School Insurances

Policy wording May 2014



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Introduction

Thank you for choosing to insure your school with Nottinghamshire County Council.

This is your school insurances policy wording detailing the cover which you have purchased.

Please read your policy carefully to understand the cover, together with the conditions and exclusions that apply.

Our insurance policies have been procured under a full tender process and are placed with leading insurance providers, who have the experience and ability to work in partnership with us to react to losses when they arise.

We hope that this policy will give you detailed guidance on the risks that are insured, and the processes that you will need to follow in the unfortunate event that you will need to make a claim under this policy.

The way in which we provide cover for schools is subject to continual review and you can be assured that we constantly strive to provide a high quality product.

On a further note, we continue to support schools with financial contributions towards risk management projects that improve insurable risks such as enhanced property security, fire safety, lead replacement and improvements to health and safety risks. Budget is available and schools are encouraged to bid for match funding using the form available on WIRED.

If you do have any further queries, require specific advice or need to make a claim, please do not hesitate to contact Risk and Insurance by telephone on 0115 973738 or by e-mail at risk.insurance@nottscc.gov.uk.

Anne Hunt Risk and Insurance Manager

Important information

Insurance policies can be difficult to understand so we have tried to make this policy easy to read. Some words have a special definition in your policy and these are listed and explained on pages 27 to 31 'Definitions'. From now on wherever a word with a special definition is used it this document it will be printed in **bold** type.

The following sections; 'Summary of cover, total sums insured and **excesses**', 'Making a claim', 'Definitions', 'Advice, support and guidance' include information which will help **you** to understand and use **your** policy.

All contracts of insurance are subject to a number of specific conditions and exclusions and it is not practicable to list all of them in this document.

This document is intended to be a general guide to the cover available.

You must take all reasonable steps to avoid any accident and to prevent **damage** to everything which is covered by this insurance and to keep all the **property** insured in good condition and in good repair, if **you** do not a claim may be rejected or payment could be reduced.

If you do require any further information or guidance, please contact us for further information.

Summary of cover, sums insured and excesses

Cover	Total Sum Insured	Excess
Fire and Lightning	Up to the limit of the total sum insured	£nil
Explosion	Up to the limit of the total sum insured	£nil
Aircraft	Up to the limit of the total sum insured	£nil
Riot, civil commotion including locked out workers	Up to the limit of the total sum insured	£nil
Earthquake	Up to the limit of the total sum insured	£nil
Storm or flood	Up to the limit of the total sum insured	£250
Terrorism	£50,000,000	£nil
Business interruption (increased cost of working)	£50,000,000	£nil
Business interruption (loss of revenue)	£25,000,000	£nil
Escape of water from tank, apparatus or pipe	Up to the limit of the total sum insured	£250
Escape of oil from fixed heating equipment or pipes	Up to the limit of the total sum insured	£250
Impact by road vehicle or animal	Up to the limit of the total sum insured	£250
Building alterations and construction	Up to the limit of the total sum insured	Excess as for main building cover
Underground services	£50,000	£250
Frost and frozen pipes	£50,000	£250
External door locks	£5,000	£250
Accidental damage	Up to the limit of the total sum insured	£250
Theft	Up to the limit of the total sum insured	£250
Malicious damage	Up to the limit of the total sum insured	£250
Glass (accidental breakage, malicious persons)	£25,000	£3,000
Glass (theft or attempted theft)	Up to the limit of the total sum insured	£250
Refrigerator and freezer contents	£10,000	£250
Metered water, oil or liquid petroleum gas	£25,000	£250
Removal of fallen trees or branches	£50,000	£250
Personal effects	£250	£nil
Contents cover off-site	£1,500 single article limit £5,000 maximum payable	£250

Property in transit	Any one loading/unloading/transit occurrence: £50,000 Any one postal occurrence: £5,000	£250
Money	Theft from a safe not anchored to the fabric of the building: £1,000 Theft from a safe anchored to the fabric of the building: £2,000 Theft of money whilst in the custody (other than employees' home) of any authorised persons: £2,000 Theft of money sent by registered post: £1,000 Theft of money not in safe during business hours: £500 Theft of money from an employee's home address: £500	£250
Public Liability	£60,000,000	£nil
Products Liability	£60,000,000	£nil
Employers' Liability	Any one occurrence except for the following: £60,000,000 Any one occurrence in respect of asbestos related injury : £5,000,000	£nil
Officials Indemnity	£10,000,000	£nil
Fidelity Guarantee	£5,000,000	£nil
Libel and slander	£100,000	£nil
PTA/after school club insurance	Any one occurrence of loss or theft of cash: £100 Any one occurrence in respect of Public Liability cover: £10,000,000	£nil
Legal expenses (Health and Safety)	£100,000	£nil
NCC Employees Personal Accident – death or permanent total/permanent partial disablement	Capital Benefit: Up to 4 x annual salary	£nil
NCC Volunteers Personal Accident - death or permanent total/permanent partial disablement	Capital Benefit: £10,000	£nil

Insurances which may need to be purchased separately		
Motor insurance	See separate policy for full terms and conditions	
Off-site travel (Included as standard with Platinum package)	See separate policy for full terms and conditions	
On-site personal accident/travel (Included as standard with Platinum package)	See separate policy for full terms and conditions	
Contents taken outside of the UK	See separate policy for full terms and conditions	
Professional negligence	See separate policy for full terms and conditions	
Medical risks	See separate policy for full terms and conditions	
No Claims Bonus (NCB) scheme	See separate policy for full terms and conditions	
Helping Hands Personal accident	See separate policy for full terms and conditions	

Property insurances

Fire, lightning and explosion		
Cover	Exclusions	
We will cover damage to buildings and contents	Damage to property or business	
caused by fire, lightning and explosion.	interruption caused by:	
	a) explosion resulting from fire	
	b) earthquake or subterranean fire	
	c) its own spontaneous fermentation or	
	heating	
	d) its undergoing any heating process or	
	any process or any process involving the	
	application of heat.	

Explosion		
Cover	Exclusions	
We will cover damage to buildings and contents	Originating in any vessel, machinery or	
caused by explosion.	apparatus or its contents belonging to you or	
	under your control which requires an	
	examination to comply with any statutory	
	regulation unless such vessel, machinery or	
	apparatus is the subject of a policy or	
	contract providing the required inspection	
	service.	

Aircraft	
Cover	Exclusions
We will cover damage to buildings and contents	No exclusions
caused by aircraft or other aerial devices or articles	
dropped from them.	

Riot fire only		
Cover	Exclusions	
We will cover damage to buildings and contents by	Damage or business interruption arising	
riot or civil commotion in respect of damage or	from confiscation, requisition or destruction	
business caused by fire only.	by order of the government or any public	
	authority.	

Riot		
Cover	Exclusions	
We will cover damage to buildings and contents caused by riot, civil commotion, strikers, locked-out workers or persons taking part in labour disturbances or malicious persons acting on behalf of or in connection with any political organisation.	 a) damage or business interruption arising from confiscation, requisition or destruction by order of the government or any public authority b) business interruption arising from deliberate erasure, loss or distortion or corruption of information on computer systems or other records, programs or software. 	

Riot and malicious persons	
Cover	Exclusions
We will cover damage to buildings and contents	a) damage or business interruption:
caused by riot, civil commotion, strikers, locked-out	 arising from confiscation, requisition
workers or persons taking part in labour disturbances	or destruction by order of the
or malicious persons.	government or any public authority.
	ii. caused other than by fire or explosion
	by malicious persons not acting on
	behalf of or in connection with any
	political organisation in respect of any
	buildings which have been
	unoccupied for a period of more than
	30 consecutive days
	b) damage by theft directly caused by
	malicious persons not acting on behalf of
	or in connection with any political
	organisation pair or restoration of
	property damaged
	c) business interruption arising from
	deliberate erasure, loss or distortion or
	corruption of information on computer
	systems or other records, programs or
	software.

Earthquake	
Cover	Exclusions
We will cover damage to buildings and contents	No exclusions
caused by earthquake.	

Subterranean fire	
Cover	Exclusions
We will cover damage to buildings and contents caused by subterranean fire.	No exclusions

Spontaneous fermentation or heating	
Cover	Exclusions
We will cover fire only damage to buildings and	No exclusions
contents resulting from the property's own	
spontaneous fermentation or heating.	

Storm	
Cover	Exclusions
We will cover damage to buildings and contents	Damage or business interruption:
caused by storm .	a) caused by:
	i. the escape of water from the normal
	confines of any natural or artificial
	water course, lake, reservoir, canal or
	dam
	ii. inundation from the seas
	whether resulting from storm or
	otherwise
	b) attributed solely to change in the water
	table level
	c) caused by frost, subsidence, ground
	heave or landslip
	d) in respect of movable property in the
	open, fences and gates.

Storm or flood	
Cover	Exclusions
We will cover damage to buildings and contents	Damage or business interruption
caused by storm or flood.	 a) attributed solely to change in the water table level b) caused by frost, subsidence, ground heave or landslip c) in respect of movable property in the open, fences and gates.

Terrorism	
Cover	Exclusions
We will cover damage to buildings and contents caused by terrorism.	 a) arising directly or indirectly from nuclear detonation, nuclear reaction or radioactive contamination, however these may have arisen b) arising either directly or indirectly from war, warlike operations or invasion; civil war, rebellion or martial law c) caused by confiscation, or as a result of any order of public or government authority which deprives you of the use or value of your property.

Business interruption (increased cost of working)	
Cover	Exclusions
As a result of any insured incident, we will cover the amount of any additional expenditure necessarily and reasonably incurred for the sole purpose of avoiding or diminishing the disruption or interference with you . (i.e. cost of portacabins after a fire)	 a) any expenditure relating to computer or data processing systems. b) any expenditure incurred after 48 months of the insured incident. c) any exclusion in the covers above also apply.
Cover also extends to employees' overtime in returning the site to normal following damage up to a limit of £500.	

Business interruption (loss of revenue)	
Cover	Exclusions
As a result of any insured incident, we will cover loss	a) any expenditure relating to computer or
of revenue incurred following closure of your school	data processing systems.
facilities which provide an income to you (i.e. sports	b) any expenditure incurred after 48
halls; room hire)	months of the insured incident.
	c) any exclusion in the covers above also
	apply.

Escape of water	
Cover	Exclusions
We will cover damage to buildings and contents	a) any water discharged or leaking from
caused by escape of water from any tank, apparatus	any automatic sprinkler installation.
or pipe including trace and repair.	b) in respect of any buildings which have
	been unoccupied for a period of 30
	consecutive days.

Sprinkler leakage	
Cover	Exclusions
We will cover accidental escape of water from any automatic sprinkler installation on the premises .	 a) freezing while the building in so far as it is in your ownership or tenancy has been unoccupied for a period of 30 consecutive days b) explosion, earthquake, subterranean fire or heat caused by fire.

Escape of oil	
Cover	Exclusions
We will cover damage to buildings and contents	a) in respect of buildings which have been
caused by escape of oil from any tank, apparatus or	unoccupied for a period of 30
pipe.	consecutive days.

Impact	
Cover	Exclusions
We will cover damage to buildings and contents	No exclusions
caused by impact from any road vehicle or by goods	
falling from them or by any animal not belonging to or	
under the control of you or any occupier of the	
premises or your respective employees or pupils.	

Impact including own vehicles	
Cover	Exclusions
We will cover damage to buildings and contents caused by impact from any road vehicle or by goods falling from them or by any animal.	No exclusions

Building alterations and construction		
Cover	Exclusions	
Where a construction contract requires joint named	a) subsidence, ground heave or landslip.	
insurance between you and a contractor, cover for	b) any other cause excepting fire, lightning,	
the works and existing buildings can be provided.	explosion, aircraft, riot and civil	
	commotion and accidental damage	
Cover includes: unfixed goods and materials on or	c) temporary buildings , plant, machinery,	
adjacent to the site for incorporation and extends to	tools and equipment which is owned by	
include removal of debris and professional fees.	a contractor or sub-contractor or for	
	which they are responsible	
An additional premium may be payable.	d) costs incurred in the removal of debris	
	except from the site of the property and	
	the area immediately adjacent to the site	
	e) professional fees incurred for preparing	
	any claim.	
Conditions of Cover: All contracts must be notified	d to us.	

Underground Services		
Cover	Exclusions	
We will cover the cost of damage to underground service pipes, cables and septic tanks providing services to and from the premises , for which you are legally responsible and which are damaged accidentally.	Damage or blockages caused by tree roots	
We will also pay for the cost of breaking into and repairing the underground pipe between the main sewer and the premises following the blockage of a pipe if this is necessary because normal methods of releasing the blockage are unsuccessful.		

Frost and frozen pipes		
Cover	Exc	clusions
We will cover the damage caused to buildings and	a)	damage to swimming pools or any
contents by frost.		outside area
	b)	repairs to pipe work
We will also cover damage caused to boilers arising		damage to any buildings which have
from frozen pipes		been unoccupied for a period of 30
		consecutive days
	c)	damage caused by escape of water
		from any frost damaged/frozen pipe or
		apparatus (see escape of water cover).

External door locks		
Cover	Exclusions	
We will cover replacement and installation of locks and keys on the external doors of the premises if the keys to those locks are stolen.	No exclusions	
Conditions of cover: The theft or damage must be reported to the Police and a crime reference		

Conditions of cover: The theft or damage must be reported to the Police and a crime reference number obtained immediately upon discovery of the theft or damage.

Accidental damage	
Cover	Exclusions
We will pay for damage caused by accidental	a) paying hirers.
damage which happens as a direct result as a single	b) moth, vermin, birds, insects, fungi, dry or
unexpected event .	wet rot
	c) animals
	d) weather or atmospheric conditions
	e) subsidence, heave or landslip
	f) faulty materials/design, or poor
	workmanship, or defective
	design/workmanship
	g) the cost of repairing or replacing
	electrical or mechanical equipment if it
	has broken down or been misused
	h) buildings which have been unoccupied
	for a period of 30 consecutive days
	i) damage caused by normal wear and
	tear.
	j) damage where reasonable due care and
	attention has not been taken.
	k) damage specifically excluded elsewhere
	in this policy.

Theft Cover	Exclusions	
We will provide cover for damage and losses arising	a) consequential loss	
from forcible and violent entry to or exit from any	b) excluded property	
building or attempt at such theft.	c) fraud	
-	d) property in lightweight or temporary	
Cover extends to replacement of external glass and	structures	
boarding up providing the damage was a direct result	e) persons lawfully on the premises or	
of theft or attempted theft .	collusion.	

number obtained immediately upon discovery of the theft or damage.

Cover	Exclusions	
We will pay for the damage to buildings and contents caused by malicious persons attributable to one event.	a) malicious persons (not acting on beha of or in connection with any political organisation) in respect of any buildin which have been unoccupied for a	
Conditions of cover: The theft or damage must be	period of 30 consecutive days.b) excluded propertyc) Glass damage (see Glass cover)	

number obtained immediately upon discovery of the theft or damage.

Money		
Cover	Ex	clusions
We will provide theft cover for money stolen from the	a)	theft by fraud, trick or false pretence.
premises , and robbery from employees , volunteers,	b)	theft by fraud or dishonesty on the part
security companies who are in control of the money or		of an employee (see Fidelity Guarantee
sent by registered post.		cover)
	c)	losses arising from error or omission in
Money may be taken home by an employee out of		receipts, payments, accounting practice
business hours, with the permission of the head		or depreciation.
teacher and subject to reasonable security.	d)	staff tea and coffee funds
	e)	private collections for charities
	f)	damage or theft from unattended vehicles
	g)	damage or theft from walk-in/walk-out thefts
	h)	money stolen out of business hours not
		kept in a locked safe or strong room on
		the premises .
	i)	the opening of a safe or strong room by a
		key or combination code that has been
		left on the premises whilst closed for
		business purposes.
Conditions of cover: The theft or damage must be reported to the police and a crime reference		

Glass	
Cover	Exclusions
We will for damage to glass and associated	We will not be liable for damage:
framework caused by:	a) caused by scratching, fire or explosion
a) accidental breakage	b) insured under any other insurance
b) malicious persons	c) when the premises are unoccupied for
c) theft or attempted theft	a period of 30 consecutive days
which has been notified to us and for which you are	d) caused by repairs or alterations to the
responsible at your premises .	premises.
We will also indemnify you for the cost necessarily	
incurred of boarding up until the glass is replaced	

number obtained immediately upon discovery of the theft or damage.

Metered water, oil or liquid petroleum gas		
Cover	Exclusions	
We will cover up to the sum insured for loss of metered water, oil or liquid petroleum gas resulting directly from damage to pipes and equipment which	Any damage which has not been discovered and remedial action taken within 30 days of the damage occurring.	
provide services to you from an insured peril .	b) Loss from buildings which have been unoccupied for a period of 30	
The amount payable will be ascertained by comparing the charge made by the relevant supplier on their account for the period which the loss occurred with	consecutive days.	
the normal charge adjusted for any relevant factors affecting your liability of charges during such period.		

Removal of fallen trees or branches		
Cover	Exclusions	
We will cover up to the limit of the sum insured to	Trees that are not subject to a regular	
remove fallen trees or branches if the buildings or	inspection and maintenance program by a	
contents are undamaged.	suitably qualified professional.	

Personal effects		
Cover	Exclusions	
We cover up to the limit of the sum insured for personal possessions of employees, volunteers, pupils or authorised visitors to your school which suffer damage by: a) fire b) storm c) flood.	Property covered by another insurance policy.	

Contents cover off-site	
Cover Exclusions	
We will cover contents up to the limit of the total sum	a) property covered by another insurance
insured at other locations within Great Britain,	policy.
Northern Ireland, the Isle of Man and the Channel	b) contents in buildings which have been
Islands for losses arising from the following perils :	unoccupied for a period of 30
a) fire	consecutive days.
b) storm	c) theft from an unattended vehicle unless
c) flood	the item is in a locked boot, not visible to
d) earthquake	the eye.
e) terrorism	
f) lightning,	
g) riot and civil commotion	
h) impact	
We will also cover contents at other locations in the	
UK for losses that arise from the additional following	
perils:	
i) accidental damage	
j) theft	
k) malicious damage	

Conditions of cover: Any theft or damage must be reported to the police and a crime reference number obtained immediately upon discovery of the theft or damage.

Conditions of cover: The theft or damage must be reported to the police and a crime reference number obtained immediately upon discovery of the theft or damage.

Liability insurances

Public and products liability		
Cover	Excl	usions
We will indemnify you, your governors and employees in	a)	aircraft products
respect of all sums which you may become legally liable to	b)	airports
pay as damages in respect of:	c)	asbestos
a) accidental injury to a person other than an employee	d)	exports to the USA or Canada
b) accidental damage to property	e)	foreign operations
c) accidental obstruction, accidental trespass, accidental	f)	liquidated or punitive damages
nuisance, accidental interference with pedestrian, road,	٠,	motor
rail, air or waterborne traffic, accidental invasion of the	h)	pollution or contamination
right of privacy, accidental interference with any right of air, light water or way, wrongful interference with goods	-	professional advice, design or specification
d) wrongful arrest or false imprisonment		property damage and defective
occurring during the period of insurance and within the		work
geographical limits of the business including activities run		property held in trust
by you and your governors under the school fund	,	replacing or rectifying products
gerennere under une control tante	,	vessels and craft
We will also pay costs and expenses.	,	
We will also indemnify against costs and/or expenses		
incurred with our insurer's prior written consent for:		
a) Corporate Manslaughter and Homicide Act 2007		
b) costs of criminal proceedings		
c) court attendance costs		
d) damage to reputation		
e) Defective Premises Act 1972		
f) environmental clean up costs		
g) indemnity to other persons		
h) joint liabilities		
i) legionella		
j) personal liability		
Conditions of cover: In all instances we shall have full co	ontrol	of the claim and no costs

Conditions of cover: In all instances we shall have full control of the claim and no costs incurred without our consent. As soon as you are aware of any of the following incidents, they must be reported immediately to the us:

- Work related stress claims
- Physical or sexual abuse claims
- Defamation claims
- Where Zurich Municipal is named as the Defendant
- Group litigation
- Claims where there is a media involvement
- Cases where the potential value of the claim is likely to exceed £125,000
- Any decision to an Appellate Court

Employers' liability	
Cover	Exclusions
We will indemnify you and your governors in respect of all	a) motor
sums which you may become legally liable to pay as	b) work offshore
damages in respect of injury caused during the period of	c) work overseas
insurance to any employee arising out of an in the course	
of their employment by you in the business .	
In addition to any claim for damages we will pay costs and expenses.	
We will also indemnify against legal costs and/or expenses	
incurred with our insurer's prior written consent for:	
a) Corporate Manslaughter and Homicide Act 2007	
b) court attendance costs	
c) damage to reputation	
d) Health and Safety at Work defence costs	
e) indemnity to other persons	
f) unsatisfied court judgements	

Conditions of cover: In all instances we shall have full control of the claim and no costs incurred without our consent.

As soon as you are aware of any of the following incidents, they must be reported immediately to the us:

- Work related stress claims
- Physical or sexual abuse claims
- Defamation claims
- Where Zurich Municipal is named as the Defendant
- Group litigation
- Claims where there is a media involvement
- Cases where the potential value of the claim is likely to exceed £125,000
- Any decision to an Appellate Court

Officials indemnity			
Cover	Exclusions		
We will provide cover for financial losses sustained	a)	contractual liability	
by a third party arising from a negligent act, accidental	b)	courts jurisdiction	
error, gratuitous advice or omission committed by	c)	defamation or malicious falsehood	
your employees and governors arising out of their	d)	defective work	
business activities in providing statutory duties or	e)	employment benefits	
whilst sitting on external boards (such as being	f)	land or property sales or transfers	
responsible for school funds).	g)	liquidated or punitive damages	
	h)	maladministration, misfeasance or	
We will also provide cover for all costs and expenses		surcharge	
incurred with defending a claim for damages.	i)	pollution or contamination	
	j)	products	
Cover extends to any legal costs or expenses	k)	professional liability, errors and	
incurred with the insurers' written consent in the		omissions	
defence of any prosecution brought or made against	I)	retroactive date	
you or any employee for breach of the Data	m)	searches	
Protection Act 1998.	n)	statutory compensation	

Fidelity guarantee		
Cover	Exc	clusions
We will indemnify you in respect of loss of assets,	a)	agency staff
including the contents of official school bank accounts	b)	application of systems of selections and
and school funds for which you are responsible,		control
occurring as a direct result of any act of fraud or	c)	consequential loss or loss of interest
dishonesty committed by any persons guaranteed,	d)	internal transfer
employee or governor acting alone or in collusion with	e)	inventory or profit and loss computation
others provided that such loss is discovered not more	f)	prior fraud and dishonesty
than 24 months following:	g)	reasonable grounds for suspicion.
a) the termination of the insurance relative to the		
persons guaranteed in such loss		
b) the termination of employment with		
Nottinghamshire County Council or the school of		
the persons guaranteed or the last of the		
respective persons guaranteed if more than one		
was concerned with the fraud or dishonesty		
c) the termination of this part		
whichever happens first.		
NAME and the state of the state		
We will indemnify you in addition to the sum		
guaranteed in respect of costs and expenses		
necessarily incurred by you in investigating and		
proving any act of fraud or dishonesty which results in a		
claim under this part provided always that the liability of		
the insurer under this extension will not exceed 10% of		
the amount otherwise payable in respect of such claim.		

Conditions of cover: If an act of fraud or dishonesty is discovered it is a condition of cover that the police must be informed immediately and a crime reference number obtained.

All losses must also be reported to Internal Audit and the school governors

Libel and slander		
Cover	Exclusions	
We will provide cover for any sum that we or you are legally liable to pay as compensation, including claimants' costs and expenses, as a result of libel or slander.	 a) exemplary and punitive damages b) malicious falsehood or injurious falsehood c) members co-insurance. 	
We will also provide cover for all costs and expenses incurred with defending a claim for damages.		

PTA/after school club insurance		
Cover	Exclusions	
We will provide public liability cover to any member of	a) fraud, trick or false pretence.	
the parent teacher association or other after school	b) fraud or dishonesty on the part of an	
club while engaged in the association's activities	employee	
providing they are operating in accordance with your	c) losses arising from error or omission in	
health and safety and risk assessment policies and procedures	receipts, payments, accounting practice or depreciation.	
	d) theft from unattended vehicles	
We will also cover the PTA/after school club's funds.	e) theft from walk-in/walk-out thefts.	
	f) any money stolen out of business	
	hours not kept in a locked receptacle or	
	strong room.	

Conditions of cover:

In all instances we shall have full control of the claim and no costs incurred without our consent.

As soon as you are aware of any of the following incidents, they must be reported immediately to the Us:

- Work related stress claims
- Physical or sexual abuse claims
- Defamation claims
- Where Zurich Municipal is named as the Defendant
- Group litigation
- Claims where there is a media involvement
- Cases where the potential value of the claim is likely to exceed £125,000
- Any decision to an Appellate Court

Additional insurances

NCC employees' personal accident – Death or permanent total/partial disablement		
Cover	Exclusions	
We will provide cover if your employee sustains bodily injury by violent, external and visible means as a result of which death or disablement occurs within 12 months of sustaining such injury and independently of any other cause. In such circumstances we will pay to the employee, or to such other persons as we may decide, the sum shown as the capital benefit in the event of death or permanent total disablement, or proportion thereof in the event of permanent partial disablement as defined in the Continental scale of benefits, provided that such injury occurred during the time the employee was engaged upon official duties on behalf of you, or such injury was incurred as a result of performing duties on behalf of you.	 a) sickness, disease, any naturally occurring condition or gradually operating cause or post-traumatic stress disorder other than as a direct result of bodily injury. b) all claims arising from suicide or attempted suicide or intentionally inflicting self-injury. c) all claims relating to aviation as a pilot of a fixed wing or rotary propelled aircraft. 	
Scale of benefits: In the event of permanent partial disa payable:-		
Loss of one joint of thumb of either hand Loss of more than one joint of thumb of either hand	30% 30%	
Loss of one joint of forefinger	20%	
Loss of more than one joint of Forefinger	20%	
Loss of one joint of any other finger	10%	
Loss of more than one joint of any other finger	10%	
Loss of both joints of one big toe	15%	
Loss of one joint of one big toe	15%	
Loss of both joints of any other toe	5%	
Loss of one joint of any other toe	2%	
Permanent total loss of use of shoulder or elbow	25%	
Permanent total loss of use of wrist, hip, knee or ankle	20%	
Removal by surgical operation of lower jaw	30%	
Facial disfigurement of 1centimetre to 5 centimetres in le	ngth 5%	
Facial disfigurement greater than 5 centimetres in length	10%	

NCC volunteers' personal accident - Death or permanent total/partial disablement			
Cover	xclusions		
We will provide cover if a volunteer working under your) sickness, disease, any	naturally	
control and direction sustains bodily injury by violent,	occurring condition or o	gradually operating	
external and visible means as a result of which death or	cause or post-traumation	c stress disorder	
disablement occurs within 12 months of sustaining	other than as a direct r	esult of bodily	
such injury and independently of any other cause.	injury.		
	all claims arising from s	suicide or	
In such circumstances we will pay to the volunteer, or	attempted suicide or in	tentionally	
to such other persons as we may decide, the sum	inflicting self-injury.		
shown as the capital benefit in the event of death or	e) all claims relating to av	riation as a pilot of	
permanent total disablement , or proportion thereof in	a fixed wing or rotary p	ropelled aircraft.	
the event of permanent partial disablement as			
defined in the Continental scale of benefits, provided			
that such injury occurred during the time the volunteer			
was working under the direction and control of you , or			
such injury was incurred as a result of performing			
duties on behalf of you.			
Scale of benefits: In the event of permanent partial disa	ement a proportion of the C	Capital Sum will be	
payable:-			
Land of an a laint of the make of although and	000/		
Loss of one joint of thumb of either hand	30%		
Loss of more than one joint of thumb of either hand	30%		
Loss of one joint of forefinger	20%		
Loss of more than one joint of Forefinger	20%		
Loss of one joint of any other finger	10%		
Loss of more than one joint of any other finger	10%		
Loss of both joints of one big toe	15%		
Loss of one joint of one big toe	15%		
Loss of both joints of any other toe	5%		
Loss of one joint of any other toe	2%		
Permanent total loss of use of shoulder or elbow	25%		
Permanent total loss of use of wrist, hip, knee or ankle	20%		
Removal by surgical operation of lower jaw	30%		
Facial disfigurement of 1centimetre to 5 centimetres in le			
Facial disfigurement in excess of 5 centimetres in length	10%		

Legal expenses (Health and Safety)	
Cover	Exclusions
We will provide reimbursement of legal expenses (including the cost of representation in the court) to any employee of you following the instigation of legal proceedings under Health and Safety legislation up to the point of acquittal or conviction.	 a) any fines of whatsoever nature, or any punitive or exemplary damages, or any costs, losses or expenses howsoever incurred in respect of a custodial sentence. b) any costs or expenses which arise from a
This cover is restricted to any such prosecution which arises as a consequence of duties carried out on behalf of and/or during the period of employment by Nottinghamshire County Council.	prosecution following a deliberate or intentional criminal act or omission on the part of the persons claiming indemnity .

Making a claim

Property

- If the **damage** is potentially large or as the result of a fire or flood, please notify **us** by phone or e-mail as soon as immediately possible.
- ➤ **We** may be able to assist with the immediate clear-up by instructing **damage** limitation/disaster recovery companies who can attend **your** school.
- If the **damage** is potentially large, **we** may instruct a loss adjuster who will act on **our** behalf and authorise any work or replacement items.
- ➤ **We** will give authorisation for any temporary repairs or making safe works if the **damage** is such that claim costs will increase by failing to do so.
- In the **event** that the incident involves an act of **theft**, malicious **damage** or other criminal act, **you** must inform the police immediately and obtain a crime reference number.
- > The claim form can be downloaded from the Risk and Insurance section on WIRED.
- You are then required to complete and return the claim form to us as soon as possible and within 14 days of the incident. Our discretion may be given over holiday periods.
- Estimates for repairs can be submitted separately as soon as they are available.
- In the **event** of claims arising as a result of riot, the claim form must be completed and returned within 7 days together with an initial estimate for the repair costs.
- ➤ **We** will acknowledge receipt of the claim form from **you** within 2 working days and will issue instructions to **you** in order that the **damage** can be repaired or reinstated.
- **You** are required to respond to all queries from **us**, the insurers or their loss adjusters in order that the claim can be assessed and payment made.
- Once the final cost of repairs is known we will arrange for payment to be made to you less the appropriate excess, although interim payments may be made on larger claims.

Liability

- There are no claim forms in use for public liability or employers' liability claims. It is **essential** that **you** notify **us** immediately upon receipt of a letter of claim.
- Additionally, if any of the following occur **we** must be advised at the time of the incident:
 - Work related stress claims
 - Physical or sexual abuse claims
 - Defamation claims
 - Where Zurich Municipal is named as the Defendant
 - · Group litigation
 - Claims where there is a media involvement
 - Cases where the potential value of the claim is likely to exceed £125,000
 - Any decision to an Appellate Court
- Provide notice to **us** of any other claim or any other incident that may become a claim within 14 days.

- Never admit liability. Beware of offering apologies.
- > Do not get embroiled pass any correspondence on to **us** immediately unacknowledged.
- > Do not assist or disclose anything to potential claimants in litigation without **our** prior agreement.
- Get particulars of witnesses and brief statements from staff.
- > Take photos/measurements, if appropriate.
- Preserve the apparatus/equipment involved.
- Obtain all relevant documents; e.g. maintenance records.
- ➤ **We** may instruct external experts such as solicitors or loss adjusters. **We** ask that **you** please facilitate enquiries by **us/our** insurers, experts or advisors.
- Please give prompt and truthful answers to our queries even if the truth hurts!

Legal Expenses

- There are no claim forms in use for legal expenses claims. It is essential that **you** notify **us** immediately of a potential claim where cover is requested for legal expenses.
- ➤ **We** will appoint appropriate solicitors and counsel, if needed. Any **persons guaranteed** will have access to such legal representation, but **we** will receive any reports, letters etc. from that legal representation.
- If the **persons guaranteed** receive a direct reimbursement of costs from another party, such monies will be repaid to **us** to offset the outlay made by **us**.
- ➤ **We** may withdraw cover if the merits of continuing the defence are in doubt or may prejudice **our** position.

NCC Employees/Volunteers' Personal Accident

- ➤ **We** are notified in writing of any such **injury** and that the particulars of the accident/incident within 14 days of the incident.
- Our medical representative is allowed to visit and examine the volunteer at all reasonable times
 reasonable travelling costs will be reimbursed to the volunteer if appropriate
- The **employee** or volunteer provides **our** medical representative with such medical evidence and/or access to his or her medical records as required to establish the extent of injuries sustained.

Definitions

Buildings

The buildings of the school **premises** for which **you** are legally responsible including:

- a) landlord's fixtures and fittings
- b) oil tanks, solar panels, wind turbines, outbuildings, extensions, annexes, exterior swimming pools, canopies, fixed signs and gangways
- c) walls, gates and fences,
- d) drains, sewers, piping, ducting, cables wires and associated control gear and accessories on the **premises** and extending to the public mains but only to the extent of **your** responsibility
- e) adjoining and specifically associated yards, car parks, roads, pavements and forecourts all constructed of solid materials
- f) foundations.

Buildings are covered on a reinstatement basis.

Business

The usual activities of **you**, as a public authority school including:

- a) the provision and management of catering, social, sports, first aid or welfare activities for employees
- b) activities in connection with the conducting of elections
- c) maintenance of the buildings, plant and equipment
- d) activities of any **employee** approved by **you** in connection with outside organisations but only where **you** are legally entitled to:
 - i. approve such activities; and
 - ii. indemnify any such employee in respect of such activities.

Business interruption

Loss resulting from interruption of or interference with the **business** carried out by **you** at **your premises** in consequences of **damage** to **property** used by **you** at **your premises** for the purpose of the **business**.

Consequential loss

Financial loss resulting from interruption of or interference with the **business** carried out by **you** in consequence of **damage** to **property** resulting from an insured **peril**.

Contents

Contents belonging to **you** or held by **you** in trust for which **you** are legally responsible in or on any **building** at **your premises** including:

a) tenants' improvements, alterations and decorations

- personal effects and tools not otherwise insured belonging to any employee, pupil, volunteer or visitor other than motor vehicles for an amount not exceeding £250 in respect of any one person
- c) contents of outbuildings
- d) contents in open yards
- e) **IT equipment** and computer systems records except for an amount not exceeding £75,000 any one event in respect of the cost materials and clerical labour and computer time expended in their reproduction
- f) patterns, models, moulds, plans or designs for an amount not exceeding £10,000 for any one item or set of items

but excluding:

- a) landlord's fixtures and fittings
- b) money
- c) securities of whatsoever nature
- d) livestock
- e) growing crops, trees, shrubs, plants or turf
- f) motor vehicles licensed for road use including accessories thereon
- g) documents, manuscripts and business books except for the cost the materials and clerical labour expended in their reproduction
- h) any expenses in connection with the reproduction of the information to be recorded in documents, manuscripts, business books or computer system records.

Contents are covered on a new for old basis.

Damage

Material loss, damage or destruction by the insured perils which occurs as a single unexpected **event**.

Disablement

Injuries which prevent the individual from engaging in their usual occupation for the remainder of their life.

or

total loss of hearing, total loss of speech or total loss of sight.

Employee

Any employee, manager, trustee or governor, volunteer under the direction and control of **you**, the committee of the School Organisation Committee (in relation to legal liabilities arising from the School Organisation Committee only) of establishments under the control of or in the area of Nottinghamshire County Council.

Event

All occurrences causing **injury**, **damage** or other loss arising out of one original and identifiable cause that happens at a fixed time and place.

Excess

The amount stated in this policy which **you** are responsible and which will be deducted from any payment under this policy.

Financial loss

Loss or **damage** other than that arising from bodily **injury**, illness or disease or **damage** to **property**.

General conditions

Are the terms and conditions of this policy which set out **your** obligations that must be fulfilled for the policy to be valid.

Glass

Fixed glass including but not limited to bent, curved, movable, etched, stained or special glass.

Indemnity

The basic principle of insurance meaning that the policyholder is put back in the same position after a loss as before the loss. If a **building** is destroyed, the claim would be settled by repair or replacement less an amount for depreciation.

Injury

Bodily injury, illness or disease (including death).

IT equipment

Desktop computer equipment, keyboards, VDUs, computer software, printers, scanners, multifunction devices, laptops, e-readers, tablets, PDAs, projectors, interactive whiteboards, mobile phones, MP3 players.

Money

Any current coinage, current bank and currency note, bill of exchange, luncheon voucher, cheque, bankers' draft, national giro draft, money order, postal order, current postage stamp, unused unit in any postage stamp franking machine, revenue stamp, national savings stamp/certificate, credit, debit or charge card, sales voucher, phone card, consumer redemption voucher and gift token, value added tax purchase invoice and trading stamp belonging to **you** or for which **you** have accepted responsibility and held in connection with the **business**.

New for old

Common basis for **property** insurance such as household **contents**, where the insurer agrees to meet claims for the replacement value of a lost, stolen or damaged item by an untoward **event**, item, without making a deduction for depreciation. Items damaged by normal **wear and tear** are not covered.

Peril

A specific source of loss, which may be covered or excluded by this policy of insurance and is a possible cause of loss.

Persons guaranteed

Any person who is covered by this insurance policy.

Premises

The school premises for the purpose of the **business** at the registered address.

Professional services

Any services which have been specified to **us**, which **you** perform for others for a fee.

Property

Physical property, **buildings** and/or **contents** as defined above.

Reinstatement

- a) the rebuilding or replacement of **property** suffering **damage** which provided that the liability of the insurer is not increased may be carried out:
 - i. in any manner suitable to your requirements.
 - ii. upon another site
- b) the repair or restoration of **property** suffering **damage**

in either case to a condition equivalent to or substantially the same as but not better or more extensive than its condition when new.

Security needs

IT equipment is subject to the Nottinghamshire County Council's **security needs**. Failure to meet a reasonable minimum standard on security may mean that certain losses may not be met fully or at all under this insurance. The security needs document can be found on the Risk and Insurance section of WIRED.

Storm

A violent gale force reaching speeds of 55mph. 25mm or more of rainfall in any 24 hour period, according to **our** weather data.

Exceptional conditions: thunderstorm, hail, snow fall and weight of snow causing damage to roofs.

Theft

Theft involving:

- a) forcible, violent entry to or exit from any **building** at the **premises** or any attempt at such theft
- b) personal violence or threat of personal violence to any **employee.**

Total sum insured

Total sum insured shall mean the combined **buildings** and **contents** insurance value as declared by Nottinghamshire County Council.

Unoccupied

Buildings which are vacant, empty, untenanted or not in use for 30 days or more.

Us/We/Our

Nottinghamshire County Council Risk and Insurance.

Wear and tear

The amount deducted from claims payments to allow for any depreciation in the **property** insured which is caused by its usage.

Wrongful act

Any actual or alleged breach of duty, negligence, error, misstatement, misleading statement or omission by **you** solely in the performance **your** official duties and/or **professional services** for the public authority

You/Your

The Nottinghamshire County Council school named as the policyholder on the Services for Schools contract.

Advice, support and guidance

If **you** require any further information or clarification on any risk management, insurance or claim issue, please contact Nottinghamshire County Council Risk and Insurance as detailed below:

Telephone: 0115 973738 Mon-Fri 8.00-17.00 (24hr answer phone)

E-mail: risk.insurance@nottscc.gov.uk

Post: Risk and Insurance

Nottinghamshire County Council

County Hall

Loughborough Road

West Bridgford Nottingham NG2 7QP

WIRED: Search 'Risk and Insurance'. Click on the first search result link returned to go the Risk and Insurance section of WIRED. Here you will be able to view and download policy documentation, proof of insurance cover letters and certificates, FAQs/guidance and risk management funding application forms and claim forms.

General conditions

Alteration in risk

You will notify **us** of any change in circumstances occurring after the commencement of cover, whereby the risk of accident, **injury** or **damage** is increased.

External bins

External bins must be securely anchored 8 metres away from the **buildings**.

Claims procedures

You will follow the claims procedures set out in pages 25 to 26 of this document.

Combustible materials

The **building** and external areas immediately surrounding the **building** must be kept free of all unfixed combustible materials.

Fire/intruder alarm systems

It is required that **you**:

- a) carry out the testing and checking requirements referred to on the completion certificate and remedy promptly any defect disclosed
- b) carry out the maintenance procedures specified by the manufacturers of the equipment
- c) notify **us** immediately of any disconnection or failure of the automatic fire or intruder alarm installation likely to leave any area unprotected for 12 hours or more
- d) record details of all events such as alarms, faults, tests, maintenance and disconnection's and keep such details available for examination by **us**.

Should **you** be unable to comply with this requirement, please contact **us** immediately.

Fire break doors and shutters

All fire break doors and shutters will be kept closed (except during working hours) and will be maintained in efficient working order.

Fraud

If any claim is in any respect fraudulent, or if any fraudulent means is used by **you** or anyone acting on **your** behalf to obtain any benefit under the policy, or if any **injury**, **damage** be occasioned by the wilful act or with the connivance of **you**, all benefits under this cover will be forfeit.

Mis-representation

Insurance cover will be void in the event of misrepresentation, mis-description or non-disclosure at any time of any material fact or particular.

Reasonable precautions

You will comply with all regulations imposed by any competent authority and take all reasonable precautions to minimise accident, **injury**, **damage**. In addition **you** will comply with makers recommendations made in respect of plant and machinery wherever reasonably practicable.

Reinstatement

We may at our option indemnify you either by payment, reinstatement, replacement or repair in respect of damage to any property. If we elect to reinstate or replace any property it will not be bound to reinstate or replace exactly or completely, but only as circumstances permit us to reinstate or replace damaged property. In any event we will not be bound to expend more than the total sum insured in respect of any one of the items insured.

Sprinkler systems

In respect of automated sprinkler systems it is required that **you** ensure that they are tested at least weekly to determine that the system is in working order and that a contract is in place with approved engineers providing for the maintenance and half yearly inspection of the system.

Should **you** be unable to comply with this requirement please contact **us** immediately.

Trust schools

Where **you** are governed by charitable trusts, it is essential that the board of trustees takes out a separate trustees liability policy. Trustees' liability risks are not covered under the insurance programme offered by **us**.

Unoccupied buildings

You must:

- a) notify us immediately when you are vacating a building or if a building is to be unoccupied for 30 days or more (This does not apply to buildings that are to be unoccupied over the school holidays)
- b) turn off all main services except for electricity supply to maintain any fire or intruder alarm system; and
- c) completely drain the water system except that during the period of 1 October to 1 April each
 year any central heating systems may be kept working at a minimum temperature of 5 degrees
 Celsius; and
- arrange internal inspections of the **buildings** by an authorised representative, ensure such inspections are recorded and carried out at a frequency to be notified and agreed by **us** and remove all waste and repair all **damage** identified in the course of such inspections without delay; and
- e) secure the **buildings** against unlawful entry by closing and locking doors and windows and setting any fire or intruder alarm systems.

General exclusions

All insurance policies are subject to general exclusions and these are summarised as follows:

Animals or plants

Any losses to animals, growing crops, trees, hedges or vegetation.

Any gradually developing or operating causes.

This excludes damage caused by:

- a) depreciation, inherent vice, latent defect, gradual deterioration, **wear and tear**, change in water table level
- b) corrosion, rust, wet or dry rot, shrinkage, evaporation, loss of weight, dampness, dryness, vermin or insect, marring or scratching
- c) pollution or contamination, change in temperature, colour, texture or finish
- mechanical or electrical breakdown or derangement or the particular machine, apparatus or equipment in which such breakdown or derangement originates not accompanied by **damage** to the machine, apparatus or equipment
- e) disappearance unexplained or inventory shortages
- f) any testing, repairing, adjusting, servicing or maintenance operation

Asbestos

Damage or business interruption resulting from or caused by:

- a) asbestos material removal
- b) demolition or increased cost of reconstruction, repair, debris removal or loss of use necessitated by the enforcement of any law or ordinance regulating asbestos material
- c) any governmental direction or request declaring that asbestos material present in, part of or utilised on any undamaged portion of the **property** insured must be removed or modified.

Construction and erection

Property or structures in the course of construction or erection and materials or supplies *unless* we have been advised of the contract and agreed to provide cover under the **building** alterations and new **buildings** section of the policy.

Electronic risk

Cover is excluded for **damage** to any computer or other component, system or item which processes, stores, transmits, retrieves or receives data (including software systems and programmes) where such **damage** is caused by virus or similar mechanism or hacking or denial of service attack. Cover is also excluded for any **consequential loss** directly or indirectly caused by virus or similar mechanism or hacking or denial of service attack.

Pollution and contamination

Any **damage** to **property** or **consequential loss** caused by or resulting from pollution or contamination. But this will not exclude **damage** or **consequential loss** not otherwise excluded caused by:

- a) pollution or contamination which itself results from damage
- b) **damage** which itself results from pollution or contamination.

Solar flares

Solar flares or electrical disturbances or voltage fluctuations.

Subsidence, ground heave or landslip

Subsidence or ground heave of any part of the site on which the **property** stands or landslip.

Theft

- a) theft or attempted theft from an unattended vehicle or unsecured buildings
- b) theft from private premises unless involving violent entry to or exit from the property.

War and nuclear risks, government or public authority order and sonic bangs

Death, **injury**, **disablement** or loss or **damage** to any **property** or any loss or expense resulting or arising therefrom or any **consequential loss** or any legal liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from:

- a) ionising radiations from or contamination from radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
- b) the radioactive, toxic, explosive or hazardous or contaminating properties of any nuclear installation, nuclear reactor or other nuclear assembly or nuclear component thereof
- c) any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter
- d) the radioactive, toxic, explosive or hazardous or contaminating properties of any radioactive matter but this exclusion d) will not apply to radioactive isotopes other than nuclear fuel when such isotopes are being prepared, carried stored or used for commercial, agricultural, medical, scientific or other peaceful purposes
- e) except in so far as is necessary to meet the requirements of the compulsory motor insurance legislation in the country in which the insured **event** occurs:
 - i. war, invasion, act of foreign enemy, hostilities whether war be declared or not, civil war rebellion, revolution, insurrection, military or usurped power
 - ii. nationalisation, confiscation, requisition, seizure or destruction by any government or public authority
- f) pressure waves caused by aircraft and any other aerial devices travelling at sonic or supersonic speeds.