

## Adult Social Care Performance Update - Year End 2020/21 Provisional

	2019/20	Q1	Q2	Q3	Dec	Jan	Feb	Target	Current Value	Best to be	RAG	Direction of Travel	National Average
<b>Assessments and Reviews</b>													
<a href="#">Percentage of contacts passed to Tier 3 (assessment)</a>	34.0%	37%	41%	42%	42.4%	42.3%	<b>40.9%</b>	25%	<b>42.8%</b>	Low	R	Away from Target	SAVINGS
<a href="#">Percentage of reviews of Long Term Service Users completed in year</a>	84.9%	24.2%	42.2%	56.7%	56.7%	61.4%	<b>66.5%</b>	100%	<b>74.0%</b>	High	R		LOCAL
<a href="#">Percentage reviews where the package cost was reduced following review (long term services only) Older Adults</a>	18.7%	16.0%	16.0%	17.6%	17.6%	18.4%	<b>18.3%</b>	15%	<b>18.8%</b>	High	G	TOWARDS TARGET	SAVINGS
<a href="#">Percentage reviews where the package cost was reduced following review (long term services only) Younger Adults</a>	15.2%	10.5%	10.8%	12.6%	12.6%	12.7%	<b>12.6%</b>	66%	<b>12.9%</b>	High	R	TOWARDS TARGET	SAVINGS
<a href="#">Average number of reviews per SU per year per pathway: Active</a>	1.53	1.53	1.52	1.5	1.5	1.5	<b>1.48</b>	2	<b>1.46</b>	High	R	Away from Target	SAVINGS
<a href="#">Average number of reviews per SU per year per pathway: Standard</a>	1.51	1.5	1.51	1.51	1.51	1.51	<b>1.5</b>	1	<b>1.49</b>	-	G		SAVINGS
<a href="#">Average number of reviews per SU per year per pathway: Continuation</a>	1.29	1.31	1.3	1.31	1.31	1.31	<b>1.3</b>	1	<b>1.29</b>	-	G		SAVINGS
<b>Reablement</b>													
<a href="#">Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service)</a>	84.8	94.0%	N/A	N/A	N/A	82.1%	83.5%	83%	<b>84.8%</b>	High	G	TOWARDS TARGET	82.0%
<a href="#">Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (offered the service)</a>	2.8	2.5%	N/A	N/A	N/A	1.3%	1.6%	2.5%	<b>2.2%</b>	High	A	Away from Target	2.6
Average length of stay in START reablement (days)	20	N/A	N/A	N/A	N/A	N/A	N/A	20	N/A	Low		N/A	SAVINGS
Percentage of contacts resulting in referral to Programme of Independence (enablement type services)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	70%	N/A	High		N/A	SAVINGS
<b>Delayed Transfers of Care</b>													
<a href="#">Average number of days between MFFD and Discharge date (Newark)</a>	N/A	4.51	2.26	4.52	4.52	4.09	<b>4.21</b>	NEW	<b>4.28</b>	low	R	Away from Target	LOCAL
<a href="#">Average number of days between MFFD and Discharge date (KMH)</a>	N/A	3.12	2.64	3.87	3.87	3.23	<b>3.39</b>	NEW	<b>3.42</b>	low	R	Away from Target	LOCAL
<a href="#">Average number of days between MFFD and Discharge date (QMC&amp;City)</a>	1.8	1.48	1.77	2.89	2.89	1.98	<b>2.09</b>	NEW	<b>2.17</b>	low	R	Away from Target	LOCAL
<b>Packages of Care and Support</b>													
<a href="#">Number of new packages set up each month</a>	455	547	530	538	538	536	555	To reduce	<b>N/A</b>	Low			SAVINGS
<a href="#">Average package cost for LT and ST services</a>	£466	£491	£483	£477	£477	£477	£481	To reduce	<b>N/A</b>	Low			SAVINGS
<b>Direct Payments</b>													
<a href="#">Proportion of adults receiving direct payments</a>	40.6%	40.0%	40.4%	39.5%	39.5%	39.4%	<b>39.2%</b>	42%	<b>38.6%</b>	High			27.90%
<a href="#">Proportion of carers receiving direct payments for support direct to carer</a>	100.0%	100.0%	100.0%	100.0%	100%	100%	<b>100%</b>	90%	<b>100%</b>	High	G	TOWARDS TARGET	77.10%
<a href="#">Percentage of new Direct Payments used to purchase a Personal Assistant</a>	19.0%	37.0%	25.3%	28.8%	28.8%	27.6%	<b>26.5%</b>	50%	<b>26.5%</b>	High	A	Away from Target	SAVINGS
<b>Long Term Care</b>													

<a href="#">Long-term support needs of Living Well adults (aged 18-64) met by admission to residential and nursing care homes, per 100,</a>	25.9	4.3	10.5	17.3	17.3	18.9	<b>21.2</b>	16.4	<b>24.7</b>	Low	R	Away from Target	14.6
<a href="#">Number of Younger Adults supported in residential or nursing placements (Stat return)</a>	662	671	677	684	684	687	<b>686</b>	635	<b>694</b>	Low	R	Away from Target	n/a
<a href="#">Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,</a>	612.1	54.6	141	319	319.0	359.5	<b>420.0</b>	469.9	<b>503.4</b>	Low	R	Away from Target	584
<a href="#">Percentage of older adults admissions to LTC direct from hospital (BCF)</a>	13.0%	11.8%	4.6%	5.0%	5.0%	4.6%	<b>5.2%</b>	11%	<b>5.4%</b>	Low	G	TOWARDS TARGET	LOCAL
<a href="#">Number of Older Adults supported in residential or nursing placements (Stat return)</a>	2375	2,122	2,073	2,083	2083	2045	<b>2040</b>	2309	<b>2104</b>	Low	G	TOWARDS TARGET	n/a
<a href="#">Percentage of LTC admissions that came direct from all types of short term bed based care interventions</a>	45.3%	N/A	N/A	N/A	N/A	N/A	N/A	n/a	n/a	Low			SAVINGS
<b>Employment and accommodation</b>													
<a href="#">Proportion of adults with Learning Disabilities in paid employment</a>	2.4%	2.2%	2.2%	2.0%	2.0%	2.1%	<b>2.1%</b>	2.9%	<b>2.0%</b>	High	R	Away from Target	5.6%
<a href="#">Proportion of adults with learning disabilities who live in their own home or with their family</a>	76.3%	75.8%	75.1%	74.7%	74.7%	74.7%	<b>74.6%</b>	77%	<b>74.5%</b>	High	R	Away from Target	77.3%
<a href="#">Proportion of adults with a Mental Health problem in paid employment</a>	4.4%	4.4%	4.0%	4.1%	4.1%	3.9%	<b>3.9%</b>	new	<b>4.0%</b>	High		N/A	LOCAL
<a href="#">Proportion of adults with a Physical Disability in paid employment</a>	3.4%	3.0%	2.7%	2.7%	2.7%	2.5%	<b>2.6%</b>	new	<b>2.5%</b>	High	-	N/A	LOCAL
<b>Safeguarding</b>													
<a href="#">Proportion of adults where the outcome of a safeguarding assessment is that the risk is reduced or removed (Stat return)</a>	85.9%	85.7%	83.6%	84.9%	84.9%	85.5%	<b>86.1%</b>	90%	<b>86.5%</b>	High	A	TOWARDS TARGET	89.5%
<a href="#">Proportion of adults at risk lacking mental capacity who are supported to give their views during a safeguarding assessment by</a>	86.9%	91.1%	88.2%	86.6%	86.6%	87.0%	<b>85.9%</b>	85%	<b>85.5%</b>	High	G	TOWARDS TARGET	87.0%
<a href="#">Percentage of safeguarding service users who were asked what outcomes they wanted (stat return)</a>	82.5%	84.4%	82.9%	82.8%	82.8%	82.2%	<b>81.3%</b>	85%	<b>81.0%</b>	High	A	Away from Target	79.0%
<a href="#">Percentage of safeguarding service users (of above) who felt they were listened to and their outcomes achieved (stat return)</a>	75.0%	78.0%	76.4%	76.9%	76.9%	74.5%	<b>73.4%</b>	80%	<b>75.0%</b>	High	A	No Change	67%
<b>DoLS</b>													
<a href="#">Percentage of DoLS assessments received and completed in year</a>	89.0%	57.0%	42.0%	59.0%	59%	68%	65%	90%	<b>64%</b>	High	R	Away from Target	LOCAL