

## Adult Social Care Performance Update - Quarter 3 update

	2019/20	Q1	Q2	Oct	Nov	Target	Current Value	Best to be	RAG	Direction of Travel	National Average
<b>Assessments and Reviews</b>											
Percentage of contacts passed to Tier 3 (assessment)	34.0%	37%	41%	42.2%	42.4%	25%	42.4%	Low	R	No change	SAVINGS
Percentage of reviews of Long Term Service Users completed in year	84.9%	24.2%	42.2%	47.3%	52.4%	100%	56.7%	High	R	Towards target	LOCAL
Percentage reviews where the package cost was reduced following review (long term services only) Older Adults	18.7%	16.0%	16.0%	16.7%	17.3%	15%	17.6%	High	G	Towards target	SAVINGS
Percentage reviews where the package cost was reduced following review (long term services only) Younger Adults	15.2%	10.5%	10.8%	12.9%	12.7%	66%	12.6%	High	R	Away from target	SAVINGS
Average number of reviews per SU per year per pathway: Active	1.53	1.53	1.52	1.51	1.49	2	1.5	High	R	Towards target	SAVINGS
Average number of reviews per SU per year per pathway: Standard	1.51	1.5	1.51	1.51	1.52	1	1.51	-	G	Away from target	SAVINGS
Average number of reviews per SU per year per pathway: Continuation	1.29	1.31	1.3	1.3	1.31	1	1.31	-	G	Towards target	SAVINGS
<b>Reablement</b>											
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service)	84.8	94.0%	N/A	N/A	N/A	83%		High			82.0%
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (offered the service)	2.8	2.5%	N/A	N/A	N/A	2.5%		High			2.6
Average length of stay in START reablement (days)	20	N/A	N/A	N/A	N/A	20	N/A	Low			SAVINGS
Percentage of contacts resulting in referral to Programme of Independence (enablement type services)	N/A	N/A	N/A	N/A	N/A	70%	N/A	High			SAVINGS
<b>Packages of Care and Support</b>											
Number of new packages set up each month	455	547	530	543	544	To reduce	538	Low	R	Towards target	SAVINGS
Average package cost for LT and ST services	£466	£491	£483	£480	£478	To reduce	£477	Low	R	Away from target	SAVINGS
<b>Direct Payments</b>											
Proportion of adults receiving direct payments	40.6%	40.0%	40.4%	39.7%	39.2%	42%	39.5%	High	A	Towards target	27.90%
Proportion of carers receiving direct payments for support direct to carer	100.0%	100.0%	100.0%	100%	100%	90%	100%	High			77.10%
Percentage of new Direct Payments used to purchase a Personal Assistant	19.0%	37.0%	25.3%	24.4%	27.4%	50%		High			SAVINGS
<b>Long Term Care</b>											
Long-term support needs of Living Well adults (aged 18-64) met by admission to residential and nursing care homes,	25.9	4.3	10.5	13.4	14.6	19.7	17.3	Low	R	Towards target	14.6
Number of Younger Adults supported in residential or nursing placements (Stat return)	662	671	677	687	686	635	684	Low	R	Towards target	n/a
Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,	612.1	54.6	141	198.6	242.0	563.9	319.0	Low	G	Towards target	584
Percentage of older adults admissions to LTC direct from hospital (BCF)	13.0%	11.8%	4.6%	4.1%	4.9%	11%	5.0%	Low	G	Towards target	LOCAL
Number of Older Adults supported in residential or nursing placements (Stat return)	2375	2,122	2,073	2095	2079	2309	2083	Low	G	Away from target	n/a
Percentage of LTC admissions that came direct from all types of short term bed based care interventions	45.3%	N/A	N/A	N/A	N/A	n/a	N/A	Low			SAVINGS

<b>Employment and accommodation</b>											
Proportion of adults with Learning Disabilities in paid employment	2.4%	2.2%	2.2%	2.1%	2.0%	2.9%	2.0%	High	R	No change	5.6%
Proportion of adults with learning disabilities who live in their own home or with their family	76.3%	75.8%	75.1%	74.9%	74.7%	77%	74.7%	High	A	No change	77.3%
Proportion of adults with a Mental Health problem in paid employment	4.4%	4.4%	4.0%	4.1%	4.1%	new	4.1%	High	R	No change	LOCAL
Proportion of adults with a Physical Disability in paid employment	3.4%	3.0%	2.7%	2.9%	2.8%	new	2.7%	High	R		LOCAL
<b>Safeguarding</b>											
Proportion of adults where the outcome of a safeguarding assessment is that the risk is reduced or removed (Stat return)	85.9%	85.7%	83.6%	84.4%	84.7%	90%	84.9%	High	A	Towards target	89.0%
Proportion of adults at risk lacking mental capacity who are supported to give their views during a safeguarding assessment by	86.9%	91.1%	88.2%	88.3%	87.5%	85%	86.6%	High	G		78.6%
Percentage of safeguarding service users who were asked what outcomes they wanted (stat return)	82.5%	84.4%	82.9%	82.9%	83.3%	85%	82.8%	High	A		LOCAL
Percentage of safeguarding service users (of above) who felt they were listened to and their outcomes achieved (stat return)	75.0%	78.0%	76.4%	77.6%	76.7%	80%	76.9%	High	A		LOCAL
<b>DoLS</b>											
Percentage of DoLS assessments received and completed in year	89.0%	57.0%	42.0%	49%	58%	90%	59%	High	R	Towards target	LOCAL