



Easy Read Factsheet



Adult Deaf and Visual Impairment Service (ADVIS) – Social Care Support



Are you a British Sign Language User?

Do you have a profound hearing loss that affects how you communicate?



Do you have a sight impairment or a severe sight impairment?



Do you live in Nottinghamshire?

Are you aged 18 or over?



You may be able to have a care and support assessment to see if you can get social care support.



The assessment will be done by a specialist social worker from the Adult Deaf and Visual Impairment Service.



The assessment is used to see if you can have a service from the County Council.

If you can have a service and we offer you a personal budget, you will need to have a financial assessment.



This assessment checks to see if you need to pay money towards your personal budget or not.

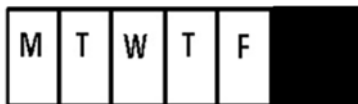


Within 6 weeks we will review your service to make sure it meets your needs.

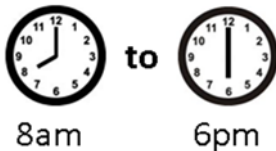
To find out more and to ask for an assessment:



Contact us



Monday to Friday: 8am to 6pm



8am

6pm



Telephone:

0300 500 80 80



If you are not able to telephone us yourself someone can telephone on your behalf.



Email:

enquiries@nottscc.gov.uk



Website:

www.nottinghamshire.gov.uk



Minicom:

01623 434993



Communication support and British Sign Language interpreters

We can arrange for an interpreter to help you to access council services.



If you need a British Sign Language interpreter we can arrange this. We can also arrange and for a language interpreter to help you.



Out of hours (emergencies only)

If you have a social care emergency (evenings, weekends and public holidays) please contact us on the number below.



Telephone: 0300 456 4546



If you get an answer-phone, please leave a message and someone will phone you back within 30 minutes.



If you live in the Nottingham City area telephone:
0300 300 33 33.



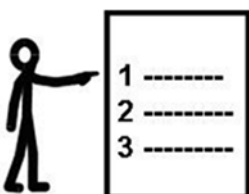
If your age is under 18 telephone:

0300 500 80 80



0300 500 80 80

Please phone 0300 500 80 80 or email enquiries@nottscc.gov.uk if you need this factsheet in a different language or format.



For a list of other organisation who can offer support please see our easy read factsheet on organisations that support deaf/hard of hearing and visually impaired people.