

4th July 2013**Agenda Item:****REPORT OF THE SERVICE DIRECTOR HIGHWAYS****PERFORMANCE REPORT – HIGHWAYS****Purpose of the Report**

1. This report provides information to the Committee on the performance of the Highways Division – specifically this report covers quarter 4 of 2012/13 and year end performance.

Information and Advice

2. The Highways Division of Nottinghamshire County Council provides services to the County's residents, visitors, businesses and road users which directly affect lives, prosperity and wellbeing on a daily basis.
3. There are a range of performance measures which support performance management within the Division and these cover the large range of services provided, including road maintenance, casualty reduction, congestion and traffic management, street lighting, development control.
4. There are clear links with the County Council's strategic priorities of promoting the economic prosperity of Nottinghamshire and safeguarding our environment, as well as making Nottinghamshire a safe place to live. Performance measures have been aligned with the current strategic priorities and will be reviewed to take account of the current review of the strategic plan.

Summary of Performance

5. **Appendix 1** shows current levels of performance for the Highways service area and additional Highways action which align to the County Council's Strategic priorities which are not supported by specific performance measures. They are labelled for information.

Analysis

6. SBP 08/09/10 – These are annual indicators which are produced utilising condition data for the highway network collated from a number of sources. This data is currently being processed and will be available for the next report.
7. SCP16/CS101 - Despite anticipated quarter on quarter variation, the overall trend in the numbers of people killed or seriously injured in road accidents is

still downward. The annual results continue below interim target levels, and long term the Council is well on course to achieve the 2020 target for this indicator. A separate report to this Committee provides further details.

8. BV215A - A total of 5078 street lighting faults were reported in the 4th quarter which is a reduction from the previous quarter. Operation response time has continued to fall each quarter. The average repair time has fallen by 0.82 days to 7.77 days. Automatic email warning information is now sent to the responsible engineers to allow them to take prompt corrective action and along with awareness raising sessions there is an improved response. Further improvements are expected as the new processes are consolidated.

Other Options Considered

9. None – this is an information report.

Reasons for Recommendations

10. None – this is an information report.

Statutory and Policy Implications

11. This report has been compiled after consideration of implications in respect of finance, the public sector equality duty, human resources, crime and disorder, human rights, the safeguarding of children, sustainability and the environment and those using the service and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

12. The monitoring of service performance will ensure that the Highways Budgets will be used efficiently and effectively.

Implications for Service Users

13. The continued monitoring and management of performance will ensure that quality standards are maintained and appropriate services provided to meet local needs.

Recommendation

1. That Committee note the contents of the report.

Andrew Warrington

Service Director Highways

For any enquiries about this report please contact:
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Constitutional Comments

15. None – report for information.

Background Papers

None

Electoral Divisions

All