

## Neglect of an 'Adult at Risk'

### SAFEGUARDING REFERRAL IS NOT REQUIRED

Examples where other actions are required.  
These are examples and not an exhaustive list. Other incidents may meet this criteria.

#### FOR PROFESSIONALS

<p>General and non specific one off cases of neglect or an omission where there is no effect on any individual. <i>Example: a one off missed medication where there is no negative effect on the service user.</i></p> <p style="text-align: center;"><b>POSSIBLE ACTION</b></p> <p><b>Review staff procedures in relation to dispensing medication Guidance, support and additional training for staff members.</b></p>	<p>Isolated incident where an adult is not assisted with a meal/drink and no harm occurs.</p> <p style="text-align: center;"><b>POSSIBLE ACTION</b></p> <p><b>Review staff procedures. Guidance, support and additional training for staff. Inform care provider where relevant.</b></p>	<p>One off inadequacies in care provision that lead to discomfort or inconvenience, for example being left wet.</p> <p style="text-align: center;"><b>POSSIBLE ACTION</b></p> <p><b>Refer to Nottinghamshire Adult Social Care via Customer Service Centre on 0300 500 80 80 Consider need for staff training. Inform care provider where relevant.</b></p>
	<p>Isolated missed home care visit where no harm occurs.</p> <p style="text-align: center;"><b>POSSIBLE ACTION</b></p> <p><b>Re-training of staff. Inform care provider where relevant.</b></p>	

### SAFEGUARDING REFERRAL IS REQUIRED

Examples where safeguarding is required.  
These are examples and not an exhaustive list. Other incidents may meet this criteria.

#### FOR PROFESSIONALS

<p>Occasional or ongoing missed home care visits, where no harm occurs.</p>	<p>One off, occasional or ongoing missed home care visits where the quality of the service user's life has been affected or some distress or harm is caused.</p>	<p>Occasional or ongoing inadequacies in care provision that lead to discomfort or inconvenience, for example being left wet.</p>	<p>Withholding access to aids to independence.</p>
<p>Hospital discharge without adequate planning which leads to harm being caused.</p>	<p>Failure to intervene in dangerous situations where the adult lacks the capacity to assess the risk.</p>	<p>Failure to arrange for access to life saving services or medical care.</p>	<p>One off, occasional or ongoing lack of care to the extent that the health and wellbeing of the service user deteriorates significantly, for example causing pressure wounds, dehydration, malnutrition, loss of independence or confidence.</p>

**Remember: All examples, whether a safeguarding referral is required or not, require some action.**