Provisional Year-End Indicator Summary 2019/20

1. The summary below was previously shared with SLT via email on the 15th June and is presented below for information

2. Further analysis of year-end figures is not provided here as the position for some of these areas has changed considerably since the end of March

    a. Completion of reviews was positive last year however it is unclear at this stage to what extent this will be affected by the emergency situation experienced so far in 2020/21 and a potential lack of reviewing capacity and a change in the numbers of people requiring a review

    b. Reablement 91 days performance improved considerably over 19/20 however in the short-term performance and reporting against these indicators may be affected by changing hospital discharge processes

    c. DToC reporting was put on hold by the NHS and the last reported figures seen here are from February, however no negative impact on these figures is expected

    d. Long Term Care admissions increased last year for all adults and performance in this area suffered. At the end of March none of these indicators were on target, however this is an area where we have already noted some impact on figures in terms of a reduction in the numbers of people supported

    e. The percentage of DoLS completed increased last year however this will have been affected by the emergency situation and numbers completed are expected to reduce in the short term this year

3. Performance aim to provide an update on 29th July which will cover the period up to the end of quarter one 2020/21. The update should provide some clarity on the impact of Covid-19 and revised working practices

	Performance against target	Performance against previous year	Performance against national average	2019/20 Value	Target	Previous Annual	National Average
Reviews							
Percentage of reviews of Long -Term Service Users completed in year	✓	✓	N/A	84.9%	**80%**	68.6%	LOCAL
Reablement							
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service)	✓	✓	✓	84.8	**83%**	77.9%	82.4%
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (offered the service)	✓	✓	✓	2.8	**2.5%**	1.9%	2.8
Delayed Transfers of Care							
Delayed Transfers of Care per day per 100,000 popn NHS (iBCF)	✗	✗	✓	10.3	**5.5**	7.7	10.3
Delayed Transfers of Care per day per 100,000 popn Social Care (iBCF)	✓	✓	✓	0	**0.7**	0.3	3.1
Delayed Transfers of Care per day per 100,000 popn Joint (iBCF)	✓	✓	✓	0.4	**0.55**	0.4	0.8
Direct Payments							
Proportion of adults receiving direct payments	✗	✗	✗	40.6%	**42%**	42.8%	28.30%
Proportion of carers receiving direct payments for support direct to carer	⟷	✓	✓	100%	**90%**	100%	73.40%
Long Term Care							
Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	✗	✗	✗	25.9	**19.9**	17	13.9

	Performance against target	Performance against previous year	Performance against national average	2019/20 Value	Target	Previous Annual	National Average
Number of Younger Adults supported in residential or nursing placements (Stat return)	✗	✗	N/A	662	**635**	635	n/a
Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population	✗	✓	✗	612.1	**583.5**	595.1	580
Percentage of older adults admissions to LTC direct from hospital (BCF)	✗	✓	N/A	13%	**11%**	14.0%	LOCAL
Number of Older Adults supported in residential or nursing placements (Stat return)	✗	✗	N/A	2375	**2309**	2349	n/a
Employment and accommodation							
Proportion of adults with Learning Disabilities in paid employment	✗	✓	✗	2.4%	**2.9%**	2.7%	5.9%
Proportion of adults with learning disabilities who live in their own home or with their family	✓	✗	✗	76.3%	**77%**	75.4%	77.4%
Proportion of adults with a Mental Health problem in paid employment	✗	N/A	N/A	4.4%	new	5.3%	LOCAL
Proportion of adults with a Physical Disability in paid employment				3.5%	new	n/a	LOCAL
Safeguarding							
Proportion of adults where the outcome of a safeguarding assessment is that the risk is reduced or removed (Stat return)	✗	✓	✗	65.7%	**70%**	67.9%	67.0%
Proportion of adults at risk lacking mental capacity who are supported to give their views during a safeguarding assessment by an IMCA, advocate, family member or friend (Stat return)	✓	✓	✓	86.9%	**85%**	84.8%	78.6%
Percentage of safeguarding service users who were asked what outcomes they wanted (stat return)	✗	✓	N/A	82.5%	**85%**	81.7%	LOCAL

	Performance against target	Performance against previous year	Performance against national average	2019/20 Value	Target	Previous Annual	National Average
Percentage of safeguarding service users (of above) who felt they were listened to and their outcomes achieved (stat return)	✗	✗	N/A	75.0%	80%	77.6%	LOCAL
DoLS							
Percentage of DoLS assessments received and completed in year	✗	✓	N/A	88.8%	90%	87.0%	LOCAL