

**Doncaster & Bassetlaw Hospitals NHS Foundation Trust –
PTS Contract with EMAS – Key Performance Indicators**

Key Performance Indicator	Target	Actual December 2008*	Actual March 2008
1. Time on vehicle less than 60 minutes within city boundary (inward bound)	85%	99%	98%
2. Time on vehicle less than 90 minutes outside city boundary (inward bound)	90%	98%	100%
3. Percentage of patients arriving within 15 minutes of appointment	50%	38%	46%
4. Percentage of patients arriving within 30 minutes of appointment	95%	61%	68%
5. Percentage of patients arriving less than 10 minutes after appointment	95%	89%	89%
6. Percentage of patients collected within 30 minutes	75%	76%	75%
7. Percentage of patients collected within 60 minutes	100%	96%	95%
8. Time on vehicle less than 60 minutes within city boundary (outward bound)	85%	100%	99%
9. Time on vehicle less than 90 minutes within city boundary (outward bound)	90%	100%	100%

*** Data capture rate for KPIs between 74% and 81%**