

Youth, Families and Cultural Services REPORT TO COMMITTEE

Our Performance from April 2013 to March 2014

What have we achieved?

Country Parks & Green Estates	Progress the creation of a new visitor centre for Sherwood Forest in partnership with Discovery Attractions	⊙
	Implement a new Development Plan for Sherwood National Nature Reserve	⊙
	Implement a new Development Plan for Rufford Abbey Country Park	✓
	Prepare new Development Plan for Bestwood Country Park	○
	Increase volunteer engagement for Country Parks and Green Estate	✓
	Implement the Green Estate Strategy and Plan	✓
Cultural & Enrichment	Develop a remodelled Community Sports and Arts Service	⊙
Libraries, Archives, Information & Learning	Undertake the new Archives extension	⊙
	Develop the new Mansfield Central, Worksop and West Bridgford Libraries as strategic sites in the County	✓
	Respond to the Government's requirements regarding Community Learning Trusts for adult education provision	⊙
	Ensure a development response to OfSTED inspection areas for improvement is delivered across the Adult Education Service	⊙
	Continue to develop a re modelled library network, locating services in best locations	○

Our achievement is rated by: [✓ achieved ⊙ on schedule ○ progress being made, but behind schedule ✕ not started or will not complete]

Country Parks & Green Estates Service	Yr Target	Apr-Mar	On Target?
Number of visitors to our Country Parks and Green Estate sites	(1,500,000)	1,630,228	✓
Generation of external income	(£2,500,000)	£2,708,400	✓
Number of volunteers worked with	(250)	615	✓
Number of volunteer hours supported	(5000)	9,146	✓
Number of public events organised, across country parks and green estate sites	(450)	572	✓
Service user and customer satisfaction levels achieved across the service area	(90%)	97%	✓
Cultural and Enrichment Service	Yr Target	Apr-Mar	On Target?
The number of young people and adults engaged or participating in sports, arts and outdoor education	(118,000)	142,148	✓
The number of active volunteers engaged in delivering sports and arts activities	(1,200)	1,459	✓
Service user and customer satisfaction levels achieved across the service area	(90%)	98%	✓
Libraries Archives Information and Learning Service	Yr Target	Apr-Mar	On Target?
The number of visits to Libraries	(3,100,000)	3,105,538	✓
The number of virtual visits to Libraries	(1,000,000)	1,173,171	✓
The number of Library events and activities	(7,000)	8,942 (est.)	✓
The number of Library loans	(3,500,000)	3,581,351	✓
The number of active Library users	(150,000)	148,438	○
The number of new Library members	(29,000)	38,478	✓
The number of adult learners	(7,500)	7,719 (2012/13)	✓
Percentage of adult learners who started the course that met their expectations	(TBC)	92%(p)	-
The number of Newlinc sessions (public computer access sessions)	(200,000)	336,149	✓
The number of visits to Archives	(5,000)	7,167	✓
The number of virtual visits to Archives	(400,000)	414,579	✓
The number of Archives learning activities/events and number of attendances	(50)/(1,000)	61 / 816	○
The number of file requests for the Records Management Service	(6,000)	7,200	✓
The number of boxes successfully received for the Records Management Service	(3,000)	3,925	✓
Achieve Education Library Service schools buyback rates	(73%)	(annual)	-
Service user and customer satisfaction levels achieved across the service area	(90%)	98% (ELS)	✓

Our achievement is rated by: [✓ on or above target / ○ off target (by less than 10%) / ✕ off target (by more than 10%)]

¹data not yet received in full ²against quarter profile (p) provisional figure (annual) figure not reported on a quarterly basis

(v2 Apr 2014)