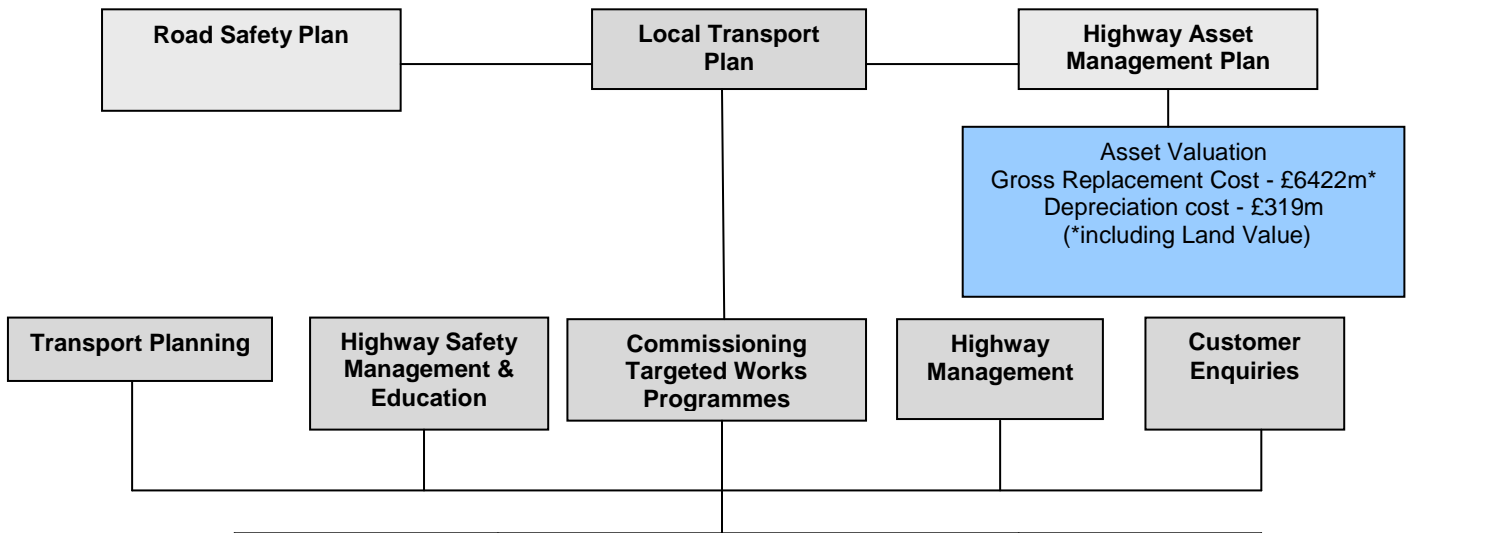


Highways Division



FINANCE	
Revenue	
2013/14	2014/15
£29.1m	£24.1m
Capital 2014/15	
Major Schemes	£14.1m
Road Maintenance	£14.1m
Street Lighting (Columns Replacement)	£1.5m
Street Lighting (Energy Saving)	£1.1m
Flood Alleviation	£600k
Road Safety	£350k
Integrated Transport Measures	£7.0m
Ref 27.2.14 Council approval	

PERFORMANCE MEASURES
Road Condition (% needing repair) Principal (A roads) – 1.7% [4%] Non- Principal (B & C roads) – 8.1% [9%] Unclassified – 20.8% [19%]
Congestion Journey time per mile during morning peak (average mins) 3.24 [3.29 mins]
Highway Safety People killed or seriously injured 42.1% reduction at quarter 2 from the 2005-9 baseline of 249 to 144 Children killed or seriously injured – 65% reduction at quarter 2 from the 2005-9 baseline of 26 to 9.
Street Lighting Street Lighting Repairs 12.60 days [7 days]
Development Control (% response in target time) Development Control Applications– 94%[95%] Development Control enquiries – 98% [90%]

CUSTOMER SATISFACTION from National Highways and Transport survey
Overall Highways & Transport 56% (Highest 56.4%) (2013 - 55.4%) (2012 - 58.8%)
Highways maintenance 45.5% (Highest 49.7%) (2013 - 46.5% (2012 - 47.5%)
Walking & cycling facilities 52.9% (Highest 57.0%) (2013 - 53.1%) (2012 - 55.24%)
Tackling congestion 54.9% (Highest 58.4%) (2013 - 56%) (2012 - 56.1%)
Road safety 52.2% (Highest 55.4%) (2013 - 52%) (2012 - 55.3%)

MAJOR SCHEME DELIVERY
A453 (T) Road Improvement Main contract started January 2013 Completion May 2015
A1 Elkesley (Trunk Road) Work has commenced with expected completion Jan/Feb 2015
Hucknall Town Centre Planning Consent Granted December 2013 Detailed design being worked up with contractor appointed through MSF 2. Subject to Dft final approval, work starts 2015
Workshop Bus Station Wates appointed as main contractor through EMPA. Works have commenced on site with construction scheduled to end during August 2015.
NET Phase 2 Extension Work ongoing with expected completion Mid 2015.

RISK MANAGEMENT	
Safety Inspections Number of defects identified** Average Number of days to repair a Category 1 (urgent) defect** Average Number of days to repair a Category 2 (high) defect** Average Number of days to repair a Category 2 (low) defect**	
Highways Insurance Claims	
	2009-10 2010-11 2011-12 2012-13 2013-14
Number of claims	754 761 520 680 683
Of above number settled	749 741 489 631 322
Claims Repudiated	577 567 370 487 198
% of Claims Settled Repudiated	77% 77% 76% 77% 61%
Q4 2013/14 240 Highways claims received Q3 2013/14 141 Highways claims received Q2 2013/14 163 Highways claims received Q2 2014/15 135 Highways claims received Q1 2013/14 208 Highways claims received Q1 2014/15 176 Highways claims received	
Note as more claims are settled, the repudiation rates will change. Also, further claims may occur related to previous years; claims can be made up to 3 years from the date of the accident.	
Complaints data	
2013/14 Q4 65 recorded complaints	
2013/14 Q3 61 recorded complaints	
2013/14 Q2 100 recorded complaints 2014/15 Q2 81 recorded complaints	
2013/14 Q1 33 recorded complaints 2014/15 Q1 72 recorded complaints	

**indicates developed , data integrity issues encountered. Measures introduced to resolve