

# Health Services

OUR INSPECTIONS



[/NottinghamshireYouthVoice](#)



[@NottsMYPs](#)



# Hello.

ARE YOU SITTING COMFORTABLY? THEN I'LL BEGIN...

What is important to  
**YOUNG PEOPLE**  
when they access  
**HEALTH** services?

YOUNG PEOPLE: A QUESTION TO YOU ALL

privacy?

games?

wifi?

# Why are we here?!

- FACTS AND FIGURES AND THE ELUSIVE IRENE

“You're  
Welcome” policy

Health Strategy

Nottinghamshire  
Young People's  
Board

27

YOUNG PEOPLE

190  
INSPECTIONS

the **H**

**O**

**W**

**Training**

**Inspections**

**Report**

the **H**

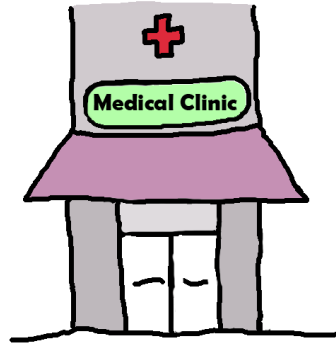
**O**

**W**

# PHONE



# VISITS



# WEB



Training

Inspections

Report

the **H**

**O**

**W**

**Training**

**Inspections**

**Report**

# Inspections

IT'S MORE THAN JUST A PHONE CALL





♥ Easy to talk to

♥ Very talkative

♥ CLEAR voice & language

♥ Correct info

♥ Correct contact point



☹️ Put on hold

☹️ Ageism?

♥ Polite

♥ Info on display

♥ Variety of leaflets

♥ Remember your manners!



☹️ Out of date info

☹️ Uncomfortable: /

☹️ WIDE and OPEN

♥ having a website

♥ accurate information

♥ pictures/illustrations

♥ contact details



☹ Language

☹ Hard to find

# Blink...and you'll miss it.

## CCARD: 0

[\[Advanced Search\]](#)

You searched for **ccard**, No results found.

Search again

 Exclude Word/PDF

Did you mean: [card](#) ?

## C CARD: 1206

[\[Advanced Search\]](#)

You searched for **c card**, 1206 results are listed below.

Search again

 Exclude Word/PDF

1-10 of 1206 results

[next >>](#)

[C Card Scheme](#)

Health Centres GP Practices Youth Centres Colleges and Schools Pharmacies Children's centres SEXions How to get a **C Card** To get a **C Card** you need to attend a registration point and go through a registration with a trained **C Card** worker.

Nottinghamshire County Council

matching words: c card

[C Card Scheme](#)

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♥ having a website

♥ accurate information

♥ pictures/illustrations

♥ contact details



☹ Language

☹ Hard to find

☹ Out of date/incorrect information

☹ Signposting

☹ Usability

# Where do we go now?

LET'S HAVE YOUR SAY!

**Goodbye.**

SO I'LL SAY GOODBYE