

Adult Social Care and Public Health Core Metrics 2021-2022

Theme	What is important to the people that we support and to the adult social care workforce	Core Metrics
Quality of Life	<ul style="list-style-type: none"> I can live the life I want balancing what is important to me with the support I need to keep safe and well 	Thinking about the good and bad things that make up your quality of life, how would you rate the quality of your life as a whole?
	<ul style="list-style-type: none"> I am in touch with the people who are important to me, do the things that are important to me and go to places that matter to me or important for me to go to 	Overall satisfaction of people who use services with their care & support
		Overall satisfaction of carers with adult social care services
	<ul style="list-style-type: none"> I can live the life I want balancing my role as a carer and being able to look after my wellbeing as well 	Proportion of people who use services who say that those services have made them feel safe and secure
		Proportion of adults where the outcome of a safeguarding assessment is that the risk is reduced or removed
		Employee wellbeing
		The average number of days between medically fit for discharge or discharge notice, and discharge
Use of Resources	<ul style="list-style-type: none"> I have enough time to spend with people to build relationships and trust, to understand what is important to them, and work creatively 	Time spent working directly with people
	<ul style="list-style-type: none"> I am able to offer consistent support to people across Nottinghamshire 	The average cost and number of packages commissioned by type and place
	<ul style="list-style-type: none"> I use adult social care resources wisely and creatively to achieve positive outcomes for people 	The number of people provided with interim residential care where this was not the ideal outcome (including the number of days/weeks spent in interim residential care).
		Percentage of reviews where package cost was reduced following the review (long term services)
Positive Contributions	<ul style="list-style-type: none"> I feel that people around me value me for who I am and the things I am able to do 	Proportion of carers who reported they had as much social contact as they would like
	<ul style="list-style-type: none"> I feel that I am part of my community and can contribute to it 	Proportion who use services who reported that they had as much social contact as they would like
	<ul style="list-style-type: none"> I can take part in education, volunteering and going to work if this is important to me 	Proportion of people doing things they enjoy in their community
		Proportion of young adults supported to access employment, education, training or volunteering
Independence	<ul style="list-style-type: none"> I can do things that are important to me as independently as possible 	Number of adults receiving direct payments with a PA
	<ul style="list-style-type: none"> I am fully involved in and given choice about my support and make my own decisions 	Do the people we support say that the place where they live feels like home?
	<ul style="list-style-type: none"> I get the information and advice I need, when I need it in a way that works for me 	Number of people supported who were provided with reablement/enablement services

APPENDIX B: Adult Social Care Performance and Financial Position Update for Quarter 4 2020/21