

# APPENDIX A



## POLICE AND CRIME DELIVERY PLAN (2018-21)

Working with you for a safer Nottingham and Nottinghamshire

### COMMISSIONER'S STRATEGIC THEME 2 UPDATE - QRT 3 UPDATE (Feb 2019)

Final

**STATUS KEY and Results:** The overall rating is therefore very good

Green	Achieved or Adequate Progress being Made	Amber	Started but Inadequate Progress or Risk that it won't be achieved	Red	Unachieved or strong likely that it won't be achieved	White (NS)	Not Started but Planned to take place during later Qrt
Number & %	14/14 (100%)	Number & %	0/14 (0%)	Number & %	0/14 (0%)		0/14 (0%)

### THEME 2: HELPING AND SUPPORTING VICTIMS

No	Organisation	SPECIFIC DELIVERABLES OF COMMISSIONER, CHIEF CONSTABLE AND PARTNERS	RAG Status
1	NOPCC	Develop a dedicated website for victims on where to go to access support	G
<p><b>Update 14.02.2019:</b> In September 2018 a Request for Proposals was issued to six specific organisations with previous known experience of designing, developing and hosting similar websites. Unfortunately this resulted in no bids and feedback from this was that cost was the main barrier. As a result, in October 2018 a Request for Information was sent out to the market, via EMSCU (East Midlands Strategic Commercial Unit), asking for advice around more realistic costings for this piece of work. 13 responses were received and the PCC utilised these responses to revise the website specification and costings. In December 2018 the PCC published the revised tender for the design, development, hosting and support of the Nottinghamshire Victim CARE website. Following a robust procurement process the PCC has awarded the contract to PDMS. The contract began in January 2019 and it is envisaged that the new website will go live by the end of April 2019.</p>			

<b>2</b>	<b>FORCE</b>	<b>Continue to support both City and County MASH to identify top repeat victims for partnership interventions</b>	<b>G</b>
<p><b>Update 19.2.19:</b> There are well established governance structures and processes in place. There are two MASH (Multi-Agency Safeguarding Hub) with Nottinghamshire. The County MASH is based at Annesley and the City MASH at Loxley House. Both have multi-agency working and information sharing well embedded.</p> <p>There is a very mature arrangement between the Police and Partners across the City and County of Nottinghamshire that is delivering increased awareness and understanding of CSE [Child Sexual Exploitation] which has culminated in a multi- agency Nottinghamshire CSE profile.</p> <p>A few examples of the type of work that is happening is:</p> <ul style="list-style-type: none"> <li>• CSE strategy meetings: these involve social care, the Police the CSE Coordinator, Health, Education and any other involved professional. Parents and young people are encouraged to attend these meetings, or at least part of them.</li> <li>• The Multi-Agency Sexual Exploitation Panel (MASE) is a multi-agency forum chaired by the Director of Children’s Integrated Services. The MASE provides a quality assurance function for work undertaken in relation individual young people and correlates information to identify risks associated with possible perpetrators and locations of concern</li> <li>• Concerns Network Meeting: The concerns network meeting is chaired by police and the NSPCC (National Society for the Prevention of Cruelty to Children). It is a bi-monthly multi agency meeting where pieces of ‘soft’ intelligence are shared to gain a bigger picture of CSE across Nottingham City ultimately to disrupt CSE activity.</li> </ul> <p>At a strategic level both the City and County have a CSE Coordinator Post. This post is essential in the operation of the MASE. The CSE Coordinator also manages the small team based in the City Council that lead on return interviews for young people reported as missing. Analysis of Return Interview’s has allowed the Force to identify vulnerable young people who otherwise would not have been visible within the system and make connections between young people, locations and possible perpetrators. The Coordinator also leads multi-agency work in relation to children who sexually harm as we know this provides another lens through which it is possible to identify possible sexual exploitation.</p> <p>Nottingham City Safeguarding Children Board has a specific sub-group that focuses on sexual exploitation. The Child Sexual Exploitation Cross Authority Group is a joint group with Nottinghamshire Safeguarding Children Board. The group leads on the development of multi-agency policy and practice.</p>			

<b>3</b>	<b>NOPCC</b>	<b>Continue to improve the partnership response to support victims, preventing hate crime and raising public awareness</b>	<b>G</b>
<p><b>Update - 19.04.2018:</b> The Force will continue to have a Hate Crime Lead who will work with Partners to deliver a response to hate crime in the City and County. Nottingham City Council continues to resource a Hate Crime Project Officer and during 2017/18 the Council has re-recruited to this post indicating an on-going commitment to invest in their hate crime resource.</p> <p>The Force is currently awaiting outcomes of the findings from the Nottingham Citizen’s Hate Crime Commission research, which is expected in May 2018 and will respond in due course.</p>			

<b>4</b>	<b>NOPCC</b>	<b>Continue to invest in outcomes focussed domestic abuse services for victims and survivors</b>	<b>G</b>
<p><b>Update 24.2.19:</b> The PCC has maintained his investment into outcomes focussed domestic abuse support services. This includes maintaining funding for the two new MARAC IDVA posts which he agreed in 2017-8.</p> <p>The PCC has also agreed to co-commission a new domestic abuse support contract in the city (awarded to WAIS following an open tender process in 2018) and is working with the County Council to do the same.</p>			

The PCC's co-commissioned domestic abuse support services continue to deliver outcomes focussed support for victims and survivors. In December 2017, to improve the response to high risk victims and survivors in the city, the PCC agreed new additional funding for MARAC (Multi-Agency Risk Assessment Conference) Independent Domestic Violence Advisors (IDVAs).

<b>5</b>	<b>NOPCC</b>	<b>Invest in and co-commission a new ISVA and CHISVA support service for victims and survivors of sexual abuse</b>	<b>G</b>
<p><b>Update 24.2.19:</b> The PCC commissioned new Independent Sexual Violence Adviser ISVA and CHISVA (Children &amp; Young People's Independent Sexual Violence Advisor) services in early 2018 and the services began in July 2018. The services are delivered by Notts SVS Services and Imara. Between July and December 2018 the services helped almost 600 victims and survivors to cope and recover.</p> <p>The PCC published a tender for (ISVA) and CHISVA children's ISVA in December 2017. Following a robust procurement process, where victims and survivors were actively involved in assessing bids, the PCC has awarded contracts to NSVSS (Nottinghamshire Sexual Violence Support Services) (ISVA) and Imara (CHISVA). The services are mobilising and will begin on 1 July 2018.</p>			

<b>6</b>	<b>NOPCC</b>	<b>Work with health partners to drive forward improvements to therapeutic support for sexual violence victims and survivors</b>	<b>G</b>
<p><b>Update 24.2.19:</b> The PCC has continued to drive forward work with the clinical commissioning groups (CCG) to improve the therapeutic support available. This has resulted in a new specialist Sexual Violence pathway through mainstream mental health services in mid Notts, and a pilot in Greater Notts. It has also safeguarded the specialist SV service in the city for 2019-0.</p> <p>The PCC's office is continuing to work closely with CCGs to embed further improvements. A task and finish group has been set up which will take the work forward. The PCC's office is working with survivors to ensure that the end result is fit for purpose.</p> <p>Following discussions between the PCC and clinical commissioning group (CCG) Chief Officers, the OPCC has been supporting a sexual violence commissioners' task and finish group, which is chaired by mid Notts CCG. The group has agreed to develop a specialist therapeutic support pathway for victims and survivors in the county.</p>			

<b>7</b>	<b>NOPCC</b>	<b>Work with partners to invest in new facilities for the adult Sexual Assault Referral Centre (SARC)</b>	<b>G</b>
<p><b>Update 26.2.19:</b> New SARC Steering Group continues to meet on a regular basis. A list of new build sites and refurbishment options are under active consideration. Public Health England has commissioned a clinical review of the existing facility. The results of this review are expected at the end of March 2019. Survivors/victims of sexual abuse are actively involved in shaping options and design ideas. A feasibility study will be commissioned in April 2019 to investigate the main options.</p> <p>The current SARC building (Topaz Centre) is not fit for purpose. Work has begun and negotiations are in hand for a new facility to be located adjacent to the paediatric SARC at the Queen's Medical Centre (QMC) Nottingham. A joint estates board has been set up this project forward and it is expected that an outline business case be signed off over the next two months. Work is underway to involve victims and survivors in the design, look and feel for the new facility. It is the ambition for the new SARC facility to be open by 1st April 2019.</p>			

8	NOPCC	<b>Further embed the new Victim CARE model and expand the number of local community points to improve access to services</b>	<b>G</b>
<p><b>Update 24.2.19:</b> The Victim CARE service now has 20 registered community points, with another 14 applications in the pipeline. Victim CARE facilitated an event with the community points in late 2018 and is currently in the process of awarding small grants to them. So far there have been a small number of referrals. However, the referrals are from individuals such as knife crime victims who might otherwise not have taken up support. Referrals are expected to grow much more significantly in 2019.</p> <p>Victim CARE has significantly expanded the number of community points in 2018. At the end of March 2018 there were 14 community points in place, another 41 completing the application forms and over 100 organisations interested. Victim CARE now has work planned to bring together the community points and further develop the working relationships.</p>			
9	NOPCC	<b>Significantly expand the take up of victim led restorative justice</b>	<b>G</b>
<p><b>Update 24.2.19:</b> Increasing the take up of restorative justice continues to be a challenge. As of January 2019 Victim Care currently only have 7 cases being actively reported for a restorative justice intervention. Work is underway with the Victim Care Unit and National Probation Service/CRC to improve the information exchange with regards to both victims and offenders. In addition the OPCC and Victim Care are planning to launch a restorative justice video of 'Shad's story'. This is film about a victim's journey to meet an offender in prison and a restorative justice intervention. The intention is to use this film to improve the awareness and take up of Restorative Justice across Nottinghamshire.</p> <p>The take up of victim led restorative justice remains a challenge. Discussion is taking place between Victim Care and Witness Care Unit to agree seconding a victim care worker into the unit in order to assess the Court outcomes and victim details. Contact will then be made with victims to obtain written consent to be referred for a restorative justice intervention. This arrangement is expected to substantially expand restorative justice across Nottingham and Nottinghamshire once operational.</p>			
10	NOPCC	<b>Seek assurance that the police and criminal justice system are compliant with the 'Code of practice for victims of crime'</b>	<b>G</b>
<p><b>Update 26.2.19:</b> Work has been undertaken with Chief Inspector James Woolley to establish a report monitoring Nottinghamshire Police's compliance with the Victims' Code. This involves extracting data from Niche as well as dip sampling on an annual basis. The report is on the agenda for the next Audit and Scrutiny meeting in March.</p> <p>In addition, an initial meeting has taken place with other OPCC, APCC and Home Office colleagues towards a common framework and template for monitoring Victim Code compliance. It is likely this will be phased in over the next year.</p>			
11	NOPCC	<b>Explore and seek support for introducing a Court observer panel for specific crime types</b>	<b>G</b>
<p><b>Update 26.2.19:</b> Court Observer Panels are being explored for rape cases, with a visit on the 1st April 2019 from representatives from Northumbria who published 'Seeing is Believing', their findings from observing 30 rape trials in 2015-16.</p>			
12	NOPCC	<b>Improve the criminal justice system's response to female offenders</b>	<b>G</b>
<p>The NOPCC (Nottinghamshire Office of the Police and Crime Commissioner) convened a Women Offenders Working Group in April 2018 with involvement of the Nottingham Women's Centre, Opportunity Nottingham, DLNR (Derbyshire, Leicestershire, Nottinghamshire and Rutland) Community Rehabilitation Company and Changing Lives. The group considered early findings from a</p>			

partnership profile of the prevalence, needs and services available to women and girls in the Criminal Justice System in Nottinghamshire which is being used to inform the development of a local partnership action plan. Further work is underway to finalise membership, terms of reference and scope of the working group in response to the range of issues identified. Changing Lives are also commencing work to rolling out Women-Specific Cautions in Nottinghamshire following a successful bid to the PCC's Community Safety Fund. This will aim to ensure early identification and response to the bespoke needs of female offenders and effective diversion from the criminal justice system where appropriate.

13	NOPCC	<b>Improve the performance management and quality assurance of victim services</b>	<b>G</b>
<p><b>Update 24.2.19:</b> During 2018 the new MoJ (Ministry of Justice) outcomes framework has been embedded into all victims' support services. This has resulted in much more consistent information from each service.</p> <p>A quality assurance template has been developed and quality visits conducted to a number of services (Victim CARE, DSV helpline, county substance misuse support service). Further visits are planned for 2019.</p> <p>The Ministry of Justice (MoJ) finalised its victim's services outcomes framework in early 2018. Whilst performance management is in place for all commissioned services, work is now planned with providers to embed the new reporting required.</p> <p>Quality assurance: the OPCC has visited one domestic abuse support service and also conducted a quality visit to the co-commissioned DSVA (Domestic and Sexual Violence Abuse) helpline. A quality assurance visit to Nottinghamshire Victim CARE is planned in June 2018.</p>			

14	FORCE	<b>Mainstream fund the historic and sexual abuse enquiry team</b>	<b>G</b>
<p><b>Update 19.2.19:</b> Operation Equinox was established as part of the new Force Operating Model in April 2018 to continue to ensure sufficient resource is allocated to the investigation and detection of historical sex offences. A review of the resources took place in December 2018, the current <u>investigative</u> resources will be maintained with an increased terms of reference to capture all non-recent abuse allegations where:</p> <ul style="list-style-type: none"> <li>• Offender is in a Position of Trust (does not include familial abuse)</li> <li>• Offences reported by a complainant aged 18 years and above</li> <li>• Allegations are reported over a year since the occurrence</li> <li>• Offences fall within the Sexual Offences Act or are historic physical abuse</li> <li>• Additional allegations made by the above victim/survivors outside the terms of reference but where it is beneficial to maintain victim continuity</li> </ul> <p>Equinox has achieved improved survivor engagement, increased public/ survivor confidence alongside enhanced partnership working. This has directly contributed to positive criminal justice outcomes.</p>			