



**Beeston Interchange Passenger Satisfaction Survey
September 2015**

1. Do you use the interchange for Bus or Tram Travel?

Bus Travel Tram Travel Both

2. Purpose of today's travel?

Work Shopping leisure Education Other

3. How often do you use the Interchange?

Every day Several times a week once/twice per month Very occasionally

4. How do you rate the punctuality and reliability of the Buses & Trams at the Interchange?

Excellent Good OK Poor Very Poor

5. How do you rate your personal safety at the Interchange?

Excellent Good OK Poor Very Poor

6. How do you rate the Interchange for Convenience and accessibility?

Excellent Good OK Poor Very Poor

7. Overall satisfaction of the Interchange?

Very satisfied Fairly Satisfied neither/Nor Fairly dissatisfied Very Dissatisfied

8. Do you have access to a car?

Yes No

9. Gender

Male female



10. Age Group

0-17

18-25

26-44

45-54

55-64

65+

Please use the space below to provide any additional comments on the interchange