11KLOE Fixed Property Assets Service Estate	1 ST Line of Defence	2 ND Line of Defence	3 RD Line of Defence
The Council holds the fixed assets it needs, in the right quantities and at the optimum cost. The Council knows it owns, assets are safe suitable and sufficient. There are long term plans to look after the estate.	 The Council has full records of assets held. Service managers comply with Asset Management Strategies and policies incasset acquisitions, holdings, surplus and disposals. Strategic forward plans for Asset management are maintained Asset Management Plans are in place. Service Asset Management Plans provide realistic costbenefit assessments. Comprehensive records management and accurate complete data on systems for Title deeds, registers and inventories. Occupancy rates and targets are monitored and reported. Maintenance works are completed promptly to maximise asset availability Maintenance meets minimum quality standards Maintenance costs are within approved budgets. 	 Regular reporting to committee and senior management on the asset portfolio. Key performance data regularly reported to senior managers and committee. The effective use of legal services to support property asset outcomes. Clear governance from property project boards, committee and leadership teams. Alignment of projects, transformation and development of property services. Updates and reconciliation to finance plans and projections. Turner Townsend consultancy output Key performance data regularly reported to senior managers and committee. Established governance and clarity on decision making process. 	 Audit last 3 years Ombudsman review of land disposal (final report expected in 2019/20) External Audit of Accounts Land Registry records align to the Councils.

	 Ratio of programmed to responsive repairs meets best practice guidelines Staff capacity and capability is adequate. There is effective management of rented out properties. Income is collected, reconciled and reported on. 	Turner Townsend consultancy output	
Measures are in place to ensure the upkeep and condition of assets. Assets are held securely.	 There is Insurance coverage which remains up to date in line with changes to assets and asset use. Stock condition surveys are regularly completed and provide meaningful information. Action plans in place to address survey results Valuations are regularly updated Security standards are applied and monitored. Breaches of security, vandalism and damage are recorded and resolved. Property compliance rates are high 	 Exception reporting Annual Insurance renewal. In year insurance charges recorded. Performance reporting on stock condition. 	 Audit last 3 years 3-5-year valuation report from external provider.