

**Report for 5 July 2010 Health and Wellbeing Standing Committee
Strategic Plan 2010-14: ASCH actions**

Ref	Deliverable	Lead	Progress
1.	Provide rehabilitative home care services to enable people to remain in their own homes longer	Carol Harper	<ul style="list-style-type: none"> ▪ Reablement teams became fully operational across the county in 2009-10 to help people remain in their homes and, where possible, avoid ongoing social care services. ▪ 2009-10 figures are being used to develop baseline performance and targets. ▪ Analysis of over 700 service users who commenced reablement in 2009-10 shows that over two-thirds completed the course. ▪ Of these 44% required either a reduced level of homecare, or none at all. ▪ Of those completing the sessions 28% required no ongoing homecare service. ▪ We are working with CSED to obtain benchmark information.
2.	Reduce the proportion of people admitted to residential nursing care by using early intervention services, including new mental health intermediate care service and crisis response	Jane Cashmore	<ul style="list-style-type: none"> ▪ Nottinghamshire has a wide range of early intervention and prevention services, including reablement, Homecare, Supporting People, Occupational Therapy and Linkage. ▪ We have a three to five year prevention and early intervention strategy which draws together the four quadrants of Putting People First. ▪ Our First Contact scheme – helping older people access preventative services - reached approx 5,000 people in 2009-10.

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			<ul style="list-style-type: none"> ▪ Admissions to residential care and the number of people in residential care are falling steadily. ▪ Our preferred supplier for a crisis response service has declined to participate, so Principia are consulting the PCT on whether the services should go out to tender. ▪ Funding issues are currently delaying progress on the mental health intermediate care service.
3.	Provide combined health and social care information – known as information prescriptions	John Hannam	<ul style="list-style-type: none"> ▪ We have now linked the information on the Information Prescriptions Web Portal to the 50plus web portal. ▪ Both sites are administered and developed by the same person in Public Health, thus combining health and social care information. www.nottsinfoscript.co.uk.
4.	For adults who receive community-based social care services, raise to 30% those on personal budgets, by March 2011	Jane North	<ul style="list-style-type: none"> ▪ We beat our 10% target for 2009-10, achieving 11.1%. ▪ We have a 15% target for the end of Sept. ▪ Monthly target proposals have been developed. ▪ A Framework report will produce weekly progress reports. ▪ Additional resources are aiding implementation. ▪ We are training staff to deliver a more outcome-focussed approach to assessment and in other aspects of Self Directed Support, including transfer to personal budgets and brokerage.

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5.	All new service users and people reviewed will be offered personal budgets from Oct 2010	Jane North	<ul style="list-style-type: none"> ▪ Our Performance Improvement Team is providing likely new assessment numbers and reviews based on 2009-10 figures to enable Oct – Mar targets to be produced. ▪ We aim to commence offering all and reviewed service users personal budgets before October. ▪ Our Resource Allocation System – the points-based funding calculator – will be available by October.
6.	Ensure recommendations of Leicester, Leicestershire and Rutland Serious Case Review are addressed in Nottinghamshire	Claire Bearder	<ul style="list-style-type: none"> ▪ We have benchmarked ourselves against the review recommendations and generated an action plan. ▪ We have sought assurances from the Police, Youth Offending Team and Transitions service that they have met the review recommendations in their fields.
7.	Use comparisons with other service providers to identify and implement improvement opportunities in adult services	Gary Woodhouse	<ul style="list-style-type: none"> ▪ We are using social care comparative information to identify any significant unit cost variations between our service and that provided by other Local Authorities. ▪ We are benchmarking National Indicator performance and through the East Midlands Performance Group we share best practise approaches to improving service. ▪ Using 2009-10 benchmark information, we will identify one or more improvement opportunities and implement changes.

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8.	Undertake audits of safeguarding practice to drive up good practice	Claire Bearder	<ul style="list-style-type: none"> ▪ Proposals have been shared with the Safeguarding Governance Board ▪ Following two unsuccessful internal recruitment campaigns an external auditor is being sought.
9.	Of cases going to safeguarding assessment, increase the percentage completed each year	Claire Bearder	<ul style="list-style-type: none"> ▪ Following work to help us understand why cases remain incomplete, we will identify actions to increase the percentage completed. ▪ Indications are that there is an opportunity to improve our recording.
10.	Reduce the percentage of inconclusive safeguarding assessment outcomes	Claire Bearder	<ul style="list-style-type: none"> ▪ Research has been undertaken, as a result of which the wording of questions used to establish the assessment outcome has been revised. ▪ Training needs are being identified. ▪ The need to run more regular performance reports to assess progress is being pursued.

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11.	Work with health services to introduce new and changed services	Ruth Rigby	<ul style="list-style-type: none">▪ A jointly funded programme lead has been in post since February 2010, to coordinate delivery of the five-year joint commissioning framework, Improving Lives in Nottinghamshire.▪ Five strategic commissioning groups comprising NHS and social care staff have created seven implementation plans covering specific user groups and carers.▪ Implementation plans describe the prioritised work to be undertaken jointly this year.▪ Reports on progress will be provided regularly to the Executive Joint Commissioning Group as part of a broader package of activity developing joint commissioning arrangements.▪ A report outlining 2009/10 joint commissioning achievements is currently under development and will be available next month.
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