

# Your Nottinghamshire Your Future Council Plan

## Priority 1 - A great place to bring up your family

### Our commitments measuring our success

#### Commitment 1 - Families prosper and achieve their potential

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
Young people will have improved physical and mental health	A The proportion of children in Notts who are covered by the Healthy Child Programme (mandated checks undertaken within timescale)	84% (2017/18)	95.0%	High	New contract	n/a
More families in work	C Early years foundation stage attainment (Reaching a 'Good Level of Development' - at least expected in all early learning goals in all prime areas and in the specific areas of literacy and mathematics)	68.2%	In line with national average	High	67.1%	70.7%
More families will live in good quality housing						
More children will achieve a good level of development by the end of reception year	School Readiness: all children with free school meal status achieving a good level of development at the end of reception as a percentage of all eligible children	48.2% (2016/17)	Increase	High	47.5% (2015/16)	56% (2016/17)

#### Commitment 2 - Children are kept safe from harm

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
Children at risk are appropriately identified, supported and protected	A Number of children and young people supported in Domestic Violence services	308 to end Q3 2017/18	699	High	514 (2016/17)	n/a
Improved outcomes for children, young people and families accessing our safeguarding and family services, as a result of high quality interventions	C Child and Family assessments for Children's Social Care carried out within statutory timescales	94.6%	85.0%	High	78.6%	82.9%
	Percentage of LAC (for at least 12 months) who have had their annual health assessment (data for 'up to date with immunisations' —>)	86.9%	In line with national average	High	85.0%	84.0%
	Percentage of LAC (for at least 12 months) who have had their teeth checked by a dentist	83.0%	In line with national average	High	53.0%	83.0%
Looked After Children and care leavers are well supported through improved placement provision, health services and learning opportunities	Percentage of (LAC) remaining in long-term placements	76.7%	In line with national average	High	75.8%	68.0%
	Percentage of care leavers in education, employment or training aged 19-21	45.5%	In line with national average	High	44.1%	50.0%
Continued good quality, targeted youth services	Percentage of care leavers in suitable accommodation	85.8%	In line with national average	High	80.0%	84.0%

#### Commitment 3 - Children and Young People go to good schools

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
Children and young people are provided with sufficient early years provision and school places in their local communities	A The proportion of children in Notts from less advantaged backgrounds who achieve a good level of development at the end of reception.	48.2% (2016/17)	Increase	High	47.5% (2015/16)	56% (2016/17)
Vulnerable children are less likely to miss education	C Percentage of LAC classed as persistent absentees	7.9%	In line with national average	Low	6.8%	10.0%
	Percentage of LAC achieving A*-C GCSEs in both English & Maths at KS4	21.3%	In line with national average	High	17.3%	17.5%
Educational outcomes for vulnerable children improve	Number of primary schools in an Ofsted category (Inadequate)	3	n/a	Low	3	n/a
More than 90% of Schools are classified as Ofsted "good" or "outstanding"	Number of secondary schools in an Ofsted category (Inadequate)	2	n/a	Low	1	n/a
	Participation in education, employment and training (EET) aged 16-17	95.1%	Increase	High	96.9%	n/a





### Commitment 3 - Children and Young People go to good schools

Success means	Activities to progress the outcome	Progress
<p>Children and young people are provided with sufficient early years provision and school places in their local communities</p> <p>Vulnerable children are less likely to miss education</p> <p>Educational outcomes for vulnerable children improve</p> <p>More than 90% of Nottinghamshire schools are classified as "good" or "outstanding" by Ofsted</p>	<p>A We will commission a Healthy Families Programme to support school readiness, secure improved emotional and physical health of school age children, and contribute to reducing the number of young people not in education, employment or training due to unplanned pregnancy.</p>	<p>A Healthy Families Programme for 0-19's was commissioned and the contract commenced on 1st April 2017. The range of activity includes:</p> <ul style="list-style-type: none"> <li>• Level one interventions for emotional and mental health issues including depression, low mood, self-harm, anxiety, risk-taking behaviour, and anger management, working closely with schools and families</li> <li>• Support around healthy relationships, contraception and sexual health, including pregnancy testing and chlamydia screening</li> </ul> <p>In addition, bookable Healthy Child sessions for parents/carers of primary school age children provide further access to one to one support; drop-in sessions for young people are established in or near each secondary school.</p>
<p>Fewer young people are not in education, employment or training (NEET)</p>	<p>P Ensure delivery of high quality, good value school places to meet basic need</p> <hr/> <p>Develop an innovative schools capital programme, replacing the Orchard school in Newark and opening a new school in Bestwood Village</p> <hr/> <p>Devise and agree a revised Developer Contributions Strategy</p>	<p>The Education Funding and Skills Agency has recently confirmed that Nottinghamshire created 6,172 primary school places from 2009/10 to 2016/17. We are judged as being a high performing authority ranked in the top ten of all 141 authorities for delivering new places in good and outstanding schools. Nottinghamshire demonstrates in the primary sector very good value for money a primary place in Nottinghamshire costs £9,240 against a national average of £16,088. In secondary there is less evidence as we are only beginning to see the high primary numbers moving through to the secondary sector. Nottinghamshire produced 481 secondary places in the period 2015/16 to 2016/17. As yet there is no national indicator on whether the places created were in good or outstanding schools. However we are again delivering very good value for money, a secondary place in Nottinghamshire costing £15,646 against a national average of £21,448.</p> <hr/> <p>Proposals to replace the Orchard School received committee approval. Programme Governance arrangements have been put in place and an emerging planning application is in process.</p> <hr/> <p>Work is underway to prepare a revised developer contribution strategy which is due to be presented at Policy Committee in September 2018</p>





## Key activities that support delivery of the council plan

### Commitment 4 - Nottinghamshire has a thriving jobs market

Success means	Activities to progress the outcome	Progress
People leave education with better qualifications and skills	A We will promote careers in social care and public health for young people, through apprenticeships and placements	From September 2017 the Public Health division contributed to an Expression of Interest (EoI) in a new apprenticeship framework for Public Health practitioners as part of a trailblazer group led by Public Health England. The EoI was approved in March 2018 and a full apprenticeship standard is now in development.
More people are in higher paid and skilled jobs	P Work with partners and business to develop the Apprenticeship programme	Work commenced to develop coordinated Employer Engagement Activities and this will be progressed during the next 12 months of the departmental strategy
More apprenticeships available for people of all ages	Develop an action plan for expanded delivery with Futures Advice, Skills & Employment and INSPIRE, related to skills	Targeted work has been initiated in partnership with Futures and the Growth Hub for Young People (16-24) with greater complexity of need. This is expected to develop during the next 12 months of the departmental strategy
More graduates choose to stay in Nottinghamshire for work or further study	Implementation of the Area Based Review's recommendations, including addressing quality and the alignment of the curriculum with employer needs	Targeted work is underway to address skills gaps – working with employers to identify current and futures skills needs, and with schools, FE and careers advice (including Futures) to ensure that young people/adults offer the skills and competencies required.

### Commitment 5 - Nottinghamshire is a great place to live, work, visit and relax

Success means	Activities to progress the outcome	Progress
People live in communities supported by good housing and infrastructure	A We will work with partners to develop housing, built environment, and transport which supports healthy lifestyles and reduces exposure to poor air quality.	The Council has engaged with Environmental Health Leads with an offer of support for strategic planning related to air quality. A Framework and Plan for improving air quality across the county is being drafted by Public Health to progress this action further.
People enjoy a wide range of leisure and cultural activities	We will work with partners to develop housing that will meet the needs of an ageing population and increasing numbers of people with disabilities.	A 'Housing with Care' Strategy has been developed through a Member working Group to offer older people the privacy of their own self-contained home and security of tenancy or ownership rights, within a community setting which provides readily accessible personal care support.
People can travel safely and quickly across urban and rural parts of the county	The Council will be consulting with stakeholders on the detail of a delivery plan for the strategy, and undertaking initial soft market testing to develop the partnerships required to produce the required 'housing with care' places.	The Council will be consulting with stakeholders on the detail of a delivery plan for the strategy, and undertaking initial soft market testing to develop the partnerships required to produce the required 'housing with care' places.
People look after and enjoy the local environment	P Review and monitor Flood Risk Assessments and plans for towns and villages at risk	A countywide village resilience programme has been developed and will be rolled out over the next 24 months. All outstanding Section 19 reports have been completed and published. The Authorities update of our PFRA has been successful and approved by Defra.
	Deliver a comprehensive and efficient Public Transport network in partnership with commercial providers, community providers and County Council fleet	The Council has continued the integration of the adult social care fleet with local buses to maximise efficiencies and commenced work on the formulation of different delivery model for rural bus services.
	Bring forward revised Minerals and Waste Local Plans for approval	A report is being presented to Communities and Place Committee in July to seek approval to consult on a draft Minerals Local Plan
	Review and update the Rights of Way Management Plan	A draft Rights of Way Management Plan has been developed and is subject to a 12 week consultation ending in mid-April 2018. A draft plan to reflect the consultation will go to Committee in July 2018.

### Commitment 6 - People are healthier

Success means	Activities to progress the outcome	Progress
Healthy life expectancy increases	A We will commission services which provide support for residents seeking a healthier life-style including reducing their exposure to substance misuse, tobacco, excess weight and low physical activity, and sexually transmitted infections.	Previously commissioned, separate services are currently in place to address substance misuse, tobacco, excess weight and low physical activity, and sexual health. Performance is reported quarterly to the Adult Social Care and Public Health Committee.
Life expectancy rises fastest in those areas where outcomes have previously been poor		Preliminary work took place during 2017 to review existing provision, assess current need and appraise options for future service delivery, in order to inform future re-commissioning plans.
		In Feb 2018, ASC&PH Committee approved consultation on proposals to re-commission services to support healthier lifestyles, some will form a new integrated service starting from 1 April 2020. Recruitment began a dedicated project team to take this work forward during 2018/19.





## Key activities that support delivery of the council plan

### Commitment 7 - People live in vibrant and supportive communities

Success means	Activities to progress the outcome	Progress
Older people are treated with dignity and their independence is respected	A We will work with people to connect them to their community and local networks in order to remain as independent as possible.	Services such as Connect (for people over 65) and Notts Enabling Service for younger adults have had considerable recent success in supporting people to make links and obtain support in their local communities.
Our most vulnerable residents will be protected and kept safe from harm	We will work with people to ensure they feel safe in their homes and communities. Where people experience abuse and neglect, we will provide support that is responsive to their needs and personalised	The percentage of completed safeguarding assessments where the risk was reduced or removed is in line with the national average. As the cultural shift towards Making Safeguarding Personal focused work continues, staff are supporting people to manage existing risks where this is in line with people's 'desired outcomes'. Regular audits and peer review of the Council's safeguarding adults assessments have been introduced to ensure the support we provide is appropriate and responsive.
Communities will support each other through volunteering and involvement in local organisations		

### Commitment 8 - People live independently for as long as possible

Success means	Activities to progress the outcome	Progress
People will have the opportunity to live independently in their local community	A We will provide information, advice and guidance to support people to live independently	The Adult Social Care Strategy has been refreshed and focuses on working with people's strengths and supporting them to live as independently as possible for as long as possible. The Notts Help Yourself directory - a comprehensive online source of information on support, services and community groups across the county - continues to be updated and developed.

### Commitment 9 - People can access the right care and support

Success means	Activities to progress the outcome	Progress
People's needs are met in a quick and responsive way	A We will provide good quality advice, information and support to people with disabilities and long term health conditions to enable them to lead productive and independent lives for as long as possible	The latest submission of national statutory returns for 2017/18 shows that the proportion of people who use services who find it easy to locate information about services has increased to 73% (from 68% in 2016/17). This reflects the work that the Council has undertaken to ensure that people can access the support they need.
Services improve as a result of a better integration of health and social care	We will provide intensive support at times of crisis and care needs will be reviewed once the immediate crisis has passed.	The Council's START team provides reablement support to support discharge from hospital and prevent admission. In December 2017 we expanded the Home First Response Service (provided by the Carers' Trust) to provide a county-wide service. The HFRS is a short term rapid response home care service which supports people who have social care needs in their own home for a short period of time of up to seven days. There are two parts to the service; hospital discharge and community crisis which is for people who are at home but at risk of being unnecessarily admitted to hospital or short term care due to a short term crisis, including carers' crisis. Between mid-December 2017 and the end of April 719 people have been supported by the service.
	We will work with the health service colleagues to provide more seamless services (where there is a benefit), with people at the centre of the care and support provided.	In March 2018 Notts was ranked as the 12th best performing council nationally (out of 151 local authorities) in relation to the number of delays for people in hospital who are ready to be discharged. Over the last year we have been rated as high as 8th in the country. This is the result of considerable investment, largely through the Better Care Fund, in social care staff in hospitals and care support as mentioned above, and is a significant achievement given the pressures on the Health Service and the care sector over the winter months.
	We will provide statutory specialist advice to NHS commissioners and co-ordinate joint strategic needs assessment across health and social care.	Advice has been provided to public health leadership, governing bodies, committees and workstreams of CCGs in Nottinghamshire including advice on evidence of clinical effectiveness to support prioritisation and commissioning decisions. Advice has been provided to Health and Wellbeing Board, JSNA Steering Group and JSNA owning groups to ensure the JSNA continues to provide a robust evidence base regarding health and wellbeing issues for our population. PH is leading a review of the JSNA, including governance, process and products to ensure continual improvement.



# Your Nottinghamshire Your Future Council Plan

## Priority 4 - A great place to start and grow a business

### Our commitments measuring our success

#### Commitment 10 - Nottinghamshire is a great place to invest and do business

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
An increased amount of inward investment in the county	P Number/value of successful investments - business births	3476	-	High	3840	n/a
	- Five year survival rates	45.1%	-	High	43.3%	44.0%
Increased economic productivity across the county	No of successful HIF Bids	1	1	n/a	0	n/a

#### Commitment 11 - Nottinghamshire is a well-connected county

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
Improved roads and transport infrastructure with better connectivity across the county and region	P Total value of successful bids for broadband	£2.7m	-	High	Approx £30m to date	n/a
	Total value of NCC investment on broadband programme	£600,000	£600,000	High	-	n/a
Improved superfast broadband coverage	Total value of successful bids for government funding for transport and highway projects	£1.6m for pothole repairs	-	-	-	n/a
Local people have the right skills to benefit from employment opportunities generated by HS2 and other major infrastructure developments	Number of successful bids for new technology pilots	0	1	High	n/a	n/a

#### Commitment 12 - Nottinghamshire has a skilled workforce for a global economy

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
People have a higher level of skills	P Number of apprenticeship opportunities taken up	8550 (2016/17)	-	High	-	n/a
There is a flexible and varied workforce that is able to meet the needs of local businesses in the future	Number of adult learners	6535	-	High	-	n/a





## Key activities that support delivery of the council plan

### Commitment 10 - Nottinghamshire is a great place to invest and do business

Success means	Activities to progress the outcome	Progress
An increased amount of inward investment in the county	P Develop and deliver the 'Investing in Opportunity Areas' commissioning programme	A board has been set up and to undertake the scoping of the programme and to set up monitoring systems to take forward developments over the next 12 months of the departmental strategy.
High quality business accommodation is available for businesses to start and grow	Develop proposals for the integration of the three Nottinghamshire Innovation Centres	A review of the Innovation Centre contract is underway to inform new arrangements to be progressed during the next 12 months.
Increased economic productivity across the county	Generate investment opportunities and trade as part of the Midlands Engine and Friendship Agreement with China	The Council has engaged with the work of the Midlands Engine (ME) Strategic and Task & Finish Groups, working towards the outcomes set out in the Vision for Growth and maximising their impact upon Nottinghamshire
More visitors spending more money in our county	Develop and deliver the 'Investing in Economic and Social Regeneration' programme	A board has been set up and to undertake the scoping of the programme and to set up monitoring systems to take forward developments over the next 12 months of the departmental strategy.
Increased economic vibrancy and improved appearance of market towns	Develop a Visitor Economy Strategy and delivery plan	A review of the Council's approach to the Visitor Economy has commenced which includes consideration of future arrangements for managing the succession and legacy issues from the Marketing NG relationship.
	Develop and adopt a D2N2 Town Centre Strategy	A contract with the D2N2 Local Enterprise Partnership (LEP) has been finalised with the first year projects assessed, contracted and delivery commencing.
	Develop a Property Strategy and Asset Management Plan to align use of Council Assets to strategic priorities	The Diagnostic stage of a review by Turner & Townsend Property has been completed. A report on the findings and next stages is scheduled for consideration by Policy Committee in June.
	Expand the Trading Standards Checktrade approved traders service	The Registration Service Fees for 2018/2019 & 2019/2020 were agreed at C&P Committee November 2017.

### Commitment 11 - Nottinghamshire is a well-connected county

Success means	Activities to progress the outcome	Progress
Improved roads and transport infrastructure with better connectivity across the county and region	P Develop and deliver the 'Investing in Opportunity Areas' and 'Economic and Social Regeneration' commissioning programmes	A board has been set up and to undertake the scoping of the programme and to set up monitoring systems to take forward developments over the next 12 months of the departmental strategy.
Improved superfast broadband coverage	Lead the development of HS2 at Toton Nottinghamshire, including the Innovation Campus and network of 'garden villages'	A Programme Director has been appointed and recruitment to the remaining programme team members to support this work is underway. HS2 investment opportunities have been promoted through DIT and Midlands Engine Pitchbook activity and the Council is supporting the development of the Employment, Skills and Supply Chain Action Plans with EMC and HS2 partners.
Local people have the right skills to benefit from employment opportunities generated by HS2 and other major infrastructure developments	Develop plans for the County's first terabit school and (if appropriate) apply to the Government's Local Full Fibre Network (LFFN) Challenge Fund	An application was made to support this across the whole of the D2N2 Local Enterprise Partnership area but was unsuccessful. This has since been superseded by a national programme which is now 'live' and operational across the county
	Work with operators to establish a 5G testbed for the Midlands Engine to trial Augmented Reality (AR) on the rural visitor experience	An exploratory meeting has taken place with a range of partners to progress this action. Further work to involve a mobile network operator is being explored.
	Review Highway maintenance and integrated transport measures policy framework including with Via East Midland	The review is substantially complete and has resulted in a realignment of the capital programme and significant additional investment of £24m over the next four years.

### Commitment 12 - Nottinghamshire has a skilled workforce for a global economy

Success means	Activities to progress the outcome	Progress
People have a higher level of skills	P Develop a European Social Investment Funding (ESIF) Skills programme	Work has been undertaken to support the D2N2 Local Enterprise Partnership with the development of the final European Structural Investment Fund (ESIF) programme
There is a flexible and varied workforce that is able to meet the needs of local businesses in the future	Support the NTU Anchor Institution programme	Account management has progressed with both universities to enhance the business support and skills offer to Nottinghamshire businesses, this includes assisting in the development of specifications for Open Calls



# Your Nottinghamshire Your Future Council Plan

## Council plan approaches

### Our approaches measuring our success

#### Council plan approach - Put local people at the heard of everything we do

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
Information is shared so that residents can express their views and engage with decision-making	% of people who agree that they can influence decisions affecting the local area	31%	Increase	High	30%	n/a
	% of people who are satisfied with the way the Council runs things	64%	61%	High	59%	n/a

#### Council plan approach - Spend money wisely

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
The Council makes best use of resources to deliver value for your money	% of people who agree that the Council provides value for money	46%	46%	High	45%	n/a
	% of planned audits completed	92%	90%	High	-	n/a
	% of audit recommendations implemented	88%	75%	High	-	n/a
	Total debt level	£26.2m	-	Low	£22.7m	n/a
	% of debt greater than 6 months	22%	-	Low	24%	n/a

#### Council plan approach - Be creative and work in new ways

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
Technology and business intelligence are used to improve service delivery	Employee engagement index (under development as part of the workforce strategy)	A Draft People Stratgy is being prepared for consideration at Personnel Committee July 2018				

#### Council plan approach - Stand up for local people

Success means	Council Plan Key Measures of Success	Latest	Target	Good is	Previous	National
Local people feel more in control of the work taking place to improve their communities and engage with councillors	% of people who feel well informed about the services and benefits the Council provides	51%	55%	High	52%	n/a
	Approval of the Annual Governance Statement	Yes	Yes	Yes	Yes	n/a
	Number of events attended by the Chairman	47	-	High	n/a	n/a
	% FOIA requests responded to within deadlines	83%	85%	High	84%	n/a
	% of complaints upheld	27.3%	n/a	Low	23.1%	n/a
	Number of data breaches	149	-	Low	121	n/a



## Key activities that support delivery of the council plan

### Council plan approach - Put local people at the heard of everything we do

Success means	Council Plan Key Measures of Success	Progress
Services are shaped around the people who use them to reflect the way that they live their lives	We will review our customer access strategy to ensure it best reflects expectations of providing services that can be accessed easily and through the most appropriate means. Where possible we will continue to encourage services to move to digital access.	A review of the Council's Customer Access Strategy, approach to digital development and development of a Digital Strategy is being undertaken as part of the establishment of the new Chief Executive's Department for consideration by Members September/October 2018. This will reflect the new approach to transformation and change being developed.
	The development and delivery of a new strategy for transformation which will have at its core a set of principles, based upon those developed by central Government. These principles include understanding service users' needs and collecting feedback from service users to inform improvements.	The core principles for a Transformation Strategy were considered by Members of the Improvement and Change Sub-Committee. These will underpin the development of the Strategy aligned to the Council Plan, Departmental Strategies and BI Strategy which is scheduled for adoption in September 2018.
Information is shared so that residents can express their views and engage with decision-making	Our high quality marketing campaigns are designed to engage residents with the work of the Council.	A revised Council Communications and Marketing Strategy is under development to support delivery of the Council Plan and Departmental Strategies.

### Council plan approach - Spend money wisely

Success means	Council Plan Key Measures of Success	Progress
The Council makes best use of resources to deliver value for your money	We will ensure the Council is financially robust and sustainable through the delivery of our Medium Term Financial Strategy, a balanced budget, and we will improve the quality of financial management support to departments.	The Medium Term Financial Strategy was approved at the Full Council meeting on 23 February. The 2018/19 budgets have been distributed to service areas and will continue to be monitored against throughout the financial year.
	Regular updates of local government finances provided to committee	Financial monitoring reports are submitted to the Finance and Major Contracts Management Committee on a monthly basis. These reports provide the latest position with regard to revenue budget, the capital programme and treasury management. In addition, the Committee is provided with quarterly updates against accounts payable, accounts receivable and procurement indicators.
	Through the Planning and Performance Framework we will monitor delivery of services and assess and report on value for money. The provision of business intelligence aligned to business process and good quality performance analysis will help departments identify potential areas for improvement.	Based on data collated by the Society of County Treasurers, the assumptions provided for in the Authority's Medium Term Financial Statement are benchmarked against those assumptions used by other Local Authorities to ensure that the MTFs reflects the current and future financial environment as accurately as possible.
	We will look to support the development of commercial opportunities across the Council and keep our approach to commercial development under review.	Three further services participated in the fourth cohort of the Council's Commercial Development process during 2018: <ul style="list-style-type: none"> <li>o County Enterprise Foods</li> <li>o Early Years Training Services</li> <li>o Registrations Services</li> </ul>



