

Adult Social Care Performance Update - Quarter 2 2020/21									
	2019/20	Q1	Aug	Target	Current Value	Best to be	RAG	Direction of Travel	National Average
Early Resolution and Reviews									
Percentage of contacts passed to Tier 3 (assessment)	34.0%	37%	40%	25%	41.2%	Low	A	Away from target	SAVINGS
Percentage of reviews of Long Term Service Users completed in year	84.9%	24.2%	35.8%	100%	42.2%	High	R	Towards target	LOCAL
Percentage reviews where the package cost was reduced following review (long term services only) Older Adults	18.7%	16.0%	16.3%	15%	16.0%	High	G	Away from target	SAVINGS
Percentage reviews where the package cost was reduced following review (long term services only) Younger Adults	15.2%	10.5%	10.3%	66%	10.8%	High	R	Towards target	SAVINGS
Average number of reviews per SU per year per pathway: Active	1.53	1.53	1.53	2	1.52	High	R	Away from target	SAVINGS
Average number of reviews per SU per year per pathway: Standard	1.51	1.5	1.5	1	1.51	-	G	Towards target	SAVINGS
Average number of reviews per SU per year per pathway: Continuation	1.29	1.31	1.3	1	1.3	-	G	No change	SAVINGS
Reablement									
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service)	84.8	94.8%	94.3%	83%	N/A	High			82.4%
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (offered the service)	2.8	2.5%	1.6%	2.5%	N/A	High			2.8
Average length of stay in START reablement (days)	20	N/A	N/A	20	N/A	Low			SAVINGS
Percentage of contacts resulting in referral to Programme of Independence (enablement type services)	N/A	N/A	N/A	70%	N/A	High			SAVINGS
Packages of Care and Support									
Number of new packages set up each month	455	547	538	To reduce	530	Low	A	Towards target	SAVINGS
Average package cost for LT and ST services	£466	£491	£488	To reduce	£483	Low	A	Towards target	SAVINGS
Direct Payments									
Proportion of adults receiving direct payments	40.6%	40.0%	40.5%	42%	40.4%	High	A	Away from target	28.30%
Proportion of carers receiving direct payments for support direct to carer	100%	100%	100%	90%	100%	High	G	No change	73.40%
Percentage of new Direct Payments used to purchase a Personal Assistant	19.0%	37.0%	29.5%	50%	25.3%	High	R	Away from target	SAVINGS

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<b>Long Term Care</b>									
Long-term support needs of Living Well adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	25.9	4.3	7	19.7	10.5	Low	G	Towards target	13.9
Number of Younger Adults supported in residential or nursing placements (Stat return)	662	671	669	635	677	Low	R	Away from target	n/a
Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population	612.1	54.6	102.2	563.9	141.0	Low	G	Towards target	580
Percentage of older adults admissions to LTC direct from hospital (BCF)	13.0%	11.8%	5.7%	11%	4.6%	Low	G	Towards target	LOCAL
Number of Older Adults supported in residential or nursing placements (Stat return)	2375	2,122	2,090	2,309	2,073	Low	G	Away from target	n/a
Percentage of LTC admissions that came direct from all types of short term bed based care interventions	45.3%	N/A	N/A	n/a	N/A	Low			SAVINGS
<b>Employment and accommodation</b>									
Proportion of adults with Learning Disabilities in paid employment	2.4%	2.2%	2.2%	2.9%	2.2%	High	R	No change	5.9%
Proportion of adults with learning disabilities who live in their own home or with their family	76.3%	75.8%	75.3%	77%	75.1%	High	R	Away from target	77.4%
Proportion of adults with a Mental Health problem in paid employment	4.4%	4.4%	3.9%	new	4.0%	High	R		LOCAL
Proportion of adults with a Physical Disability in paid employment	3.4%	3.0%	2.8%	new	2.7%	High	R		LOCAL
<b>Safeguarding</b>									
Proportion of adults where the outcome of a safeguarding assessment is that the risk is reduced or removed (Stat return)	85.9%	85.7%	84.2%	90%	83.6%	High	R	Away from target	89.0%
Proportion of adults at risk lacking mental capacity who are supported to give their views during a safeguarding assessment by an IMCA, advocate, family member or friend (Stat return)	86.9%	91.1%	88.1%	85%	88.2%	High	G	Towards target	78.6%
Percentage of safeguarding service users who were asked what outcomes they wanted (stat return)	82.5%	84.4%	82.7%	85%	82.9%	High	R	Away from target	LOCAL
Percentage of safeguarding service users (of above) who felt they were listened to and their outcomes achieved (stat return)	75.0%	78.0%	76.3%	80%	76.4%	High	R	Away from target	LOCAL
<b>DoLS</b>									
Percentage of DoLS assessments received and completed in year	89.0%	57.0%	49.0%	90%	42%	High	R	Away from target	LOCAL