

Health & Wellbeing Board Summary 1 February 2017

Adults Safeguarding Board

Allan Breeton gave the Board an overview of the work of the Adults Safeguarding Board during 2015/16. He told the members that he had been particularly impressed with the contribution of partners on the Safeguarding Board. There are some issues for the year ahead including the current financial situation, increasing numbers of referrals & embedding Making Safeguarding Personal into health & care but Allan stressed that Nottingham is ahead of the game & has a good system for safeguarding adults. Financial abuse is one of the biggest areas of concern at the moment.

Members asked about how long it took to deal with individual cases & Allan explained that it varied on a case by case basis but the MASH (Multi-agency Safeguarding Hub) means that information can be shared between agencies quickly & risk assessed to allow an instant response if necessary.

The Board asked about cases which didn't reach the threshold for action & Allan explained that they were signposted to the relevant service & possibly passed to the local Vulnerable Persons Panels (VPPs) for review. There are new procedures in place to help people too.

Building family resilience

The Family Service has been in place through the County Council since 2015 working with the most vulnerable families across the County. Laurence Jones gave the Board an overview of what the Service offered. He explained that the Service had been set up to make it easier for families who needed help & to improve efficiency. It was mostly delivered by the County Council but involved partners and gave families help so that they could avoid the need for social care. The most common issues that the Service deals with are parenting issues, emotional/mental health problems, behaviour problems, violence in the family & attendance at school.

The Service deals with whole families which means that as young siblings need help families are often already being supported by the Service. Laurence told the Board that the numbers of families using the Service is higher in areas of higher deprivation but that referrals also depend on how active local teams are.

Laurence highlighted issues with sharing information between services, particularly health colleagues. Information sharing is currently done by consent & on a case by case basis. Sometimes families can be reluctant to allow information to be shared but it's really helpful for GPs particularly to know where families are getting help. Comparing information about families known to health & care services might also help to identify those who might need help from the service.

Funding for the Family Service isn't secure & Laurence advised the Board that this could be an issue in the future. He outlined the outcomes achieved by the Service which successfully avoided the need for social care for almost 70% of the families who had received its support.

At this meeting:

[Adults Safeguarding Board – annual report of activity 2015/16](#)

[Building family resilience](#) - overview of the family service in Nottinghamshire

[Community pharmacy – current services & opportunities for development](#)

The Family Service identifies families who are just below the threshold to need help from social care & its staff are highly skilled & experienced but not necessarily qualified in health or social care. The Board noted that there are other vulnerable people, who don't have families but who also might be just below the threshold for help who might benefit from this type of service. There might also be opportunities to share the skills within the service with schools.

Community pharmacy

Nick Hunter & Sam Travis gave the Board an overview of what services are available in community pharmacies & what opportunities there are for them to do more to improve health & wellbeing. There are over 200 community pharmacies in Nottinghamshire which have around 40,000 contacts with people every day. Most people use the same pharmacist so they develop a relationship which could be used to give healthy living information. This could be improved & extended if people understood what pharmacists could do.



Nick & Sam explained that there's a national Healthy Living Pharmacy scheme which pharmacies can register for. Health Living Pharmacies have to have a member of staff trained as a Royal Society of Public Health health champion who can give advice to customers and lead health promotion activities within the pharmacy including providing support to the other staff to make sure that they give sound advice to members of the public. At the moment it isn't widely publicised because it isn't available in all pharmacies but by September 2017 80% of community pharmacies will be accredited to level 1 of the scheme.

Sam also described another project that NHS England has been sponsoring, where pharmacists who can prescribe medicines have been seconded into 6 GP practices in Derbyshire & Nottinghamshire. An early review of the project was showing that the pharmacists had saved GP time by seeing patients as well as doing medication reviews which saves money as well as improving the outcomes for patients.

The Board were interested to hear that pharmacies could help support the implementation of the Sustainability & Transformation Plan & the Health & Wellbeing Strategy, offering support to people in their local community.

Chair's report

Councillor Bosnjak congratulated Rushcliffe on their alcohol awareness campaign & thanked the Board members who attended the Young People's Health Strategy Celebration event.

She encouraged members to attend the next Stakeholder Network on 21 March which would be focussing on social prescribing.

The meeting on 1 March 2017 was cancelled because of changes to a number of the agenda items. **The next meeting will take place on Wednesday 29 March 2017.**

If you have any comments or questions about this summary please contact Nicola Lane
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🕒 **Next meeting 2pm, 29 March 2017 at County Hall, West Bridgford**