



## Easy Read Factsheet



### Adult Deaf and Visual Impairment Service (ADVIS) - Hearing Impairment Reablement

Reablement is about helping you to live as independently as possible.

It helps you with everyday things that you find difficult because of hearing loss.



Are you Deaf or do you have a profound hearing loss?



Do you live in Nottinghamshire?

Are you aged 18 or over?



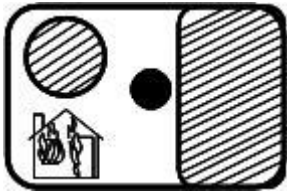
Do you have problems hearing things around your home?



Can you hear your:



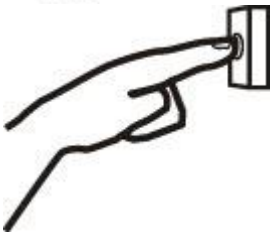
- Alarm Clock?



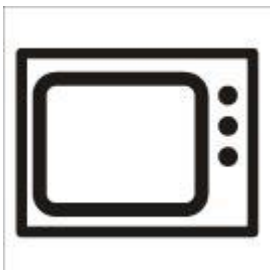
- Smoke alarm?



- Telephone?



- Doorbell?



- TV or do you have it turned up very loud?



- Baby cry?

We have lots of different equipment that might help.



Some equipment is free.



Some equipment you will need to pay for yourself.



Once you have asked for an assessment, the Adult Deaf and Visual Impairment Service (ADVIS) will aim to contact you within 28 days.

They will do a hearing assessment with you at home.



A review will be done 6-8 weeks after you get your equipment to make sure it is helping you and meeting your needs.



### **Specialist Deafblind reablement**

We have staff who are trained to work with people who are Deaf and Blind.



This means that you will only need to see one person from the team to assess you.



### **Hearing aids and batteries.**

We cannot help with hearing aids or give you new batteries.

This is done at your local hospital Audiology Department.



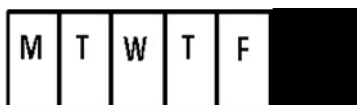
## How much will I pay?



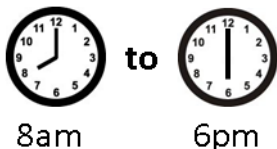
There is no charge for an assessment but you may need to pay for some equipment that could help you to be more independent.

To find out more and to get an assessment:

### Contact us



Monday to Friday: 8am to 6pm



8am

6pm



### Telephone:

0300 500 80 80



If you are unable to telephone yourself, someone can telephone for you.



### Email:

[enquiries@nottsc.gov.uk](mailto:enquiries@nottsc.gov.uk)



### Website:

[www.nottinghamshire.gov.uk](http://www.nottinghamshire.gov.uk)



## Minicom:

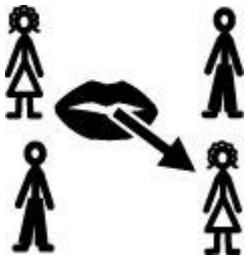
01623 434993



# BSL

## Communication support and British Sign Language interpreters

We can arrange for an interpreter to help you to access council services.



If you need a British Sign Language interpreter we can arrange this. We can also arrange a language interpreter to help you.



## Out of hours (emergencies only):

If you have a social care emergency (evenings, weekends and public holidays) please contact us on the number below.



**Telephone: 0300 456 4546**



If you get an answer-phone, please leave a message and someone will phone you back within 30 minutes.



If you live in the Nottingham City area telephone:  
0300 300 33 33.



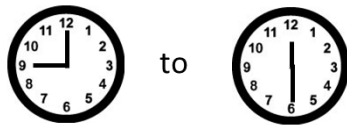
If you are under 18 telephone:  
**0300 500 80 80.**



We offer a session every Thursday where you can come to see us in person.

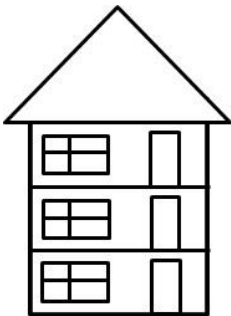


9am to 12.30pm



AM

PM

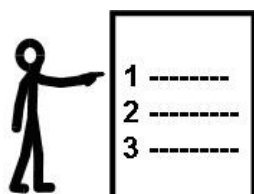


Welbeck House  
Darwin Drive  
Sherwood Energy Village  
New Ollerton  
Notts, NG22 9FF



Please phone 0300 500 80 80 or email [enquiries@nottsc.gov.uk](mailto:enquiries@nottsc.gov.uk) if you need this factsheet in a different language or format.

0300 500 80 80



For a list of other organisation who can offer support please see our easy read factsheet on organisations that support deaf/hard of hearing and visually impaired people.