

Organisational Abuse of an 'Adult at Risk'

SAFEGUARDING REFERRAL IS NOT REQUIRED

Examples of where other actions are required. These are examples and not an exhaustive list. Other incidents may meet this criteria.

FOR PROFESSIONALS

<p>General and non-specific one off cases of neglect or an omission where there is no effect on any individual. <i>Example: a one off missed medication where there is no negative effect on the service user.</i></p> <p>POSSIBLE ACTION</p> <p>Review staff procedures in relation to dispensing medication Guidance, support and additional training for staff members.</p>	<p>Isolated incident where an adult is not assisted with a meal/drink and no harm occurs.</p> <p>POSSIBLE ACTION</p> <p>Review staff procedures. Guidance, support and additional training for staff. Inform care provider where relevant.</p>	<p>One off inadequacies in care provision that lead to discomfort or inconvenience, for example being left wet.</p> <p>POSSIBLE ACTION</p> <p>Reassessment of care needs and review of individual care plans, Consider need for staff training. Inform care provider where relevant.</p>
<p>Health and Safety certificate not displayed in areas it should be</p> <p>POSSIBLE ACTION</p> <p>Inform CQC on 03000 616161</p>	<p>Isolated missed home care visit where no harm occurs.</p> <p>POSSIBLE ACTION</p> <p>Re-training of staff. Inform care provider where relevant.</p>	<p>No registered manager is in place at the organisation</p> <p>POSSIBLE ACTION</p> <p>Inform CQC on 03000 616161</p>
<p>Concerns about the poor quality of care being delivered by a social care provider</p> <p>POSSIBLE ACTION</p> <p>Referral to the Quality and Market Management Team on 0115 977 3317 or email gmm@nottsc.gov.uk</p>		

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Examples where safeguarding is required. These are examples and not an exhaustive list. Other incidents may meet this criteria.

FOR PROFESSIONALS

<p>No hot meals are available after 5pm as the cook at the organisation finishes work then.</p>	<p>Residents at a care home are awoken at 7am each morning as this fits with the staff routine and handover from night staff</p>	<p>A domiciliary care agency takes 10 minutes of visit times agreed in care plans to allow for travel</p>	<p>Residents are deprived of their liberty without Deprivation of Liberty Safeguards being authorised</p>
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Remember: All examples, whether a safeguarding referral is required or not, require some action.