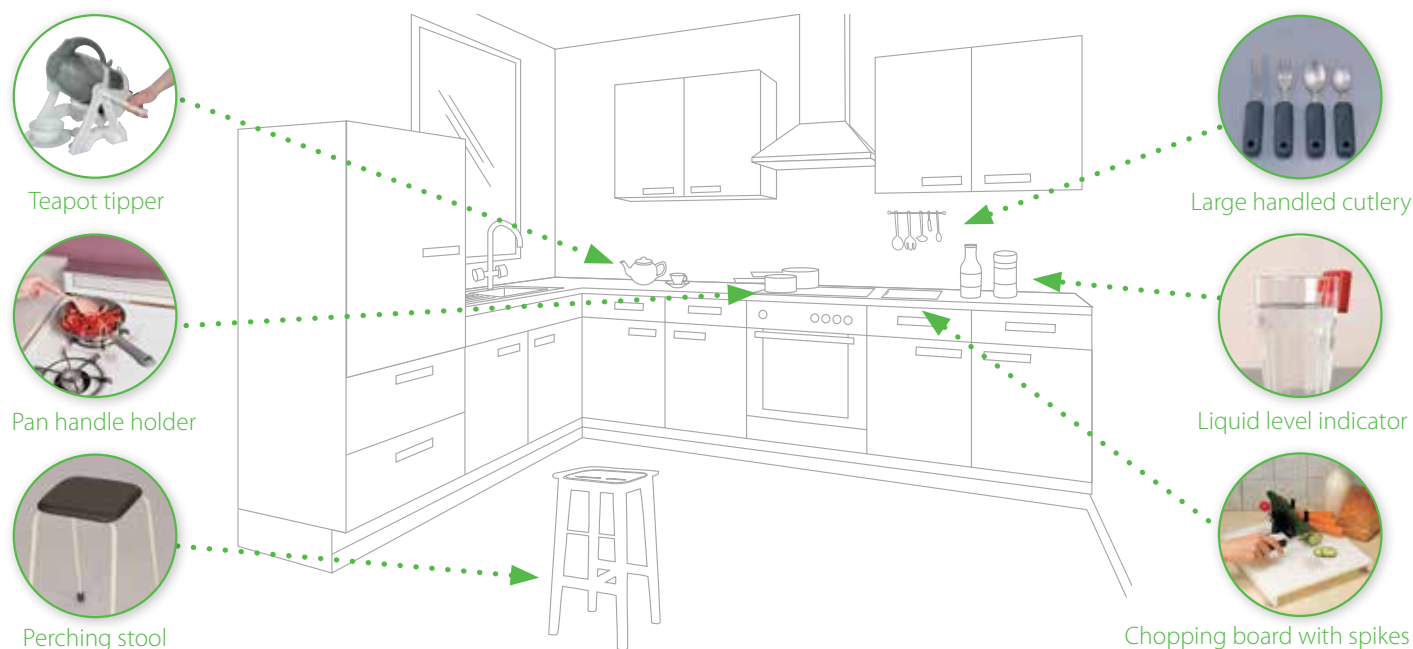


Pill dispenser

WHAT IS DIFFICULT FOR YOU?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
GETTING IN AND OUT OF BED Standing up from sitting on the bed	<ul style="list-style-type: none"> • Learn new techniques for moving safely • Purchase a leg lifter • Raise the bed • Fit grab rails 	<ul style="list-style-type: none"> • Use a transfer board • Install a hospital bed • Buy an electric adjustable bed • Use a mobile hoist or a ceiling track hoist
SITTING UP IN BED, TURNING OR ROLLING OVER Bed is too soft Bedding is too heavy Nothing to lean on	<ul style="list-style-type: none"> • Change bedding • Learn new techniques for moving safely • Purchase a pillow raiser • Change the mattress 	<ul style="list-style-type: none"> • Buy a bed cradle/bed ladder • Use a bed lever • Buy a specialised mattress • Install a drop-down rail • Install a over-bed pole
KEEPING WARM IN BED Checking the safety of your electric blanket	<ul style="list-style-type: none"> • Buy a heavier duvet • Buy thermal clothing • Contact an electrician about any electrical blanket safety concerns 	
GETTING DRESSED Difficult to reach all of your body	<ul style="list-style-type: none"> • Learn new techniques for dressing • Buy simple gadgets: long-handled shoe horn; elastic shoe laces; dressing stick; button hook; stocking aids • Contact  (see key below) regarding an assessment of needs 	<ul style="list-style-type: none"> • Consider home support
CUTTING YOUR NAILS Can't reach your feet Hard to hold scissors	<ul style="list-style-type: none"> • Buy easy grip scissors 	<ul style="list-style-type: none"> • See a podiatrist
TAKING YOUR TABLETS Opening bottles Remembering to take tablets	<ul style="list-style-type: none"> • Ask your pharmacist for an easy to open bottle • Keep a note when you have taken a tablet 	<ul style="list-style-type: none"> • Get a pill dispenser with days and times on • Get an automatic pill dispenser • Ask someone to prompt you
READING THE TIME Seeing the clock to tell the time	<ul style="list-style-type: none"> • Buy a clock with larger numbers 	<ul style="list-style-type: none"> • Buy a clock that 'speaks'

 Nottinghamshire County Council's Customer Service Centre on 0300 500 80 80.

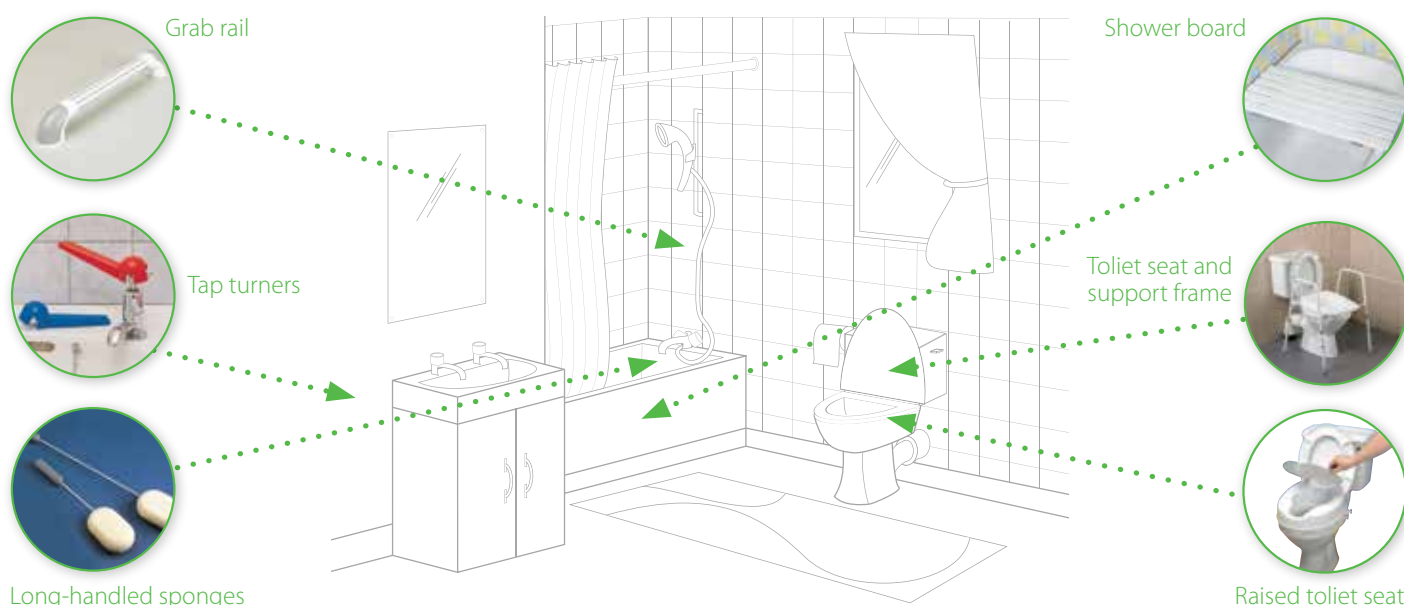
In the kitchen



WHAT IS DIFFICULT FOR YOU?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
REACHING CUPBOARDS Cupboards are too high or low Cupboards are too deep Cupboard doors are too heavy	<ul style="list-style-type: none"> Re-arrange things in cupboards/on surfaces Buy an Easi-Reacher or Handi-Reacher 	<ul style="list-style-type: none"> Alter the spring in the door closers Lower or raise the cupboards
USING TAPS AND SWITCHES Taps or switches are too awkward Can't reach taps or switches	<ul style="list-style-type: none"> Fit tap turners Purchase Handi-Plugs 	<ul style="list-style-type: none"> Change switches Raise or reposition taps Fit lever taps or new taps Alter the kitchen
CUTTING, CHOPPING, PREPARING AND COOKING FOOD Work surface too high or low Hard to grip packets or jars Hard to grip a knife Pans or kettles are too heavy to lift	<ul style="list-style-type: none"> Sit at a table Consider kitchen gadgets including: knife with a thick handle; chopping board with spikes; pan handle holder; teapot tipper; lid gripper 	<ul style="list-style-type: none"> Use a food processor Purchase a perching/high stool Buy a trolley Change the height of the work surface Make space under the work surface for your knees when sitting
MOVING AROUND THE KITCHEN Not enough space	<ul style="list-style-type: none"> Re-organise the furniture 	<ul style="list-style-type: none"> Review mobility equipment used Adapt the kitchen Consider the suitability of the kitchen
EATING AND DRINKING Cutlery is hard to grip Food/plate keeps slipping Can't carry food to table Can't lift cup	<ul style="list-style-type: none"> Use large handled cutlery Use a non-slip mat Use a lightweight insulated cup Use a cup with two handles Contact ■ (see key below) regarding an assessment of needs 	<ul style="list-style-type: none"> Buy a trolley Consider home support for meal times
LAUNDRY AND IRONING Washing machine is too high or too low Putting up ironing board	<ul style="list-style-type: none"> Install a wall-fixed ironing board 	<ul style="list-style-type: none"> Raise/lower the washing machine Change the washing machine or iron

■ Nottinghamshire County Council's Customer Service Centre on 0300 500 80 80.

In the bathroom



WHAT IS DIFFICULT FOR YOU?	SIMPLE SOLUTIONS	COMPLEX SOLUTIONS
WASHING HANDS, FACE AND BODY Turning the taps Standing at the basin Basin is too low or too high Can't reach all parts of the body	<ul style="list-style-type: none"> • Install tap turners • Purchase a long-handled sponge • Purchase a flannel strap • Contact ■ (see key below) regarding an assessment of needs 	<ul style="list-style-type: none"> • Install lever taps or new taps • Purchase a stool • Raise or lower basin • Consider home support
HAVING A BATH Turning the taps Stepping into the bath Risk of slipping in the bath Getting up out of the bath Washing your back	<ul style="list-style-type: none"> • Have a strip wash • Purchase a non-slip mat for the bath • Install tap turners • Buy a long-handled sponge • Use a half-step • Install grab rails • Use a bath board or bath seat 	<ul style="list-style-type: none"> • Install lever taps or new taps • Install a bath lift • Use a mobile hoist • Use a ceiling track hoist • Replace the bath with a shower • Convert the bathroom to a wet room • Consider home support
DRYING YOURSELF Floor is slippery Room is too cold Difficulty in drying your body	<ul style="list-style-type: none"> • Heat the bathroom safely • Use a non-slip mat • Purchase a towelling gown 	<ul style="list-style-type: none"> • Change the floor covering • Purchase a hot air body dryer
USING THE TOILET Toilet is too high or too low Difficult to clean yourself Flush lever is awkward Toilet is hard to get to	<ul style="list-style-type: none"> • Install a raised toilet seat • Use a combined toilet seat and support frame • Install a flush lever extension • Contact ■ (see key below) for a needs assessment 	<ul style="list-style-type: none"> • Review mobility equipment used • Adaptation to bathroom • Consider home support
CLEANING TEETH Gripping the toothbrush Standing at the basin	<ul style="list-style-type: none"> • Purchase a toothbrush gripper • Purchase an electric toothbrush • Use a stool 	
HAVING A SHOWER Difficult to stand for long shower Shower too high Shower controls are awkward Shower is slippery	<ul style="list-style-type: none"> • Have a strip wash • Use non-slip mats • Purchase a half-step • Contact ■ (see key below) for a needs assessment 	<ul style="list-style-type: none"> • Use a shower board • Use a shower chair or stool • Replace shower controls • Consider home support

■ Nottinghamshire County Council's Customer Service Centre on 0300 500 80 80.

Care and Support Assessment

We suggest that initially you look at the information on pages 4 to 12. There are a number of services available to help you which are listed on: www.nottshelpyourself.org.uk/ We have also given details of some services you can get without assessment.

If, after exploring these options, you feel you may need more support than these can offer, then you might need to have a Care and Support Assessment. This will allow you to explain the things you are finding hard to achieve and we will discuss with you how we might be able to help you. The aim of the assessment will always be to help you regain or maintain a level of independence and we will work with you and your existing support network to try to achieve this. We will carry out the assessment in the most appropriate way depending on your needs; this could be over the telephone or at one of our clinics. If other methods are not suitable, we will arrange to complete your assessment in your own home.

We follow the Care and Support (Eligibility Criteria) Regulations 2014, issued under the Care Act 2014, when deciding who is eligible to receive community care support funded by the Council.

The regulations are there to ensure that all councils make decisions about who gets help in a similar way.

If you are eligible for support, we will:

- encourage you to find solutions to your problems, if possible, by providing you with information and advice;
- consider, with you, how other people around you can help (for example, family members, friends and local organisations);
- provide help for only as long as it is needed to enable you to become, and stay, as independent as possible in your own home; and
- meet your eligible needs in the most cost-effective way.

Please contact us on: **0300 500 80 80** for information and advice on Care and Support Assessments.



Contact Customer Services Centre about an **enquiry** for yourself or someone you care for.



Work with a member of the Council social care staff to find ways to help you stay **independent**. If support is needed we will work out how much and decide your **indicative budget**.



Write and agree your **support plan** and decide your final **personal budget**. Work out your financial contribution.



Have your personal budget as a **direct payment** and organise your own support to suit your needs.

Have part of your budget as a **direct payment** and part as services managed by the Council.

Have all of your services managed by the Council and provided by approved providers.



Speak to your social care worker about the most effective way to spend your direct payment and **get the most for your money**.



Will I have to pay towards my care?

Most people will have to make a contribution towards the cost of any care or support they receive. This is so that we can concentrate our limited resources on people with the most need and provide support to as many people as possible.

A member of staff will talk to you about your financial circumstances to decide how much you will need to pay towards your services.

If you are eligible for a personal budget, and you choose to take all or part of it as a direct payment, your benefits will not be affected and it is not counted as income for tax purposes. For more information, see below.

How would a personal budget be paid to me?

There are three ways to receive a personal budget:

1. Direct payment – this is a cash payment we give you (if you are eligible) so that you can buy the support you need yourself. A direct payment gives you the most flexibility and control over your support. You also have more responsibility for arranging your support.

2. Mixed personal budget – you can receive part of your personal budget as a direct payment and arrange some of your support yourself and ask us to arrange the rest with a managed personal budget.

3. Managed personal budget – we will arrange the services that meet your support needs for you. A managed personal budget is less flexible than a direct payment but you have less responsibility to arrange your support.

Which is the best option?

For many people, the best option is a direct payment. This allows you much more freedom to arrange the services you want, from the companies or carers you prefer, at times that suit you. Having a direct payment means that you can buy services from companies that we don't have contracts with. You can also use the money to employ a personal assistant to give you support when you want it.

To help you understand how a direct payment could work for you, we have collected some examples of how people in Nottinghamshire are using direct payments at the moment.

Case study

"Can I just say that the help our aunt is receiving from the personal assistant (PA) is of great benefit to her? The direct payment system seems to be working for us.

"My aunt now has structure to her day. The PA ensures that our aunt takes her medication and supplies her with hot meals. The PA has gained my aunt's confidence and is able to assist with some personal care, which we weren't sure she would accept initially. It takes some pressure off us, as both myself and my brothers work and have families, so it's difficult for us to be there as often as my aunt needs. However, it is comforting to know that someone we can trust is helping our aunt and is able to liaise with us and alert us to any concerns."

This is the view of a family member whose aunt has dementia and receives a personal budget via a direct payment.



**Nottinghamshire
County Council**

For help and advice in
Nottinghamshire

0300 500 80 80

[www.nottinghamshire.gov.uk/
adultsocialcare](http://www.nottinghamshire.gov.uk/adultsocialcare)

Case study

Miss R is 24 years old with a physical disability and is a wheelchair user. Miss R lives with her mother in Nottinghamshire, but she wanted to attend university to complete a degree.

When living with her mother during the holidays, she doesn't require any paid support, as her mother meets all her needs.

Following her assessment, she was able to identify very clear outcomes in her support plan: to feel safe, to get up and ready for her day at university, to be comfortable during the day and night, to have a clean and tidy home and to be able to enjoy a meal.

It is essential to Miss R that she is able to have flexibility in how and when her outcomes are met. She needs to be able to call on support as required, but have time to herself and an element of freedom and independence.

Miss R has chosen to have her personal budget as a direct payment. Miss R has been very happy with the support she has been able to purchase with her direct payment. It has given her the choice and control she needs to live her life independently and enjoy her life at university. She is now in her final year.

If I were to have a direct payment, what would I need to do?

Direct payments are designed to give you more choice over your care; however, there are some things that you will need to do, such as open a separate bank account or use a pre-payment card, and keep a record of how you have spent the money (bank statements/invoices).

Would I have to manage everything by myself?

No. You are not expected to manage all of this on your own. If you need additional help, we can give you contact details of direct payment support services. You may need this support if you are employing your own staff.

Where can I get more information about direct payments?

You can contact us on: **0300 500 80 80**. If you are eligible and decide to have all or part of your personal budget as a direct payment, we can provide you with more information in the form of fact sheets.

What happens if I don't want a direct payment?

Some eligible people may not be able to have, or may not want a direct payment. If this is the case, we will arrange the care and support services you need from our approved list of providers.

It is up to you how you choose to have your personal budget. If you have a direct payment and then change your mind, you can stop it at any time.

Arranging services on your behalf

If you pay for your own care, and you want us to help arrange community-based services on your behalf, there is a £100 charge for this 'brokerage' service. It may include things like:

- ringing round providers to discuss your requirements;

- taking you to visit a provider;
- negotiating rates with providers; and
- arranging taster sessions.

Staying safe and well at home

If you are assessed as being eligible for services from Nottinghamshire County Council (see page

13), there are a number of options to help you stay safe and well at home.

Assistive Technology enables help to be requested in an emergency and may be useful to you if you feel vulnerable in your own home. Sensors around the home can automatically detect falls, fires, flooding, extreme temperatures, bed wetting and epileptic seizures, and can also tell if you have left your home at night-time, which can be useful for people with dementia.

If the sensors are triggered, an alert is either sent to a carer in your home or, alternatively, can be sent (via a special box attached to your phone line) to trained operators at a 24-hour monitoring centre. Staff at the monitoring centre will try to contact you immediately to find out more about your situation, and, if necessary, can arrange a suitable response, such as calling an ambulance or asking a friend or relative to pop round to check that you are OK.



If you have problems with your memory, other Assistive Technology can be used to prompt you to carry out daily living tasks, such as taking your medication.

If you have dementia, it is sometimes difficult for other people to know how well you are managing at home. As part of your assessment for long-term support, we may use activity sensors around the home to detect your movements (there are no cameras). Information from the activity monitors can help professionals and families to better understand how your dementia is affecting your independence and ensures that the most appropriate care is provided to help you stay in your own home.

For more information, visit: www.nottinghamshire.gov.uk/adultsocialcare or phone: **0300 500 80 80**.

Case study

Sinead Northey, 18 from Rainworth, has benefitted from a range of alarms and devices to help her become more independent and reduce the support that she receives from her parents, Catherine and Richard.

Sinead has an acquired brain injury, which affects her short-term memory and has given her epilepsy. She carries a sensor that detects if she has a fall and includes a button to raise the alarm if she is unwell. She also has a sensor under her mattress which informs her parents if she is having a seizure.

Her independence has increased with the use of an alarm device, which reminds her of daily tasks such as going to bed and brushing her teeth, and an automatic pill dispenser which prompts her to take her medication.

Catherine said: "The equipment we have been given has made such a difference to all of our lives.

"Sinead's short-term memory is very poor so I used to constantly remind her to do everyday tasks, which was very exhausting.

"Now she is doing these things with less support, which is great for her independence and self-esteem. She now takes a shower on her own thanks to the reminder alarm so I no longer have to keep checking on her, which affected her privacy.

"I used to have get up throughout the night to check she was OK but I have a greater peace of mind and a better night's sleep knowing the alarm will go off if she has a seizure."



Getting urgent support at home

Our 24-hour 'telecare' response service provides access to temporary home care support in emergencies, via a lifeline or the sensors mentioned on page 16. Care staff will typically be at your home within 45 minutes of being requested by your lifeline monitoring centre.

The care staff can help with a wide range of occasional emergency issues, for example:

- assistance with toileting, including helping you, or a carer to clean up following a toileting accident;
- guiding you safely back home if sensors have alerted that you have wandered at night into the immediate area outside your home;
- an emergency check-up visit if the lifeline monitoring centre cannot contact you following a call for help; and
- a reassurance visit if you are still feeling very

anxious, following an alarm call to the lifeline monitoring centre.

Once the service has been set up, you can call for help 24-hours a day by using your lifeline pendant or, if you have telecare sensors, these can automatically call for help if they detect you are at risk at home.

For more information about the costs of the service and how to have an assessment, phone: **0300 500 80 80.**



Home. There's no place like it.

Home Instead
SENIOR CARE
To us, it's personal.



Being able to live at home can be one of the most important comforts in an older person's life and because family and friends can't always be there, Home Instead Senior Care are here to help.

Our Caregivers take great pride in helping our clients to lead a more comfortable and confident life and offer a variety of services tailored to their individual needs.

From an hour a day, to full time care, our service is available 24 hours a day, seven days a week.

Personal Budgets, Direct Payments or Private Funding arrangements

“ **The service provided was excellent** and enabled me and my sister to know that our father was being properly cared for; particularly important as we both live some distance away. I would have no hesitation in recommending Home Instead.”

Mrs N – Ruddington

Services include:

- Companionship
- Light housekeeping
- Local transportation and errands
- Meal preparation
- Respite Support
- Convalescence support
- Shopping
- Personal care
- Specialist dementia and Alzheimer's care and much more...

Call us on: **0115 9226116 • 0115 9677303**

Or visit: **www.homeinstead.co.uk/nottingham**



Registered with the
Care Quality Commission

National Care Provider
of the Year Award



Assessment beds

If you have been in hospital following illness or an operation and are now medically fit to leave, you may still need some support before you can return home. Assessment beds offer you short-term support, usually in one of our care and support centres. During your stay, you will receive help with dressing, washing and any other tasks you're

struggling with. We will help you adapt if you have lost any skills following your illness or operation. As your strength comes back, we will gradually reduce the level of support until you are ready to return home. If you are unable to return home, we will work with you to consider other options, such as going to live in extra care or residential care.

Intermediate care

Similar to assessment beds, intermediate care also supports you following illness or an operation. However, this short-term service is provided jointly

with Health. A multi-disciplinary team, including therapy, nursing and social care staff, will work with you to help you rehabilitate.

Support at home (home care)

If you are an older person or have a physical disability, learning disability or mental health needs, you may be eligible for home care support.

Home care staff can help support you with daily activities such as getting in and out of bed, getting dressed and going to the toilet. On top of this, they may also help with daily living or domestic tasks like laundry, shopping and some meal preparation. The aim of support in your own home is to increase or maintain your independence so that you can remain living at home for as long as possible. The amount of support you require may reduce over time as you regain your ability to do things for yourself; we will work with you to review the level of support you need to stay independent in your own home.

If you have been ill or have just come out of hospital, you may benefit from short-term home care support (see page 8).

Home care services can be provided by:

- independent agencies;
- voluntary agencies; or
- individuals.

Home care can be paid for using a direct payment if you have one (see page 14 for more information).

If you have been assessed as being eligible for support, we will work with you to look at the best options to meet your care and support needs. If you need a personal budget to pay for your care, this will be based on your support plan. The amount of care you receive weekly will depend on your needs (worked out with us, as described on page 13). Carers must be specially trained in areas such as manual handling, first aid and food hygiene. They will also need to have had background checks with the Disclosure and Barring Service (DBS), previously known as Criminal Records Bureau checks.

Some agencies offer a night sitting or even a live-in service and some are also registered as nurses agencies, meaning they can provide registered nurses if needed. All home care organisations that provide personal care must register with, and be inspected by, the Care Quality Commission (CQC), which ensures that quality standards are met by the service and that staff are appropriately trained to do their job.

Phone: **0300 500 80 80** for more information about home care and the assessment process. See pages 19 to 29 for information about home care agencies in Nottinghamshire or visit: **www.nottinghamshire.gov.uk/adultsocialcare**

Home care providers

All domiciliary agencies listed below are registered by the regulatory body, the Care Quality Commission (CQC). However, Nottinghamshire County Council has contracts

with certain providers with whom they trade regularly; these are indicated below.

Local Authority contracted domiciliary agencies

Ashfield and Mansfield

CARE UK HOMECARE

(Nottingham Community Care Services)
Sutton-in-Ashfield
Tel: 0333 999 7628

OP YA

Bassetlaw and Newark

COMFORT CALL LTD

Newark
Tel: 01636 858675
Bassetlaw
Tel: 01909 768196

OP D PD LDA MH SI YA AD

OP D PD LDA MH SI YA AD

Broxtowe

DIRECT HEALTH

Nottingham
Tel: 0115 896 4005

OP YA

Gedling and Rushcliffe

AGINCARE UK

Nottingham
Tel: 0115 920 4948

OP PD SI YA

Other registered domiciliary agencies

Advertisers are highlighted

A-2-E

Mansfield
Tel: 01623 821534

OP PD MH SI YA

ABSOLUTE CARE AGENCY – WEST LEAKE

Loughborough
Tel: 01509 881595

OP D PD LDA SI YA

ACCESS 2 CARE NOTTINGHAM LTD

Nottingham
Tel: 0115 859 6074

OP D PD SI YA

ACE CARE 4 U LTD

Nottingham
Tel: 0115 970 5832

Advert page 20
OP D PD MH YA

AGE GRACEFULLY LTD

Nottingham
Tel: 0115 929 8633

Advert page 20
OP D PD MH SI YA AD

AGINCARE UK

– CRICKETERS COURT EXTRA CARE SCHEME

Nottingham
Tel: 0115 928 6862

OP D PD SI YA

AGINCARE UK

– HILTON GRANGE EXTRA CARE SCHEME

Nottingham
Tel: 07525 868331

OP D PD SI YA

AGINCARE UK

– NOTTS COUNTY

Nottingham
Tel: 0115 920 4948

OP D PD LDA MH SI YA AD

AGINCARE UK

– SPRING MEADOW EXTRA CARE SCHEME

Nottingham
Tel: 07525 868327

OP D PD SI YA

AGINCARE UK

– ST ANDREWS HOUSE EXTRA CARE SCHEME

Nottingham
Tel: 0115 928 6862

OP D PD MH SI YA

AGINCARE UK

– WOODVALE EXTRA CARE SCHEME

Nottingham
Tel: 0115 928 6862

OP PD SI YA

ALBANY HOUSE DOMICILIARY CARE SERVICE

Nottingham
Tel: 0116 257 6888

OP D PD LDA MH SI YA

ALLIED HEALTHCARE NOTTINGHAM

Nottingham
Tel: 0115 975 0885

OP D PD LDA MH SI YA AD

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Supporting Independence

Providing a **home support service** with a difference. We offer a culturally appropriate and **flexible** care service tailored to individual needs.

Our diverse team of well trained support workers can assist you with:

- ✓ **Personal Care** - Help with washing, bathing, dressing etc.
- ✓ **Social Care** - Assisting with outdoor activities such as doctor/hospital appointments, shopping etc.
- ✓ **Domestic Care** - Assist with cleaning, laundry, Ironing etc.
- ✓ **Meal & Dietary Care** - Food preparation in your own home, assistance with feeding etc.

To discuss our full services and your personal requirements call us on:

0115 9705832

or email info@acecare4u.co.uk



www.acecare4u.co.uk



Age Gracefully Home Care Provider

- Domestic Support
- Personal Care • Respite Care
- Outings and Socialising
- Specialist Support
- Palliative Care • Dementia Care
- Physical Mobility
- Hospital discharge and re-enablement



Call us on: 0115 929 8633



"Independent living with bespoke care needs"

Assisted Home Living

Assisted Home Living introduces support workers enabling people who would perhaps have had to move into a nursing or residential home to remain in the comfort of their own homes.

Phone: 01777 817720 or 07545 525 626

Fax: 01777 817720

Email: Sarah@assistedhomeliving.co.uk

Address: 5 Laycock Avenue, Gringley On The Hill, Doncaster, South Yorkshire, DN10 4SA

Office hours are 09.00 - 17.00 Monday to Friday

Out of hours and weekend please ring 07545 525 626



CARE VISITS AT HOME



Good Old Fashioned Service



We offer everything from:

- personal care
- getting up and helping to bed
- assisting with medication
- cleaning or social visits

Support for older people, adults with learning disabilities, physical disabilities and/or mental health issues.

For many people the questions about care don't arise until, suddenly, there is a need.

Call us on:

01159 333 114

Rushcliffe & Melton office

01636 673920

Newark & Sherwood and Bassetlaw office

www.bluebirdcare.co.uk



We provide Support At Home

Belvoir Home Care is an independent care provider. We provide a flexible service supporting people in their own home. We support people with Dementia, Alzheimer's Disease, Physical Disabilities, Mental Health problems and those who need End of Life Care.

- Companionship,
- Light Housekeeping,
- Meal Preparation,
- Personal Care,
- Transportation,
- Sit in Service
- and
- Night Care



Call: **01949 829307**

lorraine@belvoirhomecare.co.uk

www.belvoirhomecare.co.uk

AMG NURSING AND CARE SERVICES**– NOTTINGHAM**

Nottingham
Tel: 0115 982 7121

OP D PD LDA MH SI YA

APT CARE LTD

Nottingham
Tel: 0115 837 5115

OP D PD LDA MH SI YA AD

ARCHANGEL HOME CARE

Nottingham
Tel: 0115 989 5460

OP D PD LDA MH SI YA AD

ARNOLD ROAD, 514

Nottingham
Tel: 0115 960 8091

OP PD LDA SI YA

ASSISTED HOME LIVING

Doncaster
Tel: 01777 817720

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OP D PD YA

AXIS RECRUITMENT LTD

Nottingham
Tel: 0115 841 4505

OP D PD LDA MH SI YA AD

BEAUMOND HOUSE

Newark
Tel: 01636 610556

OP YA

BELVOIR HOME CARE

Aslockton
Tel: 01949 829307

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BELVOIR HOME CARE

Nottingham
Tel: 01949 829307

Advert page 20
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BESPOKE HEALTH & SOCIAL CARE

Nottingham
Tel: 07718 424390

OP D PD LDA MH SI YA AD

BETHEL HEALTHCARE SERVICES LTD

Nottingham
Tel: 07821 433174

OP D PD LDA MH SI YA

BLUEBIRD CARE (NEWARK AND SHERWOOD)

Newark
Tel: 01636 673920

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BLUEBIRD CARE (RUSHCLIFFE AND MELTON)

Nottingham
Tel: 0115 933 3114

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BRACKEN VILLA

Nottingham
Tel: 01777 719720

LDA YA

CALVERTON SUPREME HOME CARE

Nottingham
Tel: 0115 912 0196

OP D PD MH SI YA

CAREMARK (BROXTOWE & EREWASH)

Nottingham
Tel: 0115 943 6064

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CAREMARK (GEDLING & RUSHCLIFFE)

Nottingham
Tel: 0115 837 5230

Advert page 30 & 31
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CAREMARK (MANSFIELD)

Mansfield
Tel: 01623 404550

Advert page 30 & 31
OP D PD LDA MH SI AD

CAREWATCH (NEWARK)

Mansfield
Tel: 01623 862333

OP D PD LDA MH SI YA

CATHERINE TAM AGENCY

Nottingham
Tel: 0115 968 3888

PD LDA MH YA

CCA TRAINING LTD

Nottingham
Tel: 0773 047 3961

OP D PD MH SI YA

CHARLESWORTH 247 LTD

Worksop
Tel: 01909 476722

OP D PD MH SI YA

CHESTNUT GRANGE

Newark
Tel: 01636 821438

OP LDA YA

CHOICE SUPPORT NOTTINGHAM

Nottingham
Tel: 0115 978 9557

LDA

CHURCH STREET, 19-23

Mansfield
Tel: 01623 840000

OP PD LDA SI YA

CLIFTON VIEW LTD

Nottingham
Tel: 0115 984 2021

OP D

COMFORT CALL (NEWARK)

Newark
Tel: 01636 679467

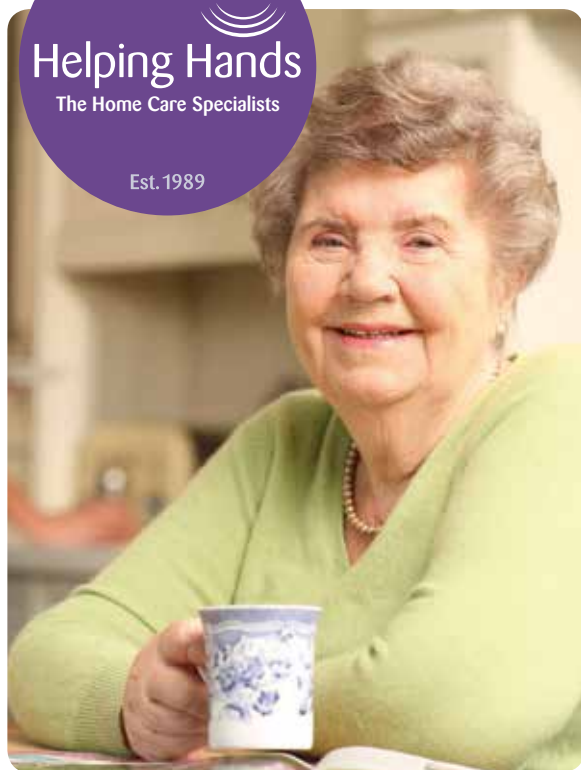
OP D PD LDA MH SI YA AD

COMFORT CALL (NOTTINGHAM)

Nottingham
Tel: 0115 975 1441

OP D PD LDA MH SI YA AD

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs



Do you need a Helping Hand?

If you are looking for an **alternative to residential care** or just **extra support** for you or a loved one - then we're here to help - **from 30 minutes per week to full-time Live-in Care.**

Our **Nottinghamshire care team** has been providing award winning quality home care since 1989. We offer a home care service which enables you or a loved one to remain at home with compassion and dignity.

Our local Carers can assist with personal care, companionship, housekeeping or even to provide a break to an existing family member or care-giver.



To find out how we can help you,
call: **0115 828 1868** or
visit: **www.helpinghands.co.uk**



Providing care the way you want it.

Infinity Care@Home Ltd is a CQC Registered company providing domiciliary care services, supporting people to live an independent life in their own homes.

Bespoke care packages can be provided for the following services:

- Personal care
- Medication assistance
- Dementia care
- Palliative care
- Respite care
- Shopping
- Meal preparation
- Companionship/social activities

T: 01623 743759

E: enquiries@infinitycareathome.co.uk



"We Take Good Care Of You In Your Own Home!"



At First Class Care we treat everyone as an individual, and put together a bespoke care package tailored to their needs. We know how important it is to stay within your own home, and we are here to help you achieve this. First Class Care realise how important it is to receive one-to-one care that is right for you.

- Our services include:**
- Residential Assessments
 - Short-Term Live In Care
 - Domestic Care
 - Social Care
 - Live In care/Companion Services
 - Compassionate Palliative Care
 - Respite Care
 - Holiday Care Help
 - Care Packages available from 30 minutes, 24/7, 365 days a year.

Contact Our Caring Support Team on **Tel: 07985 333959 or 0115 860 2258**

www.firstclass-care.co.uk
mandy@firstclass-care.co.uk



EXTRA HELP CARE

"Putting citizens at the centre of everything we do"

We are a domiciliary Care Provider and we offer support with:

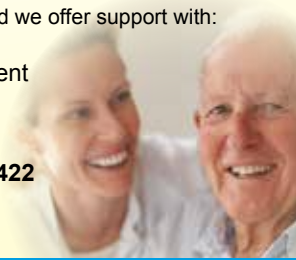
- Personal Care • Adult Care
- Hospital discharge and enablement
- Emergency care • Respite care
- Domestic and shopping

T: 0115 928 48 58 M: 0753 437 1422

E: **extrahelpcare@outlook.com**

www.extrahelpcare.co.uk

Unit 1 | Lenton Business Centre | Lenton Boulevard | NG7 2BY



COMFORT CALL (WESTMORELAND HOUSE)

Doncaster

Tel: 07551 157243

OP D PD LDA MH SI YA

COMFORT CALL (WORKSOP)

Worksop

Tel: 01909 768196

OP D PD LDA MH SI YA AD

COMPANY AND HELP AT HOME

Retford

Tel: 01777 860886

OP D PD LDA MH SI YA

COMPASSION CARE LTD

Nottingham

Tel: 0115 989 2610

OP D YA

COMPASSIONATE CARE TEAM LTD

Torworth

Tel: 01777 711129

OP D YA

CONTRACT CARE AGENCY LTD

Nottingham

Tel: 0115 981 1058

OP D PD LDA MH YA AD

CORNER HOUSE RESIDENTIAL CARE HOME

Mansfield

Tel: 01623 657117

PD LDA MH SI

CROSSING CHURCH & CENTRE, THE

Worksop

Tel: 01909 723589

OP D PD LDA MH SI YA

CROSSOVER CARE LTD

Nottingham

Tel: 0744 585 1691

OP D PD LDA MH SI YA

CROSSROADS CARE EAST MIDLANDS – NOTTINGHAM OFFICE

Nottingham

Tel: 0115 962 8920

OP D PD LDA MH SI YA

CROSSROADS CARE NORTH NOTTINGHAMSHIRE

Mansfield

Tel: 01623 658535

OP D PD LDA MH SI YA

DIGNITY – INNOVA HOUSE

Mansfield

Tel: 01623 626252

OP D PD LDA MH SI YA

DIRECT HEALTH

Nottingham

Tel: 0115 924 7030

OP D PD LDA MH SI YA AD

DIRECT HEALTH (NORTH NOTTS)

Mansfield

Tel: 01623 707773

OP D PD LDA MH SI YA AD

DISABLED CHILDREN'S SUPPORT SERVICES

Mansfield

Tel: 01623 433433

PD LDA SI

DKM HEALTHCARE LTD

Nottingham

Tel: 07758 649066

OP D PD LDA MH YA

DUNCAN MACMILLAN HOUSE (TRUST HEADQUARTERS)

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Tel: 0115 969 1300

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Nottingham

Tel: 0115 984 1961

OP D PD LDA MH SI YA

EVRO RECRUIT

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Tel: 0115 924 4634

OP D PD LDA MH SI YA AD

EXTRA HELP CARE LTD

Nottingham

Tel: 0115 928 4858

Advert page 22

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FIRS RESIDENTIAL CARE HOME, THE

Nottingham

Tel: 0115 966 5055

OP D PD LDA MH SI YA

FIRST CARE DCA

Worksop

Tel: 01909 479222

OP D PD SI YA

FIRST CLASS CARE LTD

Underwood/ Nottingham

Tel: 0115 860 2258

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FITZROY SUPPORT AT HOME – NOTTINGHAMSHIRE

Newark

Tel: 0115 784 1840

LDA YA

FOREVER INDEPENDENT

Nottingham

Tel: 0115 837 6656

OP D PD SI YA

FREE SPIRIT SUPPORT SERVICE

Retford

Tel: 01777 712601

OP D PD LDA SI YA

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs



T: 0115 9455 639
E: info@theservicetree.co.uk
W: www.theservicetree.co.uk



Our Services

- Home Care
- Companionship Services
- Personal Care
- Social Day Care
- Supported Outings
- Family Support
- Dementia Care Specialists
- Advice and Support for Carers

“ We don't stop laughing because we get old, we get old because we stop laughing. ”

The Service Tree is an established care provider delivering services to clients at home in Nottingham and Rushcliffe.

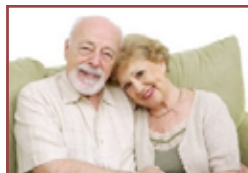
We assist our service-users with daily living, taking care of the tasks they may struggle with through illness, disability or simply a life-style change. We are very proud of our friendly, high-performing team, who are great carers and great company.

Our goal is to make your life easier so if you're not sure if we provide the service you are looking for, just ask...the answer is usually yes.



We are regulated by the CQC

Enterprise House, 14-16 Bridgford Road, West Bridgford NG2 6AB



RADCLIFFE HOME HELP SERVICES

CARE IN THE COMMUNITY

Radcliffe Home Help Services supports people in their own homes, improving their quality of life every day. See below how we can help you:

✓ Personal Care

Whether washing, bathing, showering, getting ready in the morning or assisting you prepare for bed our personal care service can help.

✓ Social Visits / Companionship

Services range from simple social calls to check everything is ok through to 24 hour sitting services including meal preparation.

✓ Respite Service

Our respite service can provide a wide range of support and can be tailored to your personal situation. We assist you in supporting your loved ones.

✓ Shopping Services

✓ Medication Management

We can be there to ensure medication is taken at any time of the day, seven days a week. We'll even collect repeat prescriptions for you.

✓ Hospital Recovery Support

We provide excellent aftercare for the duration of your post operative recovery. Our team will support you until you are fit and well.

✓ Freshly Cooked Dinners

Whether breakfast, lunch, dinner or just a snack nothing tastes better than a meal freshly prepared in your own kitchen.

✓ Cleaning & Laundry

Call our friendly office on: 0115 9335433

Email: Donna@RadcliffeHomeHelpServices.co.uk
www.RadcliffeHomeHelpServices.co.uk

Magnolia

105 Catfoot Lane, Lambley, Nottingham NG4 4QG
Email: support@magnoliacare.co.uk
Tel: 07870 435611 / 07811 318263

Magnolia



Our flexible services can be tailored to meet the needs of people who are in receipt of Direct Payments, Personalised Budgets or privately funded support. We provide services for people with learning and physical disabilities, the elderly and people with mental health problems who wish to live independently within their own homes.



www.magnoliacare.co.uk

Services we offer include:

- Personal care
- Assisting with finances
- Enabling independent living
- Shopping
- Enabling social opportunities
- Maintaining a tenancy
- Support with vocational activities
- Community support/Attending appointments
- Respite care
- Getting up or going to bed service
- Domestic help/cleaning
- Household tasks, DIY and garden maintenance

Regulated by the Care Quality Commission



HOME CARE SERVICES WE OFFER:

- Personal care
- Domestic care
- Companionship
- Support with daily living
- Respite care
- Holiday/Excursion care
- Care from hospital

Tel: 01159 23 35 85

Email: info@olivecare.co.uk Web: www.olivecare.co.uk
Olive Care RTEC, Pavilion Road, West Bridgford, Nottingham NG2 5AW



- We provide our service users with person centred planning, ensuring that their needs, wishes and preferences are met.
- Available 24 hours a day, 365 days a year.
- All staff have enhanced CRB, full background check and trained to the highest standard.
- Personal Care, washing, bathing, showering etc.
- Domestic duties, Laundry, ironing.
- Food preparation, feeding, shopping etc.
- Exercising and basic care of pets.
- Escort service, sittings, waking night service and sleep over service.
- Privately funded and direct payment service users accepted.



Regulated by the Care Quality Commission

49 Wood Street, Mansfield, Nottinghamshire NG18 1QB
Tel: 01623 432388 Email: yvette@karvonettes.co.uk



Professional homecare you can trust.

- Personal Care
- Sitting Service
- Shopping Service
- Meal Preparation
- Domestic Support
- Dementia Care



1 House Dukeries Complex, Whinney Lane, New Ollerton NG22 9TD
Telephone: 01623 862491 • www.nottshomecareltd.co.uk

**FUTURE HOME CARE LTD
– NOTTINGHAMSHIRE**

Mansfield

Tel: 01623 412710

OP D PD LDA MH SI YA

GC HOME CARE

Nottingham

Tel: 0115 840 4624

OP D PD MH

GIVECARE (NOTTINGHAM)

Nottingham

Tel: 0115 962 6682

OP D PD LDA MH SI YA

HATZFELD HOMECARE SERVICES

Newark

Tel: 01636 700077

OP D PD SI YA

HEADQUARTERS

Nottingham

Tel: 07584 449604

OP D MH YA

HELPING HANDS

Nottingham

Tel: 0115 828 1868

Advert page 22

OP D PD LDA MH SI YA AD

HELPING HANDS WEST BRIDGFORD

Nottingham

Tel: 0115 828 1536

OP D PD MH SI YA

HIDMAT CARE LTD

Nottingham

Tel: 07487 749996

OP D PD SI YA

HOME INSTEAD SENIOR CARE

Beeston

Tel: 0115 922 6116

OP D YA

HOME INSTEAD SENIOR CARE

Nottingham

Tel: 0115 922 6116

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OP D PD LDA SI YA

**HOME INSTEAD SENIOR CARE RETFORD AND
GAINSBOROUGH**

Retford

Tel: 01777 712629

OP D PD LDA MH SI YA

HOMECARE PLUS

Nottingham

Tel: 0115 911 3370

OP D PD SI

HUMAN SUPPORT GROUP – NOTTINGHAM

Nottingham

Tel: 0115 936 1739

OP D PD LDA MH SI YA AD

**IN OUT AND ABOUT COMMUNITY SUPPORT
OFFICE**

Nottingham

Tel: 01949 837227

OP PD LDA MH SI YA

INCLUSIVE CARE

Nottingham

Tel: 07841 432170

OP D PD MH SI YA

INTERSERVE HEALTHCARE – NOTTINGHAM

Nottingham

Tel: 0115 993 4282

OP D PD LDA MH SI YA AD

IVY HOUSE

Worksop

Tel: 01909 500653

LDA YA

J & K KEYCARE

Nottingham

Tel: 07771 357911

OP D PD SI YA

JACKDAWE DEMENTIA HOME CARE TEAM

Nottingham

Tel: 0115 876 3222

OP D PD MH YA

JEPPE CARE LTD – THE DIAMOND CENTRE

Nottingham

Tel: 01623 700389

OP D PD LDA MH SI YA AD

JIGSAW HORIZONS LTD

Mansfield

Tel: 01623 662200

OP D PD LDA MH SI YA AD

JOY2CARE LTD

Nottingham

Tel: 07954 587187

OP D PD SI YA

JRH SUPPORT – HEAD OFFICE

Nottingham

Tel: 0115 985 6000

OP D PD LDA MH SI AD

JUBILEE HEALTHCARE LTD

Nottingham

Tel: 0115 874 9364

OP D PD LDA MH SI YA

K & S HOME CARE SERVICES

Nottingham

Tel: 0115 880 0300

OP D PD MH SI YA

KARVONETTES

Mansfield

Tel: 01623 432388

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OP D PD MH SI YA

KCL CARE LTD

Nottingham

Tel: 0115 837 7576

OP D PD LDA MH SI YA

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs



ANYTHING IS POSSIBLE

...WHEN YOU HAVE REAL CHOICE & CONTROL

Inspired by our own personal experiences we're here to help those who've chosen self-directed support manage their **Personal [Health] Budget**.

1. Third Party Arrangement

- An alternative to traditional domiciliary services. We employ on your behalf the staff you choose.
- Your budget is held in a separate client deposit account, you make the decisions on how it is used to achieve your agreed outcomes.

2. Direct Payment Support Service

- You employ your own Personal Assistants with our knowledge and expertise to support you with your legal obligations.
- We have a range of services, which include support with recruitment, payroll and accounts.

Contact us to discuss which option is best suited to you.

T: 0115 815 7010

E: info@solosupportservices.co.uk

For more information visit www.solosupportservices.co.uk



Life enhancing domestic care and support is closer than you think

We are a trusted provider of care services to elderly and vulnerable clients within their own homes, also supporting their friends and family too.

Ours is a person-centred service that encourages independence, dignity and self-respect.



For full details of our services please call **01509 260001** or visit www.surecareharnwood.co.uk

Working For Quality In Care

Specialists in dementia and end of life care.

- Highest quality care including healthcare tasks at home from 1-24 hours •
 - Sleep-ins/waking nights • Sit-in-service •
 - Washing, bathing, personal and practical care •
 - Escort, cooking, domestic, hygiene, shopping and laundry •
- Individually tailored person centred care packages according to need •
- All staff fully background check inc. CRB & trained to highest standard •
- **Direct payment support services (free in some cases)**

Any task considered including gardening and odd jobs
- please contact us on 01623 642853 and ask for Handy Helpers



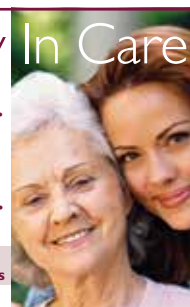
Workwise Healthcare Ltd

Armstrong Hall, Brougham Avenue, Mansfield, Notts, NG19 7LA

Tel: 01623 642853

Email: gelorman@workwisehealthcare.co.uk

www.workwisehealthcare.co.uk



WHAT ARE THE CARE OPTIONS?
HOW WILL I KNOW WHICH TO CHOOSE?
WHAT IF MUM DOESN'T AGREE?

VISIT THE NEW CARE SELECT WEBSITE WWW.CARESELECT.CO.UK

CAREselect

CALL CARE SELECT FOR MORE INFORMATION:

0800 389 2077

KNIGHTS HOME CARE SERVICES LTD

Doncaster

Tel: 01427 891483

OP D LDA MH SI YA

KRYSTAL CARE LTD

Nottingham

Tel: 0115 978 4589

OP D PD SI

LEDA HOMECARE

Worksop

Tel: 01909 512550

OP D PD MH SI

LEYMAR HEALTHCARE

Newark

Tel: 01623 360193

OP D PD MH SI YA

LMT SUPPORT CARE

Nottingham

Tel: 07786 376648

OP D PD LDA MH YA

MAGNOLIA DOMICILIARY CARE LTD

Nottingham

Tel: 07870 435611

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LDA**MANSFIELD REGIONAL OFFICE**

Mansfield Woodhouse

Tel: 01623 651987

OP D PD LDA MH SI YA

MEARS CARE

Nottingham

Tel: 0115 845 6595

OP D PD LDA MH SI YA AD

MEARS HOMECARE LTD NOTTINGHAM

Mansfield

Tel: 0333 999 7628

OP D PD LDA MH SI YA AD

MENCAP CENTRAL NOTTS SERVICES

Worksop

Tel: 0207 454 0454

LDA

**MENCAP CHILDREN'S SERVICES
(EAST MIDLANDS)**

Worksop

Tel: 0808 808 1111

LDA

MENCAP – NEWARK DOMICILIARY CARE AGENCY

Newark

Tel: 01909 712255

OP D PD LDA MH YA

MENCAP NORTH NOTTS SERVICES

Worksop

Tel: 01909 712255

LDA

MENCAP PORTLAND AND OXBOROUGH SERVICES

Nottingham

Tel: 0115 847 9434

LDA

MUMS HELPING HANDS LTD

Nottingham

Tel: 0115 942 0028

OP D PD LDA MH SI YA AD

NASH HEALTHCARE LTD

Nottingham

Tel: 07792 327334

OP D PD LDA MH YA

NATIONWIDE CARE SERVICES LTD (NOTTINGHAM)

Nottingham

Tel: 0115 960 7900

OP D PD LDA MH SI YA

NEW BROOK HOUSE

Nottingham

Tel: 0115 978 3742

OP D PD LDA MH SI YA

NEWARK REGIONAL OFFICE

Newark

Tel: 01636 611363

OP D PD LDA MH SI YA

NOTTINGHAM

Nottingham

Tel: 0115 954 0167

OP PD SI YA

NOTTINGHAM

Nottingham

Tel: 0115 815 7010

OP D PD LDA MH SI YA AD

NOTTINGHAM ASSURED HOME CARE LTD

Nottingham

Tel: 07974 685094

OP D PD SI YA

**NOTTINGHAM CITY COUNCIL SHORT BREAKS
TEAM**

Nottingham

Tel: 0115 883 8280

PD LDA SI YA

NOTTINGHAM DCA

Mansfield

Tel: 01623 709890

LDA

NOTTINGHAM DOMICILIARY CARE SERVICE

Nottingham

Tel: 0116 247 3900

OP PD LDA MH SI YA

**NOTTINGHAM MENCAP SHORT BREAKS
SERVICE**

Nottingham

Tel: 0115 920 4433

OP PD LDA YA

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

NOTTINGHAM REGIONAL OFFICE

Nottingham

Tel: 0115 960 3264

OP D PD LDA MH SI YA**NOTTINGHAM REGIONAL OFFICE**

Nottingham

Tel: 0115 870 0316

OP PD LDA MH SI YA**NOTTINGHAM SUPPORTED LIVING (DCA)**

Nottingham

Tel: 07793 616717

OP PD LDA MH SI YA**NOTTINGHAMSHIRE DOMICILIARY SERVICES**

Nottingham

Tel: 0115 976 0441

LDA MH YA**NOTTS HOME CARE LTD**

Worksop/Nottingham

Tel: 01623 862491

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OP D PD MH SI YA**NURTURECARE LTD**

Nottingham

Tel: 07842 074280

OP D PD LDA MH SI YA AD**OLD VICARAGE, THE**

Doncaster

Tel: 01302 745707

OP D YA**OLIVE CARE**

Nottingham

Tel: 0115 923 3585

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Nottingham

Tel: 0115 947 3142

LDA YA**PERCURRA**

Nottingham

Tel: 0844 544 7780

OP D PD LDA MH SI YA**PERSON 2 PERSON**

Nottingham

Tel: 0115 850 4096

OP D PD LDA MH SI YA**PERSONALISED SUPPORT TEAM****- NOTTINGHAM**

Nottingham

Tel: 0845 196 0061

OP D PD MH SI YA**PERSONALISED SUPPORT TEAM****- NORTH NOTTINGHAMSHIRE**

Mansfield

Tel: 0115 844 3541

OP D PD LDA MH SI YA**POLKADOT CARE LTD (NOTTINGHAM BRANCH)**

Nottingham

Tel: 0115 959 6137

OP D PD SI YA**PREMIER CARE**

Mansfield

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Nottingham

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OP D PD LDA MH SI YA AD**PRIDE & JOY HOMECARE LTD**

Nottingham

Tel: 07896 267842

OP D PD LDA MH SI YA AD**PURE OFFICES**

Nottingham

Tel: 01623 726177

OP PD LDA MH SI YA AD**QUALITY LIFE UK**

Loughborough

Tel: 01509 767879

OP D PD MH SI YA**RADIS COMMUNITY CARE****(MOORFIELD COURT)**

Southwell

Tel: 01636 814325

OP**RADIS COMMUNITY CARE - NOTTINGHAM**

Nottingham

Tel: 0115 943 0604

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Tel: 01623 559299

PD LDA MH SI YA AD**REACH LEARNING DISABILITY CARE LTD**

Southwell

Tel: 01636 919946

PD LDA SI YA**REAL LIVES COMMUNITY INTEREST COMPANY**

Nottingham

Tel: 07772 127691

OP D PD LDA MH SI YA AD**REAL QUALITY CARE LTD**

Nottingham

Tel: 0115 854 7093

OP D PD LDA MH SI YA

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

RED CROSS CRISIS INTERVENTION COMMUNITY SUPPORT

Nottingham

Tel: 0115 852 8000

OP D YA

RED HOMES HOMECARE AGENCY

Newark

Tel: 01636 678423

OP D YA

REDBANK HOUSE

Retford

Tel: 01427 880716

LDA YA

REDCLIFFE HOUSE

Mansfield

Tel: 01623 635599

LDA YA

RESPECTFUL CARE

Nottingham

Tel: 07912 675521

OP D PD LDA MH SI YA

RESPECTFUL CARE

Mansfield

Tel: 01623 665011

OP D PD LDA SI YA

RICHMAND HOUSE RESIDENTIAL HOME LTD

Nottingham

Tel: 0115 914 2609

OP D MH

RIGHT AT HOME (NOTTINGHAM SOUTH)

West Bridgford

Tel: 0115 880 0911

OP D PD SI YA

SCOPE INCLUSION EAST MIDLANDS

Nottingham

Tel: 0115 942 0060

PD LDA YA

SERVICE TREE LTD, THE

Nottingham

Tel: 0115 9455 639

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OP D MH YA**SEVACARE – NOTTINGHAM**

Nottingham

Tel: 0115 924 4682

OP D PD SI YA

SHERWOOD PRIME CARE LTD

Worksop

Tel: 01909 512127

OP D PD SI YA

SILVER SERVICE CARERS LTD

Newark

Tel: 07906 115755

OP D PD LDA MH SI YA AD

SJW – THE WRIGHT CARE

Worksop

Tel: 01909 512163

OP D PD SI YA

SOCIAL CARE REABLEMENT

Nottingham

Tel: 0115 876 3222

YA

SOCIAL CARE SOLUTIONS (NOTTINGHAM OFFICE)

Hucknall

Tel: 07788 576656

OP D PD LDA MH SI YA AD

SPRINGS OF JOY CARE SOLUTION (SOJ) C.I.C

Nottingham

Tel: 07830 735352

OP D PD LDA MH SI YA AD

START SERVICE

– BROXTOWE, GEDLING & RUSHCLIFFE LOCALITY

Nottingham

Tel: 0115 917 5800

OP

START SERVICE

– MANSFIELD AND ASHFIELD LOCALITY

Sutton-in-Ashfield

Tel: 01623 434000

OP

START SERVICE

– NEWARK AND BASSETLAW LOCALITY

Newark

Tel: 01623 520520

OP

SURECARE CHARNWOOD AND RUSHCLIFFE

Loughborough

Tel: 01509 260001

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OP D PD LDA MH SI YA

SUTTON IN ASHFIELD

Sutton-in-Ashfield

Tel: 01623 512850

LDA

TAILOR MAID CARE SOLUTIONS LTD

Nottingham

Tel: 0330 223 3855

OP D PD LDA MH SI YA

VICTORIA COTTAGE RESIDENTIAL HOME

Nottingham

Tel: 0115 966 3375

OP D

VITASCARE

Nottingham

Tel: 07446 276581

PD LDA MH SI YA

VP COMMUNITY CARE

Nottingham

Tel: 0870 850 4265

OP PD LDA MH SI YA AD

WESTMINSTER HOMECARE LTD (NOTTINGHAM)

Nottingham

Tel: 0115 982 1331

OP D PD LDA MH SI YA AD

WORKWISE HEALTHCARE LTD

Mansfield

Tel: 01623 642853

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OP D PD MH SI

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs



The mark of excellent care



Excellent quality home care and support

- Help with washing & dressing
- Shopping & meal preparation
- Prompting with medication
- Support with daily routines
- Overnight support and live-in care
- Respite services
- Socialising and leisure activities
- Accessing the community

Contact Caremark today

Gedling & Rushcliffe

0115 837 5230

gedlingandrushcliffe@caremark.co.uk

Mansfield

01623 404 550

mansfield@caremark.co.uk

Broxtowe & Erewash

0115 943 6064

broxtoweanderewash@caremark.co.uk

These questions may be useful when considering using the services of a home care (domiciliary) provider to help you build up a picture of how your care needs will be met in your own home.

Agency 1 £ p/h

Agency 2 £ p/h

Agency 3 £ p/h

Agencies

What experience does the agency have in your particular field of need? Can they supply references for you to check?

1

2

3

How long has the agency been operating?

1

2

3

How many care workers would the agency assign to care for you and would you see the same one every day? If not, how does the staff rota operate and what happens if your carer goes on holiday or is sick? Will you be notified in advance that a different care worker will be attending?

1

2

3

How can you contact the agency in an emergency or outside office hours?

1

2

3

How hard or easy would it be to make a complaint and how are things then put right?

1

2

3

Home care agencies providing personal care must be registered and inspected by the Care Quality Commission. Ask to see a copy of their registration certificate.

1

2

3

If this is a private contract, ask for a copy of the agency's contract terms and read these carefully with someone you trust. Get as much help as you can going over it and ask any questions you may have before signing anything. The Citizens Advice Bureau or Age UK could help with this.

1

2

3

Care Workers

You should expect your personal preferences, dignity and privacy to be respected. Discuss this with the agency and ask how the most suitable care workers for your particular care are chosen. Can you talk to them before deciding?

1

2

3

Care workers should be fully trained or be in ongoing training. Ask the agency about their policies on this.

1

2

3

You will have a care plan drawn up by the agency which the care workers will work to. Ask how often this plan will be reviewed by the agency.

1

2

3

Care workers must be checked with the Disclosure and Barring Service (DBS) and have a criminal records disclosure – make sure this is the case.

1

2

3

Paying

If your care is arranged privately, you should check the fee rates charged and be clear exactly what the payment you make covers. It may be helpful to get a quote from at least three agencies prior to making your decision and to agree

a final price with the agency.

1

2

3

Looking after someone

If you provide unpaid support to help an adult live at home, you are a carer. Carers may be caring for an older person, someone who has a long-term physical illness or disability, a learning disability, mental health issue or substance misuse problem.

Caring may mean helping with practical tasks such as washing, dressing, taking medicines, shopping or laundry, providing emotional support, keeping an eye on someone to make sure that they are safe or looking after someone when they go out. Caring may have an effect on them, for example their



health, work, social life, finance, education, family and personal life. It is important that carers know what help is available to help the carer balance their caring life with a life of their own.

Carers hub

We pay Carers Trust East Midlands to run the Nottinghamshire Carers Hub to provide support to carers. This includes free advice, information and support to all carers. Carers Trust may be able to help in a number of ways, for example telephone or face-to-face advice, information about local support

groups where carers can meet other carers, and information about events and training courses. For more information, please contact Carers Trust on: **0115 8248824**, email: hello@carerstrustem.org or visit: www.carerstrustem.org

Carer's assessment

Carers who regularly care for someone are entitled to a carer's assessment to look at the impact that caring has on the carer and to make sure that their own needs are addressed. For information regarding assessments, phone us on: **0300 500 80 80**.

If a carer needs some help for the person that they care for, and/or they want a regular break from caring, the person that is being cared for may need an assessment.

Carer's personal budget

If a carer is eligible for extra help, this will be

determined through their carer's assessment. Eligible carers may be offered a carer's personal budget, which may be used towards a day out or to buy equipment, for example.



**Nottinghamshire
County Council**

For help and advice in
Nottinghamshire

0300 500 80 80

[www.nottinghamshire.gov.uk/
adultsocialcare](http://www.nottinghamshire.gov.uk/adultsocialcare)

Carer's breaks

Carers sometimes need a break and this may be provided in several ways:

- the cared-for person may wish to go into a care home for a stay;
- a carer can move into the home to provide home-based respite care; or
- family-based respite care can be provided, where the cared-for person moves into another family's home for a short time.

The best option will depend on the carer's needs, the urgency of the situation and personal choice and cost.

The person being cared for will need to have an assessment to see if they are eligible for this service and they are likely to have to pay towards the cost of the short break.

For more information about short breaks for carers, contact us on: **0300 500 80 80**.

Carer's emergency card

The carers' emergency card is a free small card that identifies carers in an emergency situation. It will alert anyone finding the card to the fact that the person is a carer and that someone they care for may require assistance. Once issued with a card, in the

event of an emergency, the carer will have peace of mind that there is a 24-hour system in place to ensure that the person being cared for is looked after by the people that the carer has chosen. To apply for an emergency card, please phone: **0300 500 80 80**.

Crisis prevention support

We fund a scheme enabling the person being cared for to be looked after on a short-term basis in their home should their carer have an unforeseen or emergency situation. Examples of when the service can be used are when the carer:

- is too ill to provide care for a short period of time;
- needs to attend the funeral of a family member/friend; or
- has a hospital appointment or is due to be admitted to hospital themselves.



There is no charge for this service.

Bassetlaw
Comfort Call: **01909 768196**

Broxtowe
Direct Health: **0115 896 4005**

Gedling
Agincare UK: **0115 920 4948**

Mansfield and Ashfield
Mears: **0333 999 7628** (crisis prevention is temporarily provided by Comfort Call Newark: **01636 679467**).

Newark
Comfort Call: **01636 679467**

Rushcliffe
Agincare UK: **0115 920 4948**

For more details, visit: www.nottinghamshire.gov.uk/adultsocialcare These contact numbers are correct at time of printing. A list of up to date information is available on: www.nottshelpyourself.org.uk or can be obtained by phoning: **0300 500 80 80**.

Somewhere to live

While we will always work with you to help you stay in your own home for as long as it is safe to do so, sometimes this is not possible and you may need

to consider other living arrangements. Some other options available to you are listed in this section.

Shared Lives

Shared Lives aims to help people experience ordinary life with real relationships. It is a scheme where carers are trained to look after older people, people with physical disabilities, learning disabilities or mental health needs. The support is mainly provided in the carer's home.

It is a regulated service for people who:

- need support to live in the community;
- are over 18; and
- are eligible for social care services.

Shared Lives can be delivered in several different ways:

- sharing or living in a carer's home and getting support with everyday life. This can be for a short period of time or it may be for months or years;
- daytime support – where you have regular support sessions in the carer's home and out in the community; and
- outreach support – where you live in your own home and the carer provides help where needed so you can live independently.

If you are eligible and Shared Lives is suitable for

your needs, we will try to match you with a carer. This means you get a chance to find out about the carer and they can find out about you to make sure everyone is happy before any support starts.

If you are eligible for Shared Lives, you may have a personal budget to pay for support. You will have to pay towards your living costs if you live with a carer or stay with them in their home.

Contact us on: **0300 500 80 80** or visit:
www.nottinghamshire.gov.uk/sharedlives to find out more.



**Nottinghamshire
County Council**

For help and advice in
Nottinghamshire

0300 500 80 80

**[www.nottinghamshire.gov.uk/
adultsocialcare](http://www.nottinghamshire.gov.uk/adultsocialcare)**

Day Care Services for Adults, Specialised in Physical/Learning Disabilities & Complex Needs



Our service & facilities have been designed to meet the specific needs of adults (Age 18 upwards) with Physical & Learning Disabilities. Our clients includes those with complex needs & severe physical & learning disability needs such as oral suction, jejunostomy tubes, gastrostomy or naso gastric tubes, hydrocephalus, blind loop syndrome, mild autism, epilepsy, spine bifida, tracheotomies to name but a few.

We offer a Hydro Pool; Interactive Cinema room incorporating our Flasma system which images projected by this intuitive and highly flexible system respond to the smallest gesture or movement, enabling clients to easily interact and generate immediate, real-time audio-visual experiences.

Cognitive ability is stretched as they learn about the world, follow instructions and select appropriate answers. We also offer a Snoezelen room; Waterbed room; Art & Crafts room; & Treatment rooms. Along with our newly refurbished 1st floor development, we now also offer Music room; Computer Suit; Smart Board room; Refreshments area with internet TV; Dining room; Therapy Kitchen & our Immersive room. We have recognised the importance of an active rather than a passive sensory room experience is just as important. Gesture controlled interactive technology allows empowerment for users to truly transform their environment and be immersed in a complete multisensory experience. Sensory Environments bring the whole world into the room & give the user the chance to actively explore a world beyond their reach.

For more information call **01623 557 560** or email **info@everysensation.co.uk**
www.everysensation.co.uk

Free Hydro Pool and Day Centre passes available
(conditions apply)

Extra care housing

Extra care housing is high-quality accommodation where you can live as independently as possible, with the reassurance that care staff are on-site 24-hours a day, seven days a week.

Extra care housing is an extension to traditional supported housing and each extra care scheme is different. However, each provides you with your own front door, as well as offering a range of flexible services and facilities on-site that you could use, including communal areas.

Extra care housing offers:

Privacy, independence and security – you have the freedom to live your life how you wish, in your own home with your own front door; you can come and go as you please.

Control and choice – you keep complete control over your finances. Dependent on the accommodation on offer within each scheme, you can rent, buy or part own your home.

Support and flexibility – support is on hand to help you with everyday care and support tasks. The support provided is tailored to your own situation and changes according to your needs.

Stability – if your needs become greater, you don't have to move to get more support as the care offered by the on-site care team can change according to your needs.

Sense of community – communal areas allow you to easily socialise with other residents and join in group activities.

There are now 11 extra care schemes in Nottinghamshire:

- Westmorland House in Harworth
- Abbey Grove in Worksop
- Vale View in Newark
- Moorfield Court in Southwell
- Hilton Grange in Edwalton
- Cricketers Court in West Bridgford

- Spring Meadows in Cotgrave
- St Andrews in Mapperley
- Bilsthorpe Extra Care Scheme in Bilsthorpe
- Poppy Fields in Mansfield
- Darlison Court in Hucknall

In addition to the existing schemes, as part of our commitment to improving choice and support for older adults, we continue to develop further extra care schemes to increase the number of available places across the county.

Within each designated extra care housing scheme, we have nomination rights to a number of units of accommodation to be used as an alternative to residential care.

To be considered for one of our extra care housing schemes, you will need to be assessed by the Council as being eligible for social care support and requiring extra care accommodation. Residents will usually be aged 65 years and over, although in some circumstances, we may consider younger people for extra care housing.

For further information, call us on:

0300 500 80 80 or visit:

www.nottinghamshire.gov.uk/adultsocialcare



Residential care

Before you think about residential care, please take time to look at the other options that are available to help you stay living independently at home. You may find that equipment, an adaptation to your home or support with washing and dressing means that you can stay in your own home for longer.

First, visit: www.nottshelpyourself.org.uk or phone: **0300 500 80 80** for details about a range of services which can help you.

There are also other options for somewhere to live when you can no longer stay at home, such as shared lives or extra care (see page 35).

If you are considering moving into residential care, you will need to have an assessment which will determine the level of your needs and whether you are eligible for social care support. This is strongly advised, even if you are funding the cost of your own care. Firstly, it will ensure that you have taken advantage of our expertise – we will be able to provide information and advice and possibly suggest alternative ways to meet your needs (which have been outlined in the sections above). Secondly, if you are moving into a care home and funding your own care, and your assets fall below the self-funder threshold of £23,250, you need to be aware that the

Council will not automatically fund the full cost of the care home you are living in. In this situation, we will undertake a Care and Support Assessment and may not fund your care if you do not have assessed eligible needs. Or, if you have assessed eligible needs, we may only be able to contribute less than the cost of the care home you have chosen.

If you are considering residential care for yourself or a family member, please contact us on: **0300 500 80 80**; we will be happy to assist.



Types of homes

There are two types of care home:

Care homes (personal care only)

If you can no longer live independently and safely at home and need greater security and care, subject to an assessment, a care home offering personal care only may be the best option. Personal care includes bathing, feeding, dressing and help with moving but it must be paid for if your capital/savings exceed £23,250. See page 47 for more information on paying for your care.

Care homes with nursing

Care homes with nursing provide the same personal care support as a care home, but with fully-trained nursing staff available 24-hours a day. If you think

you may need nursing care in a home, you will need to be visited by a member of our social care team to work out what care you will need. This visit might be in your own home, or in hospital if you've been ill, or in a care home. You will be fully involved in planning your care needs.

If a care home providing nursing care is the best solution for you, we will give you information to help you find a home which meets your care requirements. The nursing care part of your fees is paid by the NHS to the home directly; the current amount is £112.00 per week for the lower rate and £154.14 per week for the higher rate. See page 51 for more information. Check with us for up-to-date figures.

Our staff visit each care home for older people every year and assess a range of factors; including how effectively managed the service is; how people are protected, if they are supported by competent staff; what their experience is like and whether care is focused around the person's needs and wishes.

Judgements on each standard are made following collection of evidence and are used to give each home a quality rating, with band one being the lowest quality and band five the highest. For further information on quality banded fee rates, see page 50.

The Care Quality Commission also inspects and reports on standards in care homes, see page 55 for more information.

What happens if my relative lives outside Nottinghamshire?

If you are considering choosing a home outside Nottinghamshire because it is nearer to your family or friends, then you may still be eligible for a financial contribution towards your placement. We will be able to give you more information about this during an assessment.

What happens when a council has suspended its agreement with a care home/care home with nursing?

While all care homes/care homes with nursing are required to be registered with the Care Quality Commission (see page 55), if we are contributing to your care fees, then we will have a separate agreement in place with the care home/care home with nursing. This is to ensure that the Council and the management staff at the care home/care home



with nursing know exactly what is required from the service. Occasionally it may be necessary to temporarily suspend placements into a care home/care home with nursing. This may be done for a variety of reasons:

- to look into information of concern;
- to allow time for improvements to be made; or
- to take the pressure off a care home/care home with nursing if it is experiencing a problem.

Sometimes a care home/care home with nursing may voluntarily cease admitting people so that staff can make necessary improvements.

While a placement suspension is in place, no further Council-funded placements will be made to the care home/care home with nursing and further alternative placements should be sought.

If there are serious concerns about a care home/care home regarding nursing, residents and/or their relatives/carers will be informed of the situation.

Nottingham Care Village

Residential, respite, day care and care for people with dementia

☎ 0115 920 9328 ✉ info@nottinghamcarevillage.co.uk

www.nottinghamcarevillage.co.uk

Following a multi-million pound refurbishment, Nottingham Care Village, situated in the idyllic countryside setting of Lambley, close to Nottingham City Centre, comprises a 58 bedded care home with 8 assisted living apartments. Our spacious bedrooms with en-suites, are furnished in state of the art décor.

- Person Centred Care from professional caring staff
- Well stocked library for quiet time
- Nutritious Home Cooked Food
- Daily activities programme
- In-house hair salon and treatment room
- All rooms have WiFi facilities





MANSFIELD MANOR

30-32 CHESTERFIELD ROAD SOUTH, MANSFIELD NG19 7AD

DUAL REGISTERED CARE HOME



A prestigious purpose built care home offering luxurious standards of accommodation and facilities, particularly for social services funded residents as well as private residents.

Distinctive features:

- Highest quality nursing, residential and dementia care
- Achieved high quality care rating by Social Services and the Care commission
- 36 en-suite and companion bedrooms
- 4 lounges! Dining rooms
- Specially adapted shower and bathrooms
- Tranquil and safe gardens
- Town centre location close to all amenities
- Highly trained staff with Registered General Nurse as manager
- Active daily proprietor involvement
- Excellent selection of home cooked meals and family atmosphere
- Access to Internet café including laptop to surf the web in the privacy of your room
- Room decorated and carpeted according to your choice before you move in.

We warmly welcome visitors to come and enjoy a cup of tea/coffee with our staff and residents at any time.

Tel: 01623 631163

www.mansfieldmanor.co.uk
info@mansfieldmanor.co.uk

Home 1 £ p/w
Home 2 £ p/w
Home 3 £ p/w

First impressions

1 2 3

- Are staff warm, friendly, polite and respectful? ☐ ☐ ☐
- Do the residents seem happy, active and sociable? ☐ ☐ ☐
- Does the home feel homely and welcoming? ☐ ☐ ☐
- Is the home fresh, clean and comfortably furnished? ☐ ☐ ☐

Accommodation

1 2 3

- Are bedrooms single or shared? Is there a choice? ☐ ☐ ☐
- Can you decorate and arrange your own room? ☐ ☐ ☐
- Can you bring your own furniture and TV? ☐ ☐ ☐
- Is there a call system for emergencies? ☐ ☐ ☐
- Can you control the heating in your room? ☐ ☐ ☐
- Can you lock your room/is there a secure place for valuables? ☐ ☐ ☐
- Is there a separate dining room? Bar? ☐ ☐ ☐
- Are there both adapted showers and baths? ☐ ☐ ☐
- Does the home have the right adaptations and equipment to meet your needs? ☐ ☐ ☐
- Are all areas safe and accessible (eg for wheelchair users)? ☐ ☐ ☐
- Is there adequate provision for sight or hearing difficulties? ☐ ☐ ☐
- Are the grounds/gardens attractive and/or quiet? ☐ ☐ ☐

Life within the home

1 2 3

- Are there any rules and restrictions (eg going out, returning)? ☐ ☐ ☐
- Can you choose when to get up and retire every day? ☐ ☐ ☐
- Are residents involved in decisions on life in the home? ☐ ☐ ☐
- Can you make and take calls in privacy and comfort? ☐ ☐ ☐

- Is alcohol served or permitted? ☐ ☐ ☐
- Are there smoking and non-smoking areas? ☐ ☐ ☐
- What arrangements are there for religious observance (eg are places of worship nearby/is there a prayer room)? ☐ ☐ ☐
- Can you handle your own money? ☐ ☐ ☐
- Does a hairdresser/chiroprapist visit? ☐ ☐ ☐
- Does the home provide its own transport? ☐ ☐ ☐
- Do staff have appropriate language skills/knowledge? ☐ ☐ ☐
- Are the staff formally trained? ☐ ☐ ☐
- Is there an adequate number of staff on duty day and night? ☐ ☐ ☐
- Are visitors welcome at all times? Can they stay overnight? ☐ ☐ ☐
- May your visitors join you at meals? ☐ ☐ ☐
- How much choice do you get about meals? ☐ ☐ ☐
- Is the food varied and interesting? ☐ ☐ ☐
- Can the home cater for your dietary needs (eg Black and Minority Ethnic diets)? ☐ ☐ ☐
- Can you eat snacks or drinks at any time? In your room? ☐ ☐ ☐
- Can you continue to pursue your hobbies? ☐ ☐ ☐
- What activities and entertainment are organised? ☐ ☐ ☐
- Are outings and holidays arranged? At what costs? £..... £..... £..... ☐ ☐ ☐

Fees and contract terms

1 2 3

- How much are the fees? Do they cover all the services available? ☐ ☐ ☐
- Under what circumstances will the fees alter? ☐ ☐ ☐
- Can you retain your own room if away? ☐ ☐ ☐
- Can you have a short-stay or trial period? ☐ ☐ ☐
- Will you be given a statement of terms on admission? ☐ ☐ ☐
- Are all procedures clearly spelt out? ☐ ☐ ☐

Specialist dementia care

Usually, the initial point of contact to access care services is your GP for health care solutions. For most other services you can contact us (for most other services) on: **0300 500 80 80**. Your GP, as well as discussing your concerns, will be able to refer you to the Memory Assessment Service in your area. This service will be able to carry out a series of tests which will establish the nature of your condition and advise whether treatment is possible. You will also be able to access the Dementia Advice and Support Service which can give advice about dementia and local support services.

If the time comes when remaining at home is no longer possible, the benefits of moving into a care home may need to be considered. Differentiating one care home from another can be difficult but the quality and quantity of staff training is especially important, along with the turnover of staff, as continuity of relationships in this type of home is critical. Advice on choosing care homes

for people with dementia is available from the Alzheimer's Society: www.alzheimers.org.uk or Age UK: www.ageuk.org.uk and a checklist is included on page 45 to help when making your decision. We have also introduced the Dementia Quality Mark to recognise high-quality dementia care in care homes.



Dementia Quality Mark

The Dementia Quality Mark (DQM) was introduced to set the standard for high-quality dementia care in older people's care homes within Nottinghamshire. It is awarded to care homes that have evidenced that they provide a high standard of care to people living with dementia.

Criteria that the homes have to meet to achieve the award include: having a positive attitude towards dementia; allowing people with dementia emotional and physical freedom; ensuring daily routines are

carried out, and providing meaningful activities and stimulation.

Care homes that are awarded the DQM receive an enhanced payment for residents living with dementia identified as requiring more specialist care.

More information about the DQM and a list of current homes with the DQM can be found at: <http://notts.cc/1oTbaXv>



SUTTON LODGE



Sutton Lodge is a purpose built, modern home offering dementia and residential care within an environment that offers well-being, friendship, security and quality care for all residents.

The home offers excellent facilities with en-suite bedrooms, comfortable lounges, a dining room and an on-site hairdressing salon. It provides the specialist care required by people with Dementia needs.

We would welcome you for a visit and are more than happy to help with all lengths of stay from temporary care right through to a long term care package.

- Specialist dementia care facilities
- En-suite bedrooms
- Friendly, comfortable & caring
- On-site hydrotherapy pool, sauna and jacuzzi
- Deluxe Double Suites new for 2016
- On-site catering & laundry
- Front and rear gardens
- Pet friendly

Ashmere Care Centre Priestsic Road, Sutton in Ashfield, NG17 2AH
T: 01623 441130 www.ashmere.co.uk





Although the subject of dying is often painful to contemplate, it is essential that you and your relatives discuss your wishes as you near the end of your life. Good planning for all your needs should mean that if you choose to, you can remain in your home or care home in your last days and not have to be admitted to hospital.

When choosing a service, you should consider its end of life care philosophy and policies. Enabling people to die in comfort and with dignity is a core part of providing care, and the way care professionals approach the process will be incredibly important for you, your family and carers.

The service should have an open approach to end of life care. It should initiate conversation with you and your family and work with your GP to ensure your needs and wishes are discussed and planned for. An end of life care plan should also be drawn up, as it is vital to establish your preferences and choices.

You could use the Preferred Priorities for Care (PPC) document to help with outlining your wishes. The PPC document is designed to help you prepare for the future and gives you an opportunity to think about, talk about and write down your preferences and priorities for care at the end of life. Search for

'PPC document' online to find a copy that you can fill in.

It is also important to know that all health and social care staff must be trained in communication regarding end of life care and will be trained in assessing the needs of individuals and carers.

It is worth asking care providers whether they are working towards The Gold Standards Framework. This can be used in various settings, for example hospitals, primary care and care homes, to improve the co-ordination and communication between different organisations involved in providing care for someone near the end of their life.

For more information about end of life care, and for links to other useful organisations, visit:
www.nottinghamshire.gov.uk

For information about what to do following a bereavement, see our Bereavement Guide at:
www.nottinghamshire.gov.uk/registrars or
phone: **0300 500 80 80** to request a copy.

WHAT ARE THE CARE OPTIONS?
HOW WILL I KNOW WHICH TO CHOOSE?
WHAT IF MUM DOESN'T AGREE?

VISIT THE NEW CARE SELECT WEBSITE **WWW.CARESELECT.CO.UK**

CARE*select*

CALL CARE SELECT FOR MORE INFORMATION:
0800 389 2077

Nottingham's Premium Care Community



Avery Healthcare invites you to the city's premium care community, where outstanding care is delivered alongside luxury hotel style living. The community comprises two high quality retirement and care homes, Acer Court (recently rated as Good in all categories by the CQC) and the recently opened Alder House, which share the same values for excellence and deliver the same first class care.

Life is centred on resident Well-being, which includes a comprehensive range of activities at both homes; enjoy a life full of experiences within the daily calendar of events both inside the homes, in the community, and on trips out.

Both homes offer hotel standard en-suite rooms, quality restaurant style dining, quiet lounges and lovely landscaped gardens for relaxing in, including the delights of an aviary. They share the use of a cinema, enjoy company in the tea shop and travel together to events in the dedicated Avery minibus.

There are also larger companion rooms, and apartments, available for couples wishing to stay together whilst one or both of the residents receives care.

An active and fulfilling life, supporting your independence, but secure in knowing support is always on hand.


Come and see for yourself.

Acer Court Care Home

Please call the Home Manager, Catherine Antoniak

on 0115 8956248

or see our lovely home life at

 www.facebook.com/AcerCourtCareHome

Alder House Care Home

Please call the Home Manager, Paul Quirk

on 0115 8959898

or see our lovely home life at

 www.facebook.com/AlderHouseCare

Things to look for in care homes specialising in dementia. Please use in conjunction with the care homes checklist on page 41.

Home 1

Home 2

Home 3

£ p/w

£ p/w

£ p/w

Residents

The best indication of a good home is that the residents appear happy and responsive.

- Are there rummage boxes around the home to stimulate residents?
- Is there good interaction between residents and staff?

Access

If the person with dementia needs or is likely to need equipment or adaptations you may want to check:

- There is adequate signage and cues for different parts of the home such as dining room and bathroom.
- The home's policy about locking external doors.
- Is there a safe garden area available?

Manager/head of home

A manager who is caring as well as efficient can make all the difference to a home.

- Does the manager have a knowledge of dementia and can they deal with difficulties that may arise in an understanding way?
- Is there a full assessment at home before a resident is admitted?

Staff

It is important to note whether staff seem friendly and caring towards residents and whether they treat residents with respect.

- Do they have any training and experience in dementia care?
- Will the person with dementia have a member of staff particularly responsible for their care?
- Is there a member of staff you can talk to about your own worries about the person with dementia?
- Do staff follow an individual and person-centred approach to providing care?

Bedrooms

You may want to find out whether the person with dementia can have a single room and whether:

- Residents are encouraged to bring in some of their own furniture and possessions to increase familiarity.

Activities

Residents should be stimulated without feeling stressed.

- Are reminiscence activities available?
- Are residents able to compile memory boxes?
- Do staff compile life story books including photographs and mementoes?

Toilets

Check whether:

- There are enough toilets within easy reach
- Staff are trained to spot the signs when someone needs to go to the toilet
- Staff are cheerful and tactful about helping residents use the toilet and changing them if they are incontinent

Meals

Meal times can play an important part of the day.

- Do meal times appear to be a relaxed and enjoyable experience?
- Do staff approach support at meal times in a flexible manner?
- Is there a variety of food available throughout the day (eg finger food)?

Health

- Which doctor or doctors can residents see?
- Can a relative stay overnight if a resident is unwell?
- What happens if residents need help with taking medication?

Nottinghamshire Care Association (NCA) is a not-for-profit organisation that represents a wide range of independent care homes throughout Nottinghamshire and Nottingham City.



Nottinghamshire Care Association

What do independent homes have to offer a resident?

Choice

Independent homes range from small, comfortable and homely through to five star hotel-style luxury, with a vast range in between. Our members' homes come in all shapes, sizes and locations, nearly every town has an independent care home. Although, in Nottinghamshire, all nursing homes are provided by the independent sector.

Uniqueness

Our members' homes each provide their own unique service, but all enable older people to enjoy what is best for them. For example: those who felt isolated in their own home gain companionship; people who were struggling to cope alone receive 24-hour help; and others who may have felt like they were a burden can find themselves much more independent.

Caring staff

However it is our staff who make the difference: that smile on their face that makes those around them smile and feel valued; being dependable and sensitive to the needs of others also brings renewed confidence; offering help with the things that are hard to do which makes a difference to residents' lives and results in an important and highly fulfilling role; being on hand 24/7.

High standards

Independent care homes provide care that is over and above the Care Quality Commission's Fundamental Standards – caring about every aspect of residents' lives including health, diet, exercise, hobbies and social activities. They aim to ensure that all residents continue to enjoy life whilst receiving the very highest standard of care.

All homes provide personal services and registered nursing homes also provide 24/7 qualified nursing care. Some homes also provide dementia care, learning disability support and other specialist care.

Quality

Our members are passionate about providing good quality. All independent homes are registered with the Care Quality Commission (CQC) and are subject to stringent inspections by the CQC, the local councils, fire officers, the health and safety executive, environmental health officers and, for nursing homes, by the NHS-CCG. Unsurprisingly our members have a vested interest in providing a high-quality service to their residents. Independent government quality reports on every home can be found on the CQC website: www.cqc.org.uk

Good value

Accommodation and care charges vary according to the service offered and required – but all homes aim to provide good value for money. You may be surprised by how little high-standards of care cost. Although higher quality care often does cost more.

Details of the financial support available can be found elsewhere in this Directory. However specialist independent financial advice should always be considered.

Website

If you are looking for a care home in Nottinghamshire why not visit one of our members' care homes? Our website provides some useful information to assist you in choosing an independent care home: www.nottinghamshirecare.org.uk

If you go to the 'Looking for Care' section of the website there is a database of all homes to search.

Activities of the NCA

The NCA represents individual companies, groups of homes, individuals and charities in the independent care home sector.

The NCA is committed to helping care providers to give the best possible service to the vulnerable

people they care for – working in partnership with others to make this a reality. The NCA promotes the care sector by lobbying politicians for the benefit of residents, members and staff. We lobby for equal, fair and consistent support of residents whether they are in the independent or publicly owned care homes. The NCA works with the statutory authorities to negotiate economic levels of fees from the government and local authorities.

We also work with the Care Quality Commission, the local councils and NHS to raise standards and encourage training and development of staff.

Chris Allison, Chairman

Nottinghamshire Care Association Ltd

Telephone or fax: **0115 824 2322**

Email: info@nottinghamshirecare.org.uk

Web: www.nottinghamshirecare.org.uk

Financial arrangements for care

Do I need to pay for my own care?

If you are moving into residential care and your capital, which includes your savings and your other assets, is more than £23,250, you will be expected to pay for the full cost of your care and support.

The value of your home will be included in the calculations unless your partner, a relative who is over 60 or incapacitated, or a child under 16 who you or a former partner have legal responsibility for, still lives there.

If you are receiving care in your home, the value of that home is not taken into account when assessing your capital, but you are still required to pay the full cost of your care if your capital (not including your home) is more than £23,250.

If your capital is less than £14,250, the amount you need to contribute towards your care and support costs will be assessed on your income only. If it falls between £14,250 and £23,250 a sliding scale operates, whereby you contribute £1 per week for each £250 you have above the lower figure, plus a contribution from your income.

If your capital is less than £23,250, or is likely to fall below that level in the near future, please contact us on: **0300 500 80 80** before you arrange your care and support. We will be able to assess your needs for care and discuss with you what help is available to arrange the necessary financial support.

If you move into a care home with nursing, the nursing part of your care will be free of charge. Your nursing care requirements will be determined by a nurse, who will visit you to carry out an assessment before you go into the home to ensure that this is the best place for you.

Full details of how your contribution is assessed are available at: www.nottinghamshire.gov.uk/adultsocialcare or you can call us on: **0300 500 80 80**.

Please note that these figures may change during the lifetime of this Directory.



Monarch Healthcare

0115 984 4839

Offering Residential, Nursing & Specialist Dementia Care
for Older People and Adults aged 50+

www.monarchhealthcare.co.uk



....Care You Can Rely On

We understand how confusing it can be choosing a care home for yourself, or a loved one. Selecting a Monarch Healthcare home gives you peace of mind in knowing you are choosing from the best.

Our dedicated team of nurses and carers are specially trained to discuss your requirements, and to advise you accordingly. You are welcome to visit for a short break, enjoy a meal in our restaurant, or join in our fun social programme.

In this new chapter of your life we will help you live it to the full, understanding how important it is for you to continue making your own choices and to feel valued -

....You can rely on us to care.



Kingfisher Court - Residential Home



Parkside - Nursing Care Home



Clifton Manor - Nursing Care Home



Clifton Manor - Care Home

Every aspect of care is given the highest attention to detail. Décor and furnishings are designed for appeal and comfort and we offer a choice of bedrooms and suites, finished to your liking.

We expect hotel standards in housekeeping and catering. Trained chefs are employed to prepare appetising and nutritious meals, with menus selected in consultation with clients.

A varied social programme offers entertainment, outings and activities to cater for all interests and hobbies. We are always searching for new ideas and places to visit, and welcome your suggestions.

Most importantly, we promise to care for the person you love, as you would yourself.

Autumn Grange

Linden Road, Creswell
Worksop Notts S80 4JT
Tel: 01909 724098

Clifton Manor

Rivergreen, Clifton
Notts NG11 8AW
Tel: 01159 848485 / 845859

Croft

43/44 Main Street
Stapenhill, Burton on Trent,
Staffs DE15 9AR
Tel: 01283 561227

Haddon House

32-34 High Street
Clowne, Chesterfield
Derbyshire S43 4JU
Tel: 01246 811106

Kingfisher Court

Sturgeon Avenue
Clifton, Notts NG11 8HE
Tel: 01159 405031

Parkside

Olive Grove, Forest Town,
Mansfield, Notts
NG19 0AR
Tel: 01623 655341

Pinxton Manor

Church Street West
Pinxton, Notts NG16 6PX
Tel: 01773 819191

Poplars

Rolleston Road,
Burton on Trent,
Staffs DE13 0JT
Tel: 01283 562842

Rutland Manor

99/109 Heanor Road
Ilkeston, Derbyshire
DE7 8TA
Tel: 01159 440322

Woodlands

Butterley Hill, Ripley,
Derbyshire
DE5 3LW
Tel: 01773 744919



For more information, or to request a brochure, please contact the home, or head office, on tel: **0115 984 4839** email: **info@monarchhealthcare.co.uk**

Seeking financial advice on paying for care

If you are paying for your own care, then meeting the care costs from limited capital whilst not knowing how long care might be needed, can be worrying. Despite this, many people do not seek appropriate financial advice to understand how best to meet the costs; as interest rates remain low it would be prudent to seek advice from a specialist financial adviser.

Money held on deposit can be depleted very quickly if being used to pay for care; therefore, it would be sensible to consider other forms of investments that could potentially deliver higher income to meet the care home fees.

Before deciding on what may be the most appropriate solution for meeting care costs, it would be sensible to talk to a specialist care fees adviser who has 'CF8', the relevant qualification for advising on funding long-term care.

Age UK's financial advice service offers a free and independent advice for people who are planning their future care costs.

For advice or an appointment please contact Age UK on: **0115 859 9209**.

You can speak to an independent financial adviser who is accredited by the **Society of Later Life Advisers (SOLLA)**. This is a not-for-profit organisation founded in 2008 to assist consumers and their families to find trusted, accredited financial advisers who specialise in the financial

needs of older people.

Advisers with the SOLLA accreditation have to demonstrate and prove that they are suitably qualified to provide later life advice.

Tel: **0845 303 2909**

Email: **admin@societyoflaterlifeadvisers.co.uk**

Web: **www.societyoflaterlifeadvisers.co.uk**

The Financial Conduct Authority also produces information about funding long-term care and can give you information about individual financial advisers.

Tel: **0300 500 8082**

Web: **www.fca.org.uk/consumers**

You can also find financial advice from the Government's **Money Advice Service**.

Tel: **0800 138 7777**

Web: **www.moneyadvice.service.org.uk**

Please note:

We have supplied details of some financial advice services for your information only. The information is not exhaustive and there are more financial advisers available in the market. We have not vetted any financial advisers and do not control and are not

responsible or liable for them or any advice or services they provide.

We do not endorse or make any representations about any financial advisers, or any results or advice that may be obtained from using them.

If you decide to use any financial adviser, please ensure that you conduct your own prudent checks.



**Financial Information
& Advice Service**

Free, independent, professional and confidential financial information and advice for people planning for their retirement and costs of their care.

For more information please call us on **0115 859 9209** or visit us at **www.ageuknotts.org.uk**

Funded by:
 **Nottinghamshire
County Council**

Nottinghamshire County Council – Banded Fee Rates 2016/17

Older people's care home fee rates are based on a five band quality rating scale. Our staff currently visit each care home every year and assess a range of factors to determine how outcomes for residents are being met. This process is used to determine a

quality rating. Band 5 is the highest rating that can be achieved, but it should be noted that, due to the Council regularly reviewing the care homes, the ratings can change.

Band	Older people residential	Older people residential dementia	Older people nursing	Older people nursing dementia
1	£429	£441	£466	£476
2	£476	£524	£534	£575
3	£505	£552	£562	£604
4	£517	£563	£573	£616
5	£533	£580	£589	£631

Please note – the nursing rates above do not include the £112.00 nursing care contribution.

The above fees are those that we will pay as a contribution to the care home if we are funding your

care. However, please note that some care homes may charge more and the difference will need to be paid via a top-up or third party payment, discussed above.

Third party payments

The amount that we will pay to a care home or care home with nursing is determined by your needs and an annual quality assessment of every home in the county. This assessment takes into account the quality of care as well as environmental factors and enables every home to be given a Quality Band Rating (see below).

In some cases, the home you choose will cost more than the Quality Band Rate. If this is the case, you

will need to ask someone, perhaps a family member, a friend or a charity, to make up the difference so you can live in the home. This is known as a 'third party payment' or 'top-up'.

With third party payments, it's important that the person making the payments is confident they'll be able to keep up their commitment. They also need to be aware that the third party payment may change at any point in the future.

NHS continuing healthcare

NHS continuing healthcare is a package of care arranged and funded by the NHS. It is not means-tested and, to be eligible, your main or primary need must relate to your health and meet the criteria set out by the NHS National Framework.

Care may be provided in a variety of settings including a care home or your own home. If care is provided in a care home, NHS continuing healthcare will cover the care home fees, including the cost of

accommodation, personal care and healthcare costs. If it is provided in the home, it will cover personal care and healthcare costs.



NHS funded nursing care

If you live in a care home that provides nursing care, whether as a temporary or a permanent resident, and you do not meet the eligibility criteria for NHS continuing healthcare, you may be eligible for NHS funded nursing care if you need care from a registered nurse.

This is not means-tested and can be paid directly to the home by the Clinical Commissioning Group (CCG) or paid by us on behalf of the CCG. The current

rates are £112.00 a week for the standard rate and £154.14 a week for the higher rate. Contact us for up-to-date figures.

People who receive nursing care will still need to make a financial contribution towards their residential care.

Contact us on: **0300 500 80 80** to find out more about making a claim for financial support.

Paying for your own care in a nursing or residential home

Even if you are paying for your own care (if you have assets of over £23,250), we would still advise you to contact us for a Care and Support Assessment. This means that we can make you aware of all the options available. If you do not have an assessment and your assets are, or fall below £23,250, the Council may not be able to support you until after you have had an assessment and we can determine that you are receiving the appropriate level of care for your needs.

Please contact us on: **0300 500 80 80** for a Care and Support Assessment.

Depending on the type of care and support that you are eligible for, you may be entitled to the following financial support.



Benefits and Pension Credit

If you're aged 65 or over and you need someone to help care for you, you may be eligible for Attendance Allowance (AA), Disability Living Allowance (DLA) or Personal Independence Payment (PIP), non-means-tested, non-taxable benefits from the Department for Work and Pensions.

Up-to-date figures of what will be paid to you if you are eligible can be found at: www.gov.uk

AA helpline

Telephone: **0345 605 6055**

Textphone: **0345 604 5312**

Monday to Friday, 8am to 6pm

General helpline

Telephone: **0345 850 3322**

Textphone: **0345 601 6677**

Monday to Friday, 8am to 6pm

You may also be entitled to Pension Credit. Visit: www.gov.uk/pension-credit for more information on this benefit.

Twelve-week property disregard

If your former home is included in your financial assessment but your other capital is less than £23,250 and your income doesn't cover your care home fees, we may help with the cost during the first twelve weeks of permanent care, providing we agree that this type of care is needed.

This is known as 'twelve-week property disregard funding'. During this time, you will still be charged a contribution towards the cost of your care, but not the full cost.

Deferred payment agreements

Once the twelve-week property disregard period has ended, you may be able to have a deferred payment agreement if you are eligible, which means that some of your care costs are set against the value of your home, to be paid when the home is sold. There may be administrative and interest charges for this.

We strongly recommend seeking independent financial advice if you are considering this option.

Council Tax exemption

If your property is left empty when you move into a care home, you should receive full exemption from Council Tax until such time as your property is sold.

Essential information



**Nottinghamshire
County Council**

For help and advice in
Nottinghamshire

0300 500 80 80

[www.nottinghamshire.gov.uk/
adultsocialcare](http://www.nottinghamshire.gov.uk/adultsocialcare)



Safeguarding adults at risk of abuse and/or neglect

An adult at risk is a person aged 18 years or over who can't protect themselves from abuse or from being exploited.

This may be because they have:

- a mental health condition or learning disability;
- a physical impairment;
- a sensory impairment; or
- some form of illness or are old and frail.

What is safeguarding?

Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, whilst making sure that the adult's wellbeing is promoted, including consideration of their views, wishes, feelings and beliefs in deciding on any action.

The aim of adult safeguarding is to:

- stop abuse or neglect wherever possible;
- prevent harm and reduce the risk of abuse or neglect to adults with care and support needs;
- safeguard adults in a way that supports them in making choices and having control about how they want to live, focusing on outcomes that are important to them;
- promote an approach that concentrates on improving life for the adults concerned;
- raise public awareness so that communities as a whole, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect; and
- provide information and support in accessible ways to help people understand the different types of abuse, how to stay safe and what to do

to raise a concern about the safety or wellbeing of an adult; and address what has caused the abuse or neglect.

Forms of abuse could be physical, sexual, psychological, discriminatory or financial. It could also be forms of neglect including self-neglect or organisational abuse, where the abuse is a result of the way a service or organisation is run. Abuse might also be linked to modern slavery or as a result of domestic abuse.

It can happen anywhere – in someone's own home, in a care home, a hospital, in a workplace, at a day centre or educational establishment, in supported housing or in the street.

What to do if you think someone is at risk

We are committed to ensuring that adults who use

services are protected from abuse and neglect and to responding promptly when abuse is suspected. All agencies that provide services to adults have a zero tolerance approach towards abuse and neglect.

Contact us on: **0300 500 80 80** to report a safeguarding incident or for further help and advice. Your concerns will be taken seriously and will receive prompt attention.

If there is danger to life, a risk of injury, or a crime is taking place and immediate action is needed, call the Police using: **999**.

For more information, visit:

www.nottinghamshire.gov.uk/adultsocialcare

Support for younger adults

There is a wide range of support available from the community for people with physical disabilities, long-term illness, learning disabilities, Asperger's, mental health difficulties and/or sensory impairment. **www.nottshelpyourself.org.uk** is a good source of information about available support and services in the community.

We provide a range of support for people with a disability or mental health difficulty who are eligible for social care support. For many services you will need a Care and Support Assessment (discussed on page 13) to determine if you are eligible.

Services include: support to live at home; equipment and adaptations; assistive technology; occupational therapy; Shared Lives and short-term support to promote independence.

You can contact us yourself or get someone else (such as a family member, friend or GP) to do this for you.

Tel: **0300 500 80 80**

Email: **enquiries@nottscg.gov.uk**

Housing options for younger adults

We aim to help people maintain their independence. If you are eligible for social care services, we can help you to consider which housing and support option might best meet your needs.

You may wish to continue living in your own home and we may be able to help you do this. We could arrange for someone to visit you and help you develop or maintain your independent living skills, or we could assess your home for possible adaptations.

If your assessment indicates that you need a more supported environment, one of our supported living schemes may meet your needs. This is available to people with a range of needs and offers a level of independence and the chance to meet other people in similar situations. People with high levels of needs can live in supported living with appropriate support in place. Staff will be available at agreed times and will work with you to help you do the things that are important to you.

People living in supported living usually have their

own tenancy and have access to a whole range of welfare benefits. There are schemes in every district of the county. These will be either a block of flats or a shared house.

If you are unable to remain at home or move into supported living, then in exceptional cases you

may need to consider residential care on either a short-term or long-term basis. We will contribute if you are eligible and agree that a care home best meets your needs. If your chosen home costs more than local authority limits, you may get some help but you must pay the rest. Paying for care is discussed on page 47.

Mental health

If you are experiencing mental health difficulties, it is important that you seek help from your GP. Where appropriate, your GP will be able to refer you to a number of different health services to meet your needs, including referrals to psychological therapies and specialist psychiatric assessments.

In each locality there are social care teams that work closely with health professionals to support people experiencing mental health difficulties. The social

care staff can offer a reablement service (short-term support to promote independence) as well as a Care and Support Assessment that may lead to the provision of a personal budget. Where a person is eligible for a personal budget, they will be supported in using this to access a range of services to support them to live independently. These services will be reviewed regularly to ensure they continue to support independence.

Comments, compliments and complaints

All organisations need to know how they are performing. They are happy to receive your feedback on their service whether they are compliments or complaints. Feel free to tell them what you think – your comments can be used constructively to improve the service.

If you do need to make a complaint, you should feel able to complain about any aspect of your care that affects your happiness or comfort. This could be about the way you are treated by a staff member or the quality of the food. You can also make comments and suggestions about possible improvements to your surroundings and the services provided.

Making a complaint should not be made difficult for you. Providers are required under the essential standards of quality and safety to have a simple and easy to use complaints procedure that they will be happy to give you. If you are concerned about the care that you, a friend or a relative is receiving, it makes sense to speak to the manager before you take any further action. The problem may be resolved quite easily once they are made aware of it.

However, if you need to make a formal complaint, you should initially contact the registered owners of the service. They have a duty to respond to any complaints made.

If we have arranged and funded your care and you wish to make a complaint to us, phone: **0300 500 80 80**, email: **enquiries@nottsc.gov.uk** or visit: **www.nottinghamshire.gov.uk/commentsandcomplaints**

If you believe there has been a breach of regulations, you may also wish to contact the Care Quality Commission.

Tel: **03000 616161**

Email: **enquiries@cqc.org.uk**

Web: **www.cqc.org.uk**

If you have arranged and funded your care without the Council's involvement and you are unhappy with the response to your complaint by the service provider, you can contact the Local Government

Ombudsman for advice. The Local Government Ombudsman looks at complaints about councils and some other authorities and organisations including adult social care providers (such as care homes and home care providers).

Tel: **01904 663200**
Adviceline: **0845 602 1983**
Web: **www.lgo.org.uk**

The Local Government Ombudsman, Beverley House, 17 Shipton Road, York YO30 5FZ



Inspecting and regulating care services

All care providers must be registered under a system which brings adult social care, independent healthcare and the NHS under a single set of essential standards of quality and safety.

The Care Quality Commission (CQC) registers, inspects and reviews all adult social care and healthcare services in England in the public, private and voluntary sectors. This includes care homes, care homes with nursing, home care agencies and NHS services, amongst others.

Inspectors carry out a mixture of announced and unannounced inspections looking at the quality and safety of the care provided. They look at whether the service is, Safe, Effective, Caring, Responsive to people's needs, and Well-led.

Inspection teams are led by an experienced CQC manager and often include experts in their field. The team may also include professional or clinical staff; Experts by Experience; people who use services; and carers.

Following an inspection, each care home and home care agency is given a report of how it rates against national essential standards of quality and safety. The CQC has also started rating services as: Outstanding; Good, Requires Improvement and Inadequate.

When considering a care service, it's always a good idea to check its inspection report and rating on the CQC's comprehensive website: **www.cqc.org.uk** or ask the care provider you are considering for a copy of their latest inspection report.

For any enquiries or to register a concern or a complaint, phone the CQC on **03000 616161** or email **enquiries@cqc.org.uk**

The Care Quality Commission, Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA

Witham Valley 'The Old Orchard' residential care home

Witham Valley Care Group provides residential and domiciliary care services to adults who have a learning difficulty and other complex care needs including autism spectrum, severe learning difficulties and epilepsy.



The Old Orchard also has the benefit of:

- Large front garden set back from the road.
- Large secure rear garden with patio area.
- Good access to Newark town centre.
- Within close proximity of public transport links.

Please contact: **Gemma Collins, Witham Valley Care Group**
The Old Orchard, 242 Beacon Hill Road, Newark, Nottinghamshire NG24 2JP
E: gemma@witham-valley.co.uk T: 01636 700227 M: 07792556136
W: www.withamvalleycaregroup.co.uk

This Directory's free helpline provides an independent information and help service encompassing care and accommodation. A personalised report can be generated for you providing details of all home care providers, care homes or care homes with nursing that meet your criteria.

One call to the freephone number: **0800 389 2077** will enable the service to build a profile of exactly what type of care you're looking for, while taking into account your personal needs and interests.

The website: **www.carechoices.co.uk** allows you to

search by postcode or region for care homes, care homes with nursing and home care providers that meet your requirements across the country. Your search can then be saved and emailed to others. You can also view an electronic version of this Directory on the site and have it read to you by using the 'Browsealoud' function.

Whatever your care needs, this Directory, the Care Choices helpline and website will be able to point you in the best direction, however you would like care information presented.

Useful contacts

For details about services, providers and groups to help you, visit: **www.nottshelpyourself.org.uk** or phone Nottinghamshire County Council on: **0300 500 80 80**.

Age UK

Working for all older people in Nottinghamshire.

Tel: **0115 844 0011**

Web: **www.ageconcernnotts.org.uk**

Alzheimer's Society (Nottinghamshire Branch)

Offer advice and support to people with dementia and their carers.

Tel: **0115 934 3800**

Web: **www.alzheimers.org.uk**

Carers Federation, The

Provides a wide range of services and useful information for carers.

Tel: **01159 629 310**

Email: **info@carersfederation.co.uk**

Web: **www.carersfederation.co.uk**

Nottinghamshire Help Yourself

Directory of social care and support services in Nottinghamshire.

Web: **www.nottshelpyourself.org.uk**

Citizen's Advice Bureau

Nottingham and District Citizen's Advice Bureau.

34-36 Carrington Street, Nottingham NG1 7FG

Tel: **0115 938 8050**

Web: **www.nottinghamcab.org.uk**

Disability Nottinghamshire

Free, impartial and confidential advice and information on any aspect of disability (both general disability advice and specific welfare and benefits advice).

Tel: **01623 625891**

Web: **www.disabilitynottinghamshire.org.uk**

Inspire Nottingham

Inspire is a small, local charity based in Nottingham and provides services and support for people with learning disabilities to enable them to develop their potential for living full and independent lives.

ICC,

61b Mansfield Road, Nottingham NG1 3FB

Tel: **0115 847 5757**

Email: **enquiries@inspire-nottingham.org.uk**

Web: **www.inspire-nottingham.org.uk**

Nottingham Mencap

Nottingham Mencap is an independent local voluntary and community charity organisation, dedicated to the service of people with a learning disability or difficulty and their families and carers, living in Nottingham and Nottinghamshire.

Nottingham Mencap,
Harpenden House, 203 Edwards Lane, Sherwood,
Nottingham NG5 3JA
Tel: **0115 920 9524** • Email: info@n-mencap.org
Web: www.nottinghammencap.org.uk

Nottinghamshire Care Association

Represents the majority of care homes/care homes
with nursing throughout Nottinghamshire.
Tel: **0115 824 2322**
Email: info@nottinghamshirecare.org.uk
Web: www.nottinghamshirecare.org.uk

Nottinghamshire County Council

County Hall, West Bridgford, Nottingham NG2 7QP
Customer Service Centre:
Tel: **0300 500 80 80**
Email: enquiries@nottsccl.gov.uk
Web: www.nottinghamshire.gov.uk

The Care Quality Commission (CQC)

Tel: 03000 616161
Email: enquiries@cqc.org.uk Web: www.cqc.org.uk

Health contacts

Healthwatch

Represents the views of local people of the health
and social care services they receive.
Tel: **0115 963 5179**
Email: info@healthwatchnottinghamshire.co.uk
Web: www.healthwatchnottinghamshire.co.uk

Hospitals

Ashfield Community Hospital

Tel: **01623 785050**
Email: mansfield.pals@mansfield-pct.nhs.uk

Bassetlaw Hospital

Tel: **01909 500990**
Email: pals.dbh@dbh.nhs.uk

Kings Mill Hospital

Tel: **01623 622515**
Email: pals.kmh@sfn-tr.nhs.uk

Mansfield Community Hospital

Tel: **01623 785050**

Newark Hospital

Tel: **01623 681681**
Email: pals.nwk@sfn-tr.nhs.uk

Nottingham City Hospital

Tel: **0115 969 1169**
Email: nuhcommunications@nuh.nhs.uk

Nottinghamshire Healthcare

Tel: **0800 015 3367**
Email: pals@nottshc.nhs.uk

Queens Medical Centre

Tel: **0115 924 9924**
Email: nuhcommunications@nuh.nhs.uk

WHAT ARE THE CARE OPTIONS?
HOW WILL I KNOW WHICH TO CHOOSE?

VISIT THE NEW CARE SELECT WEBSITE WWW.CARESELECT.CO.UK

CARE*select*

CALL CARE SELECT FOR MORE INFORMATION:
0800 389 2077

Personalised care

from your local Barchester care home

At Barchester Healthcare we know that finding the right care home can be a daunting decision so we'll do everything we can to help.

Our carefully selected and well-trained staff are always on hand to offer friendly advice or give tours of the home at a time to suit you.

Our welcoming homes have a variety of free guides available to help with the process of choosing a care home, why not pop in and pick up a copy?

Nursing • Residential • Dementia • Respite



To arrange a tour or for some friendly advice, contact your local home:

Forest Care Centre
Southwell Road West,
Mansfield, NG18 4XX
01623 541 694

Forest Hill
Forest Hill Park,
Worksop, S81 0NZ
01909 521 249

Lancaster Grange
Cross Lane, Fernwood,
Newark, NG24 3NH
01636 880 755


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www.barchester.com



VICTORIA CARE HOME

www.dukerieshealthcare.co.uk



Memorial Avenue, Worksop S80 2BJ Telephone: 01909 476416

Victoria Care Home is purpose built and equipped to enhance the quality of life for people with dementia care needs, whatever their age, however severe the symptoms.

- Separate units delivering care for the elderly, dementia care and working age dementia (Korsakoff's)
- Our specially trained staff ensure care is delivered through positive person-centred care plans, which involves the service user and their families.
- All rooms are single, attractively decorated, spacious and en-suite.

You are most welcome to call in anytime for an informal chat.



You care that your mum still enjoys the garden.

We care and helped Jenny plant her favourite flowers outside her room.

We put the residents at the very heart of everything we do. The care in our homes is tailored to meet your specific needs.

Why not pop in to look around and meet us?

Charnwood Carlton 0115 8958796

Churchfield Rainworth 01623 330103

Hallcroft Hucknall 0115 8958822

Kestrel Lodge Kirkby In Ashfield 01623 330104

Lawn Park Sutton In Ashfield 01623 330107

Old Vicarage Worksop 01909 330105

The Sycamore and Poplars Mansfield 01623 330108

The Oaks Newark 01636 330106

Tudor Grange Radcliffe-on-Trent 0115 8956696

Residential Care | Nursing Care | Dementia Care
Young Adult Disability | Short Term Care
End of Life/Palliative Care | Intermediate Care

www.fshc.co.uk



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HEALTH CARE

Care homes with nursing

Ashfield - care homes with nursing

ASHFIELD NURSING HOME

Beech Avenue, Kirkby-in-Ashfield, Nottingham NG17 8BP
Tel: 01623 723724 **Band 3** **OP D MH**

BLUEBELL LODGE

Ashfield Street, Sutton-in-Ashfield NG17 3BE
Tel: 01623 440188 **Band 5** **OP D**

EASTLANDS

Kingfisher Way, Sutton-in-Ashfield NG17 4BR
Tel: 01623 528960 **PD YA**

FOREST MANOR CARE HOME

Mansfield Road, Sutton-in-Ashfield NG17 4HG
Tel: 01623 442999 **Band 4** **OP D PD SI YA**

HALLCROFT CARE HOME

Croft Avenue, Hucknall, Nottingham NG15 7JD
Tel: 0115 895 8822 **Band 3** **Advert page 58** **OP**

HAZELGROVE CARE HOME

Farleys Lane, Hucknall, Nottingham NG15 6DY
Tel: 0115 968 0706 **Band 5** **OP D PD**

LAWN PARK CARE HOME

Lucknow Drive, Sutton-in-Ashfield NG17 4LS
Tel: 01623 330107 **Band 5** **Advert page 58** **OP PD**

LOWMOOR CARE HOME

Lowmoor Road, Kirkby-in-Ashfield,
Nottingham NG17 7JE **Advert inside front cover**
Tel: 01623 752288 **Band 5** **OP D MH YA**

MEADOWCROFT HEALTH CARE LTD

Kingfisher Way, Ashfield NG17 4BR
Tel: 01623 528964 **OP PD MH YA**

MILLINGTON SPRINGS CARE CENTRE

160 Portland Road, Selston,
Nottingham NG16 6AN
Tel: 01773 581114 **OP D PD**

NOTTINGHAM NEURODISABILITY SERVICE HUCKNALL – MILLWOOD

Hankin Street, Hucknall NG15 7RR
Tel: 0115 968 0202 **PD YA**

PATHWAYS HEALTH CARE LTD

Kingfisher Way, Sutton-in-Ashfield NG17 4BR
Tel: 01623 528966 **LDA YA**

SHIRES CARE CENTRE, THE

The Oval, Sutton-in-Ashfield NG17 2FP
Tel: 01623 551099 **PD LDA YA**

STONEYFORD CHRISTIAN NURSING HOME

Stoneyford Road, Sutton-in-Ashfield NG17 2DR
Tel: 01623 441329 **Band 3** **OP D PD YA**

WILLOWCROFT CARE HOME

New Street, Sutton-in-Ashfield,
Nottinghamshire NG17 1BW
Tel: 01623 440229 **Band 5** **OP D MH YA**

WREN HALL NURSING HOME

234 Nottingham Road, Selston,
Nottingham NG16 6AB
Tel: 01773 581203 **Band 5** **OP D PD MH YA**

Bassetlaw - care homes with nursing

ABBEYMOOR NURSING HOME

Sherwood Road, Worksop S80 1QW
Tel: 01909 480998 **OP D PD MH YA**

ASHLEY CARE CENTRE

Sunnyside, Worksop S81 7LN
Tel: 01909 500541 **Band 5** **OP D PD MH YA**

BLYTH COUNTRY HOUSE CARE HOME

Spital House, Spital Road, Blyth S81 8DU
Tel: 01909 591219 **Band 3** **OP**

CHERRY HOLT CARE HOME

28 Welham Road, Retford DN22 6TN
Tel: 01777 710347 **Band 5** **OP PD YA**

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted

Expert care when it matters most

Albemarle Hall Tel: 01159 607 339



4 Albemarle Road, Woodthorpe, Nottingham NG5 4FE

- Choice of single/ companion room
- Small and large lounge
- Large dining room with high cuisine standards
- Extra wide corridors
- Parker bath with shower and assisted baths
- New large conservatory which is enjoyed by all the residents
- TV in every bedroom / Modern nurse call system
- Doctor, Chiropodist and optician available
- Hairdressing and dental treatment
- Secluded garden and patio
- Laundry facilities and passenger lift
- Specialised diets catered for
- Registered for dementia
- 27 beds with 10 en-suites

Albemarle Court Neuro Disability Home Tel / Fax: 01159 604 516



738 Mansfield Road, Woodthorpe, Nottingham NG5 3FY

- The Purpose built home offers 31 single bedrooms all ensuite of which 13 have shower rooms.
- Modern security facilities in place
- Extra wide corridors
- One lounge and a large dining room
- One parker bath and assisted baths and shower
- Regular visits by Doctor
- TV / Telephone point in every bedroom
- Modern nurse call system
- Dentist, Chiropodist & Optician available
- Modern and person lift
- Hairdressing
- Registered for Nursing and Dementia



Parker House Tel: 01159 608 862



6 Albemarle Road, Woodthorpe, Nottingham NG5 4FE

- Registered for dementia, palliative and respite care
- Fully trained registered nurse on duty 24 hours a day
- Up to date lifting and handling equipment
- Home cooked meals catering for special dietary requirements
- Large dining area for residents comfort during meal time
- Large lounge area and conservatory to relax and enjoy
- Social activities provided
- Complete laundry services provided
- Passenger lift for freedom of movement between floors
- Regular visits from G.P, Chiropodist, Dentist, Dietician, Hairdresser and Optician
- 21 single rooms, 2 double and 9 en-suites



CLUMBER COURT CARE CENTRE

Bolham Lane, Retford DN22 6SU

Tel: 01777 700823 **Band 3**

OP D PD MH YA

FOREST HILL

Forest Hill Park, Worksop S81 0NZ

Tel: 01909 521249 **Band 5 Advert page 58**

OP D

GATEFORD HILL CARE HOME

Gateford Hill, Gateford, Worksop S81 8AF

Tel: 01909 475402 **Band 5**

OP PD

JUBILEE COURT NURSING HOME

Gateford Road, Worksop S81 7BH

Tel: 01909 530233 **Band 4**

OP D PD SI YA

LOUND HALL

Town Street, Lound, Retford DN22 8RS

Tel: 01777 818082 **Band 1**

OP D PD

OLD VICARAGE, THE

Whitehouse Road, Bircotes, Doncaster,

South Yorkshire DN11 8EQ

Tel: 01302 745707 **Band 1**

OP D YA

ROSE MEADOW

119 Station Road, Misterton, Doncaster

South Yorkshire DN10 4DG

Tel: 01427 891190

LDA SI YA

VICTORIA CARE HOME

Memorial Avenue,

Worksop S80 2BJ **Band 3**

Tel: 01909 476416 **Advert page 58**

OP D YA

WESTVILLA NURSING HOME

Westfield Road, Retford DN22 7BT

Tel: 01777 701636 **Band 4**

OP

Broxtowe - care homes with nursing

ALEXANDRA HOUSE - EASTWOOD

Wroughton Court, 119 Nottingham Road,

Eastwood NG16 3GP

Tel: 01773 530601 **Band 3 Advert page 63**

OP

BEESTON LODGE NURSING HOME

15-17 Meadow Road, Beeston,

Nottingham NG9 1JP

Tel: 0115 925 9014 **Band 1**

OP D PD

BRAMCOTE HILLS CARE HOME

36 Sandringham Drive, Bramcote,

Nottingham NG9 3EJ **Band 4**

Tel: 0115 922 1414 **Advert page 76**

OP D MH

BROADGATE CARE HOME

108-114 Broadgate, Beeston,

Nottingham NG9 2GG

Tel: 0115 925 0022 **Band 4**

OP D

DEVONSHIRE AVENUE, 1

1 Devonshire Avenue, Beeston,

Nottingham NG9 1BS

Tel: 0115 925 5422

PD LDA SI YA

GABLES NURSING HOME, THE

169-171 Attenborough Lane, Beeston,

Nottingham NG9 6AB

Tel: 0115 925 5674 **Band 1**

OP D

GILTBROOK CARE HOME

472 Nottingham Road, Giltbrook,

Nottingham NG16 2GE

Tel: 0115 938 3535 **Band 4**

OP D PD

GRANGE NURSING HOME, THE

9 Elm Avenue, Beeston, Nottingham NG9 6BH

Tel: 0115 925 3758 **Band 1**

OP D

LANDERMEADS CARE HOME

265 High Road, Beeston, Nottingham NG9 5DD

Tel: 0115 968 3888 **Band 5**

OP D PD LDA MH YA

MOORLANDS NURSING HOME

104 Church Lane, Brinsley NG16 5AB

Tel: 01773 781381 **Band 1 Advert page 78** **OP D PD SI**

SILVERWOOD (NOTTINGHAM)

Imperial Road, Beeston, Nottingham NG9 1FN

Tel: 0115 925 3699 **Band 2**

OP PD

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted

ACACIA CARE CENTRE

12 Sherwood Rise, Sherwood, Nottingham NG7 6JE
Tel: 0115 962 1186 **OP D PD YA**

BEECHDALE HOUSE CARE HOME

Beechdale Road, Aspley, Nottingham NG8 3EZ
Tel: 0115 929 2792 **OP D PD**

BEECHDALE MANOR CARE HOME

40 Beechdale Road, Nottingham NG8 3AJ
Tel: 0115 849 6400 **OP D PD LDA MH SI**

BELLE VUE LODGE

680 Woodborough Road, Nottingham NG3 5FS
Tel: 0115 960 7706 **Advert page 63** **OP D**

CARISBROOKE NURSING HOME

22 Carisbrooke Drive, Mapperley Park, Nottingham NG3 5DS
Tel: 0115 960 5724 **OP D PD**

CARRINGTON HOUSE CARE HOME

25 Mayo Road, Sherwood, Nottingham NG5 1BL
Tel: 0115 962 1100 **OP D**

CHURCHFIELDS

Millers Court, Hartley Road, Radford, Nottingham NG7 3DP
Tel: 0115 942 4051 **Advert page 58** **OP D MH YA**

CLIFTON MANOR NURSING HOME

Rivergreen, Clifton, Nottingham NG11 8AW
Tel: 0115 984 8485 **Advert page 48** **OP D**

CLIFTON VIEW CARE HOME

67 Widecombe Lane, Clifton, Nottingham NG11 9GH
Tel: 0115 984 2021 **Advert page 90** **OP D**

CONNECT HOUSE

Riber Crescent Basford Nottingham NG5 1LP
Tel: 0115 924 5467 **OP D PD LDA MH SI YA AD**

FIELD HOUSE

127 Foxhall Road, Forest Fields, Nottingham NG7 6LH
Tel: 0115 960 3509 **LDA**

FIRS NURSING HOME, THE

700 Mansfield Road, Sherwood, Nottingham NG5 3FS
Tel: 0115 953 1123 **OP**

HIGHFIELDS NURSING HOME

330 Highbury Road, Bulwell, Nottingham NG6 9AF
Tel: 0115 927 8847 **Band 5** **OP D PD**

HUNTERCOMBE CENTRE - SHERWOOD, THE

8 First Avenue, Sherwood Rise, Nottingham NG7 6JL
Tel: 0115 924 6220 **LDA MH**

HUWS

93 Harlaxton Drive, Nottingham NG7 1JD
Tel: 0115 908 1560 **PD LDA SI**

KINGSTHORPE VIEW CARE HOME

Kildare Road, off the Wells Road, St Ann's, Nottingham NG3 3AF
Tel: 0115 950 7896 **OP D YA**

MELBOURNE HOUSE

Grannis Drive, Aspley, Nottingham NG8 5RU
Tel: 0115 929 4787 **Advert page 63** **OP**

NOTTINGHAM NEURODISABILITY SERVICE – ASPLEY

Robins Wood Road, Aspley, Nottingham NG8 3LD
Tel: 0115 942 5153 **PD YA**

OAKLEIGH LODGE

4 Oakleigh Avenue Nottingham NG3 6GA
Tel: 0115 960 2383 **PD LDA SI YA**

PARK HOUSE

Cinderhill Road, Bulwell, Nottingham NG6 8SB
Tel: 0115 977 1363 **Advert page 63** **OP D**

PARK VIEW NURSING HOME

13 Gedling Grove, Radford, Nottingham NG7 4DU
Tel: 0115 979 0776 **OP D PD LDA MH YA**

ST AUGUSTINE'S COURT CARE HOME

105-113 The Wells Road, St Ann's, Nottingham NG3 3AP
Tel: 0115 959 0473 **OP D MH YA**

SYCAMORE LODGE NURSING HOME

3-5 Hardy Street, Nottingham NG7 4BB
Tel: 0115 978 4299 **LDA**

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Advertisers are highlighted

Eastgate Care

Our priorities are quality care and comfort for all residents

- All our homes offer Nursing, Convalescence, Respite, Dementia, Personal/Residential care services and have modern facilities
- Our spacious en-suite rooms are tastefully decorated and furnished to a very high standard
- We have plenty of fully qualified nursing staff, with 24 hour care & specialist nurse call systems
- The comfortable welcoming lounges overlook well- tended gardens or a picturesque waterway
- We host regular visits from local GP's, chiropodist, optician, dentist, physiotherapist, hairdresser and religious ministers
- Our meals are home cooked and we cater for special diets
- Dedicated Activities Co-ordinators & regularly organised trips and outings



ALEXANDRA HOUSE
Eastwood, Notts NG16 3GP



BELLE VUE LODGE
Mapperley, Notts NG3 5FS



MELBOURNE HOUSE
Aspley, Notts NG8 5RU



PARK HOUSE
Bulwell, Notts NG6 8SB



'My father was admitted to the home, he was very poorly and I was extremely worried about his health, I felt he was slipping away. The staff turned his health around, he gained weight and was really happy, he has dementia and they cared for him so well. I had comfort knowing the last six months of his life were very happy and I highly recommend them.' Daughter Elaine



As recommended on carehome.co.uk

*Eastgate Care - an established local company
providing care for over 25 years*

Our latest home is
Canal Vue
at Awsworth Road, Ilkeston,
Derbys DE7 8JF



Call to arrange a visit, all homes Tel: 0115 979 1234
Full details at: www.eastgatecare.co.uk
email: enquiries@eastgatecare.co.uk

The White Swan, Head Office & Training Centre, Nottingham NG6 0GD



Elmbank Care Home

35 Robinson Road, Mapperley, Nottingham NG3 6BB

- 24 hour nursing care
- Quality dementia care
- Palliative care
- Highly qualified & experienced staff
- Single rooms, some en-suite
- Extensive activities programme
- Traditional style cooking with varied menu, special diets catered for
- Secluded gardens with patio & sensory garden
- Warm homely environment
- Visiting hairdressers, chiropodist, dentist, reflexologist and clergy
- Passenger lift and nurse call

For further information please contact the Manager Isabel Mantle.

Tel: 0115 962 1262 Fax: 0115 952 3726

Email: isabel.mantle@redwoodcare.co.uk



Westlodge

Established since 1987

Small family led Home, providing personalised care and support

Dementia • Old Age • Physical Disability • Nursing • Residential • Respite • End of Life



- Day Care available
- Own GP if required
- 27 bedded, single rooms, shared rooms or en-suites available
- Call systems and falls prevention equipment available
- Nurse on site 24/7
- Catering for individuals from all ethnic backgrounds
- Provide weekly visits by Home's GP
- No limits on bedroom furniture or wall coverings

Telephone: 0115 960 6075

Email: info@westlodgcarehome.com

238 Hucknall Road, Sherwood, Nottingham NG5 1FB

A choice of elderly care options in Nottinghamshire

If you're considering care for an elderly loved one, a warm, welcoming place close to family and friends means a lot. That's why our choice of long and short-term care options in Nottinghamshire could be something for you to think about, whether you've got our health insurance or not.

For friendly advice about your options, call our Elderly Care Support Line on:

0115 871 6719

Lines are open seven days a week. We may record or monitor our calls.

Look for Willow Brook in the listings section.

0116273 2448 2016 BPRO0880



CARLTON CARE HOME

24 HOUR NURSING CARE FOR OLDER PEOPLE

We are a small, friendly, family run home, our qualified and experienced team promote the highest individual care. We have an open house policy which encourages close involvement with residents, relatives and loved ones.

- Home from home environment
- Excellent bus route
- Outings, entertainment and activities provided
- Registered for nursing and residential clients
- Rated 'excellent' by Care Quality Commission
- Regular visits from hairdresser, chiropodist, optician, dentist and alternative therapist

TEL: 0115 961 9959 FAX: 0115 987 3889

398 CARLTON HILL, CARLTON, NOTTS NG4 1JA

E: enquiries@carltoncarehome.co.uk



www.carltoncarehome.co.uk



**Nottinghamshire
County Council**

For help and advice in
Nottinghamshire

0300 500 80 80

[www.nottinghamshire.gov.uk/
adultsocialcare](http://www.nottinghamshire.gov.uk/adultsocialcare)

WEST LODGE CARE HOME

238 Hucknall Road, Sherwood,
Nottingham NG5 1FB
Tel: 0115 960 6075 **Advert page 64**

OP D PD
WOLLATON PARK CARE HOME

2A Lambourne Drive, Wollaton,
Nottingham NG8 1GR
Tel: 0115 928 3030 **Advert page 90**

OP D PD MH YA
Gedling - care homes with nursing
**ALBEMARLE COURT (NOTTINGHAM) LTD
– T/A ALBERMARLE COURT NURSING HOME**

738 Mansfield Road, Woodthorpe,
Nottingham NG5 3FY **Band 3**
Tel: 0115 960 4516 **Advert page 60**

OP D PD YA
ALBEMARLE HALL NURSING HOME

4 Albemarle Road, Woodthorpe,
Nottingham NG5 4FE **Band 3**
Tel: 0115 960 7339 **Advert page 60**

OP D PD MH SI YA
BEECHES CARE HOME (NOTTINGHAM)

55 Furlong Street, Arnold, Nottingham NG5 7AJ
Tel: 0115 926 2838 **Band 4**

OP PD YA
CARLILE HOUSE

26 Carlile Road, Carlton, Nottingham NG4 3DW
Tel: 07843 580912

YA
CARLTON CARE HOME

398 Carlton Hill, Carlton, Nottingham NG4 1JA
Tel: 0115 961 9959 **Band 5** **Advert page 64**

OP YA
CHARNWOOD

24 Station Road, Carlton, Nottingham NG4 3AX
Tel: 0115 8958796 **Band 1** **Advert page 58**

OP PD YA
ELMBANK CARE HOME

35 Robinson Avenue, Mapperley,
Nottingham NG3 6BB **Band 4**
Tel: 0115 962 1262 **Advert page 64**

OP D PD LDA
ERNEHALE LODGE CARE HOME

82a Furlong Street, Arnold,
Nottingham NG5 7BP
Tel: 0115 967 0322 **Band 4**

OP D PD
GEDLING VILLAGE CARE HOME

73 Arnold Lane, Gedling, Nottingham NG4 4HA
Tel: 0115 987 7330

OP D PD YA
GEDLING VILLAGE COURT

73 Arnold Lane, Gedling,
Nottingham NG4 4HA
Tel: 0115 987 7330 **Band 4**

OP D
HAWTHORNE NURSING HOME

School Walk, Bestwood Village,
Nottingham NG6 8UU
Tel: 0115 977 0331

OP D YA
MORIAH HOUSE

Deep Furrow Avenue, Carlton,
Nottingham NG4 1RS **Band 2**
Tel: 0115 911 0078 **Advert page 76**

OP D PD
PARKER HOUSE NURSING HOME

6 Albemarle Road, Woodthorpe,
Nottingham NG5 4FE **Band 4**
Tel: 0115 960 8862 **Advert page 60**

OP D
SPRINGWATER LODGE CARE HOME

10 Smithy View, Calverton,
Nottingham NG14 6FA
Tel: 0115 965 5527 **Band 4**

OP D PD YA
STOKE HOUSE CARE HOME

24-26 Stoke Lane, Gedling,
Nottingham NG4 2QP
Tel: 0115 940 0635 **Band 2**

OP D
WILLOW BROOK CARE HOME

112 Burton Road, Carlton,
Nottingham NG4 3BG **Band 2**
Tel: 0115 871 3847 **Advert page 64**

OP PD
WOODTHORPE MANOR NURSING HOME

1 Egerton Road, Woodthorpe,
Nottingham NG5 4FF
Tel: 0115 920 6021 **Band 4**

OP

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted



- Family owned homes dedicated to providing the best.
 - Full time Chaplain leading pastoral care team.
- Residential, dementia, nursing, respite and day care for the over 50`s.
- Set in mature gardens with premium and ensuite accommodation:
 - Wi-Fi and TVs throughout.
 - Home cooked locally sourced food.

Baily House Care Home

Residential & Dementia Care

Botany Avenue, Mansfield, Nottingham, NG18 5QN

t: 01623 620719

e: care@bailyhouse.co.uk

w: bailyhouse.co.uk



Woodleigh Christian Care Home

Nursing, Residential & Dementia Care

Norfolk Drive, Mansfield, Nottingham, NG19 7AG

t: 01623 420459

e: care@woodleighcare.co.uk

w: woodleighcare.co.uk

Call in any time or contact the Home Managers



Church Farm Nursing Home

Dementia Care Specialists

Church Lane, Cotgrave

0115 989 4595

www.churchfarmnursinghome.co.uk



Church Farm at Skylarks

Dementia Care Specialists

Adbolton Lane, West Bridgford

0115 982 5568

www.churchfarm-skylarks.co.uk

THE BYARS

REGISTERED CARE HOME



The Byars is a independent Care Home situated in an idyllic Trent Valley village. We provide the highest quality care in the highest quality accommodation.

The Byars offers accommodation for people requiring nursing or personal care. We are able to meet the needs of individuals experiencing dementia.

Please contact us to discuss specific care needs and how they could be met at The Byars.

T: 0115 966 3981

www.byarscarehome.co.uk

Caythorpe, Nr Lowdham, Nottinghamshire. NG14 7EB

Friary Fields Care Home

21 Friary Road, Newark, NG24 1LE

- Dementia Care Specialists
- Private rooms with en-suite facilities
- Warm and friendly atmosphere
- Town centre location
- Set in landscaped, mature gardens
- Well-trained and friendly staff available 24 hours per day
- Visiting Dentist, Chiropodist & Optician
- Person-centred approach to care & Cognitive Stimulation Therapy offered
- Regular entertainment & activities



Tel: 01636 706105 Web: www.friaryfields.co.uk

ASHCROFT CARE HOME

Langton Road, Sutton-in-Ashfield,
Mansfield NG17 1ER
Tel: 01623 444780 **Band 5**

OP D

NIGHTINGALE CARE HOME

Fourth Avenue, Edwinstowe,
Mansfield NG21 9PA
Tel: 01623 824480 **Band 1**

OP D PD MH SI YA

ASHDALE CARE HOME

42 The Park, off Park Avenue, Mansfield NG18 2AT
Tel: 01623 631838 **Band 4**

OP PD

PARKSIDE NURSING HOME

Olive Grove, Forest Town,
Mansfield NG19 0AR **Band 3**
Tel: 01623 655341 **Advert page 48**

OP D

AVALON CARE HOME

116 Clipstone Road West, Forest Town,
Mansfield NG19 0HL
Tel: 01623 644195 **Band 2**

OP

PORTLAND COLLEGE

Nottingham Road, Mansfield NG18 4TJ
Tel: 01623 499111

PD LDA YA

BERRY HILL CARE HOME

Berry Hill Lane, Mansfield NG18 4JR
Tel: 01623 421211 **Band 3**

OP

SYCAMORE, THE & THE POPLARS

High Street, Warsop,
Mansfield NG20 0AA
Tel: 01623 330108 **Band 1 Advert page 58**

OP D YA

CHURCHFIELD CARE CENTRE

Churchfield Drive, Rainworth, Mansfield NG21 0BJ
Tel: 01623 330103 **Band 2 Advert page 58**

OP D YA

FOREST CARE CENTRE

Southwell Road West, Mansfield NG18 4HH
Tel: 01623 541694 **Advert page 58**

OP D PD MH YA AD

LIMES CARE HOME, THE

Park Road, Mansfield, Woodhouse, Mansfield NG19 8AX
Tel: 01623 632681 **Band 3 Advert page 5**

OP D

THISTLE HILL HALL

Debdale Lane, Mansfield Woodhouse,
Mansfield NG19 7EZ
Tel: 01623 655100

MH

WESTFIELD CARE HOME

Devon Drive, Mansfield NG19 6SQ **Advert page 5**
Tel: 01623 427846 **Band 3**

OP D PD MH SI YA

MANSFIELD MANOR CARE HOME

30-32 Chesterfield Road South, Mansfield NG19 7AD
Tel: 01623 631163 **Band 5 Advert pages 40**

OP D

WOODLEIGH CHRISTIAN CARE HOME

Norfolk Drive, Mansfield,
Nottingham NG19 7AG **Band 5**
Tel: 01623 420459 **Advert pages 66 & 86**

OP D YA



Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted

Beech Court

Specialist Dementia Care Home

Band 5 accredited quality care, Celebrating 10 care yrs

- Registered for 23 residents
- Friendly & relaxed atmosphere
- Supportive individual care
- Rooms individually furnished/decorated
- Large patio overlooking well kept garden, with residents' flower bed.



52 Church Lane, Selston Green, Nottinghamshire NG16 6EW
Telephone: 01773 581450 Email: contact@careffp.co.uk
www.careffp.co.uk

Five Gables

Residential Care Home

Band 5 accredited quality care, Celebrating 25 care yrs

- Registered for 16 residents
- Friendly & relaxed atmosphere
- Supportive individual care
- All single bedroom en-suite & individually furnished & decorated
- Large patios overlooking gardens & fish pond with residents flower beds



111/113 Victoria Road, Kirkby in Ashfield, Nottinghamshire, NG17 8AQ
Telephone: 01623 752512 Email: contact@careffp.co.uk
www.careffp.co.uk

THE BYARS

REGISTERED CARE HOME



The Byars is a independent Care Home situated in an idyllic Trent Valley village. We provide the highest quality care in the highest quality accommodation.

The Byars offers accommodation for people requiring nursing or personal care. We are able to meet the needs of individuals experiencing dementia.

Please contact us to discuss specific care needs and how they could be met at The Byars.

T: 0115 966 3981
www.byarscarehome.co.uk

Caythorpe, Nr Lowdham, Nottinghamshire. NG14 7EB

Rose Farm Care Home

It is our intention to create a 'home' in every sense of the word with care provided by an experienced team of loving people.

- Highly experienced staff
- All bedrooms are decorated to the highest standards & some en-suite facilities
- 24 hour care
- Residential and Specialist Dementia Care



www.rosefarmhome.co.uk



Main Street, Styrrup, Doncaster, DN11 8NB Tel: 01302 744 664

3 Nottingham Road,
Hucknall, Nottingham
NG15 7QN
Tel: 0115 964 0400



Leen Valley
care home



Leen Valley is *passionate about delivering personalised care* to every resident and establish a trusting relationship with you and your family. With over 12 year's experience, we aim to create a new sense of happiness in your life.

What we can offer:

- Long or short term stay
- Dementia care
- Social care
- Daily Activities
- Weekly Hairdressing
- Entertainment
- Respite
- Day Care
- Fresh home cooked food
- Support for clients with Palliative care

www.leenvalleycare.co.uk

Call us to arrange a visit 0115 964 0400 or email us at info@leenvalleycare.co.uk

Newark - care homes with nursing

BOUGHTON MANOR

Church Road, Boughton, Newark NG22 9JX

Tel: 01623 860436 **Band 3**

OP D MH

BYARS NURSING HOME, THE

Caythorpe Road, Caythorpe, Nottingham NG14 7EB

Tel: 0115 966 3981 **Band 5 Advert page 68 OP D PD SI**

GRAND, THE

Greythorn Road West Bridgford, Nottingham NG2 7FE

Tel: 0115 896 7712 **Band 3**

OP D PD MH YA

LANCASTER GRANGE

Cross Lane, Fernwood, Newark NG24 3NH **Band 4**

Tel: 01636 880755 **Advert page 58**

OP D PD YA

OAKS AND LITTLE OAKS, THE

172 London Road, Balderton, Newark NG24 3JF

Tel: 01636 605365 **Band 1 Advert page 58**

OP

PATHFINDERS NEUROLOGICAL CARE CENTRE

Darwin Drive, New Ollerton,

Newark NG22 9GW

Tel: 01623 836639

OP PD LDA SI YA

RED ROSE NURSING HOME

32 Brockton Avenue, Farndon,

Newark NG24 4TH

Tel: 01636 673017 **Band 5**

OP D

SHERWOOD GRANGE CARE CENTRE

Mansfield Road, Edwinstowe,

Mansfield NG21 9HF

Tel: 01623 824601 **Band 2**

OP PD YA

WHIGHFIELDS CARE HOME

Station Road, Edingley, Newark NG22 8BX

Tel: 01623 882441

OP



Rushcliffe - care homes with nursing

ADBOLTON HALL

Adbolton Lane, West Bridgford, Nottingham NG2 5AS

Tel: 0115 981 0055 **Band 3**

OP D PD

ASLOCKTON HALL NURSING AND RESIDENTIAL HOME

New Lane, Aslockton, Nottingham NG13 9AH

Tel: 01949 850233 **Band 5**

OP PD

BALMORE COUNTRY HOUSE

245 Loughborough Road, Ruddington,

Nottingham NG11 6NY

Tel: 0115 921 3006 **Band 2 Advert page 76**

OP D

BEAUVALE CARE HOME

Moor Lane, Bingham, Nottingham NG13 8AS

Tel: 01949 831263 **Band 3**

OP PD YA

CHURCH FARM NURSING HOME

Church Lane, Cotgrave, Nottingham NG12 3HR

Tel: 0115 989 4595 **Band 5 Advert page 66**

OP D

CHURCH FARM NURSING HOME AT SKYLARKS

Skylarks, Adbolton Lane, West Bridgford,

Nottingham NG2 5AS

Tel: 0115 982 5568 **Band 4 Advert page 66 OP D PD**

ETON PARK CARE CENTRE

Owthorpe Road, Cotgrave,

Nottingham NG12 3PU

Tel: 0115 989 9545 **Band 2**

OP D PD MH

FIELD HOUSE NURSING HOME

11 Main Road, Radcliffe-on-Trent,

Nottingham NG12 2FD

Tel: 0115 933 5811 **Band 5**

OP

GREENWOOD LODGE

49-55 Gotham Lane, Bunny,

Nottingham NG11 6QJ

Tel: 0115 984 7575

PD LDA SI

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted

Residential care homes

Ashfield - residential care homes

ADAMS HOUSE

Willowbridge Lane, Sutton-in-Ashfield NG17 1DS
Tel: 01623 559009

LDA YA

ALDERCAR RESIDENTIAL CARE HOME

36 Wood Lane, Hucknall, Nottingham NG15 6LR
Tel: 0115 963 7797 **Band 5**

OP

ANNESLEY LODGE CARE HOME

Annesley Road, Hucknall, Nottingham NG15 8AY
Tel: 0115 955 5522 **Band 3**

OP D

ASHLAND ROAD WEST, 134

Sutton-in-Ashfield NG17 2HS
Tel: 01623 516641

OP LDA YA

AUTISM SUPPORT AND CARE

Jubilee Court, 1 Jubilee Road,
Sutton-in-Ashfield NG17 2DB
Tel: 01623 212090

LDA YA

BANK HOUSE CARE HOME – SUTTON-IN-ASHFIELD

Church Street, Sutton-in-Ashfield NG17 1EX
Tel: 01623 552766 **Band 5**

OP D

BEECH COURT CARE HOME

52 Church Lane, Selston Green,
Nottingham NG16 6EW
Tel: 01773 581450 **Band 5 Advert page 68**

OP D

BELMONT ROAD

87 Belmont Road, Kirkby-in-Ashfield,
Nottingham NG17 9DY
Tel: 01623 754191

LDA

BLACKWELL ROAD

156e Blackwell Road, Huthwaite NG17 2RF
Tel: 01623 651987

LDA MH YA

BROADOAK PARK

Nuncargate Road, Kirkby-in-Ashfield,
Nottingham NG17 9DS
Tel: 01623 721924

LDA YA

BROOKSIDE HOUSE CARE HOME

35 Wagstaff Lane, Jacksdale,
Nottingham NG16 5JL
Tel: 01773 608527 **Band 3**

OP D PD

ELM TREE HOUSE

37a Ogle Street, Hucknall, Nottingham NG15 7FQ
Tel: 0115 963 3573 **Band 3**

OP D PD MH

ELMLEIGH HOMES LTD

Elmleigh House, 133 Vernon Road, Kirkby-in-Ashfield,
Nottingham NG17 8ED
Tel: 01623 753837

LDA

FIELDINGS, THE

Huthwaite Road, Sutton-in-Ashfield,
Nottinghamshire NG17 2GS
Tel: 01623 551992

OP D PD MH YA AD

FIVE GABLES CARE HOME

113 Victoria Road, Kirkby-in-Ashfield,
Nottingham NG17 8AQ
Tel: 01623 752512 **Band 5 Advert page 68**

OP D

FOREST STREET

17 Forest Street, Kirkby-in-Ashfield,
Nottingham NG17 7DT
Tel: 01623 407923

LDA YA

HALLCROFT CARE HOME

Croft Avenue, Hucknall, Nottingham NG15 7JD
Tel: 0115 895 8822 **Advert page 58**

OP

HEATHCOTES (HUCKNALL & WATNALL)

220 Watnall Road, Hucknall, Nottingham NG15 6EY
Tel: 0115 963 6379

LDA MH

HOLLIES, THE

20 Alfreton Road, Sutton-in-Ashfield NG17 1FW
Tel: 01623 512850

LDA MH YA

HUCKNALL HOPE LEA PROJECT

11-13 Annesley Road, Hucknall,
Nottingham NG15 7AD
Tel: 0115 953 8385

LDA

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs
Band – see page 50 for more information				Advertisers are highlighted

JUBILEE COURT

Nabbs Lane, Hucknall, Nottingham NG15 6HB
Tel: 0115 983 4630 **Band 4** **Advert page 88** **OP D PD SI**

KESTREL LODGE CARE HOME

St Thomas Avenue, Kirkby-in-Ashfield,
Nottingham NG17 7DX **Band 5**
Tel: 01623 330104 **Advert page 48** **OP**

KIRKLANDS RESIDENTIAL CARE HOME FOR OLDER PEOPLE

2 Fairhaven, Kirkby-in-Ashfield, Nottingham NG17 7FW
Tel: 01623 723936 **Band 4** **OP D PD**

LARWOOD HOUSE

1 Edison Street, Kirkby-in-Ashfield,
Nottingham NG17 9EP
Tel: 01623 752936 **OP PD LDA MH YA**

LEEN VALLEY CARE HOME

3 Nottingham Road, Hucknall NG15 7QN
Tel: 0115 964 0400 **Band 2** **Advert page 68** **OP D**

LOXLEY LODGE CARE HOME

School Street, Kirkby-in-Ashfield, Nottingham NG17 7BT
Tel: 01623 757475 **Band 3** **OP D**

MANOR HOUSE CARE HOME

Brook Street, Sutton-in-Ashfield NG17 1ES
Tel: 01623 554552 **Band 1** **OP**

ORCHARD CARE HOME, THE

10 Papplewick Lane, Hucknall,
Nottingham NG15 7TE
Tel: 0115 952 7102 **OP D PD LDA MH SI YA**

ORCHARD STREET, 2-8

Hucknall, Nottingham NG15 7JX
Tel: 0115 968 0525 **OP LDA YA**

QUINTON HOUSE

2 The Hill, Kirkby-in-Ashfield, Nottingham NG17 8JR
Tel: 01623 723321 **LDA**

RICHMOND LODGE

Off 35a Richmond Road, Kirkby-in-Ashfield,
Nottingham NG17 7PR
Tel: 01623 750620 **PD LDA MH YA**

ROYAL MENCAP SOCIETY – ASHFIELD COURT CARE HOMES

Stoneyford Road, Sutton-in-Ashfield NG17 2DR
Tel: 01623 512666 **PD LDA YA**

SHEEPWALK HOUSE

39 Sheepwalk Lane, Ravenshead,
Nottingham NG15 9FD
Tel: 01623 797074 **LDA YA**

SHIRES CARE CENTRE, THE

The Oval, Sutton-in-Ashfield NG17 2FP
Tel: 01623 551099 **PD LDA YA**

SHORTWOOD HOUSE

145 Beardall Street, Hucknall, Nottingham NG15 7HA
Tel: 0115 952 0950 **Band 5** **OP D**

SPINNIES, THE

Linby Lane, Linby, Nottingham NG15 8AF
Tel: 0115 963 1844 **LDA YA**

SUTTON COURT

Priestsic Road, Sutton-in-Ashfield NG17 2AH **Band 5**
Tel: 01623 441130 **Advert page 75** **OP D PD SI YA**

SUTTON HOUSE

57 Kirkby Road, Sutton-in-Ashfield NG17 1GG
Tel: 01623 555900 **LDA**

SUTTON LODGE

Priestsic Road, Sutton-in-Ashfield NG17 2AH
Tel: 01623 441130 **Band 5**
Advert pages 42 & 75 **OP D PD SI YA**

SUTTON MANOR

Priestsic Road, Sutton-in-Ashfield NG17 2AH **Band 5**
Tel: 01623 441130 **Advert page 75** **OP D PD SI**



Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted

ABBEYMOOR NURSING HOME

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Tel: 01909 480998

OP D PD MH YA

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LDA YA

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BARNBY COURT CARE HOME

Barnby Moor, Retford DN22 8QS
Tel: 01777 705902 **Band 4**

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HOLLIES RESIDENTIAL HOME, THE

19-23 London Road, Retford DN22 6AT
Tel: 01777 707750 **Band 2 Advert page 74**

OP D

BEECH HOUSE CARE HOME

292-294 Carlton Road, Worksop S81 7LL
Tel: 01909 472149 **Band 3**

OP D

JAMES HINCE COURT RESIDENTIAL CARE HOME FOR OLDER PEOPLE

Windsor Gardens, Carlton-in-Lindrick S81 9BL
Tel: 01909 733821 **Band 4**

OP D PD

BRACKEN VILLA

6 Bracken Lane, Retford, Nottingham DN22 7EU
Tel: 01777 719720

LDA YA

LANGWITH LODGE CARE HOME

The Park, Nether Langwith, Mansfield NG20 9ES
Tel: 01623 742204 **Band 1 Advert page 73**

OP D

BRAILSFORD HOUSE

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NEWTON HOUSE CARE HOME

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Tel: 01909 482960 **Band 4**

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OP D MH

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40 Main Street, Hayton, Retford DN22 9LL
Tel: 01522 868279

LDA YA

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Whitehouse Road, Bircotes, Doncaster DN11 8EQ
Tel: 01302 745707

OP D YA

CAMBIAN BEECHES

Retford Road, South Leverton, Retford DN22 0BY
Tel: 01427 807630

OP LDA SI YA

OLD VICARAGE, THE

Newcastle Avenue, Worksop S80 1NJ
Tel: 01909 330105 **Advert page 58**

OP D YA

CARLTON ROAD

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Tel: 01909 473831

LDA

REDBANK HOUSE

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Tel: 01427 880716

LDA YA

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OP

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Tel: 01777 702339 **Band 1 Advert page 74**

OP D

ROSE FARM

Main Street, Styrrup, Doncaster DN11 8NB
Tel: 01302 744664 **Band 2 Advert page 68**

OP D

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs
Band – see page 50 for more information				Advertisers are highlighted



Friendly, kind, caring staff create a real home from home atmosphere.

Langwith Lodge has lots to offer including:

- **Regular activities and home outings.**
- **On site Activities Co-ordinators**
- **Resident's greenhouse & gardens.**
- **8 acres of parkland and wildlife with fishing lake.**
- **Excellent rates for residential care.**
- **Internet access to enable residents to keep in touch with loved ones & friends.**
- **Full and regular care plan consultations**
- **Regular resident & relative meetings.**

Langwith Lodge is situated on the edge of the village of Nether Langwith, bordering the famous Dukeries and Sherwood Forest. The home offers long term residential care, respite care, day care and short term stays, for people on a residential basis as well as for people with milder forms of dementia.

Here at Langwith Lodge we feel very strongly about encouraging clients to lead an enjoyable and active lifestyle. We feel it is imperative that residents maintain their chosen lifestyle by taking up or continuing hobbies in which they enjoy, which can be arranged by our dedicated Activities Co-ordinators. Residents are encouraged to be involved in the community, local events and group activities inside and outside of the home, including daily activities, shopping and sightseeing trips.

Our team of kind, patient and respectful staff will do their utmost to make you feel comfortable and safe enabling and facilitating your chosen lifestyle.

If you would like further information, a brochure, or wish to discuss your particular requirements, please call our Home Manager :

01623 742204

**The Park, Nether Langwith,
Mansfield, Nottinghamshire
NG20 9ES**



ROSEKEYS

Gringley on the Hill, Gainsborough Road,
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LDA SI

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OP D

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OP D PD

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OP D

TIGH FRUIN

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LDA YA

TUXFORD MANOR CARE HOME

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OP D PD MH YA

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Tel: 01909 533690 **Band 5 Advert page 88** **OP D PD SI**

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LDA



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Glenesk

For further details, contact Lynda, Sally or Pritpal on **01777 702339**

glenesk@memento-care.co.uk www.gleneskcarehome.co.uk

Please visit us at The Crescent (off Queen Street), Retford DN22 7BX



The Hollies RESIDENTIAL CARE HOME

The Hollies is a care home for the elderly and with dementia. At The Hollies we have been caring and supporting our residents for over 30 years within the setting of a beautiful stately house which will instantly make you feel like home once you arrive. The home is registered for 22 residents and we have a well

trained and hardworking team of carers who make everyone feel like part of the family. The home enjoys excellent CQC and Quality Audit scores and is one of the most respected homes in the county, with a 'GOOD' rating over every area inspected in our Feb 2016 CQC inspection.

Tel: 01777 707750

Web: www.holliescare.com Email: kiran@rklventures.com

19-23 London Road • Retford • Nottinghamshire • DN22 6AT



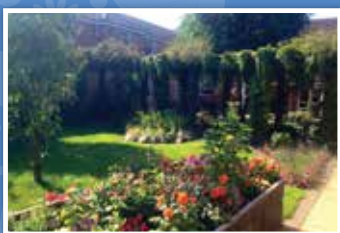
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MANAGER - TRACY STUBBS



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PRIESTSIC ROAD
SUTTON-IN-ASHFIELD, NOTTS
MANAGER - KAREN DRURY

Our three Residential Care Homes in Nottinghamshire make up the Ashmere Care Centre which features:

- Single and double en-suite bedrooms fitted with emergency call buttons
- Indoor hydrotherapy pool and jacuzzi
- Full time activity co-ordinators
- Social services and privately funded residents
- Lunch club, day care, short term and long term care
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- Private visitors lounge
- Plenty of visitor parking
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Ashmere Care Centre

Priestsic Road, Sutton in Ashfield, NG17 2AH (opposite Asda)

T: 01623 441130 notts@ashmere.co.uk



Deluxe suites now available

At Ashmere we now have Deluxe suites available with facilities including a fully functional wet room, walk in wardrobe, bedroom inclusive of double bed and dressing table and a lounge area with TV. Call us now to arrange a visit.

Welcome to our homes...

Our care homes have built up excellent reputations within their local communities with the vast majority of our new residents coming through recommendations from others. This has been established through our commitment to the on-going provision of dedicated quality care delivered within a high quality, yet homely environment.

We welcome visitors into our homes and encourage family members and friends to get involved in their loved-ones care and become part of the care home's life. Those looking for a care home are welcome to visit at any time, an appointment is not always necessary.

- You are reading this because you are thinking about finding a care home for a loved one or even yourself
- You're trying to ensure you are making the right decision to find the best possible care for your family member
- Are you unsure what funding you are entitled to, how to work through all the paperwork?

It can be a very challenging process – We will help and advise you. Let our management team offer professional support and guidance from people who genuinely care.



Contact us now...

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Nursing & Residential home
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T: 0115 922 1414
E: bramcotehills@my-care.co.uk

Orchard House

Residential home
46 Easthorpe Street, Ruddington,
Nottingham NG11 6LA
T: 0115 9217 610
E: orchardhouse@my-care.co.uk

Ashton Court

Residential home
56 Three Tuns Rd, Eastwood,
Nottingham NG16 3EJ
T: 01773 712017
E: ashtoncourt@my-care.co.uk

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175 Nottingham Road,
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E: edwardhouse@my-care.co.uk

Peacemills

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E: baltimorehouse@my-care.co.uk

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Nottingham NG4 1RS
T: 01159 110078
E: moriahhouse@my-care.co.uk

St. Peters

Residential home
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Nottingham NG11 6HB
T: 0115 9844 608
E: stpeters@my-care.co.uk

The Maple York Care Group

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T: 01773 811453 F: 01773 581754 E: info@my-care.co.uk

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Tel: 0115 895 6248 **Band 3 Advert page 44** **OP D PD**

ALDER HOUSE CARE HOME

172a Nottingham Road, Nuthall,
Nottingham NG8 6AX **Band 4**
Tel: 0115 895 9898 **Advert page 44** **OP D PD MH SI YA**

ASHTON COURT RESIDENTIAL HOME

56 Three Tuns Road, Eastwood,
Nottingham NG16 3EJ **Band 4**
Tel: 01773 712017 **Advert page 76** **OP D PD MH**

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Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted



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Care can be accommodated on a Long Term: Short term: Respite, Convalescence and Day Care basis

With a strong sense of community, our homes are driven by our leisure and lifestyle services where promotion of Independence, Dignity and Individuality is a priority

We aim to provide a Person Centred and Resident Led, Happy and Secure Environment where making new and happy memories are a priority.

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Nottingham NG16 5AB

Telephone: **01773 781 381**

Email: manager.moorlands@regalcarehomes.com



For more info please... Call: **0845 8731234** • 30 station road, Orpington, Kent BR6 0SA
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OP D LDA
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OP D
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18-20 Devon Drive, Sherwood, Nottingham NG5 2EN
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OP D
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OP MH

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Advertisers are highlighted

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PD YA
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MH YA
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OP D PD
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Tel: 0115 962 1675

OP MH
HAWTHORN LODGE CARE HOME

Beckhampton Road, Bestwood Park,
Nottingham NG5 5LF
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OP D PD SI
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Nottingham NG5 8NE
Tel: 0115 967 9619

LDA MH
HEATHCOTES (BASFORD)

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Tel: 0115 970 4850

PD LDA MH SI YA
HEATHCOTES (BLENHEIM)

Blenheim Mount, St Anns Hill, Nottingham NG3 4LA
Tel: 0115 960 6446

PD LDA MH SI YA
HEATHCOTES (CARRINGTON PARK)

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PD LDA MH SI YA
HEATHCOTES (MAPPERLEY LODGE)

24 Ebers Road, Mapperley Park,
Nottingham NG3 5DY
Tel: 0115 960 3675

PD LDA MH SI YA
HEATHCOTES (WOODBOROUGH)

2 Corporation Oaks, Nottingham NG3 4JY
Tel: 0115 960 8188

PD LDA MH YA
KATHERINE HOUSE

10-12 Ebury Road, Sherwood, Nottingham NG5 1BB
Tel: 0115 912 3554

OP D
KINGFISHER COURT CARE CENTRE

Sturgeon Avenue, Clifton, Nottingham NG11 8HE
Tel: 0115 940 5031 **Advert page 48**

OP D
KINGSBURY HOUSE

103-105 Mansfield Street, Sherwood,
Nottingham NG5 4BH
Tel: 0115 955 2917

MH
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PD MH SI YA
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Tel: 0115 875 8349

OP LDA YA
LIMES, THE

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Tel: 0115 875 8349

OP PD LDA YA
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LDA
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1 Mount Hooton Road, Nottingham NG7 4AY
Tel: 0115 978 6736

OP LDA YA
MAPPLETON HOUSE

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Nottingham NG3 5AD
Tel: 0115 962 3714

LDA YA

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
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Advertisers are highlighted

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LDA SI YA

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LDA

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Tel: 0115 978 4345

MH

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OP D

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St Anns, Nottingham NG3 1AZ
Tel: 0115 958 0172

OP LDA YA

OAKS RESIDENTIAL HOME, THE

Campbell Street, St Anns, Nottingham NG3 1GZ
Tel: 01636 330106

OP D

OXCLOSE LODGE

231 Edwards Lane, Nottingham NG5 6EQ
Tel: 0115 926 9617

PD LDA SI YA

PALMWOOD COURT, 14-17

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OP MH YA

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PEACEMILLS CARE HOME

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OP YA

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OP D YA

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62-68 Mapperley Road, Nottingham NG3 5AS
Tel: 0115 960 6610 **Advert page 82**

OP D

SPRINGFIELD CARE HOME

Lawton Drive, Bulwell, Nottingham NG6 8BL
Tel: 0115 927 9111

OP D

SPRINGFIELD LODGE CARE HOME

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Tel: 0115 962 0745

OP D MH

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OP MH YA

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OP D

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Residential • Dementia • Respite and Day Care

Care Rated
Outstanding
(CQC Feb 2016)



- Small, family-run home catering for up to 17 people
- Dementia care specialists and fully trained friendly staff
- No top-up fees or premium for self-funders
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Yolanta House - 1 Herbert Road, Sherwood Rise, Nottingham NG5 1BS
Telephone: 0115 96 26 316 • Email: apvt29@dsl.pipex.com

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted

ARNOLD HOUSE

168a Oxclose Lane, Arnold NG5 6FD
Tel: 0115 920 8170

LDA

BRAYWOOD GARDENS

Millbrook Drive, Carlton, Nottingham NG4 3SR **Band 5**
Tel: 0115 938 1300 **Advert page 88** **OP D PD SI**

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Tel: 0115 931 3851

LDA YA

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Tel: 0115 933 2878

LDA YA

COPPICE LODGE

117 Coppice Road, Arnold, Nottingham NG5 7GS
Tel: 0115 964 9511 **Band 3** **OP D**

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Park Road, Bestwood Village, Nottingham NG6 8TQ
Tel: 0115 977 0700 **Band 4** **OP D PD MH SI**

HAWTHORNE NURSING HOME

School Walk, Bestwood Village, Nottingham NG6 8UU
Tel: 0115 977 0331 **Band 2** **OP D YA**

IVY LEAF

29 Gedling Road, Gedling, Nottingham NG4 3EX **Band 3**
Tel: 0115 961 6785 **Advert below** **OP D PD MH SI**

LEIVERS COURT RESIDENTIAL CARE HOME FOR OLDER PEOPLE

Douro Drive, off Kilbourne Road, Arnold, Nottingham NG5 8AX
Tel: 0115 920 9501 **Band 4** **OP D PD**

LORETO COTTAGE

Mapperley Plains, Nottingham NG3 5RT
Tel: 0115 926 9357

LDA

MANOR RESIDENTIAL HOME (ARNOLD) LTD

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Tel: 0115 953 5577 **Band 5** **OP**

MILLBECK HOUSE

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Tel: 0115 956 9790 **Band 5** **OP**

ORLA HOUSE

317 Mapperley Plains, Nottingham NG3 5RG
Tel: 0115 920 3754

LDA

OXCLOSE LANE CARE HOME

154-156 Oxclose Lane, Arnold, Nottingham NG5 6FF
Tel: 0808 808 1111

LDA

SHEEPWALK HOUSE

39 Sheepwalk Lane, Ravenshead, Nottingham NG15 9FD
Tel: 01623 797074

LDA YA

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Main Street, Linby, Nottingham NG15 8AE
Tel: 0115 964 2721 **Band 5** **Advert page 86** **OP**




IVY LEAF
RESIDENTIAL HOME

- Homely Home Away From Home
- We care for the elderly, dementia, physical disability
- Easy Access to Local Shops and Amenities
- Single rooms with en-suite
- Ongoing support with Community Life
- Day Care, Respite Care - Welcome
- NVQ Qualified Staff
- Free Trials

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Tel/Fax: 0115 961 6785
contact@mauricare.com www.mauricare.com





SEELY HIRST HOUSE

- 24 hour care, long term and respite
- Registered day care service provider
- Highly qualified and experienced staff
- 38 Single rooms, some with en-suite
- Warm homely environment
- Extensive activities programme
- Traditional style cooking with a varied menu
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- Gardens to the rear with a patio area
- Dementia trained and caring staff

62-68 Mapperley Road, Nottingham NG3 5AS
Telephone: 0115 9606610 Email: careatseely@aol.com
www.seelyhirsthouse.co.uk

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs
Band – see page 50 for more information				Advertisers are highlighted

SPINNIES, THE

Linby Lane, Linby, Nottingham NG15 8AF
Tel: 0115 963 1844

LDA YA
VALLEY ROAD CARE HOME

1-7 Valley Road, Carlton, Nottingham NG4 1LS
Tel: 0808 808 1111

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VINES, THE

315 Westdale Lane, Mapperley, Nottingham NG3 6EW
Tel: 0115 960 6038

OP PD LDA MH SI YA
WESTWOLDS

4 Park Avenue, Burton Joyce, Nottingham NG14 5AF
Tel: 0115 931 3659 **Band 4** **OP**

WHITEGATES

Whitegates Home, Sparken Hill, Worksop S80 1AP
Tel: 01909 478746 **LDA**

WOODTHORPE VIEW CARE HOME

53 Woodthorpe Drive, Woodthorpe NG5 4GY
Tel: 0115 962 4556 **Band 3** **OP**

Mansfield - residential care homes

ASHLANDS CARE HOME

152 Southwell Road, East, Rainworth, Mansfield NG21 0EH **Band 3**
Tel: 01623 792711 **Advert outside back cover** **OP D**

BAILY HOUSE CARE HOME

Baily House, Botany Avenue, Mansfield NG18 5QN **Band 5**
Tel: 01623 620719 **Advert pages 66 & 86** **OP D YA**

BEECHES, THE

59 High Street, Mansfield Woodhouse, Mansfield NG19 8BB
Tel: 01623 421032 **Band 3** **Advert page 86** **OP D**

BEECHDENE CARE HOME

29-30 Woodhouse Road, Mansfield NG18 2AY
Tel: 01623 649351 **LDA**

CAMBIAN PINES

203 Park Hall Road, Mansfield Woodhouse NG19 8QX
Tel: 01623 633152 **LDA YA**

CHURCH STREET, 19-23

Market Warsop, Mansfield NG20 0AU
Tel: 01623 840000 **OP PD LDA SI YA**

CLIPSTONE HALL AND LODGE

Mansfield Road, Clipstone Village, Mansfield NG21 9FL
Tel: 01623 636350 **Band 4** **OP D**

CORNER HOUSE RESIDENTIAL CARE HOME

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Tel: 01623 657117 **PD LDA MH SI**

DOVECOTE RESIDENTIAL CARE HOME, THE

69 Bagshaw Street, Pleasley, Mansfield NG19 7SA
Tel: 01623 480445 **LDA**

DOVETAIL HOUSE

The Park, Mansfield NG18 2AT
Tel: 01623 420690 **PD LDA MH YA AD**

ELIZABETH HOUSE RESIDENTIAL CARE HOME

2 Church Hill Avenue, Mansfield Woodhouse, Mansfield NG19 9JU
Tel: 01623 657368 **Band 2** **Advert page 85** **OP D**

ELM

Forest Avenue, Mansfield NG18 4BX
Tel: 01623 626252 **PD MH SI YA**

FERNLEAF RESIDENTIAL HOME

26 Chesterfield Road South, Mansfield NG19 7AD
Tel: 01623 655455 **Band 5** **OP D YA**

FOREST HOME

21 Third Avenue, Forest Town, Mansfield NG19 0BQ
Tel: 01623 611833 **PD LDA MH SI YA AD**

HATZFELD HOUSE

10b Mansfield Road, Blidworth, Mansfield NG21 0PN
Tel: 01623 464541 **Band 5** **Advert page 85** **OP D**

HAYWOOD OAKS CARE HOME

Kirkby Close, Blidworth, Mansfield NG21 0TT
Tel: 01623 795085 **Band 3** **Advert page 86** **OP D**

HEATHCOTES (MANSFIELD)

11 Lindhurst Lane, Mansfield NG18 4JE
Tel: 01623 424833 **PD LDA MH SI YA**

INDIGO

2 Forest Avenue, Mansfield NG18 4BX
Tel: 01623 626252 **LDA MH SI YA**

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted



We really do care about making a difference to the lives of our residents.

Care, Respect & Dignity

Richmond Care Home, Shirebrook

Choosing a care home is one of the biggest decisions you may have to make. Here, care manager Kate Birch gives us an insight into life at Richmond Residential Care Home.

Tell us about the facilities offered at Richmond Residential Care Home.

We provide homely comforts that focus on the needs of our service users, enabling them to have their say on the day-to-day running of their home. Lounge areas provide the opportunity to join in activities, watch TV, listen to music, socialise with others or have some privacy. A wide range of books are available to cater for varied tastes and interests. A laundry service is available on site at no extra cost. The home has an accessible garden with a heated patio. We have recently introduced a café where residents and their visitors are able to have a quiet chat and a cup of tea.

How would you describe the atmosphere of the home?

We pride ourselves on the feedback we receive from residents, their family members and healthcare professionals on how friendly and approachable staff are. Visitors to the home are always given a warm welcome.

In what ways do staff help residents maintain their dignity and independence?

We really do care about making a difference to the lives of our residents. We respect each individual's right to privacy and dignity and promote their independence and choices in their chosen daily activities.

What opportunities are there for social interaction?

An individual therapeutic activities programme is designed to retain abilities, skills and dexterity and to explore possible new ideas. Social outings are planned during meetings with residents. Our hairdresser and local church representatives visit regularly. Entertainers visit throughout the month providing exercise classes, arts and crafts and sing-along with our keyboard player.

Tell us about the training staff undertake to ensure the home delivers the highest quality of care.

Training is identified to comply with our service users' needs and Care Quality Commission regulations. All mandatory training is completed on induction and is ongoing. It includes health and safety, moving & handling, food hygiene, infection control, first aid, fire safety, mental capacity and safeguarding adults. Senior staff undertake training in the safe handling & administration of medication as well as team leadership.

Dementia awareness, end-of-life care and person-centered care planning provide staff with the skills to give the highest standards of care at all times.

- ✓ Quiet location, within walking distance of local shops and easy access to local transport
- ✓ Person centered care which promotes independence & personal care
- ✓ Long and short stays
- ✓ Nutritious home cooking, with a choice of meals & special dietary requirements catered for
- ✓ A holistic approach directed at the individuals physical, mental, social, cultural & spiritual needs
- ✓ Lots of activities for groups & individual as well as entertainment, trips & outings

Richmond Residential Care Home, Recreation Road, Shirebrook, Mansfield NG20 8QE

01623 748474

info@richmondcarehome.co.uk

www.richmondcarehome.co.uk



INNOVA HOUSE – CBIR

Forest Avenue, Mansfield NG18 4BX
Tel: 01623 626252

PD LDA MH
LIMES CARE HOME, THE

Park Road, Mansfield Woodhouse,
Mansfield NG19 8AX
Tel: 01623 632681 **Advert page 5**

OP D
LINDHURST LANE

11 Lindhurst Lane, Berry Hill, Mansfield NG18 4JE
Tel: 01623 726267

LDA
MAGNOLIA HOUSE RESIDENTIAL CARE HOME

Chesterfield Road North, Pleasley, Mansfield NG19 7RA
Tel: 01623 811580 **Band 5**

OP D
MAUN VIEW

261 Chesterfield Road South, Mansfield NG19 7EL
Tel: 01623 423125 **Band 5 Advert page 88 OP D PD SI**

MONTAGUE STREET CARE HOME

28-30 Montague Street, Mansfield NG18 2PN
Tel: 01623 651368

LDA
NEWGATE LODGE CARE HOME

Newgate Lane, Mansfield NG18 2QB **Band 5**
Tel: 01623 622322 **Advert inside front cover OP D**

OAKAPPLE CARE HOME

Debdale Bungalow, Debdale Lane, Mansfield NG19 7EZ
Tel: 01623 622588 **Band 3**

D
OAKDENE

Stacey Road, Mansfield NG19 7JJ
Tel: 01623 655123

MH YA AD
OAKLANDS, THE

Oakfield Lane, Warsop, Mansfield NG20 0JE
Tel: 01623 842080

LDA
REDCLIFFE HOUSE

Redcliffe Road, Mansfield NG18 2QN
Tel: 01623 635599

LDA YA
ROSE COURT LODGE

3 Sutton Road, Mansfield NG18 5ET
Tel: 01623 471300 **Band 3**

OP D
ROWAN – INNOVA HOUSE CLD

93 Windsor Road, Mansfield NG18 4BX
Tel: 01623 626252

PD LDA MH
SOUTHWELL ROAD, 304

304-306 Southwell Road East, Rainworth,
Mansfield NG21 0EB
Tel: 01623 793929

OP LDA YA
THISTLE HILL HALL

Debdale Lane, Mansfield Woodhouse,
Mansfield NG19 7EZ
Tel: 01623 655100

MH
WESTFIELD CARE HOME

Devon Drive, Mansfield NG19 6SQ
Tel: 01623 427846 **Advert page 5**

OP D
WOODHOUSE ROAD CARE HOME

31 Woodhouse Road, Mansfield NG18 2AY
Tel: 01623 651398

LDA
WOODLANDS CARE HOME, THE

Woodlands Way, Spion Kop, Warsop,
Mansfield NG20 0FN
Tel: 01623 845258

OP D PD MH SI
WOODLANDS – INNOVA HOUSE CLD

78-86 Forest Road, Mansfield NG18 4BU
Tel: 01623 626252 **Band 3**

LDA



Elizabeth House Care Home
2 Church Hill Avenue, Mansfield Woodhouse,
Mansfield NG19 9JU
Tel: 01623 657368 • Fax: 01623 657368

- Respite Care / Holidays
- Physiotherapy
- Own GP if required
- Own Furniture if required
- Pets by arrangement
- Smoking not permitted
- Close to Local shops & Public Transport
- A small smoking room
- Double room available for couples

- Minibus or other transport available
- Lift & Wheelchair access
- Gardens for residents
- Phone Point in own room Mobile
- Television point in own room
- Residents Internet Access
- Daily activities
- Excellent personal care and homely environment

Residential Care • Day Care • Respite Care • Dementia Services • Homecare



Hatzfeld House Care Home
Hatzfeld house offers semi-independent and dependent 24 hour staffed accommodation.

Telephone: **01623 464 541** Web: **www.hatzfeld.co.uk**
Email: **hatzfelfhouse@btconnect.com**

10B Mansfield Road, Blidworth, Nottinghamshire, NG21 0PN



Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted



Sherwood House

Tucked away in the picturesque Nottinghamshire village of Linby, Sherwood House is a beautiful refurbished period residential care home.

www.fote.org.uk



Registered charity no 226064

Residential Care Home

Main Street, Linby, Nottinghamshire

Supporting older people
To find out more and arrange
a visit please contact us:
T: 0115 964 2721

Email: sherwoodhouse@fote.org.uk

Haywood Oaks Care Home

Kirby Close, Haywood Oaks Estate,
Blidworth, Nottinghamshire NG21 0TT



Haywood Oaks is a small, family owned care home for older people, located on the outskirts of beautiful Sherwood Forest, in a village setting. Haywood Oaks is a purpose-built care home that provides outstanding care for older people in a bright, airy and relaxed environment. Our communal areas are tastefully decorated and furnished to a high standard.

- Friendly & relaxed atmosphere
- A dedicated and committed staff team
- Person centred care plans to cater for individual needs
- All rooms individually furnished to personal taste
- Extensive menu with locally sourced, home cooked food
- Long term, short-term and respite stay available
- Families & friends are made most welcome

“We provide a happy, caring, safe and companionable home for our residents, where independence and individuality are encouraged and respected.”

T: 01623 795 085 • www.haywood-oaks.co.uk



- Family owned homes dedicated to providing the best.
- Full time Chaplain leading pastoral care team.
- Residential, dementia, nursing, respite and day care for the over 50's.
- Set in mature gardens with premium and ensuite accommodation: Wi-Fi and TVs throughout.
- Home cooked locally sourced food.



Woodleigh Christian Care Home Nursing, Residential & Dementia Care

Norfolk Drive, Mansfield, Nottingham, NG19 7AG

t: 01623 420459

e: care@woodleighcare.co.uk

w: woodleighcare.co.uk

Baily House Care Home Residential & Dementia Care

Botany Avenue, Mansfield, Nottingham, NG18 5QN

t: 01623 620719

e: care@bailyhouse.co.uk

w: bailyhouse.co.uk



Call in any time or contact the Home Managers

APPLEWOOD HOUSE & APARTMENTS

Kirklington Road, Bilsthorpe, Newark NG22 8TT
Tel: 01623 871752

LDA
ASHLEA CARE HOME

1 Kings Road, Newark NG24 1EW
Tel: 01636 705206

LDA
BARLEY VIEW

Kirklington Road, Bilsthorpe, Newark NG22 8TT
Tel: 01623 871752

LDA
BISHOPS COURT RESIDENTIAL CARE HOME FOR OLDER PEOPLE

Tuxford Road, Boughton, Newark NG22 9HY
Tel: 01623 862043 **Band 4**

OP D PD
BOWBRIDGE COURT

Bowbridge Road, Newark-on-Trent NG24 4DF
Tel: 01636 605528 **Band 4**

OP D
BROOKLYN CARE HOMES LTD

Lodge Farm, Wheatgrass Hill, Upton, Newark NG23 5TJ
Tel: 01636 815553 **OP PD LDA MH SI YA AD**

BYARS NURSING HOME, THE

Caythorpe Road, Caythorpe NG14 7EB
Tel: 0115 966 3981 **Advert page 68** **OP D PD SI**

CAMBIAN BIRCHES

Eton Avenue, Newark NG24 4JD
Tel: 01636 550576

LDA YA
CARLTON CLOSE, 15-16

Newark NG24 4HG
Tel: 01636 613731

LDA
CEDARS (MANSFIELD), THE

67 Mansfield Road, Blidworth, Mansfield NG21 0RB
Tel: 01623 491033

LDA YA
CHESTNUT GRANGE

Main Street, Weston, Newark NG23 6ST
Tel: 01636 821438

OP LDA YA
CHRISTIE DEVELOPMENT CENTRE

Mansfield Road, Blidworth, Mansfield NG21 0LR
Tel: 01623 798889

PD LDA MH YA
COPPER BEECHES

138 High Street, Collingham, Newark NG23 7NH
Tel: 01636 892789 **Band 4**

OP D
ELSTON HOUSE

Top Street, Elston, Newark NG23 5NP
Tel: 01636 526067

LDA
FARM FIELD VIEW

Kirklington Road, Bilsthorpe, Newark NG22 8TT
Tel: 01623 871752

LDA
FRIARY FIELDS CARE HOME

21 Friary Road, Newark NG24 1LE
Tel: 01636 706105 **Band 2 Advert page 89** **OP D**

GREENFIELDS CLOSE

Newark Road, Coddington, Newark NG24 2QQ
Tel: 01636 677981

LDA
HAZELFORD RESIDENTIAL HOME

The Hazelford Care Home, Boat Lane, Bleasby, Nottingham NG14 7FT
Tel: 01636 830207 **Band 4 Advert page 89** **OP D**

HELMSLEY ROAD SHORT BREAKS SERVICE

29 Helmsley Road, Rainworth, Mansfield NG21 0DQ
Tel: 01623 476939

LDA
MILLBANK

109 Mill Gate, Newark NG24 4UA
Tel: 01636 703625 **Band 4** **OP D PD SI**

NIGHTINGALE CARE HOME

Fourth Avenue, Edwinstowe, Mansfield NG21 9PA
Tel: 01623 824480 **OP D PD MH SI YA**

OLD ORCHARD, THE

242 Beacon Hill Road, Newark NG24 2JP
Tel: 01636 700227 **Advert page 55** **LDA YA**

OLD VICARAGE, THE

Wellow Road, Old Ollerton, Mansfield NG22 9AD
Tel: 01623 824689

LDA YA
PARKLANDS RESIDENTIAL CARE HOME

Strawberry Hall Lane, Newark NG24 2EP
Tel: 01636 673017

OP D
RED FIRS

Strawberry Hall Lane, Newark NG24 2EP
Tel: 01636 700770 **Band 2** **OP D**

RED ROOFS RESIDENTIAL CARE HOME

35a Grange Road, Newark NG24 4LH
Tel: 01636 707298 **Band 4** **OP**

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Advertisers are highlighted



RUNWOOD HOMES

SENIOR LIVING

Your care in our hands



"Mum's happy she found a place she could call home. Companionship was top of my mum Dolly's list when she felt a care home was the next step in her life. With friendship came confidence, happiness and a sense of wellbeing. In fact Mum felt completely at home.

Which home did she choose? Runwood. They offered all the care she needed and the independence she loved – and of course when Mum's happy, we're happy too.

Runwood are here to do what we do best – care"

Bramwell

Bramcote

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Braywood Gardens

Carlton

Tel: **01159 381300**

Jubilee Court

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Tel: **01159 834630**

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West Bridgford

Tel: **01159 234985**

Maun View

Mansfield

Tel: **01623 423125**

Westwood

Worksop

Tel: **01909 533690**

Freephone: 0800 412 5660 *or visit:* www.runwoodhomes.co.uk



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97b Barnby Gate, Newark NG24 1QZ

Tel: 01636 676198

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Newark Road, Collingham, Newark NG23 7LE

Tel: 01636 892308 **Band 1**
OP D PD MH
SOUTHWELL COURT CARE HOME

Racecourse Road, Southwell NG25 0TX

Tel: 01636 815599 **Band 5**
OP D
ST MARYS

The Old Vicarage, Main Street, Blidworth,
Mansfield NG21 0QH

Tel: 01623 795231 **Band 1**
OP D
SYCAMORE HOUSE

700 Mansfield Road, Sherwood, Nottingham NG5 3FW

Tel: 0115 956 5205

OP D
TROC CARE HOME, THE

256 Beacon Hill Road, Newark NG24 2JP

Tel: 01636 671342 **Band 2**
OP D PD MH SI
VICTORIA COTTAGE RESIDENTIAL HOME

13-15 Station Road, Lowdham, Nottingham NG14 7DU

Tel: 0115 966 3375 **Band 1**
OP D
VICTORIA HOUSE

Victoria Embankment, Nottingham NG2 2JY

Tel: 0115 981 7938 19

LDA YA
WHITEWATER ROAD

1a-1b Whitewater Road, Ollerton, Newark NG22 9XF

Tel: 01623 836648

LDA
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74 Gainsborough Road, Winthorpe, Newark NG24 2NR

Tel: 01636 701826 **Band 5**
OP D
WOODS COURT RESIDENTIAL CARE HOME FOR OLDER PEOPLE

Walker Close, off Hatton Gardens, Newark NG24 4BP

Tel: 01636 673548 **Band 4**
OP D PD
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Newark NG22 8TT

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LDA
WYCAR LEYS THE HOUSE RESIDENTIAL HOME

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Tel: 01623 871752

LDA
WYCAR LEYS THE LODGE RESIDENTIAL CARE HOME

Kirklington Road, Bilsthorpe, Newark NG22 8TT

Tel: 01623 871752

LDA
WYCAR LEYS THE MEWS RESIDENTIAL HOME

Kirklington Road, Bilsthorpe, Newark NG22 8TT

Tel: 01623 871752

LDA
WYCAR LEYS THE TERRACE RESIDENTIAL HOME

Kirklington Road, Bilsthorpe, Newark NG22 8TT

Tel: 01623 871752

LDA
**Friary Fields
Care Home**
21 Friary Road, Newark, NG24 1LE

- Dementia Care Specialists
- Private rooms with en-suite facilities
- Warm and friendly atmosphere
- Town centre location
- Set in landscaped, mature gardens
- Well-trained and friendly staff available 24 hours per day
- Visiting Dentist, Chiropodist & Optician
- Person-centred approach to care & Cognitive Stimulation Therapy offered
- Regular entertainment & activities

Tel: 01636 706105 Web: www.friaryfields.co.uk

Hazelford Care Home - Quality Residential & Dementia Care in Beautiful Surroundings


Overlooking the River Trent, Hazelford provides a warm and friendly home for loved ones. Offering stimulating and gentle support from our friendly team of staff.

- Permanent, Respite or Day Care
- Highly & qualified trained staff
- 35 private bedrooms with en-suite facilities
- Stunning period building and grounds


HAZELFORD CARE HOME
T: 01636 830207 • E: hazelford@btconnect.com • Boat Lane, Bleasby, Nottingham NG14 7FT • www.hazelfordcarehome.co.uk

Service	OP Older people (65+)	D Dementia	PD Physical disability	LDA Learning disability, autism
User Bands	MH Mental health	SI Sensory impairment	YA Younger adults	AD People who misuse alcohol and drugs

Band – see page 50 for more information

Specialising in RESIDENTIAL and DEMENTIA care
'Where care comes first'

Clifton View Care Home

67 Widecombe Lane, Clifton, Nottingham NG11 9GH



Purpose built 76 bed Care Home offering:

- Specialist residential and Dementia Care
- Long or short term stays and day care available
- Spacious bedrooms with en-suite shower rooms
- 3 large lounges with kitchenettes
- Large wet rooms, hoist assisted or Parker baths available
- Freshly cooked meals that truly promote choice
- 5 star in food hygiene
- Twice weekly hairdresser visits
- Attractive well maintained gardens
- Regular visits from GP, Optician and chiropodist
- Close proximity to local amenities
- Bus and tram stops 2 minutes walk from the home
- Close to Clifton town centre and Lark Hill Retirement Village
- The home has extensive wifi and modern nurse call system TV points in all bedrooms and wireless internet

0115 984 2021 • info@cliftonviewcarehome.com • www.cliftonviewcarehome.com

Wollaton Park Care Home

2A Lambourne Drive, Wollaton, Nottingham NG8 1GR

- Purpose built 40 bed home comprising of 38 single and 1 double room all with either en-suite bathroom or shower
- Adjacent to the popular Wollaton Park
- Dementia and residential care
- Lounge and dining area
- Large garden
- Parker bath and three assisted showers
- Regular doctor visits
- TV / telephone point in every room
- Modern call system
- Twice weekly hairdresser visits
- Modern lift
- Dentist, optician and chiropodist available
- 5 star in food hygiene



0115 928 3030 • info@wollatonparkcarehome.com • www.wollatonparkcarehome.com

BRAND NEW ARCHITECT DESIGNED CARE HOME OPENING IN SEPTEMBER 2016

Wollaton View Care Home

21 Lambourne Drive, Wollaton, Nottingham NG8 1GR



- 44 large bedrooms with all en-suite facilities
- 2 large lounges, one on each level
- 2 large lifts
- Beautiful lawned garden
- Close to Wollaton Park
- Respite and long term care available
- CCTV coverage throughout
- Parker bath
- Modern nurse call system and TV points in all rooms with wireless internet
- Regular doctor visits
- Dentist, optician and chiropodist available
- Twice weekly hairdresser visits
- Respite and long term care available

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ASH VILLA

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Tel: 0115 981 9761

D LDA SI

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OP D

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Nottingham NG12 1AF
Tel: 0115 933 2727 **Band 3**

OP D

BROOKSIDE AVENUE, 26

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LDA MH YA

CARE @ RAINBOW'S END

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LDA YA

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Tel: 01949 823951

LDA YA

CHERRY TREE LODGE

34-36 Holme Road, West Bridgford,
Nottingham NG2 5AA
Tel: 0115 914 3499

LDA

COACH HOUSE, THE

9 Radcliffe Mount, West Bridgford,
Nottingham NG2 5FY
Tel: 0115 981 8901

LDA YA

DERBYSHIRE HOUSE RESIDENTIAL CARE

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OP

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Nottingham NG12 2FD
Tel: 0115 933 5811 **Band 5**

OP

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Tel: 0115 966 5055 **Band 5** **OP D PD LDA MH SI YA**

HILLSIDE FARM CARE HOME

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Nottingham NG11 6QQ
Tel: 01509 852900 **Band 5**

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