

## APPENDIX A



### POLICE AND CRIME DELIVERY PLAN (2018-21)

Working with you for a safer Nottingham and Nottinghamshire

### COMMISSIONER'S STRATEGIC THEME 1 UPDATE - QRT 1 UPDATE (April 2018)

#### Draft V1

**STATUS KEY and Results:** The overall rating is therefore very good

Green	Achieved or Adequate Progress being Made	Amber	Started but Inadequate Progress or Risk that it won't be achieved	Red	Unachieved or likely that it won't be achieved	White (NS)	Not Started but Planned to take place during later Qrt
Number & %	14/14 (100%)	Number & %	0/14 (0%)	Number & %	0/14 (0%)		0/14 (0%)

### THEME 1: PROTECTING PEOPLE FROM HARM

No.	Organisation	SPECIFIC DELIVERABLES OF COMMISSIONER, CHIEF CONSTABLE AND PARTNERS	RAG Status
1	Partners	Continue to improve partnership response to modern slavery, improve understanding and raise public awareness of exploitation.	G
<p><b>Update:</b> The Commissioner has continued to take action to better understand and respond with Partners to protect victims from human trafficking and develop local capability to provide specialist advice and support on modern slavery and organised illegal immigration.</p> <p>A multi-agency forum chaired by the CEO of Gedling Borough Council was been established in 2016-17 and an Action Plan aligned to the four 'P's of 'protect', 'pursue', 'prevent' and 'prepare' and continues to be implemented following the development of the first multi-agency Modern Slavery profile. Activity includes training to raise awareness, improve</p>			

reporting and referral pathways, action to identify victims and perpetrators. In 2016-17, the County's Safer Nottinghamshire Board (SNB) committed £10k (PCC GRANT FUNDING) to tackling modern slavery. The Anti-Slavery Partnership produced the area's first partnership modern slavery profile and action plan during 2016/17 and has been working to raise awareness of the prevalence and consequences of slavery, share good practice and identify and address gaps in service delivery. The work is being supported by a major programme of academic activity involving both the University of Nottingham and Nottingham Trent University. In 2016/17, the partnership commissioned the delivery of Hope for Justice training across City and County local authorities, police and voluntary organisations and undertook work to clarify modern slavery reporting and referral pathways. Further discussions are underway with high street banks to explore opportunities to better identify victims and perpetrators and tackle slavery from an financial crime perspective. During 2017-18, this work will continue and expand.			
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2	NOPCC	<b>Fund targeted education and awareness raising initiatives with young people, parents and the wider community with regard to substance misuse and new psychoactive substances.</b>	<b>G</b>
<b>Update:</b> This activity was a priority in the PCC's 2018-9 Community Safety Fund. The PCC awarded a grant to Hetty's to provide support to families of people who are misusing drugs and alcohol. In addition, he has awarded a grant to Al Hurrya, who will provide some targeted and culturally specific substance misuse early intervention support.			

3	NOPCC	<b>Undertake a review of the criminal justice substance misuse service to meet current and future drug use.</b>	<b>G</b>
<b>Update:</b> In progress. The PCC will commission an independent review. A project board has been set up and will meet in late March. A programme of work will be developed and overseen by the project board, which will be jointly chaired by the OPCC and Notts Police. Police officers, criminal justice stakeholders such as the CRC, National Probation Service, community safety partnerships and public health are involved in the project board.			

4	Force	<b>Recruit dedicated police staff to implement a new cyber fraud prevention and protection strategy to safeguard vulnerable people.</b>	<b>G</b>
<b>Lead:</b> Det Supt, Serious and Organised Crime			
<b>Update:</b> Cyber Investigator posts and Cyber Capabilities Prepare and Protect Officers will be introduced to enhance cyber investigations as part of the new Force operating model which will go live from April 2018.			

5	Force	<b>Continue to undertake 'Fraud Protect' visits to vulnerable victims of financial crime.</b>	<b>G</b>
<b>Lead:</b> Det Supt, Serious and Organised Crime			
<b>Update:</b> New 'Banking Protocols' and 'Fraud Protect' visits will continue to be generated from the National Fraud Investigation Bureau where vulnerable victims of financial crime are identified.			

6	NOPCC	Invest in initiatives to raise awareness and keep people safe on-line, focussing on preventing child exploitation, bullying, sexting, and technologically-assisted harmful sexual behaviour.	G
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Update: In progress. This activity was a priority in the PCC's 2018-9 Community Safety Fund. The PCC has awarded a grant to POW from the 2018-9 Community Safety Fund to provide support around online sexual exploitation.

7	Force	Increase the resource into policing to deal the investigation of paedophiles online.	G
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**Lead:** Det Supt, Public Protection

**Update:** The Paedophile Online Investigation Team (POLIT) are to move to FHQ on 12th April 2018 to work alongside the Digital Intelligence Unit (DIU), gaining efficiencies and closer working relationships for online paedophilia. A Peer review was been requested and conducted by Gwent Police on 24/25th January. A report is expected in the spring of 2018. A business case has been submitted and agreed at the Priority Programme Board on 20th Feb 2018 where Asset Recovery Incentivisation Scheme (ARIS) funding was agreed to fund a staff post (Grade P3) and £5K equipment funding to provide on-site triaging at scenes and increase timeliness of examination of seized media. An advert has been written. Some additional cost has been identified and needs resubmission to the Priority Programme Board Chair to ensure authorisation.

8	NOPCC	PCC to continue to provide leadership and commitment to delivering the mental health crisis care concordat.	G
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**Update:** The Commissioner sits on and in fact chairs, the Mental Health Crisis Care Concordat Group and helps deliver activity toward a shared action plan to enable delivery of shared goals. Last year, the number of non-crime related mental health patients detained in custody suites during the year fell by 78%. This significant improvement in performance is a direct result of the Street Triage Team. The mainstream activity of the Mental Health Street Triage Team continues to be successful. The Force has developed a Service Level Agreement with the East Midlands Ambulance Service, and provides a coordinated approach with the two nominated places of safety. Work toward this objective will continue throughout in 2018-19.

9	NOPCC	PCC to continue building relationship with partners, health sector and Clinical Commissioning Groups (CCG) to further enhance support for people with mental health issues.	G
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**Update:** The PCC has met with the Chief Officers of each of the 3 CCG groupings in Nottinghamshire. Following this, a task and finish group was set up to identify how mainstream mental health commissioning can better support the therapeutic needs of sexual violence victims and survivors. An options paper is being developed by the CCGs which will include piloting new approaches to ensure specialist support is available for survivors. In addition, the OPCC is taking a joint paper with Nottinghamshire County Council public health to the County's Health and Wellbeing Board in April 2018.

10	Force	Continue to better understand and improve partnership response to missing persons from hospital, home and care settings.	G
<p><b>Lead:</b> Ch Insp, Citizens in Policing Department (CiPD)</p> <p><b>Update:</b> The Force continue to work to joint protocols for patients missing from mental health hospitals and children missing from home and care. Training has been delivered both in house and to outside organisations, including hospitals. We review all cases and have a comprehensive data set that is shared with senior NHS Trust management allowing continuous improvement in processes.</p>			
11	NOPCC	Support community led early help services and problem solving approaches for people suffering from mental health and complex needs who are perpetrators of crime and ASB.	G
<p><b>Update:</b> This activity was a priority in the PCC's 2018-9 Community Safety Fund. Through his 2018-9 Community Safety Fund the PCC has funded Al Hurraya (see above) and Changing Lives to work with female offenders.</p>			
12	Force	Mainstream and deploy the Street Triage Team to deal with mental health incidents.	G
<p><b>Lead:</b> Ch Insp, CiPD</p> <p><b>Update:</b> The Street Triage Team will be mainstreamed as part of the new Force Operating Model which will go live in April 2018.</p>			
13	NOPCC	Invest in initiatives to address the complex needs of offenders who are at risk of street homelessness or street drinking.	G
<p><b>Update:</b> Projects are up and running. The PCC invested, via the Safer Notts Board £17,100 in 2017-8 into Project Stepping Stones in Bassetlaw. The project provides assertive outreach to street drinkers to facilitate their engagement with services and reduce anti-social behaviour. The project has already resulted in a reduction of 58 police incidents amongst the 10 individuals engaged with the project. The PCC has agreed to continue to provide funding for Project Stepping Stones in 2018-9.</p> <p>In addition, in 2017-8 the PCC funded, via the Safer Notts Board, £12,831 to fund an assertive outreach worker in Mansfield to focus on persistent perpetrators of ASB and those with complex needs who are also rough sleeping within Mansfield town; £10,858 to fund a Mental Health Worker to work intensively with a small cohort of complex people; £26,511 to fund an Assertive Outreach Worker to provide intensive support to long term vulnerable homeless individuals who have been involved in low level crime and ASB.</p>			
14	NOPCC	Expand the use of E-CINS Case Management system to broaden partnership work to protect people from harm and support problem solving.	G

**Update:** the ECINS Nottinghamshire programme is now in year two of the revised delivery plan. Following an initial year of gaining executive and then subsequent organisational strategic buy-in the second year is focussing on delivering effective operations in the form of revising the existing process and policies in place with large organisations that have been using ECINS for some time and ensuring that new-comers have processes and policies in place from the get-go.

Following a positive external review in December the recommendations made by SMSR (the external review agency) have been turned into an action plan, A revised scope has established accompanied by elementary business delivery definitions.

ECINS is now in use across 27 agencies encompassing statutory and non-statutory bodies.

Delivery of Vulnerable/Complex persons cases is progressing well with particular praise being due to Gedling and Rushcliffe who have delivered a very effective transfer to ECINS and are now running their panels on ECINS, thanks is due to Insp Paul Gummer who devised a process for the managing of these panels which in turn has served as the basis for the management of other similar processes too.

Work is on-going to for a staged and managed transfer of MARAC to ECINS, Amy Styles-Jones of Notts Police has been leading on this with very effective business mapping and technical support provided by Insp Paul Gummer.

ECINS is in use to manage strategic tasking within Nottingham City Council community protection with a view to then using it to support the next tier down of the delivery process in terms of using ECINS to support the local neighbourhood tasking process known as NAT meetings. This latter part has been slowed down slightly by internal restructuring of both NCH and NCC neighbourhood development.

Local areas such as Bassetlaw, Mansfield, Rushcliffe and Nottingham City Council have all found local uses for ECINS in terms of multi-agency problem solving and operational management with work ranging from rough sleeping through to modern slavery.